

Ethics Standard 8 (b) (2) (c)  
Updated 9/14/20

| <u>ID #</u>  | <u>Date of Disposition</u> | <u>Prevailing Party</u>   | <u>Amount of Award</u> |
|--|----------------------------|---|------------------------|
| AA002bA<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 05/06/11                   | Nonconsumer<br>Chase, Hal<br>Estrada, Michael<br>Kuhl, P. Beach<br>Larson, Ann                  |                        |
| AA002bC<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 04/29/11                   | Nonconsumer<br>Gilbert, Richard<br>Muro, Mark<br>Smith, David                                   |                        |
| AA002bL<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/17/11                   | Nonconsumer<br>Clause, George<br>Nelson, Jeffrey  |                        |
| AA002bM<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/09/10                   | Nonconsumer<br>Clause, George<br>Lageson, Ernest  |                        |
| AA002bR<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/13/11                   | Not applicable<br>Greenberg, Ronald<br>Harper, Jeffrey  |                        |
| AA002bT<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 02/06/11                   | Nonconsumer<br>Howard, Neil<br>Miller, Bruce<br>Pomerantz, Leonard                              |                        |
| AA002bZ<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/02/10                   | Nonconsumer<br>Katz, Burton<br>Wiesel, Jacob  |                        |
| AA002be<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 03/31/11                   | Not applicable<br>Ritner, Rodney<br>Rutberg, Michael<br>Smith, Douglas                          |                        |
| AA002bg<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 05/24/12                   | Nonconsumer<br>Cannon, Christopher<br>Fogel, Benjamin<br>Sommer, Harrison<br>Willoughby, Markus |                        |
| AA002bi<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/25/11                   | Nonconsumer<br>D'Antony, Joseph<br>Peabody, Thomas  |                        |
| AA002bk<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/24/11                   | Nonconsumer<br>Kough, Ann<br>Trotter, Michael   |                        |

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| AA002bm<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/05/11                   | Nonconsumer<br>Erickson, Jeffrey<br>Rich, Elwood                                     |                        |
| AA002bq<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/19/11                   | Nonconsumer<br>Flier, Richard<br>Knudtson, Gigi                                      |                        |
| AA002bv<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 12/16/11                   | Nonconsumer<br>Desatnik, Colyn<br>Newman, Jack<br>Pivo, Kenneth                      |                        |
| AA002by<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/11/11                   | Nonconsumer<br>Blakeley, Scott<br>Kennedy, John                                      |                        |
| AA002c2<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney | 02/14/11                   | Nonconsumer<br>Conway, Chris<br>Miller, Bruce<br>Morrow, Michael<br>Tentler, Richard |                        |
| AA002c6<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/16/11                   | Nonconsumer<br>McGirr, Bradley<br>Rubin, Charles                                     |                        |
| AA002c7<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 12/30/11                   | Nonconsumer<br>Amo, Douglas<br>Rosenfield, Paul<br>Sheffield, William                |                        |
| AA002cA<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/17/12                   | Nonconsumer<br>Miller, Andy<br>Simonian, Thomas                                      |                        |
| AA002cC<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/24/11                   | Nonconsumer<br>Drath, John<br>Sekelick, Peter  |                        |
| AA002cD<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/02/10                   | Not applicable<br>Iuliano, Vincent<br>Moon, David                                    |                        |
| AA002cJ<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/04/11                   | Not applicable<br>Harper, Jeffrey<br>Lageson, Ernest                                 |                        |
| AA002cP  | 05/24/11                   | Nonconsumer  |                        |

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| Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney  |                            | Choate, Dennis<br>McGirr, Bradley<br>Meadows, Brian   |                        |
| AA002cf<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 10/04/10                   | Nonconsumer<br>Alfano, James<br>Carras, Michael<br>Condon, Brian<br>Conforti, Daniel<br>Cox, Lawrence |                        |
| AA002ch<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 11/24/10                   | Not applicable<br>Denver, Thomas<br>Washington, Peter   |                        |
| AA002cj<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 11/02/10                   | Nonconsumer<br>Kennedy, John<br>Wiesel, Jacob   |                        |
| AA002cn<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/29/10                   | Nonconsumer<br>Harper, Jeffrey<br>Kemp, Margaret  |                        |
| AA002co<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 11/17/11                   | Nonconsumer<br>Davis, Gary<br>Lampe, Ross   |                        |
| AA002cr<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/20/12                   | Nonconsumer<br>Burke, Sean<br>Forgey, Darrell<br>Smith, Douglas                                       |                        |
| AA002cs<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 11/14/11                   | Nonconsumer<br>Lynch, Gregory<br>Penkower, Alan   |                        |
| AA002cv<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 12/28/10                   | Nonconsumer<br>Lamiero, Jessica<br>Saldamando, Alex   |                        |
| AA002d0<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 05/31/11                   | Consumer<br>Kennedy, John<br>Smith, Douglas<br>Vaage, Robert  | \$1,267,321.00         |
| AA002d7<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney                       | 09/10/12                   | Nonconsumer<br>Cacciatore, Thomas<br>Davis, Derek<br>De Haas, Louis<br>Denove, John                   |                        |

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|---|----------------------------|--|------------------------|
| Neutral Arbitrator<br>Non-Consumer Attorney   |                            | Nuss, Thomas<br>Treasure, Carol  |                        |
| AA002dL<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 07/18/11                   | Nonconsumer<br>Bazzo, Michael<br>Conway, Chris<br>Cort, William  |                        |
| AA002dN<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 07/28/11                   | Not applicable<br>Bradford, Scott<br>Coleman, Richard<br>Rehwald, William                              |                        |
| AA002dO<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 02/08/12                   | Consumer<br>Forgey, Darrell<br>McMahan, Carl<br>Stockalper, Patrick                                    | \$694,000.00           |
| AA002dQ<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/22/12                   | Consumer<br>Liebeck, Kevin<br>McGirr, Bradley<br>Polis, Robert   | \$175,550.00           |
| AA002dS<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 12/20/10                   | Nonconsumer<br>Clause, George<br>Denver, Thomas<br>Kim, Deok   |                        |
| AA002dV<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 03/09/11                   | Nonconsumer<br>Douglass, Cynthia<br>Kennedy, John  |                        |
| AA002dX<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                      | 03/01/12                   | Nonconsumer<br>Fagel, Bruce<br>Hay, Margaret<br>Jurich, John<br>Thelen, Dennis                         |                        |
| AA002dc<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 04/19/13                   | Consumer<br>Bisbee, Matthew<br>Campisi, William<br>English, Monrae<br>Sabraw, Ronald<br>Simonson, John | \$266,752.00           |
| AA002dh<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 06/29/11                   | Consumer<br>Drath, John<br>Quick, Thomas<br>Washington, Peter  | \$40,521.00            |

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| AA002dj<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/10/11                   | Nonconsumer<br>Flier, Richard<br>Miller, Andy   |                        |
| AA002dp<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 09/17/12                   | Nonconsumer<br>De Haas, Louis<br>Douglass, Cynthia<br>Law, Patricia<br>Sommer, Harrison |                        |
| AA002e1<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 12/08/11                   | Consumer<br>Cannon, Christopher<br>Eisenman, James<br>Elder, Kevin                      | \$1,274,204.00         |
| AA002e3<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 04/01/11                   | Nonconsumer<br>Greenberg, Ronald<br>Harper, Jeffrey<br>Metcalf, Amanda                  |                        |
| AA002e4<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 05/04/11                   | Consumer<br>Bazzo, Michael<br>Blakeley, Scott<br>Blumberg, John<br>Forgey, Darrell      | \$1,064,080.96         |
| AA002e8<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 08/05/11                   | Nonconsumer<br>Bradshaw, Drexel<br>Lamiero, Jessica<br>Sheppard, Harry                  |                        |
| AA002eA<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/29/10                   | Nonconsumer<br>Kennedy, John<br>McGirr, Bradley   |                        |
| AA002eG<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/20/11                   | Nonconsumer<br>Davis, Gary<br>Nutter, Maureen   |                        |
| AA002eH<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 06/24/11                   | Nonconsumer<br>Douglass, Cynthia<br>Parker, Patricia<br>Rees, Robert                    |                        |
| AA002eI<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/29/10                   | Nonconsumer<br>Childers, Walter<br>Wiesel, Jacob  |                        |
| AA002eM  | 07/11/11                   | Nonconsumer   |                        |

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| (continued)<br>Neutral Arbitrator<br>Non-Consumer Attorney                  |                            | Lee, David<br>Nutter, Maureen                                      |                        |
| AA002eN<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 09/28/11                   | Nonconsumer<br>Erickson, Jeffrey<br>Lorant, Etan<br>Smith, Sherman |                        |
| AA002eO<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/08/11                   | Nonconsumer<br>Douglass, Cynthia<br>Kennedy, John                  |                        |
| AA002eQ<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 05/13/11                   | Nonconsumer<br>Hilberman, Joe<br>McAndrews, Tom<br>Yarian, Levik   |                        |
| AA002ea<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 04/22/11                   | Not applicable<br>Katz, Burton<br>Wiesel, Jacob                    |                        |
| AA002ec<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 08/11/11                   | Nonconsumer<br>Campisi, William<br>Flaherty, John<br>Miller, Andy  |                        |
| AA002ef<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 04/08/13                   | Nonconsumer<br>Righthand, Scott<br>Silver, Paul<br>Simonson, John  |                        |
| AA002eg<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 08/27/12                   | Nonconsumer<br>Abramson, Eric<br>Lombardi, Ralph<br>Long, Ernest   |                        |
| AA002eh<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 04/05/11                   | Nonconsumer<br>Brickner, David<br>Hegeler, Barton                  |                        |
| AA002eu<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 08/09/11                   | Nonconsumer<br>Lageson, Ernest<br>Muro, Mark                       |                        |
| AA002ey<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 09/19/11                   | Nonconsumer<br>Burger, Adriana<br>Kenney, David<br>Miller, Bruce   |                        |

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|---|----------------------------|---|------------------------|
| (continued)   |                            |   |                        |
| AA002f4<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/07/11                   | Nonconsumer<br>Arata, George<br>Knudtson, Gigi<br>Quinn, Daniel                                 |                        |
| AA002f7<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 05/10/11                   | Nonconsumer<br>Bradford, Scott<br>Childers, Walter  |                        |
| AA002fA<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 06/02/11                   | Not applicable<br>Davis, Gary<br>Douglass, Cynthia  |                        |
| AA002fD<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 07/29/11                   | Nonconsumer<br>Diaz, Benjamin<br>Muro, Mark   |                        |
| AA002fG<br>Consumer Attorney<br>Neutral Arbitrator<br>Neutral Arbitrator's<br>Neutral Arbitrator's<br>Non-Consumer Attorney | 09/17/12                   | Consumer<br>Adams, John<br>Alfano, James<br>Chun, Esther<br>Finlen, Samantha<br>McGirr, Bradley | \$252,555.00           |
| AA002fH<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 01/14/11                   | Nonconsumer<br>Lamiero, Jessica<br>Meadows, David<br>Wester, Barry                              |                        |
| AA002fL<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 01/17/11                   | Not applicable<br>Elie, Joseph<br>Muro, Mark  |                        |
| AA002fN<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/15/11                   | Consumer<br>Hart, Hoyt<br>Radovich, M. Scott<br>Thelen, Dennis                                  | \$834,545.00           |
| AA002fO<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 08/08/12                   | Nonconsumer<br>Cannon, Christopher<br>Ellis, Andrew<br>Forgey, Darrell                          |                        |
| AA002fX<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 12/01/11                   | Consumer<br>D'Antony, Joseph<br>Mears, Christopher<br>Mish, Alan                                | \$250,000.00           |

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|--|----------------------------|--|------------------------|
| (continued)  |                            |  |                        |
| AA002fa<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 03/25/11                   | Not applicable<br>Conway, Chris<br>Pivo, Kenneth<br>Segall-Gutierrez, James        |                        |
| AA002fb<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/01/11                   | Nonconsumer<br>Lynch, Gregory<br>Mortimer, Wendell                                 |                        |
| AA002fc<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                  | 03/09/11                   | Nonconsumer<br>Benrubi, Gabriel<br>Boyle, Kristen<br>Cortes, Geary                 |                        |
| AA002fi<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/12/11                   | Nonconsumer<br>Allen, James<br>Tweedy, Patricia                                    |                        |
| AA002fj<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/02/11                   | Nonconsumer<br>Flaherty, John<br>Hosking, Jeff                                     |                        |
| AA002fl<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/28/11                   | Nonconsumer<br>Douglass, Cynthia<br>Smith, Sherman                                 |                        |
| AA002fp<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/13/10                   | Nonconsumer<br>Dunn, Thomas<br>Pinelli, Anthony                                    | \$7,500.00             |
| AA002fu<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/06/11                   | Nonconsumer<br>Davis, Gary<br>Nutter, Maureen                                      |                        |
| AA002fz<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 11/12/10                   | Consumer<br>Cochran, Charles<br>Fladseth, Douglas<br>Gallagher, John<br>Muro, Mark | \$475,000.00           |
| AA002g0<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/17/11                   | Nonconsumer<br>Levine, B. Scott<br>Meskin, Shirin                                  | \$5,000.00             |
| AA002g3<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/24/12                   | Nonconsumer<br>Cardenas, Luis<br>McAndrews, Tom                                    |                        |

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|---|----------------------------|---|------------------------|
| Consumer Attorney   |                            | Wasserman, Benjamin   |                        |
| AA002gB<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 09/15/11                   | Nonconsumer<br>Iuliano, Vincent<br>King, Stacy<br>Reed, Sheridan        |                        |
| AA002gC<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 03/28/12                   | Nonconsumer<br>Miller, Bruce<br>Shahrokh, Koorosh<br>Wisotsky, Alan     |                        |
| AA002gE<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 09/27/11                   | Nonconsumer<br>Eisenman, James<br>Miller, Bruce<br>Shahrokh, Koorosh    |                        |
| AA002gI<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 06/30/11                   | Nonconsumer<br>Andrada, J. Randall<br>Meskin, Shirin                    | \$28,580.07            |
| AA002gQ<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/29/11                   | Not applicable<br>Conti, Richard<br>Diaz, Benjamin                      |                        |
| AA002gZ<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 10/11/12                   | Nonconsumer<br>Donahue, James<br>Gilbert, Richard<br>Lampe, Ross        |                        |
| AA002gd<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 11/23/11                   | Nonconsumer<br>Lampe, Ross<br>O'Connor, William                         |                        |
| AA002gi<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 03/06/12                   | Nonconsumer<br>Alfano, James<br>Birnie, Brian<br>Ly, Geraldine          |                        |
| AA002gj<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 09/27/12                   | Nonconsumer<br>Lageson, Ernest<br>Lamiero, Jessica<br>Mitchell, Jeffrey |                        |
| AA002gn<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 01/02/12                   | Nonconsumer<br>Burger, Adriana<br>Swearinger, Bill<br>Wiesel, Jacob     |                        |

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| AA002go<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney | 03/06/13                   | Nonconsumer<br>Albracht, James<br>Bazzo, Michael<br>Berkes, Robert<br>Khare, Viiu   |                        |
| AA002gp<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/12/11                   | Nonconsumer<br>Flaherty, John<br>Knudtson, Gigi                                     |                        |
| AA002gr<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/21/11                   | Nonconsumer<br>Barker, Douglas<br>Wallace, James                                    |                        |
| AA002gz<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 02/15/11                   | Consumer<br>Baskin, Richard<br>Hosking, Jeff<br>McCallion, James<br>Sheppard, Harry | \$50,000.00            |
| AA002h3<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 01/12/12                   | Nonconsumer<br>Haskell, William<br>Hosking, Jeff<br>Kun, Albert                     |                        |
| AA002h6<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 08/11/11                   | Nonconsumer<br>Eddy, Jhayne<br>Hilberman, Joe<br>Noble, James                       |                        |
| AA002h9<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 12/21/11                   | Nonconsumer<br>Gilmore, Michael<br>McGirr, Bradley<br>Wagner, John                  |                        |
| AA002hF<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/27/11                   | Not applicable<br>Nuss, Thomas<br>Wiesel, Jacob                                     |                        |
| AA002hG<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/03/11                   | Nonconsumer<br>Hilberman, Joe<br>Mish, Alan   |                        |
| AA002hJ<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                  | 07/26/11                   | Nonconsumer<br>Bradford, Scott<br>Schneider, Thomas<br>Wiesel, Jacob                |                        |
| AA002hK  | 06/18/12                   | Consumer  | \$151,219.98           |

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| (continued)  |                            |  |                        |
| Consumer Attorney<br>Neutral Arbitrator  |                            | James, Kristy<br>Schau, Jan  |                        |
| AA002hM<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 04/09/12                   | Consumer<br>Curtis, Greta<br>Firth, Myra<br>Pivo, Kenneth<br>Wolf, Leonard | \$37,500.00            |
| AA002hN<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/26/11                   | Nonconsumer<br>Burger, Adriana<br>Mish, Alan                               |                        |
| AA002hO<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/07/11                   | Nonconsumer<br>Erickson, Jeffrey<br>Hilberman, Joe                         |                        |
| AA002hP<br>Neutral Arbitrator  | 05/24/11                   | Not applicable<br>Marcus, Michael  |                        |
| AA002hT<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney                              | 08/03/12                   | Consumer<br>Alfano, James<br>Derderian, Sondra<br>Ritner, William          | \$306,715.00           |
| AA002hU<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/30/10                   | Not applicable<br>Diaz, Benjamin<br>Lampe, Ross                            |                        |
| AA002hZ<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/02/11                   | Not applicable<br>Johnson, B. Elliott<br>Wiesel, Jacob                     |                        |
| AA002hb<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 12/07/11                   | Consumer<br>Fabbro, Steven<br>Flaherty, John<br>Lampe, Ross                | \$183,765.00           |
| AA002hh<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/28/13                   | Not applicable<br>Curliano, Jason<br>Meadows, David                        |                        |
| AA002hm<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 01/25/12                   | Nonconsumer<br>Lombardi, Ralph<br>Murray, Thomas<br>Sabraw, Bonnie         |                        |
| AA002ho  | 12/06/11                   | Nonconsumer  |                        |

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| Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                             |                            | Cannon, Christopher<br>Dickson, Guy<br>Kamansky, Craig                                    |                        |
| AA002hq<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 08/09/12                   | Nonconsumer<br>Lampe, Ross<br>Lerch, Allan<br>Sabraw, Ronald                              |                        |
| AA002hr<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 09/26/12                   | Nonconsumer<br>Burgland, David<br>De Haas, Louis<br>DeSimone, Salvatore<br>Hilberman, Joe |                        |
| AA002hu<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/13/11                   | Nonconsumer<br>Allen, James<br>Kemp, Margaret   |                        |
| AA002hw<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/26/11                   | Nonconsumer<br>Emerson, James<br>Lampe, Ross  |                        |
| AA002i1<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 02/07/12                   | Nonconsumer<br>Clause, George<br>Kern, Lawrence<br>Waters, Robert                         |                        |
| AA002i2<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/22/11                   | Nonconsumer<br>Friedman, Thomas<br>Wiesel, Jacob  |                        |
| AA002i8<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 08/15/11                   | Consumer<br>Harper, Jeffrey<br>Knapp, Lawrence<br>Long, Ernest                            | \$85,000.00            |
| AA002iE<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/17/11                   | Nonconsumer<br>Katz, Burton<br>Wiesel, Jacob  |                        |
| AA002iG<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 10/27/11                   | Consumer<br>Rutberg, Michael<br>Schiavone, Randall<br>Stockalper, Patrick                 | \$165,045.00           |
| AA002iI<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/05/12                   | Nonconsumer<br>Allen, James<br>Biafore, Joseph  |                        |

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| (continued)   |                            |   |                        |
| AA002iQ<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 09/09/11                   | Nonconsumer<br>Allen, James<br>Kemp, Margaret                         |                        |
| AA002iX<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 01/25/12                   | Nonconsumer<br>McIntosh, Brick<br>Nutter, Maureen                     |                        |
| AA002iY<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 10/12/11                   | Nonconsumer<br>Lampe, Ross<br>Sabraw, Bonnie                          |                        |
| AA002ib<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 10/09/12                   | Not applicable<br>Miller, Andy<br>Russell, Geoffrey                   |                        |
| AA002id<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 04/12/12                   | Nonconsumer<br>Flier, Richard<br>Harper, Jeffrey<br>Sallander, Robert |                        |
| AA002ij<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 01/20/12                   | Not applicable<br>Bohn, Jeffrey<br>Miller, Andy<br>Young, Otis        |                        |
| AA002im<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 07/25/12                   | Consumer<br>Clause, George<br>Dyer, Charles<br>Geagan, James          | \$279,496.96           |
| AA002ip<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 03/22/12                   | Nonconsumer<br>Greenberg, Ronald<br>Harper, Jeffrey<br>Wu, Un Kei     |                        |
| AA002it<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 08/15/11                   | Nonconsumer<br>Kough, Ann<br>Wiesel, Jacob                            |                        |
| AA002iv<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 03/19/12                   | Nonconsumer<br>Becker, Todd<br>Douglass, Cynthia<br>Saydah, Michael   |                        |
| AA002ix   | 06/29/11                   | Nonconsumer   |                        |

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| (continued)                                 |                            |   |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator |                            | Allen, James<br>Quinn, Daniel   |                        |
| AA002iy                                     | 12/13/11                   | Nonconsumer<br>Lombardi, Ralph<br>Nelson, Jeffrey                         |                        |
| AA002iz                                     | 12/27/11                   | Nonconsumer<br>Haning, Zerne<br>Seabridge, William<br>Simonson, John      |                        |
| AA002j0                                     | 07/05/11                   | Nonconsumer<br>Glasco, A. George<br>Sommer, Harrison                      |                        |
| AA002j3                                     | 11/14/11                   | Nonconsumer<br>Frankel, A. Steven<br>Greenberg, Ronald<br>Lombardi, Ralph |                        |
| AA002j4                                     | 12/11/11                   | Nonconsumer<br>Albracht, James<br>Cannon, Christopher<br>West, Joseph     |                        |
| AA002j6                                     | 09/27/11                   | Nonconsumer<br>Glickfeld, Martin<br>Harper, Jeffrey<br>Kemp, Margaret     |                        |
| AA002j7                                     | 07/28/11                   | Nonconsumer<br>Erickson, Jeffrey<br>Moheny, D. Scott<br>Schneider, Thomas |                        |
| AA002jG                                     | 01/06/12                   | Nonconsumer<br>Hay, Margaret<br>Pivo, Kenneth<br>Shah, Ameer              |                        |
| AA002jL                                     | 07/18/11                   | Nonconsumer<br>Meadows, David<br>Simonson, John                           |                        |
| AA002jM                                     | 03/23/12                   | Nonconsumer<br>Cannon, Christopher<br>Schroth, Robert<br>Smith, Sherman   |                        |

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| AA002jN<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/17/12                   | Nonconsumer<br>Edgar, Bill<br>Hardy, Mark  |                        |
| AA002jX<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney     | 12/30/11                   | Nonconsumer<br>Austin-Carroll, Gia<br>Kennedy, Stephen<br>Meadows, David<br>Miller, Andy |                        |
| AA002jY<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/29/11                   | Not applicable<br>Denver, Thomas<br>Edgar, Bill  |                        |
| AA002jZ<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/31/11                   | Nonconsumer<br>Hubert, Garry<br>Nutter, Maureen  |                        |
| AA002ja<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/09/11                   | Nonconsumer<br>Flaherty, John<br>Simonson, John  |                        |
| AA002jb<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 04/25/12                   | Nonconsumer<br>Haden, Richard<br>Hegeler, Barton<br>Lareybi, Alex                        |                        |
| AA002je<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/11/11                   | Nonconsumer<br>Albracht, James<br>Wiesel, Jacob  |                        |
| AA002jj<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 03/20/12                   | Nonconsumer<br>Aiso, David<br>Cardenas, Luis<br>Israel, Albert<br>McAndrews, Tom         |                        |
| AA002jk<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/11/11                   | Nonconsumer<br>Parselle, Charles<br>Wiesel, Jacob  |                        |
| AA002jn<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 10/09/12                   | Nonconsumer<br>Burnett, Mara<br>Hite, Nora<br>Smith, Sherman<br>Trotter, Michael         |                        |
| AA002jo<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/27/12                   | Nonconsumer<br>Alfano, James<br>Meadows, Brian   |                        |

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|---|----------------------------|--|------------------------|
| Consumer Attorney   |                            | Moses, Garry   |                        |
| AA002jt<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 04/02/12                   | Nonconsumer<br>Huerta, Lawrence<br>Wallace, James                  |                        |
| AA002jv<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 01/18/12                   | Nonconsumer<br>Edgar, Bill<br>Quinn, Daniel                        |                        |
| AA002k1<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 11/09/11                   | Nonconsumer<br>Baines, Robert<br>Clause, George<br>Shea, Michael   |                        |
| AA002k6<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 09/29/11                   | Nonconsumer<br>Long, Ernest<br>Nutter, Maureen                     |                        |
| AA002kB<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 05/14/12                   | Consumer<br>Conti, Richard<br>Ferris, Noel<br>Herlihy, John        | \$350,000.00           |
| AA002kE<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 10/28/11                   | Nonconsumer<br>Kuhl, P. Beach<br>Larson, Ann<br>Sekelick, Peter    |                        |
| AA002kG<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney     | 10/09/12                   | Nonconsumer<br>Bradford, Jerome<br>Katz, Burton<br>Peabody, Thomas |                        |
| AA002kI<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 07/09/12                   | Nonconsumer<br>Conti, Richard<br>Fladseth, Douglas<br>James, Ellen |                        |
| AA002kL<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 12/04/12                   | Nonconsumer<br>Miller, Cary<br>Wallace, James                      |                        |
| AA002kS<br>Consumer Attorney<br>Neutral Arbitrator                              | 09/06/11                   | Nonconsumer<br>Franceschi, Ernest<br>Schneider, Thomas             |                        |
| AA002kU   | 12/12/12                   | Consumer   | \$202,615.00           |

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| (continued)<br>Neutral Arbitrator<br>Consumer Attorney   |                            | Forgey, Darrell<br>Newkirk, William  |                        |
| AA002kX<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/18/11                   | Nonconsumer<br>Diaz, Benjamin<br>Lampe, Ross   |                        |
| AA002kY<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 08/23/12                   | Nonconsumer<br>Benrubi, Gabriel<br>Contreras, Raymond<br>Gomez, Alvin<br>Moon, David |                        |
| AA002kc<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/28/11                   | Nonconsumer<br>Harper, Jeffrey<br>Long, Ernest                                       |                        |
| AA002kj<br>Neutral Arbitrator<br>Consumer Attorney   | 04/23/11                   | Not applicable<br>Conway, Chris<br>Ryan, Charles                                     |                        |
| AA002kk<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 01/06/15                   | Nonconsumer<br>Gonzales, Timothy<br>Hilberman, Joe<br>Kjar, James<br>Lafferty, Katie |                        |
| AA002kn<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/09/11                   | Nonconsumer<br>Campilongo, Victor<br>Conti, Richard                                  |                        |
| AA002kv<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 08/06/12                   | Consumer<br>Conforti, Daniel<br>Douglass, Cynthia<br>Mortimer, Wendell               | \$206,411.79           |
| AA002kw<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 02/28/12                   | Consumer<br>Alfano, James<br>Bunch, Bruce<br>Warford, Robert                         | \$605,689.00           |
| AA002ky<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/03/11                   | Nonconsumer<br>Hutt, Nancy<br>Simonson, John   |                        |
| AA002l1<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/24/12                   | Nonconsumer<br>Hosking, Jeff<br>Young, Otis  |                        |

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| (continued)   |                            |  |                        |
| AA002I7<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/19/11                   | Nonconsumer<br>Lampe, Ross<br>Luft, Robert                         |                        |
| AA002IC<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 03/25/13                   | Consumer<br>Birnie, Brian<br>Burke, Sean<br>Sommer, Harrison       | \$2,587,908.00         |
| AA002IJ<br>Neutral Arbitrator   | 12/16/11                   | Not applicable<br>Rees, Robert                                     |                        |
| AA002IT<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 01/04/12                   | Nonconsumer<br>Lampe, Ross<br>Long, Ernest<br>Swingle, Bradley     |                        |
| AA002IX<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/06/11                   | Nonconsumer<br>Luft, Robert<br>Nutter, Maureen                     |                        |
| AA002Ie<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 04/16/12                   | Consumer<br>Braze, James<br>Gold, Arnold<br>Mish, Alan             | \$146,100.00           |
| AA002If<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 11/18/13                   | Nonconsumer<br>Hosking, Jeff<br>Hutt, Nancy<br>McCarthy, Brian     |                        |
| AA002Ig<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/04/12                   | Nonconsumer<br>Wiesel, Jacob<br>Wolf, Leonard                      |                        |
| AA002Ih<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 04/26/12                   | Nonconsumer<br>Larson, Ann<br>Liederman, Peter<br>Sabraw, Bonnie   |                        |
| AA002Ii<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 11/03/11                   | Nonconsumer<br>Lageson, Ernest<br>Miller, Andy<br>St. Louis, David |                        |
| AA002In   | 09/27/11                   | Nonconsumer  |                        |

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| (continued)<br>Neutral Arbitrator<br>Non-Consumer Attorney                  |                            | Kemp, Margaret<br>Lamiero, Jessica                                    |                        |
| AA002lo<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 11/16/11                   | Nonconsumer<br>Conti, Richard<br>Diaz, Benjamin                       |                        |
| AA002lu<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 11/16/11                   | Nonconsumer<br>Diaz, Benjamin<br>Muro, Mark                           |                        |
| AA002lx<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 04/19/12                   | Nonconsumer<br>Flaherty, John<br>Pahlke, Spencer<br>Simonson, John    |                        |
| AA002m6<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 11/29/11                   | Nonconsumer<br>Lynch, Gregory<br>Sommer, Harrison<br>Sugarman, Gerald |                        |
| AA002m9<br>Neutral Arbitrator   | 01/20/12                   | Nonconsumer<br>Kallberg, Kevin  |                        |
| AA002mC<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 11/30/11                   | Nonconsumer<br>Kemp, Margaret<br>Nutter, Maureen                      |                        |
| AA002mD<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 04/07/12                   | Nonconsumer<br>Lageson, Ernest<br>Nutter, Maureen                     |                        |
| AA002mG<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 12/13/11                   | Nonconsumer<br>Billups-Slone, Denise<br>Williams, Richard             |                        |
| AA002mH<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 02/21/12                   | Nonconsumer<br>Diaz, Benjamin<br>Heintz, Robert<br>Knudtson, Gigi     |                        |
| AA002mR<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 01/24/12                   | Nonconsumer<br>Gilbert, Richard<br>Knudtson, Gigi                     |                        |
| AA002mV<br>Consumer Attorney<br>Neutral Arbitrator                          | 06/22/12                   | Nonconsumer<br>Lyons, William<br>Morrison, Fred                       |                        |

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| Non-Consumer Attorney  |                            | Muro, Mark  |                        |
| AA002mZ<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 11/22/11                   | Nonconsumer<br>Bazzo, Michael<br>Chytyrev, Dmitri<br>Horowitz, David                    |                        |
| AA002md<br>Consumer Attorney<br>Neutral Arbitrator   | 07/12/12                   | Consumer<br>Schneider, Gary<br>Sommer, Harrison   | \$275,000.00           |
| AA002mf<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/19/11                   | Nonconsumer<br>Ballachey, Michael<br>Hosking, Jeff                                      |                        |
| AA002mm<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 01/25/13                   | Nonconsumer<br>Morrison, Fred<br>O'Donnell, James<br>Petrullo, John<br>Slattery, Robert |                        |
| AA002mn<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/12/12                   | Nonconsumer<br>Sekelick, Peter<br>Yonts, Robert   |                        |
| AA002mq<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/05/12                   | Not applicable<br>Hegeler, Barton<br>Waldrip, Stuart                                    |                        |
| AA002ms<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/27/12                   | Nonconsumer<br>Cortes, Geary<br>Mortyn, Russell   |                        |
| AA002n0<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 04/30/12                   | Consumer<br>Erickson, Jeffrey<br>Hay, Margaret<br>Weiss, Jerrie                         | \$874,965.00           |
| AA000H8<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 03/21/03                   | Nonconsumer<br>Cianchetti, Sam<br>Maricic, George<br>Marshall, Christopher              |                        |
| AA002n8<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/08/12                   | Nonconsumer<br>Diaz, Benjamin<br>Lampe, Ross  |                        |
| AA002nD  | 04/03/14                   | Nonconsumer   |                        |

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| (continued)   |                            |   |                        |
| Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator            |                            | Campisi, William<br>Conti, Richard<br>Sheppard, Harry                     |                        |
| AA002nG<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 07/27/12                   | Nonconsumer<br>Marlo, John<br>Muro, Mark<br>Quick, Thomas                 |                        |
| AA002nR<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 04/20/12                   | Nonconsumer<br>Cannon, Christopher<br>Katz, Burton<br>Prichard, Donald    |                        |
| AA002nS<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 01/30/12                   | Nonconsumer<br>Knudtson, Gigi<br>Long, Ernest<br>Murray, Todd             |                        |
| AA002nT<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/25/12                   | Nonconsumer<br>Herlihy, John<br>Knudtson, Gigi                            |                        |
| AA002nX<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 09/03/12                   | Nonconsumer<br>Gelfand, Gary<br>Kough, Ann<br>Thelen, Dennis              |                        |
| AA002ne<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 08/12/13                   | Nonconsumer<br>Dralla, Gloria<br>Gallagher, Catherine Anne<br>Larson, Ann |                        |
| AA002nf<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 04/19/12                   | Consumer<br>Ounjian, Robert<br>Sommer, Harrison<br>Stockalper, Patrick    | \$388,000.00           |
| AA002ng<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 07/26/12                   | Nonconsumer<br>Harper, Jeffrey<br>Ramsey, Joe<br>Wolf, Arnold             |                        |
| AA002no<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 08/06/12                   | Nonconsumer<br>Knudtson, Gigi<br>Meadows, David                           |                        |
| AA002nr   | 02/07/12                   | Nonconsumer   |                        |

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| (continued)<br>Neutral Arbitrator<br>Non-Consumer Attorney   |                            | Bonesteel, Michael<br>Erickson, Jeffrey   |                        |
| AA002nu<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/30/12                   | Nonconsumer<br>Nuss, Thomas<br>Wiesel, Jacob  |                        |
| AA002nw<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 03/30/12                   | Consumer<br>Clement, Clayton<br>Fladseth, Douglas<br>Lamiero, Jessica                       | \$195,000.00           |
| AA002oC<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 01/10/14                   | Nonconsumer<br>Cianchetti, Sam<br>Morgan, Timothy<br>Stockalper, Patrick<br>Tashjian, Armen |                        |
| AA002oD<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 12/09/13                   | Consumer<br>Gambardella, Steven<br>Miller, Bruce<br>Wiesel, Jacob<br>Wissley, Deborah       | \$195,000.00           |
| AA002oL<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 04/30/12                   | Consumer<br>Erickson, Jeffrey<br>Law, Patricia<br>Mortimer, Wendell                         | \$290,000.00           |
| AA002oS<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 05/15/12                   | Nonconsumer<br>Lampe, Ross<br>Sabraw, Ronald<br>Setness, Jeffrey                            |                        |
| AA002oW<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/23/12                   | Nonconsumer<br>Elie, Joseph<br>Miller, Andy   |                        |
| AA002of<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                      | 09/12/11                   | Not applicable<br>Cortes, Geary<br>Iuliano, Vincent<br>Wallington, Hilary                   |                        |
| AA002og<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/15/12                   | Nonconsumer<br>Gold, Arnold<br>Wiesel, Jacob  |                        |
| AA002os  | 09/21/12                   | Nonconsumer   |                        |

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| (continued)<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney |                            | Amos, E. Mac<br>Kanter, Elliott<br>Peabody, Thomas                       |                        |
| AA002ot<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 12/10/12                   | Consumer<br>Carroll, Richard<br>Simowitz, Mark<br>Sommer, Harrison       | \$130,000.00           |
| AA002p0<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 04/16/12                   | Nonconsumer<br>Conway, Chris<br>Lynch, Gregory<br>Newkirk, William       |                        |
| AA002p1<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 07/25/12                   | Nonconsumer<br>Kemp, Margaret<br>Nutter, Maureen                         |                        |
| AA002p9<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 08/28/12                   | Nonconsumer<br>Long, Ernest<br>Nutter, Maureen                           |                        |
| AA002pB<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 01/30/12                   | Nonconsumer<br>Ginsburg, William<br>Hulbert, Gregory<br>Newkirk, William |                        |
| AA002pN<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney     | 04/30/13                   | Nonconsumer<br>Fladseth, Douglas<br>Gack, Kenneth<br>Muro, Mark          |                        |
| AA002pO<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 05/29/12                   | Nonconsumer<br>Agliano, Nat<br>Nutter, Maureen                           |                        |
| AA002pR<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney     | 09/10/13                   | Consumer<br>Raynes, Jeffrey<br>Sommer, Harrison<br>Trotter, Michael      | \$350,000.00           |
| AA002pS<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 04/27/12                   | Nonconsumer<br>Hosking, Jeff<br>Kern, Lawrence                           |                        |
| AA002pa<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 07/17/12                   | Nonconsumer<br>Clause, George<br>Luft, Robert                            |                        |

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|---|----------------------------|--|------------------------|
| (continued)   |                            |  |                        |
| AA002pc<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 01/03/12                   | Nonconsumer<br>Bradford, Scott<br>Zvetina, Raymond                           |                        |
| AA002pq<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 06/29/12                   | Nonconsumer<br>Erickson, Jeffrey<br>Katz, Burton                             |                        |
| AA002ps<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 12/06/12                   | Consumer<br>Hilberman, Joe<br>Kapp, Howard<br>Lynch, Gregory                 | \$2,528,570.00         |
| AA002px<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 05/03/12                   | Not applicable<br>Baines, Robert<br>Lombardi, Ralph                          |                        |
| AA002q4<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 07/16/12                   | Nonconsumer<br>Agliano, Nat<br>Nutter, Maureen                               |                        |
| AA002q5<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 11/05/12                   | Nonconsumer<br>Birnie, Brian<br>Choate, Dennis<br>Hall, Alvin                |                        |
| AA002q6<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 02/07/14                   | Nonconsumer<br>Sommer, Harrison<br>Trotter, Michael                          |                        |
| AA002q9<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 03/28/13                   | Not applicable<br>DeMarco, Julianne<br>Sommer, Harrison<br>Taylor, N. Denise |                        |
| AA002qE<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 10/26/12                   | Not applicable<br>Denver, Thomas<br>Lombardi, Ralph<br>Mitchell, Jeffrey     |                        |
| AA002qF<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 06/17/12                   | Consumer<br>Kawaichi, Ken<br>Larson, Ann<br>Shane, David                     | \$8,550.00             |
| AA002qL   | 01/18/12                   | Nonconsumer  |                        |

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| (continued)<br>Non-Consumer Attorney<br>Neutral Arbitrator   |                            | Bradford, Scott<br>Wisotsky, Alan  |                        |
| AA002qM<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 12/06/12                   | Nonconsumer<br>Firth, Myra<br>Garcia, Gilbert<br>Patin, Snyder<br>Polis, Robert                |                        |
| AA002qO<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 03/26/13                   | Nonconsumer<br>Harper, Jeffrey<br>Kitay, Robert<br>Luna, Bobby<br>McIntosh, Brick              |                        |
| AA002qY<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 07/24/12                   | Nonconsumer<br>Kough, Ann<br>Miller, Bruce<br>Reyes, Jorge                                     |                        |
| AA002qd<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/31/12                   | Nonconsumer<br>Cortes, Geary<br>Iuliano, Vincent   |                        |
| AA002qh<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 07/09/12                   | Nonconsumer<br>Fahey, Joyce<br>Finkel, Charles<br>Lynch, Gregory<br>O'dell, Steven             |                        |
| AA002qi<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/04/12                   | Nonconsumer<br>Haims, Arnold<br>Lamiero, Jessica   |                        |
| AA002qj<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 12/11/12                   | Nonconsumer<br>Lamiero, Jessica<br>Mazur, Michael<br>Miller, Andy<br>Williams, Richard         |                        |
| AA002qk<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney     | 03/31/15                   | Consumer<br>Carroll, Richard<br>Gniatkowski, Thomas<br>Phillips, Penelope<br>Sigelman, Kenneth | \$3,257,295.10         |
| AA002qr<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 08/14/13                   | Consumer<br>Barker, Eileen<br>Nathan, Paul<br>Simonson, John                                   | \$183,600.00           |

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|--|----------------------------|--|------------------------|
| AA002qu<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 03/07/14                   | Nonconsumer<br>Lynch, Gregory<br>Newkirk, William<br>Searle, Peter             |                        |
| AA002qv<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 11/05/12                   | Nonconsumer<br>Biafore, Joseph<br>Muro, Mark<br>Springfield, David             |                        |
| AA002qx<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 09/18/12                   | Nonconsumer<br>Anthony, Steven<br>Madsen, Richard<br>Sheppard, Harry           |                        |
| AA002qy<br>Neutral Arbitrator  | 02/15/12                   | Not applicable<br>Palmer, Jeffrey  |                        |
| AA002rE<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 12/09/13                   | Nonconsumer<br>Emerson, James<br>Slattery, Robert<br>Zinn, Carter              |                        |
| AA002rH<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 03/26/13                   | Consumer<br>Barker, Eileen<br>Ferris, Noel<br>Knudtson, Gigi                   | \$25,000.00            |
| AA002rP<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/31/12                   | Nonconsumer<br>Hayes, Charles<br>Wallace, James                                |                        |
| AA002rW<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 03/11/13                   | Nonconsumer<br>Azadian, George<br>Davis, Derek<br>Domb, Zack<br>Emerson, James |                        |
| AA002rY<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 08/03/15                   | Consumer<br>Lombardi, Ralph<br>Markowitz, Joshua<br>Pearlman, Lise             | \$838,788.09           |
| AA002rZ<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/08/13                   | Nonconsumer<br>Pivo, Kenneth<br>Sommer, Harrison                               |                        |
| AA002ra<br>Consumer Attorney<br>Neutral Arbitrator   | 04/25/12                   | Consumer<br>Garrotto, Greg<br>Gniatkowski, Thomas                              | \$15,110.00            |

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|--|----------------------------|---|------------------------|
| Non-Consumer Attorney  |                            | Miller, Bruce   |                        |
| AA002rd<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 11/05/12                   | Nonconsumer<br>Bradford, Scott<br>Bullock, Bradley<br>Smith, James            |                        |
| AA002rf<br>Consumer Attorney<br>Neutral Arbitrator   | 07/06/12                   | Consumer<br>Kassel, Sanford<br>Kennedy, John                                  | \$261,607.00           |
| AA002rn<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/28/12                   | Nonconsumer<br>Miller, Bruce<br>Wisotsky, Alan                                |                        |
| AA002ru<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 05/20/13                   | Nonconsumer<br>Birnie, Brian<br>Kyle, David<br>Mathis, Marvin<br>Susson, Dana |                        |
| AA002rz<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/09/13                   | Nonconsumer<br>Bradford, Scott<br>McCauley, John                              |                        |
| AA002sA<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/13/12                   | Nonconsumer<br>Patterson, Leeanne<br>Williams, Richard                        |                        |
| AA002sF<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/16/12                   | Nonconsumer<br>Hosking, Jeff<br>Nugent, Trish                                 |                        |
| AA002sG<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 12/16/13                   | Nonconsumer<br>Larson, Ann<br>Magill, Timothy<br>Sheppard, Harry              |                        |
| AA002sO<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 11/29/12                   | Nonconsumer<br>Horton, Jay<br>Kjar, James<br>Schiavone, Randall               |                        |
| AA002sU<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 04/26/12                   | Nonconsumer<br>Birnie, Brian<br>Robinson, Juliette<br>Schneider, Thomas       |                        |
| AA002sX  | 11/13/12                   | Consumer  | \$300,000.00           |

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|--|----------------------------|--|------------------------|
| Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                                 |                            | Firth, Myra<br>Hovsepian, Nora<br>Sommer, Harrison                                   |                        |
| AA002sa<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 07/05/12                   | Nonconsumer<br>Alfano, James<br>Garcia, Gilbert<br>Lubrani, Michael<br>Patin, Snyder |                        |
| AA002sf<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 11/07/12                   | Nonconsumer<br>Hayes, Charles<br>Peabody, Thomas<br>Trucchi, Teresa                  |                        |
| AA002si<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/12/12                   | Nonconsumer<br>Berger, Michael<br>Meskin, Shirin                                     | \$10,333.00            |
| AA002sm<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/11/12                   | Nonconsumer<br>Hubert, Garry<br>Knudtson, Gigi                                       |                        |
| AA002sn<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 07/23/12                   | Nonconsumer<br>Campisi, William<br>Emerson, James<br>Patterson, Leeanne              |                        |
| AA002sq<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/16/12                   | Nonconsumer<br>Clause, George<br>Field, Douglas                                      |                        |
| AA002sr<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 07/02/12                   | Nonconsumer<br>Barnett, Robert<br>Harper, Jeffrey<br>Ney, Michael                    |                        |
| AA002st<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/06/12                   | Nonconsumer<br>Emerson, James<br>Muro, Mark  |                        |
| AA002t0<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/08/12                   | Nonconsumer<br>Birnie, Brian<br>Eisenman, James                                      |                        |
| AA002t2<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 02/12/13                   | Consumer<br>Horton, Jay<br>Miller, Bruce<br>Weiss, Jerrie                            | \$20,000.00            |

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| (continued)   |                            |  |                        |
| AA002t3<br>Consumer Attorney<br>Neutral Arbitrator                          | 10/19/12                   | Consumer<br>Roy, Raj<br>Searle, Peter                                  | \$350,000.00           |
| AA002t5<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 07/22/13                   | Nonconsumer<br>Moriarity, John<br>Sommer, Harrison<br>Trotter, Michael |                        |
| AA002t8<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 03/04/14                   | Nonconsumer<br>Magill, Timothy<br>Miller, Andy<br>Williams, Richard    |                        |
| AA002t9<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 08/20/12                   | Nonconsumer<br>Friedman, Thomas<br>Wiesel, Jacob                       |                        |
| AA002tV<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 10/19/12                   | Consumer<br>Crandall, David<br>Firth, Myra<br>Polis, Robert            | \$39,750.00            |
| AA002tY<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 10/18/12                   | Nonconsumer<br>Muro, Mark<br>West, Joshua<br>Yonts, Robert             |                        |
| AA002tb<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 11/08/12                   | Nonconsumer<br>Biafore, Joseph<br>Iuliano, Vincent<br>Lafer, Marc      |                        |
| AA002tg<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 09/07/12                   | Nonconsumer<br>Clause, George<br>Pinelli, Anthony                      |                        |
| AA002tj<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 05/21/13                   | Nonconsumer<br>McGirr, Bradley<br>Milman, Jeffrey<br>Polis, Robert     |                        |
| AA002ts<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 10/09/12                   | Nonconsumer<br>Bazzo, Michael<br>Horowitz, David<br>Park, Kevin        |                        |

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| AA002tv<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 12/24/12                   | Consumer<br>Blakeley, Scott<br>Mortimer, Wendell<br>O'Connor, Michael                                       | \$90,000.00            |
| AA002tx<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 12/11/12                   | Nonconsumer<br>Allen, James<br>Quinn, Daniel  |                        |
| AA002u5<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 02/15/13                   | Nonconsumer<br>Carroll, Richard<br>Moon, David  |                        |
| AA002u7<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 06/22/12                   | Not applicable<br>Bazzo, Michael<br>Palmer, Jeffrey<br>Shehadeh, Francis                                    |                        |
| AA002u9<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 06/24/13                   | Consumer<br>Hart, Hoyt<br>Mish, Alan<br>Sommer, Harrison<br>Thelen, Dennis                                  | \$296,086.87           |
| AA002uD<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 01/03/13                   | Nonconsumer<br>Farrell, Michael<br>Wiesel, Jacob  |                        |
| AA002uJ<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 04/05/13                   | Nonconsumer<br>Andrada, J. Randall<br>Hosking, Jeff   |                        |
| AA002uN<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 02/05/13                   | Nonconsumer<br>Lynch, Gregory<br>McMillan, William<br>Sommer, Harrison                                      |                        |
| AA002uQ<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 07/17/12                   | Nonconsumer<br>Flier, Richard<br>Johnson, Richard<br>Knudtson, Gigi<br>Nutter, Maureen<br>Sossikian, Sezana |                        |
| AA002ua<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/30/12                   | Nonconsumer<br>Bradford, Scott<br>Gold, Arnold<br>Miller, Bruce   |                        |
| AA002ue   | 04/06/13                   | Consumer  | \$10,510.00            |

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| Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                                 |                            | Kissel, Robert<br>Nutter, Maureen<br>Sabraw, Bonnie                                      |                        |
| AA002ug<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/03/12                   | Nonconsumer<br>Lageson, Ernest<br>Nutter, Maureen  |                        |
| AA002ui<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 08/28/13                   | Consumer<br>Kuhlman, Lawrence<br>Pivo, Kenneth<br>Rich, Elwood                           | \$225,000.00           |
| AA002un<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 09/03/13                   | Nonconsumer<br>Benrubi, Gabriel<br>Brown, James<br>Hayes, Charles<br>Simowitz, Mark      |                        |
| AA002ur<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/08/12                   | Not applicable<br>Diaz, Benjamin<br>Hosking, Jeff  |                        |
| AA002v3<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/16/13                   | Nonconsumer<br>Conti, Richard<br>Dubow, Paul   |                        |
| AA002td<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/23/12                   | Not applicable<br>Hosking, Jeff<br>Kuhl, P. Beach  |                        |
| AA002v8<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 12/13/12                   | Nonconsumer<br>Albertson, Stewart<br>Cantrell, Mark<br>Hilberman, Joe<br>McGirr, Bradley |                        |
| AA002vD<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/25/12                   | Nonconsumer<br>Blakeley, Scott<br>Nuss, Thomas   |                        |
| AA002vM<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/09/12                   | Nonconsumer<br>Holt, Douglas<br>Sekelick, Peter  |                        |
| AA002vU<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/09/12                   | Nonconsumer<br>Firth, Myra<br>Latin, Michael   |                        |

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| AA002vV<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/04/12                   | Nonconsumer<br>Flaherty, John<br>Muro, Mark  |                        |
| AA002vg<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 11/30/12                   | Nonconsumer<br>Allen, James<br>Bennett, Richard<br>Quick, Thomas                         |                        |
| AA002vh<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/29/12                   | Nonconsumer<br>Flier, Richard<br>Meskin, Shirin  | \$37,126.53            |
| AA002vj<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/20/12                   | Nonconsumer<br>Elie, Joseph<br>Nutter, Maureen   |                        |
| AA002vl<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/30/12                   | Nonconsumer<br>Birnie, Brian<br>Young, Michael   |                        |
| AA002vn<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 04/15/13                   | Nonconsumer<br>Mason, Reginald<br>McGirr, Bradley<br>Meadows, Brian<br>Schneider, Thomas |                        |
| AA002vw<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 01/22/13                   | Nonconsumer<br>McGirr, Bradley<br>Meadows, Brian<br>Penkower, Alan                       |                        |
| AA002vy<br>Consumer Attorney<br>Neutral Arbitrator   | 04/30/13                   | Consumer<br>Jossen, Sanford<br>Sommer, Harrison  | \$50,156.00            |
| AA002vz<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/02/12                   | Nonconsumer<br>Greenberg, Ronald<br>Lombardi, Ralph                                      |                        |
| AA002w3<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/01/13                   | Not applicable<br>Katz, Burton<br>Miller, Bruce  |                        |
| AA002w5<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/13/12                   | Not applicable<br>Bazzo, Michael<br>Norell, Peter  |                        |
| AA002wE  | 10/09/13                   | Nonconsumer  |                        |

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| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                |                            | Campisi, William<br>Clement, Clayton<br>Miller, Andy              |                        |
| AA002wG<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 05/08/15                   | Nonconsumer<br>Bonesteel, Michael<br>Hall, John<br>Thelen, Dennis |                        |
| AA002wH<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 01/24/13                   | Nonconsumer<br>Billups-Slone, Denise<br>McIntosh, Brick           |                        |
| AA002wM<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 03/22/12                   | Not applicable<br>Cortes, Geary<br>Wallace, James                 |                        |
| AA002wN<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 11/19/12                   | Nonconsumer<br>Miller, Bruce<br>Person, Victor                    |                        |
| AA002wP<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 09/04/12                   | Nonconsumer<br>Smith, Sherman<br>Wiesel, Jacob                    |                        |
| AA002wU<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 09/12/12                   | Nonconsumer<br>Denver, Thomas<br>Felsted, Michael<br>Lampe, Ross  |                        |
| AA002wV<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 09/11/12                   | Not applicable<br>Denver, Thomas<br>Lampe, Ross                   |                        |
| AA002wd<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 08/30/12                   | Nonconsumer<br>Kemp, Margaret<br>Nutter, Maureen                  |                        |
| AA002wg<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 11/09/12                   | Nonconsumer<br>Kallberg, Kevin<br>Wiesel, Jacob                   |                        |
| AA002wh<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 02/21/13                   | Not applicable<br>Alfano, James<br>Bazzo, Michael                 |                        |
| AA002wi<br>Neutral Arbitrator<br>Consumer Attorney                              | 03/29/13                   | Nonconsumer<br>Reed, Sheridan<br>Richards, John                   |                        |

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| Non-Consumer Attorney   |                            | Wallace, James  |                        |
| AA002wl<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/17/13                   | Nonconsumer<br>Birnie, Brian<br>Johnson, B. Elliott   |                        |
| AA002wn<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 04/05/13                   | Consumer<br>Elkins, Kurt<br>Pivo, Kenneth<br>Schiavone, Randall<br>Smith, James                     | \$549,472.00           |
| AA002wo<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney   | 10/04/12                   | Nonconsumer<br>Cortes, Geary<br>Iuliano, Vincent<br>McCormick, Carolyn                              |                        |
| AA002wp<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 05/13/14                   | Nonconsumer<br>Anthony, Steven<br>Denver, Thomas  |                        |
| AA002wq<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 06/27/13                   | Consumer<br>Birnie, Brian<br>Nodd, Jeffrey<br>Pomerantz, Leonard                                    | \$15,000.00            |
| AA002ws<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 08/13/13                   | Nonconsumer<br>Dan, Michael<br>De Haas, Louis<br>Hilberman, Joe<br>Karns, William<br>Pluma, Gillian |                        |
| AA002wv<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 11/28/12                   | Nonconsumer<br>Susson, Dana<br>Wiesel, Jacob  |                        |
| AA002xB<br>Neutral Arbitrator<br>Consumer Attorney  | 02/14/13                   | Nonconsumer<br>Coleman, Richard<br>Paulson, Randal  |                        |
| AA002xE<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 10/29/12                   | Nonconsumer<br>Andrada, J. Randall<br>Knutdson, Gigi  |                        |
| AA002xF<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 08/28/12                   | Nonconsumer<br>Allen, Roger<br>Lampe, Ross  |                        |

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|--|----------------------------|---|------------------------|
| AA002xI<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/14/13                   | Nonconsumer<br>Marlo, John<br>Muro, Mark  |                        |
| AA002xJ<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 07/01/13                   | Nonconsumer<br>Kemp, Margaret<br>Magill, Timothy<br>Miller, Andy                |                        |
| AA002xK<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 06/10/13                   | Consumer<br>Cannon, Christopher<br>Chernow, Eli<br>Novack, Barry                | \$486,000.00           |
| AA002xU<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/22/13                   | Nonconsumer<br>Diaz, Benjamin<br>Dodd, John                                     |                        |
| AA002xW<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 03/28/13                   | Nonconsumer<br>Sabraw, Bonnie<br>Simonson, John<br>Zanobini, Mark               |                        |
| AA002xY<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 04/02/13                   | Consumer<br>Belgum, Stephen<br>Birnie, Brian<br>Gardner, Nancy<br>Levy, Leonard | \$18,400.00            |
| AA002xe<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 12/18/12                   | Nonconsumer<br>McGirr, Bradley<br>Morris, Geoff<br>Waldrip, Stuart              |                        |
| AA002xm<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/16/13                   | Nonconsumer<br>Curliano, Jason<br>Heywood, Robert                               |                        |
| AA002xt<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/22/12                   | Nonconsumer<br>McIntosh, Brick<br>Nutter, Maureen                               |                        |
| AA002xu<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/08/12                   | Nonconsumer<br>Hosking, Jeff<br>Williams, Richard                               |                        |
| AA002y5<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/08/13                   | Nonconsumer<br>Elie, Joseph<br>Simonson, John                                   |                        |

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| (continued)  |                            |   |                        |
| AA002y8<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/17/13                   | Nonconsumer<br>Agliano, Nat<br>Conti, Richard                                     |                        |
| AA002yC<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                  | 12/10/12                   | Nonconsumer<br>Iuliano, Vincent<br>McCormick, Carolyn<br>Saydah, Michael          |                        |
| AA002yD<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 05/08/13                   | Nonconsumer<br>McGirr, Bradley<br>Polis, Robert<br>Vanden Brink, Jessica          |                        |
| AA002yL<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 08/22/13                   | Nonconsumer<br>Albracht, James<br>Cannon, Christopher<br>Roy, Raj                 |                        |
| AA002yQ<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 12/18/12                   | Consumer<br>Drath, John<br>Harper, Jeffrey<br>Stein, John                         | \$130,000.00           |
| AA002yR<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/11/13                   | Nonconsumer<br>Hovsepian, Maria<br>Hulbert, Gregory<br>Sommer, Harrison           |                        |
| AA002yg<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/07/12                   | Nonconsumer<br>Iuliano, Vincent<br>Reed, Sheridan                                 |                        |
| AA002yo<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 03/05/13                   | Consumer<br>Bazzo, Michael<br>Karlin, Marc<br>Schelly, Thomas<br>Sommer, Harrison | \$236,434.00           |
| AA002yr<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 05/29/13                   | Nonconsumer<br>Hay, Margaret<br>Lynch, Gregory<br>Spielfogel, Daniel              |                        |
| AA002yw<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/21/12                   | Not applicable<br>Conti, Richard<br>Murray, Robert                                |                        |

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| (continued)   |                            |  |                        |
| AA002z0<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 07/16/13                   | Nonconsumer<br>Curliano, Jason<br>Emeziem, Kelechi<br>Pinelli, Anthony |                        |
| AA002zA<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 11/19/13                   | Nonconsumer<br>Anthony, Steven<br>Low, Harry<br>Maxwell, Thomas        |                        |
| AA002zG<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 02/28/13                   | Nonconsumer<br>Allen, James<br>Kemp, Margaret<br>Quick, Thomas         |                        |
| AA002zJ<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 05/13/13                   | Consumer<br>Brewer, Steven<br>Sabraw, Bonnie<br>Simonson, John         | \$250,000.00           |
| AA002zK<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 07/05/12                   | Nonconsumer<br>Clause, George<br>Flaherty, John                        |                        |
| AA002zM<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 02/04/13                   | Nonconsumer<br>Caldwell, Michael<br>Conti, Richard<br>Herlihy, John    |                        |
| AA002zN<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 02/19/13                   | Nonconsumer<br>Elie, Joseph<br>Nutter, Maureen                         |                        |
| AA002zV<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 05/14/13                   | Nonconsumer<br>Ahnfeldt, Bruce<br>Kuhl, P. Beach<br>Prevolos, Michael  |                        |
| AA002zW<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/09/13                   | Nonconsumer<br>Brockman, Robert<br>Lombardi, Ralph                     |                        |
| AA002zX<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 05/15/13                   | Nonconsumer<br>Anthony, Steven<br>Luft, Robert                         |                        |
| AA002zb   | 02/19/13                   | Nonconsumer  |                        |

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| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                                 |                            | Albracht, James<br>Peabody, Thomas<br>Vargas, Brenda                               |                        |
| AA002zd<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 02/24/14                   | Nonconsumer<br>Epstein, Robert<br>Gilbert, Richard<br>Lampe, Ross<br>Melodia, Paul |                        |
| AA002zh<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 03/28/13                   | Nonconsumer<br>Flaherty, John<br>Preovolos, Michael<br>Quick, Thomas               |                        |
| AA002zj<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/20/13                   | Nonconsumer<br>Emerson, James<br>Nutter, Maureen                                   |                        |
| AA002zk<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/28/14                   | Not applicable<br>Alfano, James<br>Peabody, Thomas                                 |                        |
| AA00300<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/12/13                   | Nonconsumer<br>Jones, Drex<br>Young, Otis  |                        |
| AA00306<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/28/14                   | Nonconsumer<br>Brandt, Brian<br>Meadows, Brian<br>Penkower, Alan                   |                        |
| AA00308<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 04/24/13                   | Nonconsumer<br>Bazzo, Michael<br>Bunagan, Rodolfo<br>Jameson, C. Robert            |                        |
| AA0030G<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 01/04/13                   | Nonconsumer<br>Hoang, Minh<br>Pinelli, Anthony<br>Simons, Richard                  | \$20,833.00            |
| AA0030I<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 05/29/13                   | Nonconsumer<br>Muro, Mark<br>Rushing, Elaine<br>Sax, Richard                       |                        |
| AA0030L<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/25/13                   | Nonconsumer<br>Cannon, Christopher<br>Kough, Ann                                   |                        |

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|--|----------------------------|---|------------------------|
| Consumer Attorney  |                            | Verchick, Stephen   |                        |
| AA0030P<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                              | 04/19/13                   | Nonconsumer<br>Denver, Thomas<br>Lennon, Hugh<br>Simonson, John                         |                        |
| AA0030V<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                              | 07/31/13                   | Nonconsumer<br>Fell, Bradley<br>Miller, Andy<br>Reese, Thomas                           |                        |
| AA0030Y<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/21/13                   | Nonconsumer<br>Long, Ernest<br>Simonson, John   |                        |
| AA0030j<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 07/05/17                   | Not applicable<br>Cox, Lawrence<br>Ligorsky, Brenda<br>Rees, Robert<br>Trotter, Michael |                        |
| AA0030p<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/10/13                   | Nonconsumer<br>Flaherty, John<br>Larson, Ann  |                        |
| AA0030t<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                              | 07/10/13                   | Not applicable<br>Diaz, Benjamin<br>Jones, Drex<br>Judge, Edward                        |                        |
| AA0030u<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/25/13                   | Nonconsumer<br>Baines, Robert<br>Prevolos, Michael                                      |                        |
| AA0030v<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/15/13                   | Nonconsumer<br>Hilberman, Joe<br>Wiesel, Jacob  |                        |
| AA0030y<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/28/13                   | Nonconsumer<br>Baines, Robert<br>Simonson, John   |                        |
| AA00313<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                              | 05/02/13                   | Nonconsumer<br>Biafore, Joseph<br>Iuliano, Vincent<br>Mazzarella, Daral                 |                        |
| AA00314  | 01/29/13                   | Nonconsumer   |                        |

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|--|----------------------------|---|------------------------|
| Neutral Arbitrator<br>Non-Consumer Attorney  |                            | Davis, Gary<br>Nutter, Maureen  |                        |
| AA00316<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/14/13                   | Nonconsumer<br>Katz, Burton<br>Lubrani, Michael                                       |                        |
| AA0031D<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney | 08/26/13                   | Consumer<br>Hegeler, Barton<br>Miller, Cary<br>Teixeira, Elizabeth<br>Vaage, Robert   | \$4,950,527.00         |
| AA0031G<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 10/25/13                   | Consumer<br>Ahnfeldt, Bruce<br>Emerson, James<br>Prevolos, Michael                    | \$94,476.50            |
| AA0031I<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/21/13                   | Nonconsumer<br>Allen, James<br>Enochian, Steven                                       |                        |
| AA0031Y<br>Neutral Arbitrator  | 07/18/13                   | Not applicable<br>Palmer, Jeffrey   |                        |
| AA0031a<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 04/14/15                   | Nonconsumer<br>Biafore, Joseph<br>Marcarian, Armond<br>Meadows, Brian                 |                        |
| AA0031c<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/27/13                   | Nonconsumer<br>Dyer, Charles<br>Larson, Ann   |                        |
| AA0031e<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 05/05/14                   | Nonconsumer<br>Hosking, Jeff<br>Houston, T. Gabriel<br>Milman, Jeffrey<br>Young, Otis |                        |
| AA0031i<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/03/13                   | Not applicable<br>Allen, James<br>Kuhl, P. Beach                                      |                        |
| AA0031q<br>Neutral Arbitrator<br>Consumer Attorney   | 03/20/13                   | Nonconsumer<br>Alfano, James<br>Norregard, G. Peter                                   |                        |
| AA00321  | 04/17/14                   | Consumer  | \$1,183,492.00         |

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|--|----------------------------|---|------------------------|
| Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                                 |                            | Miller, Andy<br>Sabraw, Bonnie<br>Turner, Davey                                       |                        |
| AA00324<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 01/05/15                   | Nonconsumer<br>Berenji, Hossein<br>Kough, Ann<br>Miller, Bruce                        |                        |
| AA00327<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/12/13                   | Nonconsumer<br>Emerson, James<br>Preovolos, Michael                                   |                        |
| AA00328<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 07/17/13                   | Not applicable<br>Birnie, Brian<br>Brown, Tyler<br>Parnell, Lorna                     |                        |
| AA00329<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/27/14                   | Nonconsumer<br>Dillard, Thomas<br>Meadows, Brian                                      |                        |
| AA0032B<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/20/14                   | Nonconsumer<br>Boyd, Aubrey<br>Peabody, Thomas<br>Richmond, Charles                   |                        |
| AA0032E<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 06/17/13                   | Nonconsumer<br>Horowitz, David<br>Ko, Victoria<br>Miller, Bruce                       |                        |
| AA0032M<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 06/24/13                   | Nonconsumer<br>Bradford, Scott<br>Espina, Claire<br>Johnson, B. Elliott               |                        |
| AA0032c<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 06/12/13                   | Nonconsumer<br>Davis, Steven<br>Denver, Thomas<br>Sekelick, Peter<br>Thompson, Janine |                        |
| AA0032e<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/24/14                   | Nonconsumer<br>Harper, Jeffrey<br>Williams, Richard                                   |                        |
| AA0032k<br>Non-Consumer Attorney<br>Non-Consumer Attorney  | 10/10/13                   | Not applicable<br>Hulbert, Gregory<br>Lerner, Neer                                    |                        |

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| Consumer Attorney<br>Neutral Arbitrator   |                            | Ross, Robert<br>Smith, Sherman  |                        |
| AA0032n<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 08/13/13                   | Nonconsumer<br>Elie, Joseph<br>Sekelick, Peter  |                        |
| AA0032r<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 07/16/13                   | Nonconsumer<br>Knutdson, Gigi<br>Sheppard, Harry<br>Wolden, Kirk  |                        |
| AA0032t<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/19/13                   | Nonconsumer<br>Gambardella, Steven<br>Kuhl, P. Beach<br>Simonson, John                                  |                        |
| AA0032v<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 05/16/13                   | Nonconsumer<br>Lampe, Ross<br>Long, Ernest  |                        |
| AA00337<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 05/22/13                   | Nonconsumer<br>Conway, Chris<br>Lucero, Linda<br>McAndrews, Tom<br>Schwalbach, Jon<br>Soleimanian, Amir |                        |
| AA0033B<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 04/08/13                   | Not applicable<br>Diaz, Benjamin<br>Hosking, Jeff   |                        |
| AA0033T<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 11/05/13                   | Consumer<br>Argos, Jason<br>MacMillan, Neil<br>McAndrews, Tom<br>Wisotsky, Alan                         | \$59,000.00            |
| AA0033U<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/14/13                   | Consumer<br>Campisi, William<br>Miller, Andy<br>Ponticiello, Andrea                                     | \$82,094.00            |
| AA0033V<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 08/30/13                   | Nonconsumer<br>Miller, Andy<br>Yonts, Robert  |                        |
| AA0033Y<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/30/13                   | Nonconsumer<br>Hoang, Minh<br>O'Connor, William   | \$13,993.00            |

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| AA0033b<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 11/20/13                   | Nonconsumer<br>Amos, E. Mac<br>Boetter, Bruce<br>Eisner, Donald<br>Harris, Scott<br>Iuliano, Vincent |                        |
| AA0033d<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 03/13/13                   | Not applicable<br>Engel, W. Gregory<br>Johnson, Mark<br>Miller, Andy                                 |                        |
| AA0033g<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 08/12/13                   | Nonconsumer<br>Davis, Gary<br>Kreit, Ted<br>Miller, Andy   |                        |
| AA0033j<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 12/29/15                   | Nonconsumer<br>DeMarco, Julianne<br>Hidalgo, Rolando<br>Horton, Jay<br>Taylor, N. Denise             |                        |
| AA0033r<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 07/31/13                   | Nonconsumer<br>Denver, Thomas<br>Nutter, Maureen   |                        |
| AA0033s<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 09/09/13                   | Nonconsumer<br>McAndrews, Tom<br>Penkower, Alan<br>Valencia, Everado                                 |                        |
| AA0033v<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 02/17/14                   | Nonconsumer<br>Billups-Slone, Denise<br>Chafetz, Jay<br>Herlihy, John                                |                        |
| AA0033y<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 08/14/13                   | Nonconsumer<br>Elie, Joseph<br>Nutter, Maureen   |                        |
| AA00341<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 11/20/13                   | Nonconsumer<br>Agello, Frank<br>McAndrews, Tom<br>Roy, Raj<br>Younger, Eric                          |                        |
| AA00343<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 08/19/13                   | Consumer<br>Birnie, Brian<br>Conway, Chris<br>Fields, Michael  | \$62,650.00            |

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| AA00347<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/24/13                   | Not applicable<br>Bazzo, Michael<br>Saling, Daniel                                       |                        |
| AA0034P<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/16/13                   | Nonconsumer<br>Lee, Charles<br>Miller, Bruce   |                        |
| AA0034S<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 06/11/13                   | Nonconsumer<br>Brickner, David<br>Chisvin, Craig<br>Lubrani, Michael                     |                        |
| AA0034U<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 06/03/13                   | Consumer<br>Argos, Jason<br>Hodes, Daniel<br>McAndrews, Tom<br>Wagner, John              | \$370,000.00           |
| AA0034Z<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/27/13                   | Nonconsumer<br>Diaz, Benjamin<br>Knutson, Gigi   |                        |
| AA0034c<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 04/14/14                   | Consumer<br>Horton, Jay<br>Katz, Richard<br>Warford, Robert                              | \$1,489,556.00         |
| AA0034d<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/18/13                   | Nonconsumer<br>Cannon, Christopher<br>Schneider, Harvey                                  |                        |
| AA0034g<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 11/12/13                   | Nonconsumer<br>Albracht, James<br>Corsun, Robert<br>Schwartz, Jeremy<br>Schwartz, Jeremy |                        |
| AA0034l<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 07/31/14                   | Consumer<br>Bradford, Scott<br>Hundley, Paul<br>Schulner, Keith                          | \$100,000.00           |
| AA0034m<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 09/29/14                   | Nonconsumer<br>Davis, Whitney<br>Hubert, Garry<br>Nutter, Maureen                        |                        |
| AA0034n  | 12/23/13                   | Nonconsumer  |                        |

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| (continued)<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          |                            | Emanuels, Eric<br>Harper, Jeffrey<br>Weinberger, Joseph                                       |                        |
| AA0034o<br>Neutral Arbitrator  | 06/18/13                   | Not applicable<br>Parnell, Lorna  |                        |
| AA0034s<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/10/13                   | Nonconsumer<br>Hosking, Jeff<br>Kuhl, P. Beach  |                        |
| AA0034y<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/26/13                   | Nonconsumer<br>McAndrews, Tom<br>Smith, James   |                        |
| AA00351<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney         | 03/11/14                   | Nonconsumer<br>Bogert, Jeffrey<br>Latin, Michael<br>Lenze, Jennifer<br>Pivo, Kenneth          |                        |
| AA00356<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/19/13                   | Nonconsumer<br>Latin, Michael<br>Rector, Jeffrey  |                        |
| AA0035C<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/30/13                   | Nonconsumer<br>Hoang, Minh<br>Petzel, William   | \$13,000.00            |
| AA0035D<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 01/25/19                   | Nonconsumer<br>Dunn, Hannah<br>Kjar, James<br>Lafferty, Katie<br>McCauley, John               |                        |
| AA0035E<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney         | 02/18/14                   | Nonconsumer<br>Cannon, Christopher<br>Hilberman, Joe<br>Kasreliovich, Slav<br>Ounjian, Robert |                        |
| AA0035G<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 10/11/13                   | Nonconsumer<br>Belsky, Dan<br>Benrubi, Gabriel<br>Le, Andy Van<br>Rabin, Byron                |                        |
| AA0035I  | 06/20/13                   | Nonconsumer   |                        |

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| (continued)<br>Neutral Arbitrator<br>Non-Consumer Attorney  |                            | Gniatkowski, Thomas<br>Peabody, Thomas   |                        |
| AA0035J<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                  | 08/01/13                   | Not applicable<br>Bunch, Bruce<br>Hilberman, Joe<br>Trotter, Michael<br>Valoff, Jo Lynn            |                        |
| AA0035K<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/15/14                   | Nonconsumer<br>Burnett, David<br>KongBrown, Barbara<br>Lombardi, Ralph                             |                        |
| AA0035d<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 03/15/14                   | Nonconsumer<br>Conti, Richard<br>McIntosh, Brick   |                        |
| AA0035n<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 12/19/13                   | Nonconsumer<br>Alfano, James<br>Stone, Gene<br>Wiesel, Jacob                                       |                        |
| AA0035v<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney                          | 03/10/14                   | Consumer<br>Denove, John<br>Hilberman, Joe<br>Karns, William<br>Revere, Frank                      | \$1,333,382.00         |
| AA0035y<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 12/10/13                   | Nonconsumer<br>Denver, Thomas<br>Lombardi, Ralph   |                        |
| AA00362<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 07/24/13                   | Not applicable<br>Meadows, David<br>Miller, Andy   |                        |
| AA00369<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney | 06/09/14                   | Consumer<br>Birnie, Brian<br>Gerges, Motaz<br>Katz, Burton<br>Marcarian, Armond<br>McCulloch, Marc | \$2,181,374.90         |
| AA0036A<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 08/27/13                   | Nonconsumer<br>Hosking, Jeff<br>Quinn, Daniel  |                        |
| AA0036C   | 07/09/13                   | Not applicable   |                        |

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|--|----------------------------|--|------------------------|
| Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney    |                            | Belsky, Dan<br>Benrubi, Gabriel<br>Gniatkowski, Thomas<br>McCormick, Carolyn         |                        |
| AA0036E<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                  | 11/19/13                   | Nonconsumer<br>Knutdson, Gigi<br>Nutter, Maureen<br>Williams, Richard                |                        |
| AA0036G<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/19/13                   | Nonconsumer<br>Allen, James<br>Denver, Thomas  |                        |
| AA0036I<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 07/03/14                   | Consumer<br>Davis, Derek<br>Emerson, James<br>Hamilton, Timothy                      | \$250,000.00           |
| AA0036M<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/18/14                   | Nonconsumer<br>Ames, Dennis<br>Palmer, Jeffrey                                       |                        |
| AA0036U<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/25/14                   | Nonconsumer<br>Bazzo, Michael<br>Marcus, Michael                                     |                        |
| AA0036V<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/07/14                   | Nonconsumer<br>Curliano, Jason<br>Velasquez, David                                   |                        |
| AA0036Z<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                  | 09/18/13                   | Nonconsumer<br>Denver, Thomas<br>Harper, Jeffrey<br>Lamiero, Jessica                 |                        |
| AA0036b<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/06/14                   | Nonconsumer<br>Peabody, Thomas<br>Reed, Sheridan                                     |                        |
| AA0036h<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/08/13                   | Nonconsumer<br>Buccini, Natalie<br>Hayes, Charles                                    |                        |
| AA0036j<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 05/22/15                   | Consumer<br>Fladseth, Douglas<br>Knutdson, Gigi<br>O'Neill, Stephen<br>Quinn, Daniel | \$150,000.00           |

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| (continued)   |                            |   |                        |
| AA0036n<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 06/27/16                   | Consumer<br>Arutyunyan, Ani<br>Berberyan, Angela<br>Besagno, Adam<br>Foster, Richard<br>Hilberman, Joe<br>McAndrews, Tom<br>Younggren-Neri, Elizabeth | \$346,369.00           |
| AA0036p<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 01/17/14                   | Nonconsumer<br>Dubow, Paul<br>Hosking, Jeff   |                        |
| AA0036q<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 04/09/14                   | Nonconsumer<br>Hosking, Jeff<br>Pinelli, Anthony  |                        |
| AA0036u<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/11/13                   | Not applicable<br>Bradford, Scott<br>Pomerantz, Leonard   |                        |
| AA00370<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 03/14/14                   | Nonconsumer<br>Anthony, Steven<br>Denver, Thomas  |                        |
| AA00371<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/09/14                   | Nonconsumer<br>Miller, Bruce<br>Rees, Robert  |                        |
| AA0037B<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 08/19/13                   | Nonconsumer<br>Nutter, Maureen<br>Williams, Richard   |                        |
| AA0037D<br>Neutral Arbitrator<br>Consumer Attorney  | 09/27/16                   | Not applicable<br>Schumann, Tam<br>Wilhelm, Steven  |                        |
| AA0037I<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 09/11/13                   | Not applicable<br>Herlihy, John<br>Iuliano, Vincent   |                        |
| AA0037L<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 02/06/14                   | Nonconsumer<br>Bennett, Richard<br>Hosking, Jeff  |                        |
| AA0037M   | 11/03/14                   | Nonconsumer   |                        |

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| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney   |                            | Horton, Jay<br>Ligorsky, Brenda<br>Mancini, Marcus<br>Trotter, Michael   |                        |
| AA0037N<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 12/16/13                   | Nonconsumer<br>Clause, George<br>Diaz, Benjamin  |                        |
| AA0037U<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/15/14                   | Nonconsumer<br>Geringer, Richard<br>Hilberman, Joe<br>Pivo, Kenneth  |                        |
| AA0037b<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/24/14                   | Nonconsumer<br>Firth, Myra<br>Hilberman, Joe<br>Pivo, Kenneth  |                        |
| AA0037g<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/21/14                   | Nonconsumer<br>Kanter, Elliott<br>Peabody, Thomas<br>Velasquez, David  |                        |
| AA0037h<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney | 01/29/18                   | Consumer<br>Anderson, Storm<br>Donahue, Thomas<br>Hammerbeck, Jon<br>Hegeler, Barton<br>Podgurski, Nichole<br>Ratinoff, Eric<br>Webb, Kerrie | \$853,330.41           |
| AA0037j<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 05/05/14                   | Nonconsumer<br>Cowett, Patricia<br>Hoyt, Kenneth<br>Mortyn, Russell  |                        |
| AA0037r<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 12/21/13                   | Nonconsumer<br>Hicks, David<br>Simonson, John  |                        |
| AA0037u<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 11/07/13                   | Consumer<br>Birnie, Brian<br>Jameson, C. Robert<br>Moren, Michael  | \$159,621.81           |
| AA00383<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 11/07/13                   | Nonconsumer<br>Kallberg, Kevin<br>Ligorsky, Brenda   |                        |

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|--|----------------------------|---|------------------------|
| AA0038B<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 06/27/14                   | Consumer<br>Dillard, Thomas<br>Kelly, John<br>Looney, Joseph<br>Raynes, Jeffrey     | \$134,032.01           |
| AA0038F<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/08/14                   | Nonconsumer<br>Allen, James<br>McIntosh, Brick                                      |                        |
| AA0038I<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 02/13/14                   | Nonconsumer<br>Anthony, Jack<br>Bazzo, Michael<br>Hillyard, Steven<br>Polis, Robert |                        |
| AA0038K<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 05/23/14                   | Nonconsumer<br>Clough, Larry<br>Hilberman, Joe<br>McAndrews, Tom                    |                        |
| AA0038L<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/30/14                   | Not applicable<br>Allen, Roger<br>Lampe, Ross                                       |                        |
| AA0038Q<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 03/04/16                   | Consumer<br>Carrington, Richard<br>Hegeler, Barton<br>Silberberg, Marshall          | \$8,812,878.50         |
| AA0038Y<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney     | 03/26/15                   | Nonconsumer<br>Greenman, Jeffrey<br>Jass, Jeremy<br>Miller, Cary<br>Wallace, James  |                        |
| AA0038h<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/07/14                   | Nonconsumer<br>Albracht, James<br>Bazzo, Michael                                    |                        |
| AA0038l<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 02/27/15                   | Nonconsumer<br>Allen, James<br>Andrada, J. Randall<br>Salazar, Anthony              |                        |
| AA0038r<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 05/28/13                   | Consumer<br>Blakeley, Scott<br>Bloomfield, Todd<br>Penkower, Alan                   | \$500,000.00           |

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|---|----------------------------|---|------------------------|
| AA0038u<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 06/20/14                   | Consumer<br>Baines, Robert<br>Conti, Richard<br>Mandel, Michael           | \$250,000.00           |
| AA00392<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 06/30/14                   | Nonconsumer<br>Horton, Jay<br>Trotter, Michael                            |                        |
| AA00394<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 09/15/15                   | Nonconsumer<br>Cramer, N. Ben<br>Saling, Daniel<br>Wallace, James         |                        |
| AA0039C<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 12/10/13                   | Nonconsumer<br>Bazzo, Michael<br>Smith, James                             |                        |
| AA0039G<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 11/21/13                   | Nonconsumer<br>Bell, Michael<br>Conway, Chris<br>Leonard, William         |                        |
| AA0039J<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 03/28/14                   | Nonconsumer<br>Conti, Richard<br>Kuhl, P. Beach<br>McDevitt, William      |                        |
| AA0039M<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 01/24/14                   | Nonconsumer<br>Conti, Richard<br>Holt, Douglas                            |                        |
| AA0039O<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 06/05/14                   | Nonconsumer<br>Clause, George<br>Collins, Moseley<br>Denver, Thomas       |                        |
| AA0039P<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney     | 09/22/17                   | Consumer<br>Draganov, Bronislav<br>Polsky, Alexander<br>Taylor, N. Denise | \$1,019,292.00         |
| AA0039T<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 06/30/14                   | Nonconsumer<br>Anthony, Steven<br>Fell, Bradley<br>Ponticiello, Andrea    |                        |
| AA0039U<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 03/17/15                   | Nonconsumer<br>Ligorsky, Brenda<br>Marcus, Michael                        |                        |

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|--|----------------------------|---|------------------------|
| Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney                              |                            | Needham, Carlos<br>Trotter, Michael<br>Valoff, Jo Lynn                                |                        |
| AA0039Z<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/19/14                   | Not applicable<br>Kern, Lawrence<br>Simonson, John                                    |                        |
| AA0039d<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 11/21/14                   | Nonconsumer<br>Benrubi, Gabriel<br>Kohn, Russell<br>Quinn, Linda<br>Skolnick, Suzanne |                        |
| AA0039f<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 02/27/15                   | Consumer<br>Cannon, Christopher<br>Rhames, Michael<br>Thomas, Robert                  | \$263,374.40           |
| AA0039g<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/13/14                   | Nonconsumer<br>Herlihy, John<br>Jurich, John  |                        |
| AA0039i<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/27/15                   | Nonconsumer<br>Anthony, Steven<br>Davis, Gary   |                        |
| AA0039k<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 07/07/14                   | Nonconsumer<br>Emerson, James<br>Jacobsen, Steven<br>Lombardi, Ralph                  |                        |
| AA0039o<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/13/14                   | Not applicable<br>Farrell, Michael<br>Pivo, Kenneth                                   |                        |
| AA0039s<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/15/14                   | Nonconsumer<br>Lynch, Gregory<br>Norell, Peter  |                        |
| AA0039x<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/03/14                   | Nonconsumer<br>Even, Randolph<br>McAndrews, Tom                                       |                        |
| AA003A4<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 06/17/14                   | Consumer<br>McAndrews, Tom<br>Milman, Jeffrey<br>Polis, Robert                        | \$359,394.00           |

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| AA003A6<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 06/10/14                   | Consumer<br>Lee, Tina<br>Penkower, Alan<br>Stern, Andrew                    | \$7,000.00             |
| AA003AI<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 12/17/13                   | Not applicable<br>Even, Randolph<br>Kelly, John<br>Looney, Joseph           |                        |
| AA003AN<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 05/01/14                   | Consumer<br>Hay, Margaret<br>Kane, Kevin<br>Lynch, Gregory                  | \$1,696,704.00         |
| AA003AO<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 06/19/14                   | Nonconsumer<br>Diaz, Benjamin<br>Liederman, Peter<br>Muro, Mark             |                        |
| AA003AR<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator     | 02/28/14                   | Nonconsumer<br>Cutter, C. Brooks<br>Slattery, Robert<br>Sochynsky, Yaroslav |                        |
| AA003AV<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 05/15/14                   | Nonconsumer<br>Katz, Burton<br>Lynch, Gregory<br>Sklar, Julia               |                        |
| AA003AY<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney     | 05/23/14                   | Nonconsumer<br>Brenes, Troy<br>Brickner, David<br>Pivo, Kenneth             |                        |
| AA003AZ<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 01/15/14                   | Nonconsumer<br>Dubow, Paul<br>Schoel, Brett<br>Vogel, Barry                 |                        |
| AA003Ah<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 07/22/15                   | Consumer<br>Bazzo, Michael<br>Kamansky, Craig<br>Scott, Douglas             | \$2,097,792.00         |
| AA003B0<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 07/03/14                   | Nonconsumer<br>DeVanon, Joseph<br>Lynch, Gregory                            |                        |
| AA003B1   | 02/14/14                   | Not applicable  |                        |

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| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney            |                            | Connor, Jacqueline<br>Lynch, Gregory<br>Sharpe, Daniel<br>Valencia, Everado           |                        |
| AA003B3<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/14/14                   | Nonconsumer<br>Eisenman, James<br>Jurich, John  |                        |
| AA003BA<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/25/14                   | Consumer<br>Miller, Bruce<br>Reeves, Barbara  | \$25,000.00            |
| AA003BB<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney | 03/04/14                   | Nonconsumer<br>Hayes, Charles<br>Iuliano, Vincent<br>James, Patricia<br>Miller, David |                        |
| AA003BC<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 08/05/14                   | Nonconsumer<br>Cannon, Christopher<br>Polis, Robert<br>Solo, David                    |                        |
| AA003BG<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 02/27/14                   | Nonconsumer<br>Simonson, John<br>Strain, Steven<br>Yonts, Robert                      |                        |
| AA003BL<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/11/14                   | Nonconsumer<br>Lombardi, Ralph<br>Tweedy, Patricia                                    |                        |
| AA003BN<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 03/03/14                   | Consumer<br>Ackerman, Ronald<br>Hilberman, Joe<br>Peabody, Thomas                     | \$59,500.00            |
| AA003BS<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/30/14                   | Nonconsumer<br>Anthony, Steven<br>Haskell, William                                    |                        |
| AA003BT<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 09/17/14                   | Nonconsumer<br>Conway, Chris<br>Fusselman, Ian<br>Hegeler, Barton                     |                        |
| AA003BY<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/03/14                   | Nonconsumer<br>Denver, Thomas<br>Lombardi, Ralph                                      |                        |

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| AA003Bd<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 01/28/15                   | Not applicable<br>Herlihy, John<br>Knudtson, Gigi  |                        |
| AA003Bj<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney | 05/22/15                   | Consumer<br>Hosking, Jeff<br>Kelly, Michael<br>Ney, Michael<br>Rose, Valerie<br>Wecht, Emily | \$2,739,410.00         |
| AA003Bk<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/14/14                   | Consumer<br>Atanous, Cleidin<br>Cannon, Christopher<br>Dillard, Thomas                       | \$213,165.00           |
| AA003Bm<br>Consumer Attorney<br>Neutral Arbitrator  | 08/28/13                   | Not applicable<br>Greenman, Jeffrey<br>Katz, Burton  |                        |
| AA003Bn<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 03/17/14                   | Not applicable<br>Bennett, Richard<br>Weston, Nafija   |                        |
| AA003Br<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 05/27/14                   | Nonconsumer<br>Biafore, Joseph<br>Nutter, Maureen  |                        |
| AA003Bz<br>Neutral Arbitrator   | 04/30/14                   | Nonconsumer<br>Younger, Eric   |                        |
| AA003C0<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 05/24/14                   | Nonconsumer<br>Brockman, Robert<br>Hosking, Jeff   |                        |
| AA003C5<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 12/19/13                   | Nonconsumer<br>Allen, James<br>Andrada, J. Randall   |                        |
| AA003C7<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 08/05/14                   | Nonconsumer<br>Brooks, Jasmine<br>Jameson, C. Robert<br>Mazur, Michael<br>Meadows, Brian     |                        |
| AA003CA<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 03/17/14                   | Nonconsumer<br>Diaz, Benjamin<br>Nutter, Maureen   |                        |

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| AA003CF<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/10/14                   | Not applicable<br>Glaser, Daniel<br>Kough, Ann<br>Lynch, Gregory                                |                        |
| AA003CG<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 06/30/14                   | Nonconsumer<br>Sheppard, Harry<br>Slattery, Robert  |                        |
| AA003CM<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 04/16/14                   | Nonconsumer<br>Greenberg, Ronald<br>Orton, Gregory<br>Simonson, John                            |                        |
| AA003CR<br>Neutral Arbitrator   | 09/03/14                   | Nonconsumer<br>Even, Randolph   |                        |
| AA003CS<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 05/20/14                   | Nonconsumer<br>Bazzo, Michael<br>Berndt, Nicholas<br>Radovich, M. Scott<br>Zavidow, Robert      |                        |
| AA003CX<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 03/30/15                   | Nonconsumer<br>Burke, Sean<br>Firth, Myra<br>Higson, Heather<br>Hilberman, Joe<br>Pivo, Kenneth |                        |
| AA003CI<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 03/07/14                   | Nonconsumer<br>De Haas, Louis<br>Smith, Sherman   |                        |
| AA003Co<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/26/13                   | Not applicable<br>Adeyanju, E. Patience<br>Harper, Jeffrey<br>Young, Otis                       |                        |
| AA003Cq<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 07/02/14                   | Not applicable<br>Dodd, John<br>Kemp, Margaret  |                        |
| AA003Cr<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 05/19/14                   | Consumer<br>Bazzo, Michael<br>Devich, Robert<br>McNally, Frank                                  | \$41,489.00            |
| AA003Cz   | 12/29/14                   | Nonconsumer   |                        |

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| (continued)  |                            |  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney |                            | Flaherty, John<br>Lombardi, Ralph<br>Singsen, Michael                                    |                        |
| AA003D3  | 09/29/14                   | Nonconsumer<br>Lefkowitz, Linda<br>Lynch, Gregory<br>Newman, Ray                         |                        |
| AA003D6  | 12/23/14                   | Nonconsumer<br>Allen, James<br>Komar, Jack   |                        |
| AA003DA  | 10/03/15                   | Nonconsumer<br>Firth, Myra<br>Getzels, Morris<br>Pivo, Kenneth<br>Smith, James           |                        |
| AA003DB  | 09/25/14                   | Nonconsumer<br>Benrubi, Gabriel<br>Biafore, Joseph<br>Boetter, Bruce<br>Hillyard, Steven |                        |
| AA003DH  | 08/01/14                   | Not applicable<br>Anderson, Carl<br>Hosking, Jeff  |                        |
| AA003DS  | 06/28/14                   | Nonconsumer<br>Cannon, Christopher<br>Milman, Jeffrey<br>Polis, Robert                   |                        |
| AA003Dc  | 11/17/14                   | Nonconsumer<br>Davis, Gary<br>Glaser, Daniel<br>Muro, Mark                               |                        |
| AA003Dd  | 06/26/15                   | Nonconsumer<br>Gilbert, Richard<br>Muro, Mark<br>Poore, David                            |                        |
| AA003Dn  | 01/22/16                   | Consumer<br>Cannon, Christopher<br>Hodes, Daniel<br>Horton, Jay                          | \$719,967.26           |

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|--|----------------------------|---|------------------------|
| AA003Do<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 10/08/14                   | Nonconsumer<br>Alfano, James<br>Jorgensen, Barry<br>Pivo, Kenneth             |                        |
| AA003Dt<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/04/14                   | Nonconsumer<br>Preovolos, Michael<br>Sabraw, Ronald                           |                        |
| AA003Dx<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 01/26/15                   | Consumer<br>Bennett, Robert<br>Bish, Mindy<br>Blakeley, Scott                 | \$72,000.00            |
| AA003E1<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 12/16/14                   | Nonconsumer<br>Herlihy, John<br>Muro, Mark<br>Wilcoxon, Daniel                |                        |
| AA003E6<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/18/14                   | Nonconsumer<br>Denver, Thomas<br>Lampe, Ross                                  |                        |
| AA003E7<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                  | 04/27/16                   | Not applicable<br>Albracht, James<br>Lee, Tina<br>McAndrews, Tom              |                        |
| AA003EE<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/12/15                   | Nonconsumer<br>DeVanon, Joseph<br>Lynch, Gregory                              |                        |
| AA003EK<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 09/17/14                   | Nonconsumer<br>Bazzo, Michael<br>Kallberg, Kevin<br>Lotta, Michael            |                        |
| AA003EN<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney | 02/05/15                   | Nonconsumer<br>Dyer, Charles<br>Larson, Ann<br>Russell, John<br>Woods, Arnold |                        |
| AA003EP<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/06/14                   | Nonconsumer<br>Gonzalez, Michael<br>Johnson, B. Elliott                       |                        |
| AA003EQ<br>Neutral Arbitrator<br>Consumer Attorney   | 07/16/14                   | Nonconsumer<br>Pinelli, Anthony<br>Shalaby, Andrew                            |                        |

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|---|----------------------------|--|------------------------|
| Non-Consumer Attorney<br>Consumer Attorney  |                            | Slattery, Robert<br>Sutkowski, Gerry   |                        |
| AA003ER<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/02/14                   | Nonconsumer<br>Hosking, Jeff<br>Sheppard, Harry  |                        |
| AA003EY<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 08/27/14                   | Not applicable<br>Muro, Mark<br>Yonts, Robert  |                        |
| AA003Ea<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney                          | 02/20/15                   | Consumer<br>Handweiler, Martin<br>Hidalgo, Rolando<br>Looney, Joseph<br>Trotter, Michael       | \$296,461.84           |
| AA003Ee<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 02/05/15                   | Nonconsumer<br>Denver, Thomas<br>Larson, Ann   |                        |
| AA003Eh<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 04/28/14                   | Nonconsumer<br>Hunter, David<br>Manne, Neal<br>Rabin, Shawn<br>Sklaver, Steven<br>Wolden, Kirk |                        |
| AA003EI<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 03/13/15                   | Consumer<br>Anthony, Steven<br>Flaherty, John<br>Fuerch, Stephen                               | \$250,000.00           |
| AA003En<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 02/13/15                   | Nonconsumer<br>Drath, John<br>Hosking, Jeff<br>Schock, Robert                                  |                        |
| AA003Eu<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 10/14/14                   | Nonconsumer<br>Lombardi, Ralph<br>Sheppard, Harry  |                        |
| AA003Ey<br>Consumer Attorney<br>Neutral Arbitrator  | 05/23/14                   | Nonconsumer<br>Hillyard, Steven<br>Seymour, Tully  |                        |
| AA003F0<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 08/01/14                   | Not applicable<br>Anthony, Steven<br>Diaz, Benjamin  |                        |

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|---|----------------------------|--|------------------------|
| (continued)   |                            |  |                        |
| AA003F1<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 07/02/15                   | Nonconsumer<br>Do, Khuong<br>Friedman, Terry<br>Lynch, Gregory<br>Mostadim, Negin<br>Star, Linda       |                        |
| AA003F2<br>Neutral Arbitrator   | 04/11/14                   | Nonconsumer<br>Latin, Michael  |                        |
| AA003F9<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney         | 09/28/16                   | Consumer<br>Falcioni, Jonathan<br>Handweiler, Martin<br>Kelly, John<br>Law, Patricia<br>Looney, Joseph | \$115,017.00           |
| AA003FD<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney   | 03/27/15                   | Nonconsumer<br>Agliano, Nat<br>Anthony, Steven<br>Trigero, Jane  |                        |
| AA003FH<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/16/14                   | Nonconsumer<br>Hosking, Jeff<br>McIntosh, Brick  |                        |
| AA003FR<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 09/22/14                   | Nonconsumer<br>Denver, Thomas<br>Muro, Mark  |                        |
| AA003FU<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 07/03/14                   | Nonconsumer<br>Albracht, James<br>Bazzo, Michael   |                        |
| AA003FY<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 06/23/14                   | Nonconsumer<br>Denver, Thomas<br>Nutter, Maureen   |                        |
| AA003Fg<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/06/15                   | Nonconsumer<br>Schneider, Gary<br>Thielen, Joseph<br>Trotter, Michael                                  |                        |
| AA003Fj<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney                              | 02/01/16                   | Nonconsumer<br>Horton, Jay<br>Kjar, James<br>Lafferty, Katie<br>Silberberg, Marshall                   |                        |

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|--|----------------------------|---|------------------------|
| Consumer Attorney  |                            | Trobough, Tobin   |                        |
| AA003FI<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/22/14                   | Nonconsumer<br>Even, Randolph<br>McAndrews, Tom                                   |                        |
| AA003Fq<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                  | 12/08/14                   | Nonconsumer<br>Mish, Alan<br>Smith, James<br>Thelen, Dennis                       |                        |
| AA003Fr<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 11/26/14                   | Nonconsumer<br>Elie, Joseph<br>Harper, Jeffrey<br>White, R. Parker                |                        |
| AA003Fz<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 09/24/14                   | Nonconsumer<br>Corral, Jaime<br>Gaule, John<br>Mish, Alan                         |                        |
| AA003G0<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney | 03/13/15                   | Nonconsumer<br>Alfano, James<br>Bazzo, Michael<br>Fouladi, Roya<br>Perez, Ricardo |                        |
| AA003G3<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                  | 01/28/15                   | Nonconsumer<br>Clause, George<br>Diaz, Benjamin<br>Marsella, Vincent              |                        |
| AA003G4<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 12/04/14                   | Nonconsumer<br>Casper, Stan<br>Lombardi, Ralph<br>Sabraw, Ronald                  |                        |
| AA003G5<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/14/14                   | Nonconsumer<br>Hosking, Jeff<br>Kern, Lawrence                                    |                        |
| AA003GA<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/04/14                   | Nonconsumer<br>Sheppard, Harry<br>Simonson, John                                  |                        |
| AA003GE<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 11/03/14                   | Consumer<br>Miller, Bruce<br>Newman, Jack<br>Weinberg, Steven                     | \$1,114,785.00         |

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|--|---------------------|---|-----------------|
| (continued)  |                     |   |                 |
| AA003GG<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 12/01/15            | Nonconsumer<br>Greenman, Jeffrey<br>Hammerbeck, Jon<br>Paoli, William<br>Pivo, Kenneth          |                 |
| AA003GH<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 07/24/15            | Nonconsumer<br>Hovsepian, Nora<br>Jameson, C. Robert<br>McAndrews, Tom                          |                 |
| AA003GO<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/12/14            | Not applicable<br>Anthony, Steven<br>Meadows, David   |                 |
| AA003GR<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 12/30/14            | Nonconsumer<br>Bisbee, Matthew<br>Clause, George<br>Long, Ernest                                |                 |
| AA003GW<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 11/25/14            | Nonconsumer<br>Buccini, Natalie<br>Peabody, Thomas<br>Polsky, Alexander<br>Workman, Christopher |                 |
| AA003Ga<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 01/20/15            | Nonconsumer<br>Lampe, Ross<br>Sabraw, Ronald<br>Steiner, Paul                                   |                 |
| AA003Gj<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/25/14            | Nonconsumer<br>Ordas, Dale<br>Peabody, Thomas   |                 |
| AA003GI<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/12/14            | Nonconsumer<br>Gallagher, Catherine Anne<br>Nutter, Maureen                                     |                 |
| AA003Go<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/25/15            | Nonconsumer<br>Mish, Alan<br>Thomas, Robert   |                 |
| AA003Gq<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 07/06/15            | Consumer<br>Gargalis, Christy<br>Gonzalez, Michael<br>Horton, Jay<br>Raynes, Jeffrey            | \$322,682.92    |

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|--|----------------------------|--|------------------------|
| AA003Gu<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 04/15/15                   | Nonconsumer<br>Clause, George<br>Denver, Thomas<br>Loving, Walter                              |                        |
| AA003H3<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 09/23/14                   | Nonconsumer<br>Connor, Jacqueline<br>Friedman, Barton<br>Friedman, Nathaniel<br>Lynch, Gregory |                        |
| AA003H7<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 11/07/14                   | Nonconsumer<br>Conti, Richard<br>Davis, Walter<br>Kemp, Margaret                               |                        |
| AA003H9<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                  | 07/22/15                   | Nonconsumer<br>Hilberman, Joe<br>McAndrews, Tom<br>Obrand, David                               |                        |
| AA003HB<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/12/15                   | Consumer<br>Casper, Stan<br>Lombardi, Ralph<br>Sheppard, Harry                                 | \$98,500.00            |
| AA003HG<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 02/06/15                   | Consumer<br>Morrison, Fred<br>Muro, Mark<br>Righthand, Scott                                   | \$167,395.00           |
| AA003HH<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/30/14                   | Nonconsumer<br>Sekelick, Peter<br>Wold, W. Bruce   |                        |
| AA003HI<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 01/21/15                   | Not applicable<br>Birnie, Brian<br>Contos, John<br>Wissley, Deborah                            |                        |
| AA003HK<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/25/14                   | Nonconsumer<br>Friedman, Thomas<br>Miller, Bruce   |                        |
| AA003HL<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 02/25/15                   | Not applicable<br>Birnie, Brian<br>Contos, John<br>Rutberg, Michael                            |                        |
| AA003HU  | 03/06/15                   | Nonconsumer  |                        |

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| Non-Consumer Attorney<br>Neutral Arbitrator  |                            | Knudtson, Gigi<br>McIntosh, Brick  |                        |
| AA003HV<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 12/08/14                   | Consumer<br>McAndrews, Tom<br>Penkower, Alan<br>Zelner, Barry                                  | \$250,000.00           |
| AA003HX<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 10/16/15                   | Nonconsumer<br>Cannon, Christopher<br>Eisenberg, Lawrence<br>Hilberman, Joe<br>Warren, Marissa |                        |
| AA003HZ<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/11/14                   | Nonconsumer<br>Brickner, David<br>Douglass, Cynthia  |                        |
| AA003Hc<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/23/14                   | Nonconsumer<br>Bazzo, Michael<br>Rees, Robert  |                        |
| AA003Hd<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney     | 02/19/16                   | Consumer<br>Cannon, Christopher<br>Polis, Robert<br>Raynes, Derek<br>Raynes, Jeffrey           | \$264,743.27           |
| AA003Hg<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/26/14                   | Nonconsumer<br>Iuliano, Vincent<br>May, Robert   |                        |
| AA003Hm<br>Consumer Attorney<br>Neutral Arbitrator   | 11/19/14                   | Not applicable<br>Hill, Michelle<br>Penkower, Alan   |                        |
| AA003Hp<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 08/19/15                   | Nonconsumer<br>Diaz, Benjamin<br>Harper, Bradford<br>Harper, Jeffrey<br>Litchfield, Letty      |                        |
| AA003Hr<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 12/21/15                   | Consumer<br>Law, Patricia<br>Lynch, Gregory<br>Wagner, John                                    | \$5,196,737.50         |
| AA003Hs<br>Consumer Attorney<br>Neutral Arbitrator   | 09/30/14                   | Nonconsumer<br>Berki, Ronald<br>Denver, Thomas   |                        |

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| Non-Consumer Attorney   |                            | Simonson, John  |                        |
| AA003I3<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/24/14                   | Nonconsumer<br>Bazzo, Michael<br>Cortes, Geary  |                        |
| AA003I7<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/22/14                   | Nonconsumer<br>Allen, James<br>Diaz, Benjamin   |                        |
| AA003IE<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 11/28/14                   | Nonconsumer<br>Felsted, Michael<br>Gallagher, Catherine Anne  |                        |
| AA003IG<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/16/15                   | Nonconsumer<br>Douglass, Cynthia<br>Kamansky, Craig   |                        |
| AA003IM<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/05/16                   | Consumer<br>Gibbs, Brett<br>Sabraw, Ronald<br>Simonson, John  | \$348,430.97           |
| AA003IV<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 05/13/15                   | Nonconsumer<br>Birnie, Brian<br>DeVanon, Joseph<br>Sagheb, Sohaila  |                        |
| AA003IX<br>Neutral Arbitrator   | 07/15/14                   | Nonconsumer<br>Smith, James   |                        |
| AA003Id<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 03/18/16                   | Nonconsumer<br>Hodes, Daniel<br>Houston, T. Gabriel<br>McGirr, Bradley<br>Meadows, Brian<br>Polis, Robert |                        |
| AA003Ii<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 11/10/14                   | Nonconsumer<br>Bonesteel, Michael<br>Miller, Bruce  |                        |
| AA003Ij<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 02/13/15                   | Not applicable<br>Diaz, Benjamin<br>Hosking, Jeff   |                        |
| AA003Ik<br>Neutral Arbitrator<br>Consumer Attorney  | 10/09/15                   | Nonconsumer<br>Davis, Gary<br>Hamilton, Ben-Thomas  |                        |

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| Non-Consumer Attorney  |                            | Muro, Mark   |                        |
| AA003Ip<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 12/17/14                   | Consumer<br>Oushalem, Robert<br>Pinelli, Anthony<br>Simonson, John                   | \$63,274.27            |
| AA003It<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                      | 08/10/15                   | Nonconsumer<br>Andrada, J. Randall<br>Hosking, Jeff<br>Tagliere, Susan               |                        |
| AA003Iu<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/19/15                   | Nonconsumer<br>Lustig, Chris<br>Williams, Richard                                    |                        |
| AA003Iv<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/15/15                   | Nonconsumer<br>Hosking, Jeff<br>White, Matthew                                       |                        |
| AA003Ix<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 08/01/14                   | Nonconsumer<br>Blakeley, Scott<br>Latin, Michael<br>Senen, Sanford                   |                        |
| AA003J0<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney     | 08/02/15                   | Nonconsumer<br>Drath, John<br>Flynn, Margaret<br>Hosking, Jeff<br>O'Neill, Stephen   |                        |
| AA003J2<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/20/15                   | Nonconsumer<br>Davis, Gary<br>Prevolos, Michael                                      |                        |
| AA003J6<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 09/14/16                   | Nonconsumer<br>Graham, Daniel<br>Quinn, Linda<br>Trotter, Michael<br>Valoff, Jo Lynn |                        |
| AA003JC<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 03/26/15                   | Consumer<br>Badawiya, Rima<br>Graham, Daniel<br>Nott, Michael<br>Reid, Bryan         | \$66,000.00            |
| AA003JI<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/16/16                   | Nonconsumer<br>Do, Khuong<br>Horowitz, David   |                        |

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| Non-Consumer Attorney  |                            | Lynch, Gregory   |                        |
| AA003JJ<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/02/15                   | Nonconsumer<br>Kallberg, Kevin<br>Lynch, Gregory                                 |                        |
| AA003JR<br>Neutral Arbitrator  | 06/29/15                   | Not applicable<br>Kauffman, Andrew   |                        |
| AA003JS<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 03/05/15                   | Consumer<br>Davis, Steven<br>De Haas, Louis<br>Rutberg, Michael                  | \$258,000.00           |
| AA003JU<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/06/14                   | Nonconsumer<br>McAdams, Richard<br>Simonson, John                                |                        |
| AA003JV<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/18/15                   | Nonconsumer<br>Anthony, Steven<br>Diaz, Benjamin                                 |                        |
| AA003JW<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 12/04/14                   | Not applicable<br>Conti, Richard<br>Dodd, John<br>Sabraw, Ronald<br>Smith, Myron |                        |
| AA003JY<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/09/15                   | Nonconsumer<br>Palmer, Jeffrey<br>Pivo, Kenneth                                  |                        |
| AA003JZ<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                      | 03/27/15                   | Nonconsumer<br>Enochian, Steven<br>Lampe, Ross<br>Philipp, Veronica              |                        |
| AA003Jb<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/15/15                   | Nonconsumer<br>Elie, Joseph<br>Larson, Ann                                       |                        |
| AA003Jg<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/03/15                   | Nonconsumer<br>Lombardi, Ralph<br>Meadows, David                                 |                        |
| AA003Jk<br>Neutral Arbitrator<br>Consumer Attorney   | 10/17/14                   | Nonconsumer<br>Albracht, James<br>Onwaeze, Ogochukwu                             |                        |

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| (continued)   |                            |   |                        |
| AA003Jv<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/28/15                   | Nonconsumer<br>Blakeley, Scott<br>Palmer, Jeffrey<br>Rector, Jeffrey  |                        |
| AA003Jw<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 10/08/15                   | Not applicable<br>McGirr, Bradley<br>Meadows, Brian<br>Palabod, Ladan<br>Radovich, M. Scott                   |                        |
| AA003Jz<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 03/06/15                   | Nonconsumer<br>Diaz, Benjamin<br>Hosking, Jeff  |                        |
| AA003K0<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney                      | 04/02/15                   | Consumer<br>Coleman, Richard<br>Mish, Alan<br>Noriega, James<br>Thelen, Dennis                                | \$150,600.00           |
| AA003KB<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 08/18/16                   | Nonconsumer<br>Fieldsted, Brandon<br>Gargalis, Christy<br>Gonzalez, Michael<br>Hovden, Del<br>Letteau, Robert |                        |
| AA003KV<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 03/12/15                   | Nonconsumer<br>Flaherty, John<br>Lustig, Chris  |                        |
| AA003Kf<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 04/10/15                   | Nonconsumer<br>Anthony, Steven<br>Pinelli, Anthony  |                        |
| AA000KP<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 07/20/02                   | Consumer<br>Agliano, Nat<br>Allard, B. Robert<br>Anthony, Steven  | \$150,000.00           |
| AA003Kj<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 05/18/15                   | Nonconsumer<br>Clause, George<br>Jacobs, Micah<br>Radovich, M. Scott<br>Singh, Sanjiv                         |                        |
| AA003Kp   | 05/14/15                   | Nonconsumer   |                        |

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|--|----------------------------|--|------------------------|
| Non-Consumer Attorney<br>Neutral Arbitrator  |                            | Blakeley, Scott<br>Thomas, Robert  |                        |
| AA003Kq  | 02/21/17                   | Consumer   | \$1,334,993.70         |
| Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney |                            | De Haas, Louis<br>Handlin, Rebecca<br>Jameson, C. Robert<br>Law, Patricia<br>Ozeran, David |                        |
| AA003Kv  | 03/16/15                   | Nonconsumer  |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator  |                            | Miller, Bruce<br>Thomas, Robert  |                        |
| AA003L0  | 05/10/17                   | Not applicable   |                        |
| Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   |                            | Decoster, Michael<br>Peabody, Thomas<br>Wagner, John                                       |                        |
| AA003L7  | 08/28/15                   | Nonconsumer  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney   |                            | Andrada, J. Randall<br>Keller, Ryan<br>Simonson, John                                      |                        |
| AA003L8  | 08/11/15                   | Nonconsumer  |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   |                            | Allen, James<br>Brockman, Robert<br>Leshin, Ira  |                        |
| AA003L9  | 08/18/15                   | Nonconsumer  |                        |
| Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   |                            | Alfano, James<br>Kelly, Warren<br>Pivo, Kenneth  |                        |
| AA003LC  | 06/26/15                   | Consumer   | \$155,600.00           |
| Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                              |                            | Pivo, Kenneth<br>Raynes, Derek<br>Raynes, Jeffrey<br>Susson, Dana                          |                        |
| AA003LF  | 09/26/15                   | Nonconsumer  |                        |
| Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                              |                            | Belgum, Stephen<br>Carrington, Richard<br>Gardner, Nancy<br>Pivo, Kenneth                  |                        |
| AA003LG  | 05/21/15                   | Nonconsumer  |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          |                            | Argos, Jason<br>Carrington, Richard<br>McAndrews, Tom<br>Perez, Jose                       |                        |

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|---|----------------------------|--|------------------------|
| AA003LH<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 12/11/15                   | Consumer<br>Barbaro, Frank<br>Firth, Myra<br>Medina, Yolanda<br>Polis, Robert                        | \$199,604.00           |
| AA003LK<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 03/26/15                   | Consumer<br>Firth, Myra<br>Kallberg, Kevin<br>Pierce, B. Gene<br>Pivo, Kenneth                       | \$48,000.00            |
| AA003LP<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 05/13/15                   | Nonconsumer<br>Albracht, James<br>McGirr, Bradley  |                        |
| AA003LQ<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney   | 12/19/14                   | Nonconsumer<br>Amos, E. Mac<br>Iuliano, Vincent<br>Schechter, Nicholas                               |                        |
| AA003LT<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 04/13/15                   | Nonconsumer<br>Bacher, Isaac<br>Lageson, Ernest  |                        |
| AA003LV<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 04/20/15                   | Consumer<br>McAndrews, Tom<br>Penkower, Alan<br>Schneider, Gary                                      | \$440,294.10           |
| AA003LZ<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/08/15                   | Nonconsumer<br>Hajek, Robert<br>Hegeler, Barton<br>May, Robert                                       |                        |
| AA003Lb<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 12/10/15                   | Nonconsumer<br>Hilberman, Joe<br>Hovsepian, Nora<br>Pluma, Gillian                                   |                        |
| AA003Ld<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 09/09/15                   | Nonconsumer<br>Burns, Don<br>Denver, Thomas<br>Harper, Bradford<br>Harper, Jeffrey<br>Martinez, Lora |                        |
| AA003Lf<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 03/26/15                   | Consumer<br>Ehrlich, Justin<br>Herzog, Ian<br>Penkower, Alan   | \$11,640,000.00        |

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|--|----------------------------|---|------------------------|
| Non-Consumer Attorney<br>Non-Consumer Attorney   |                            | Scher, Jennifer<br>Taylor, N. Denise  |                        |
| AA003Lg<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/09/15                   | Nonconsumer<br>Hosking, Jeff<br>Kuhl, P. Beach  |                        |
| AA003Li<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 03/28/16                   | Not applicable<br>Firth, Myra<br>Pivo, Kenneth<br>Thomas, Robert  |                        |
| AA003Lj<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/19/15                   | Nonconsumer<br>Gold, Arnold<br>Miller, Bruce  |                        |
| AA003Lk<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/13/15                   | Nonconsumer<br>KongBrown, Barbara<br>Larson, Ann  |                        |
| AA003Lm<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 08/12/15                   | Nonconsumer<br>Hosking, Jeff<br>Sawyer, Laurence<br>Tagliere, Susan   |                        |
| AA003Ls<br>Neutral Arbitrator  | 02/23/15                   | Nonconsumer<br>Johnson, B. Elliott  |                        |
| AA003Lt<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney  | 06/08/15                   | Consumer<br>Carrington, Richard<br>Greenman, Jeffrey<br>Lee, Tina   | \$503,500.00           |
| AA003Lu<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 07/27/15                   | Nonconsumer<br>Gargalis, Christy<br>Gonzalez, Michael<br>Johnson, B. Elliott  |                        |
| AA003M3<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/12/15                   | Nonconsumer<br>Clause, George<br>Young, Otis  |                        |
| AA003M8<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 09/19/19                   | Nonconsumer<br>DiDonato, Peter<br>Dunn, Hannah<br>Hilberman, Joe<br>Kjar, James<br>Lafferty, Katie<br>Tala, I. Emanuela |                        |

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|--|----------------------------|---|------------------------|
| (continued)  |                            |   |                        |
| AA003MB<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/05/15                   | Nonconsumer<br>Simonson, John<br>Tweedy, Patricia   |                        |
| AA003MC<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                      | 04/15/16                   | Consumer<br>Do, Khuong<br>Kahn, Robert<br>Latin, Michael<br>Lynch, Gregory<br>Star, Linda                                 | \$288,281.71           |
| AA003MN<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney | 11/24/15                   | Consumer<br>Davis, Gary<br>Hannington, Nicole<br>Harper, Bradford<br>Harper, Jeffrey<br>Jenni, Michelle<br>Taylor, Martha | \$458,809.00           |
| AA003MO<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney  | 11/10/15                   | Nonconsumer<br>Moss, Rodney<br>Pivo, Kenneth<br>Schiavone, Randall  |                        |
| AA003MS<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/06/15                   | Nonconsumer<br>Knudtson, Gigi<br>McIntosh, Brick  |                        |
| AA003MU<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/08/15                   | Nonconsumer<br>Clause, George<br>Guzman, Melinda  |                        |
| AA003MV<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/05/15                   | Nonconsumer<br>Felsted, Michael<br>Sheppard, Harry  |                        |
| AA003MW<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/13/15                   | Nonconsumer<br>Billups-Slone, Denise<br>Young, Otis   |                        |
| AA003MY<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator  | 05/18/16                   | Nonconsumer<br>Bazzo, Michael<br>Bracy, Allison<br>Smith, Sherman   |                        |
| AA003Mi<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/27/16                   | Nonconsumer<br>Curliano, Jason<br>McAdams, Richard  |                        |

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|---|----------------------------|---|------------------------|
| Consumer Attorney   |                            | Pahlke, Spencer   |                        |
| AA003Mq<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 04/08/15                   | Nonconsumer<br>Birnie, Brian<br>Fields, Michael<br>Kamansky, Craig          |                        |
| AA003N2<br>Neutral Arbitrator   | 05/18/15                   | Not applicable<br>Johnson, B. Elliott                                       |                        |
| AA003N6<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 07/27/15                   | Nonconsumer<br>Miller, Bruce<br>Pulver, Russell                             |                        |
| AA003N7<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 08/17/15                   | Not applicable<br>Ghermezian, Raymond<br>Iuliano, Vincent<br>Reed, Sheridan |                        |
| AA003ND<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 01/22/16                   | Nonconsumer<br>Felsted, Michael<br>Haley, Matthew<br>Komar, Jack            |                        |
| AA003NP<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 07/02/15                   | Nonconsumer<br>Greenberg, Ronald<br>Lombardi, Ralph                         |                        |
| AA003NQ<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 01/25/16                   | Nonconsumer<br>Curliano, Jason<br>Enochian, Steven<br>Liederman, Peter      |                        |
| AA003NR<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 04/13/16                   | Not applicable<br>Hilberman, Joe<br>Senior, Mark                            |                        |
| AA003NW<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 01/05/15                   | Nonconsumer<br>Haskell, William<br>Hoang, Minh                              | \$50,000.00            |
| AA003Nh<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 09/10/15                   | Nonconsumer<br>Muro, Mark<br>Sawyer, Laurence                               |                        |
| AA003No<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney  | 05/25/17                   | Nonconsumer<br>Conti, Richard<br>Flahavan, Brian<br>Henderson, Michael      |                        |

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|--|----------------------------|--|------------------------|
| Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   |                            | Larson, Ann<br>Lustig, Chris<br>Murray, Robert   |                        |
| AA003Nw<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney     | 06/09/17                   | Consumer<br>Chernow, Eli<br>Firth, Myra<br>Greenman, Jeffrey<br>Paoli, William<br>Pivo, Kenneth<br>Purdy, Court          | \$1,227,392.15         |
| AA003Nz<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney  | 01/23/16                   | Nonconsumer<br>Elie, Joseph<br>Muro, Mark<br>Nevin, Edward   |                        |
| AA003O4<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/15/15                   | Nonconsumer<br>Lee, Charles<br>Miller, Bruce   |                        |
| AA003O9<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/27/16                   | Nonconsumer<br>Diaz, Benjamin<br>Lombardi, Ralph   |                        |
| AA003OC<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/20/15                   | Nonconsumer<br>McAdams, Richard<br>Simonson, John  |                        |
| AA003OI<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/01/15                   | Nonconsumer<br>Johnson, B. Elliott<br>McGirr, Bradley  |                        |
| AA003OL<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney  | 02/11/16                   | Nonconsumer<br>Fischler, Marvin<br>Rudd, Lawrence<br>Ryan, Kelly   |                        |
| AA003OS<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney | 01/12/18                   | Nonconsumer<br>Anderson, Storm<br>Friedman, Terry<br>Hegeler, Barton<br>McClain, Scott<br>Teal, Steven<br>Winter, Thomas |                        |
| AA003Oa<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney   | 11/28/17                   | Consumer<br>Gack, Kenneth<br>Gatto, Michael<br>Hosking, Jeff<br>Karp, Alison   | \$615,179.00           |

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|---|----------------------------|--|------------------------|
| Consumer Attorney   |                            | Phalle, Eustace  |                        |
| AA003Oe<br>Consumer Attorney<br>Neutral Arbitrator  | 01/10/15                   | Nonconsumer<br>Cucher, Rob<br>Latin, Michael   |                        |
| AA003Og<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney | 03/11/16                   | Consumer<br>Anderson, Storm<br>Chihak, Cynthia<br>Hegeler, Barton<br>Lemley, Zachary<br>Lim, Lillian<br>Martel, Amy<br>Scott, John | \$526,456.10           |
| AA003Oi<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/16/16                   | Consumer<br>Kapp, Howard<br>Parselle, Charles<br>Pivo, Kenneth   | \$262,450.00           |
| AA003Ok<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 12/28/15                   | Nonconsumer<br>Bacher, Isaac<br>Hicks, David   |                        |
| AA003Oo<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/07/16                   | Nonconsumer<br>Lustig, Chris<br>McIntosh, Brick  |                        |
| AA003Op<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 06/21/16                   | Nonconsumer<br>Anthony, Steven<br>Leshin, Ira<br>Pinelli, Anthony  |                        |
| AA003Ou<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/12/16                   | Nonconsumer<br>Anthony, Steven<br>Hunter, David  |                        |
| AA003P5<br>Neutral Arbitrator   | 06/25/15                   | Nonconsumer<br>Fahey, Joyce  |                        |
| AA003PC<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 10/20/15                   | Not applicable<br>Biafore, Joseph<br>Fujimoto, David<br>Larson, Ann  |                        |
| AA003PE<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator  | 10/01/18                   | Consumer<br>Brender, Jacob<br>De Haas, Louis<br>Hodes, Daniel<br>Horton, Jay   | \$301,840.00           |

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|---|----------------------------|--|------------------------|
| Non-Consumer Attorney<br>Non-Consumer Attorney  |                            | Ozeran, David<br>Pluma, Gillian  |                        |
| AA003PJ<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 06/29/17                   | Consumer<br>Cronin, Elizabeth<br>McKenna, Robert<br>Penkower, Alan<br>Pittman, Michael<br>Shapiro, Michael | \$164,250.00           |
| AA003PN<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 08/08/16                   | Nonconsumer<br>Biafore, Joseph<br>Jenni, Michelle<br>Knutson, Gigi   |                        |
| AA003PU<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                  | 12/18/15                   | Nonconsumer<br>Rhee, Jane<br>Thielen, Joseph<br>Trotter, Matthew<br>Trotter, Michael                       |                        |
| AA003Pc<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 09/01/15                   | Nonconsumer<br>Baines, Robert<br>Lustig, Chris   |                        |
| AA003Pf<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 12/15/15                   | Nonconsumer<br>Brushia, Monica<br>Elie, Joseph<br>Muro, Mark<br>Sequeira, Martha                           |                        |
| AA003Pg<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/04/15                   | Nonconsumer<br>Gonzalez, Michael<br>Swart, Coleman   |                        |
| AA003Pq<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 08/03/16                   | Consumer<br>Carroll, Richard<br>Hodes, Daniel<br>Thielen, Joseph   | \$1,100,000.00         |
| AA003Px<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 07/26/16                   | Nonconsumer<br>Douglass, Cynthia<br>Kamansky, Craig  |                        |
| AA003Q6<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 04/15/15                   | Nonconsumer<br>Iuliano, Vincent<br>Peterson, Wayne   |                        |
| AA003QB   | 06/07/15                   | Nonconsumer  | \$33,333.33            |

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| (continued)  |                            |  |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   |                            | Althouse, Dennis<br>Crispo, Lawrence<br>Ryan, Timothy  |                        |
| AA003QD  | 02/22/16                   | Consumer   | \$1,489,568.00         |
| Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney |                            | Buccini, Natalie<br>Gniatkowski, Thomas<br>Goldschmidt, Deon<br>Peabody, Thomas<br>Vaage, Robert |                        |
| AA003QG  | 03/27/17                   | Consumer   | \$326,472.40           |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   |                            | Devich, Robert<br>Reback, Robert<br>Rosenfield, Sheldon  |                        |
| AA003QH  | 07/18/16                   | Consumer   | \$100.00               |
| Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   |                            | Burger, Adriana<br>Gulden, Michael<br>Senior, Mark   |                        |
| AA003QJ  | 05/29/15                   | Nonconsumer  | \$54,772.57            |
| Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   |                            | Althouse, Dennis<br>Hakkak, Dean<br>Kough, Ann   |                        |
| AA003QO  | 10/13/15                   | Nonconsumer  |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator  |                            | Felsted, Michael<br>Monty, Barbara   |                        |
| AA003QR  | 04/14/16                   | Nonconsumer  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney  |                            | Johnson, B. Elliott<br>Mish, Alan  |                        |
| AA003Qh  | 09/09/15                   | Nonconsumer  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney                  |                            | Denver, Thomas<br>Hannington, Nicole<br>Harper, Bradford<br>Harper, Jeffrey                      |                        |
| AA003Qi  | 08/04/15                   | Not applicable   |                        |
| Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   |                            | Eisenman, James<br>Kelly, Jay<br>Thelen, Dennis  |                        |
| AA003Qn  | 12/21/15                   | Nonconsumer  |                        |
| Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   |                            | Cannon, Christopher<br>DeArmas, Lourdes<br>Dixon, Susan Fox                                      |                        |

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| (continued)  |                            |   |                        |
| AA003Qx<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 12/15/15                   | Nonconsumer<br>Hosking, Jeff<br>Pinelli, Anthony<br>Tagliere, Susan                           |                        |
| AA003R1<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/28/17                   | Not applicable<br>Fischler, Marvin<br>Jackman, James  |                        |
| AA003R6<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 04/14/16                   | Nonconsumer<br>Harper, Bradford<br>Knight, Wayne<br>Rogaski, Chester                          |                        |
| AA003RA<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 08/09/16                   | Nonconsumer<br>Damone, Robert<br>Jameson, C. Robert<br>Senior, Mark                           |                        |
| AA003RB<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/27/16                   | Nonconsumer<br>Hosking, Jeff<br>Hunter, David<br>Tagliere, Susan                              |                        |
| AA003RG<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 10/03/16                   | Nonconsumer<br>Conti, Richard<br>Flier, Richard<br>Larson, Ann<br>McDevitt, William           |                        |
| AA003RH<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 06/27/16                   | Nonconsumer<br>Hilberman, Joe<br>Hostetler, H. Stephen<br>McKenna, Robert<br>Pittman, Michael |                        |
| AA003RK<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 01/23/17                   | Nonconsumer<br>Bowles, Bradley<br>Curliano, Jason<br>Duncan, Nathaniel<br>Greenberg, Ronald   |                        |
| AA003RO<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/01/17                   | Nonconsumer<br>Badawiya, Rima<br>Hunter, David<br>Reyna, Roxanne                              | \$6,375.00             |
| AA003RS  | 09/12/16                   | Consumer  | \$236,786.00           |

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|--|----------------------------|--|------------------------|
| Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney  |                            | Firth, Myra<br>Hilberman, Joe<br>Milman, Jeffrey<br>Pivo, Kenneth  |                        |
| AA003Rc<br>Neutral Arbitrator  | 06/09/15                   | Not applicable<br>Kallberg, Kevin  |                        |
| AA003Rg<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney   | 01/25/17                   | Nonconsumer<br>Hilberman, Joe<br>Ligorsky, Brenda<br>Soong, Danny<br>Trotter, Michael                      |                        |
| AA003Rh<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 09/26/16                   | Nonconsumer<br>Chong, Wilke<br>Denove, John<br>Firth, Myra<br>Pivo, Kenneth<br>Rees, Robert<br>Tracy, Kyle |                        |
| AA003Ru<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 12/03/18                   | Nonconsumer<br>Anderson, Storm<br>Di Figlia, Vincent<br>Estes, Jeffrey<br>Hegeler, Barton                  |                        |
| AA003Rv<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/22/16                   | Nonconsumer<br>Bradford, Scott<br>Gulden, Michael<br>Senior, Mark<br>Susson, Dana                          |                        |
| AA003Rw<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney  | 03/30/16                   | Nonconsumer<br>Bazzo, Michael<br>Dixon, Susan Fox<br>Ogbogu, Samuel  |                        |
| AA003S3<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney  | 08/04/16                   | Consumer<br>Letteau, Robert<br>Lynch, Gregory<br>Zelner, Barry   | \$288,725.30           |
| AA003SB<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/26/16                   | Nonconsumer<br>KongBrown, Barbara<br>Simonson, John  |                        |
| AA003SL<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/14/16                   | Nonconsumer<br>Harper, Bradford<br>Quigley Saldana, Laurie   |                        |

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|--|----------------------------|--|------------------------|
| AA003SV<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/15/16                   | Nonconsumer<br>Bacher, Isaac<br>Tweedy, Patricia   |                        |
| AA003SW<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney | 08/02/17                   | Nonconsumer<br>Denver, Thomas<br>Mosier, Robert<br>Simonson, John<br>Vanden Brink, Jessica<br>Vanden Brink, Jessica<br>Welling, Lauren |                        |
| AA003Su<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney   | 06/01/16                   | Nonconsumer<br>Even, Randolph<br>Hoffman, Nathan<br>McAndrews, Tom<br>Ponce, Jessica   |                        |
| AA003T5<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney  | 09/19/16                   | Nonconsumer<br>Blakeley, Scott<br>DeVanon, Joseph<br>Mitchell, Timothy   |                        |
| AA003T6<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 03/23/17                   | Consumer<br>Crandall, David<br>Fischler, Marvin<br>Polsky, Alexander   | \$531,024.19           |
| AA003TA<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney  | 06/10/15                   | Nonconsumer<br>Crispo, Lawrence<br>Firth, Myra<br>Pivo, Kenneth  |                        |
| AA003TD<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                                       | 01/05/17                   | Consumer<br>Firth, Myra<br>Pivo, Kenneth<br>Silverstein, James<br>Velasquez, David   | \$258,128.03           |
| AA003TJ<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/02/16                   | Nonconsumer<br>Elie, Joseph<br>Wells, Kim  |                        |
| AA003TK<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/19/16                   | Nonconsumer<br>Horton, Jay<br>Pluma, Gillian   |                        |
| AA003TL<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney   | 01/17/17                   | Nonconsumer<br>Gonzalez, Michael<br>Habeb, Mark<br>Lanter, Marvin Stuart   |                        |

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|---|----------------------------|---|------------------------|
| Neutral Arbitrator  |                            | Stone, Richard  |                        |
| AA003TP<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 07/10/16                   | Consumer<br>Burke, Sean<br>Firth, Myra<br>Higson, Heather<br>Pivo, Kenneth<br>Thomas, Robert        | \$259,251.00           |
| AA003TW<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 11/05/15                   | Not applicable<br>Iuliano, Vincent<br>Schumann, Tam   |                        |
| AA003Ta<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 07/14/16                   | Nonconsumer<br>Biderman, Joseph<br>Lynch, Gregory<br>O'Connor, R. Timothy                           |                        |
| AA003Tc<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 06/01/15                   | Nonconsumer<br>Andrada, J. Randall<br>Harper, Bradford  |                        |
| AA003Tf<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/18/16                   | Nonconsumer<br>Bragg, Marc<br>Flaherty, John<br>Muro, Mark  |                        |
| AA003Tn<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 10/15/15                   | Nonconsumer<br>Parranto, Julia<br>Simonson, John  |                        |
| AA003Tp<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/31/15                   | Not applicable<br>Firth, Myra<br>Johnson, B. Elliott<br>Pivo, Kenneth                               |                        |
| AA003Tr<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 09/20/16                   | Nonconsumer<br>Firth, Myra<br>Hilberman, Joe<br>Ounjian, Robert<br>Pivo, Kenneth<br>Zuckerman, Paul |                        |
| AA003Tx<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 05/08/15                   | Nonconsumer<br>Bisbee, Matthew<br>Flier, Richard<br>Killoran, David<br>Simonson, John               |                        |
| AA003U0   | 04/20/16                   | Nonconsumer   |                        |

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|--|----------------------------|---|------------------------|
| Neutral Arbitrator   |                            | Albracht, James   |                        |
| AA003U2<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 08/10/17                   | Consumer<br>Conti, Richard<br>Larson, Ann<br>Long, Ernest<br>Smith, David                   | \$1,773,978.89         |
| AA003U7<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 06/14/16                   | Nonconsumer<br>Blakeley, Scott<br>Connor, Jacqueline<br>Jimenez, Chellei<br>Rector, Jeffrey |                        |
| AA003UB<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/10/15                   | Not applicable<br>Flier, Richard<br>Lampe, Ross   |                        |
| AA003UH<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/11/15                   | Nonconsumer<br>Kern, Lawrence<br>Simonson, John   |                        |
| AA003UJ<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/15/16                   | Nonconsumer<br>Conti, Richard<br>Larson, Ann<br>Schrey, Stephen                             |                        |
| AA003US<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 11/22/16                   | Nonconsumer<br>Cannon, Christopher<br>Rockett, Thomas<br>Sommer, Harrison                   |                        |
| AA003Ua<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 10/17/17                   | Not applicable<br>Dicks, Jeff<br>Firth, Myra<br>Pivo, Kenneth<br>Polsky, Alexander          |                        |
| AA003Ug<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 03/01/17                   | Consumer<br>Dodd, John<br>Flaherty, John<br>Richardson, Richard                             | \$29,999.00            |
| AA003Ur<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/18/15                   | Nonconsumer<br>Kough, Ann<br>Lynch, Gregory   |                        |
| AA003Uu<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/25/16                   | Consumer<br>Harper, Bradford<br>McIntosh, Craig   | \$99,856.00            |

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|---|----------------------------|--|------------------------|
| Consumer Attorney   |                            | Murray, Todd   |                        |
| AA003Uy<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 07/18/15                   | Nonconsumer<br>Althouse, Dennis<br>Coleman, Richard  | \$20,020.40            |
| AA003V9<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 12/02/15                   | Consumer<br>Dennis, Jonathan<br>Hastings, J. Gary<br>McKenna, Robert<br>Pittman, Michael<br>Saba, Ryan | \$1,110,277.00         |
| AA003VC<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney   | 01/26/16                   | Not applicable<br>Albracht, James<br>Reback, Robert<br>Rubaum, David                                   |                        |
| AA003VE<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 07/08/16                   | Nonconsumer<br>Clause, George<br>Leung, Hanna<br>McAdams, Richard                                      |                        |
| AA003VH<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 10/31/16                   | Consumer<br>French, Jesse<br>Hapuarachy, Shane<br>Lynch, Gregory<br>Marcus, Michael                    | \$400,000.00           |
| AA003VL<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 06/22/16                   | Nonconsumer<br>Gargalis, Christy<br>Gonzalez, Michael<br>Saffian, Leah<br>Weaver, Thomas               |                        |
| AA003VR<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney     | 02/25/16                   | Nonconsumer<br>Cortes, Geary<br>Hanson, Erin<br>Iuliano, Vincent<br>Mirch, Kevin<br>Mirch, Marie       |                        |
| AA003VW<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 05/19/16                   | Nonconsumer<br>Cramer, N. Ben<br>Hayes, Charles<br>Kondo, Steven                                       |                        |
| AA003Va<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 08/09/16                   | Nonconsumer<br>Bacher, Isaac<br>Kuhl, P. Beach   |                        |

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|-----------------------|----------|-------------------|--|
| AA003Vc               | 01/03/17 | Nonconsumer       |  |
| Neutral Arbitrator    |          | Choate, Dennis    |  |
| Non-Consumer Attorney |          | Kelly, John       |  |
| Non-Consumer Attorney |          | Looney, Joseph    |  |
| Consumer Attorney     |          | Shelton, Lawrence |  |
| Consumer Attorney     |          | Shtofman, Robert  |  |

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|-----------------------|----------|-----------------|--|
| AA003Vn               | 11/23/15 | Not applicable  |  |
| Non-Consumer Attorney |          | Blakeley, Scott |  |
| Neutral Arbitrator    |          | Letteau, Robert |  |
| Non-Consumer Attorney |          | Rector, Jeffrey |  |

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| AA003Vr               | 12/15/16 | Nonconsumer      |  |
| Non-Consumer Attorney |          | Ligorsky, Brenda |  |
| Consumer Attorney     |          | Schneider, Gary  |  |
| Consumer Attorney     |          | Siccama, Nancy   |  |
| Neutral Arbitrator    |          | Stone, Richard   |  |

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| AA003Vt            | 03/08/16 | Nonconsumer     |  |
| Neutral Arbitrator |          | Kallberg, Kevin |  |

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| AA003Vw               | 04/12/17 | Nonconsumer      |  |
| Non-Consumer Attorney |          | Bradford, Thomas |  |
| Consumer Attorney     |          | Burkwitz, Gil    |  |
| Neutral Arbitrator    |          | Letteau, Robert  |  |
| Non-Consumer Attorney |          | Peterson, George |  |
| Non-Consumer Attorney |          | Rector, Jeffrey  |  |

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|-----------------------|----------|------------------|--|
| AA003W0               | 06/09/17 | Nonconsumer      |  |
| Non-Consumer Attorney |          | Firth, Myra      |  |
| Neutral Arbitrator    |          | Flaherty, John   |  |
| Non-Consumer Attorney |          | Higgins, Caitlin |  |
| Non-Consumer Attorney |          | Lampe, Ross      |  |
| Non-Consumer Attorney |          | Pivo, Kenneth    |  |

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|-----------------------|----------|-------------------|--|
| AA003W3               | 07/01/16 | Nonconsumer       |  |
| Consumer Attorney     |          | Dudensing, Edward |  |
| Neutral Arbitrator    |          | Herlihy, John     |  |
| Non-Consumer Attorney |          | Muro, Mark        |  |
| Consumer Attorney     |          | Rollins, Kerri    |  |

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|-----------------------|----------|-----------------|--|
| AA003W4               | 10/28/16 | Nonconsumer     |  |
| Neutral Arbitrator    |          | Kallberg, Kevin |  |
| Consumer Attorney     |          | Sanders, Justin |  |
| Non-Consumer Attorney |          | Senior, Mark    |  |

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| AA003WD               | 08/23/17 | Nonconsumer    |  |
| Non-Consumer Attorney |          | Bazzo, Michael |  |
| Non-Consumer Attorney |          | Bell, Michael  |  |

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|--|----------------------------|--|------------------------|
| Non-Consumer Attorney<br>Neutral Arbitrator  |                            | DeHaas, Louis<br>Polis, Robert   |                        |
| AA003WH<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/25/16                   | Nonconsumer<br>Agliano, Nat<br>Simonson, John  |                        |
| AA003WZ<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/27/16                   | Nonconsumer<br>Blakeley, Scott<br>Latin, Michael   |                        |
| AA003Wa<br>Neutral Arbitrator  | 01/21/16                   | Not applicable<br>DeVanon, Joseph  |                        |
| AA003Wg<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney  | 06/14/16                   | Nonconsumer<br>Gack, Kenneth<br>Muro, Mark<br>White, R. Parker   |                        |
| AA003Wj<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 06/11/18                   | Consumer<br>Biderman, Joseph<br>Bunch, Bruce<br>Edlinger, Jason<br>Effres, Steven<br>Franklin, Callan<br>Kelly, John | \$506,717.10           |
| AA003Wk<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/07/16                   | Not applicable<br>Choate, Dennis<br>Wallace, James   |                        |
| AA003Wl<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/08/16                   | Nonconsumer<br>Iuliano, Vincent<br>Quinn, Linda  |                        |
| AA003Wu<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/22/16                   | Nonconsumer<br>Dyer, Charles<br>Lustig, Chris  |                        |
| AA003Wv<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney   | 06/05/17                   | Consumer<br>Fahey, Joyce<br>Firth, Myra<br>Pivo, Kenneth<br>Silberberg, Marshall                                     | \$300,000.00           |
| AA003Ww<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney  | 03/08/16                   | Nonconsumer<br>Heywood, Robert<br>Hoang, Minh<br>Ralph, Jesse  | \$13,796.00            |

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|--|----------------------------|--|------------------------|
| (continued)  |                            |  |                        |
| AA003Wx<br>Neutral Arbitrator  | 01/13/16                   | Not applicable<br>Fahey, Joyce   |                        |
| AA003X0<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 06/09/16                   | Nonconsumer<br>Anthony, Steven<br>Bennett, Richard<br>Trigero, Jane  |                        |
| AA003X6<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/13/16                   | Nonconsumer<br>Billups-Slone, Denise<br>Schrey, Stephen  |                        |
| AA003XB<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/09/17                   | Nonconsumer<br>Bacher, Isaac<br>Ponticiello, Andrea  |                        |
| AA003XK<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 10/29/18                   | Nonconsumer<br>Hilberman, Joe<br>Hite, Nora<br>Maynard Carasso, Kimberly<br>Silberberg, Marshall<br>Sulentor, William<br>Trobough, Tobin<br>Trotter, Matthew<br>Trotter, Michael |                        |
| AA003XP<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney  | 12/03/15                   | Nonconsumer<br>Cortes, Geary<br>Iuliano, Vincent<br>Williams, Matthew  |                        |
| AA003XR<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney  | 04/28/16                   | Nonconsumer<br>Haskell, William<br>Hosking, Jeff<br>Tagliere, Susan  |                        |
| AA003XS<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney  | 10/25/16                   | Nonconsumer<br>Conti, Richard<br>Drath, John<br>Stringer, John   |                        |
| AA003XY<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 08/02/17                   | Nonconsumer<br>Coulter-Peebles, Jacqueline<br>Flier, Richard<br>Simonson, John   |                        |
| AA003XZ  | 01/11/16                   | Nonconsumer  |                        |

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|---|----------------------------|---|------------------------|
| (continued)<br>Neutral Arbitrator<br>Non-Consumer Attorney  |                            | Kuhl, P. Beach<br>Muro, Mark  |                        |
| AA003Xa<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 06/13/16                   | Nonconsumer<br>Billups-Slone, Denise<br>Schrey, Stephen                                   |                        |
| AA003Xm<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 02/01/17                   | Nonconsumer<br>Gilbert, Richard<br>Knudtson, Gigi   |                        |
| AA003Xo<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 08/10/16                   | Nonconsumer<br>Andres, Karen<br>Senior, Mark  |                        |
| AA003Xv<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 06/23/16                   | Nonconsumer<br>Bacher, Isaac<br>Smith, Douglas  |                        |
| AA003Xw<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 04/07/17                   | Consumer<br>Corwin, Diane<br>Denove, John<br>Do, Khuong<br>Katz, Burton<br>Lynch, Gregory | \$468,279.00           |
| AA003Xy<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 11/09/16                   | Nonconsumer<br>Fischler, Marvin<br>Hasic, Halil<br>Weaver, Thomas                         |                        |
| AA003Y2<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 09/11/16                   | Nonconsumer<br>Greenberg, Ronald<br>Harper, Bradford<br>Sieux, Pamela                     |                        |
| AA003Y5<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 11/30/16                   | Nonconsumer<br>Emerson, James<br>Larson, Ann<br>Pimentel, Paul                            |                        |
| AA003Y8<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/01/16                   | Nonconsumer<br>Bunch, Bruce<br>Conti, Richard<br>Monty, Barbara                           |                        |
| AA003YC<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 11/17/16                   | Nonconsumer<br>Anthony, Steven<br>Clement, Clayton  |                        |

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|--|----------------------------|---|------------------------|
| Consumer Attorney<br>Non-Consumer Attorney   |                            | Smith, David<br>Trigero, Jane   |                        |
| AA003YD<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 11/03/16                   | Nonconsumer<br>Bunagan, Rodolfo<br>Fischler, Marvin<br>Susson, Dana                 |                        |
| AA003YO<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/01/16                   | Nonconsumer<br>Bacher, Isaac<br>Flaherty, John                                      |                        |
| AA003YQ<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 11/10/16                   | Consumer<br>Birnie, Brian<br>Castillo, Antonio<br>Dordulian, Samuel<br>Rees, Robert | \$746,385.00           |
| AA003YR<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                  | 08/31/16                   | Nonconsumer<br>Bisbee, Matthew<br>Dyer, Charles<br>Simonson, John                   |                        |
| AA003YU<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/23/16                   | Nonconsumer<br>Lombardi, Ralph<br>Quinn, Daniel                                     |                        |
| AA003Yb<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/05/16                   | Nonconsumer<br>Andrada, J. Randall<br>Lustig, Chris                                 |                        |
| AA003Yc<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/13/16                   | Nonconsumer<br>Greenberg, Ronald<br>Tagliere, Susan                                 |                        |
| AA003Yj<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 12/12/17                   | Consumer<br>KongBrown, Barbara<br>Sekelick, Peter<br>Tsadik, Tesfaye                | \$250,000.00           |
| AA003Yl<br>Neutral Arbitrator  | 06/13/16                   | Not applicable<br>Rees, Robert  |                        |
| AA003Yr<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 01/27/17                   | Consumer<br>Davis, Gary<br>Manrique, Janet<br>Simonson, John                        | \$162,100.87           |
| AA003Yy  | 01/31/17                   | Consumer  | \$250,150.00           |

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| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                                     |                            | Denver, Thomas<br>Larson, Ann<br>Teal, Steven   |                        |
| AA003Z0<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 01/29/17                   | Nonconsumer<br>Ames, Dennis<br>Douglass, Cynthia<br>McNulty, James<br>Velasquez, David    |                        |
| AA003Z4<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 09/27/16                   | Nonconsumer<br>Kemp, Margaret<br>Lampe, Ross<br>Young, Julia                              |                        |
| AA003ZL<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 09/01/16                   | Nonconsumer<br>Bennett, Richard<br>Camacho, Luis<br>Harper, Bradford                      |                        |
| AA003ZU<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 03/30/17                   | Nonconsumer<br>Firth, Myra<br>Hammerbeck, Jon<br>Pivo, Kenneth                            |                        |
| AA003Zb<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 03/17/17                   | Nonconsumer<br>Buchanan, Shelley<br>James, Ellen<br>Lampe, Ross                           |                        |
| AA003Zc<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                      | 10/04/16                   | Nonconsumer<br>Allen, Roger<br>Hannington, Nicole<br>Harper, Bradford                     |                        |
| AA003Zj<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 10/28/16                   | Nonconsumer<br>Disston, Leeds<br>Flaherty, John<br>Hannington, Nicole<br>Harper, Bradford |                        |
| AA003Zn<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/20/17                   | Nonconsumer<br>Bazzo, Michael<br>Kallberg, Kevin  |                        |
| AA003Zq<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/06/16                   | Nonconsumer<br>Gaskins, Jordan<br>Horowitz, David   |                        |
| AA003Zu  | 10/20/16                   | Nonconsumer   |                        |

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|--|----------------------------|--|------------------------|
| Neutral Arbitrator<br>Non-Consumer Attorney  |                            | Denver, Thomas<br>Simonson, John   |                        |
| AA003Zz<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 03/08/17                   | Nonconsumer<br>Dodd, John<br>Sawyer, Laurence<br>Weston, Nafija  |                        |
| AA003a8<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney   | 10/20/16                   | Nonconsumer<br>Fahey, Joyce<br>Leonard, William<br>Ludeman, Patrick<br>McAndrews, Tom  |                        |
| AA003aE<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/18/16                   | Nonconsumer<br>Berg, Randy<br>Burger, Adriana  |                        |
| AA003aJ<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 03/14/17                   | Nonconsumer<br>Emeziem, Kelechi<br>Larson, Ann<br>Meadows, David   |                        |
| AA003aM<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/25/17                   | Nonconsumer<br>Felsted, Michael<br>Komar, Jack   |                        |
| AA003aP<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/07/16                   | Nonconsumer<br>DeVanon, Joseph<br>Douglass, Cynthia  |                        |
| AA003aT<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney                              | 02/15/17                   | Nonconsumer<br>Albracht, James<br>Gross, Arnold<br>Rector, Jeffrey<br>Ruiz, Jennifer<br>Savin, Adam                          |                        |
| AA003aZ<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney   | 02/06/17                   | Nonconsumer<br>Emerson, James<br>Higgins, Caitlin<br>Muro, Mark<br>Murphy, Daniel  |                        |
| AA003ab<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 08/01/19                   | Consumer<br>Anderson, Storm<br>Batterman, Nathan<br>Campen, Timothy<br>Chihak, Cynthia<br>Dobbins, Robert<br>Hegeler, Barton | \$5,258,636.36         |

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|---|----------------------------|---|------------------------|
| Consumer Attorney<br>Non-Consumer Attorney                                      |                            | Martel, Amy<br>McClain, Scott                                       |                        |
| AA003ac<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 01/11/17                   | Nonconsumer<br>Cramer, N. Ben<br>Olson, Mitchel<br>Reed, Sheridan   |                        |
| AA003ai<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 10/05/16                   | Nonconsumer<br>Billups-Slone, Denise<br>Kuhl, P. Beach              |                        |
| AA003al<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 05/06/16                   | Not applicable<br>Firth, Myra<br>Kough, Ann<br>Pivo, Kenneth        |                        |
| AA003au<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator     | 05/16/16                   | Nonconsumer<br>Mardoyan, John<br>Pivo, Kenneth<br>Pulver, Russell   |                        |
| AA003az<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 01/11/17                   | Nonconsumer<br>Duryee, Lynn<br>Philipp, Veronica                    |                        |
| AA003b5<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 06/05/16                   | Nonconsumer<br>Agliano, Nat<br>Lampe, Ross<br>Philipp, Veronica     |                        |
| AA003b6<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 05/19/17                   | Nonconsumer<br>Larson, Ann<br>Locken, Eugene<br>Ponticiello, Andrea |                        |
| AA003b8<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 11/07/16                   | Nonconsumer<br>Lee, Brian<br>Quinn, Daniel<br>Rosenberg-Wohl, David |                        |
| AA003bA<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 10/20/16                   | Nonconsumer<br>Davis, Gary<br>Preovolos, Michael                    |                        |
| AA003bD<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 07/19/16                   | Not applicable<br>Bazzo, Michael<br>Levy, Leonard                   |                        |

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|---|----------------------------|---|------------------------|
| AA003bE<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 04/26/17                   | Nonconsumer<br>Corral, Jaime<br>Faal, Edi M. O.<br>Meadows, Brian   |                        |
| AA003bI<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 10/14/16                   | Nonconsumer<br>Allen, James<br>Denver, Thomas<br>Mitchell, Jeffrey  |                        |
| AA003bN<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney   | 04/12/17                   | Nonconsumer<br>Fahey, Joyce<br>Firth, Myra<br>Pivo, Kenneth   |                        |
| AA003bR<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 04/07/17                   | Nonconsumer<br>Karatov, Michael<br>Pinelli, Anthony   | \$375,295.13           |
| AA003bT<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 12/19/16                   | Nonconsumer<br>Allen, James<br>Quinn, Daniel  |                        |
| AA003bX<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 11/03/16                   | Consumer<br>Elie, Joseph<br>Larson, Ann<br>Ralph, Jesse   | \$30,475.00            |
| AA003bb<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 02/22/17                   | Consumer<br>Jackman, James<br>Kelly, John<br>Mangaser, Angelique<br>Schiavone, Randall<br>Sequoia, Mercedes | \$1,031,854.00         |
| AA003bc<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/20/16                   | Nonconsumer<br>Cramer, N. Ben<br>Miller, Cary<br>Wallace, James   |                        |
| AA003bk<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 10/17/16                   | Nonconsumer<br>Allen, James<br>Bennett, Richard   |                        |
| AA003bm<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 01/19/17                   | Nonconsumer<br>Davis, Gary<br>Dove, Ellen<br>Muro, Mark   |                        |
| AA003bn   | 02/17/17                   | Nonconsumer   |                        |

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|---|----------------------------|--|------------------------|
| Neutral Arbitrator  |                            | Horowitz, David  |                        |
| AA003bq<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney  | 05/03/17                   | Nonconsumer<br>Anthony, Steven<br>Davis, Gary<br>O'Donnell, James<br>Trigero, Jane   |                        |
| AA003bx<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 08/04/16                   | Nonconsumer<br>Davis, Gary<br>Dove, Ellen<br>Muro, Mark  |                        |
| AA003bz<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 06/27/17                   | Nonconsumer<br>Cortes, Geary<br>Hegeler, Barton  |                        |
| AA003c0<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney | 01/26/18                   | Nonconsumer<br>Denove, John<br>Even, Randolph<br>Kiss, Benjamin<br>Ligorsky, Brenda<br>Trotter, Michael<br>Vartazarian, Steven<br>Whibley, Matthew |                        |
| AA003cD<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 04/26/16                   | Nonconsumer<br>Althouse, Dennis<br>Miller, Cary  | \$10,000.00            |
| AA003cH<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney  | 11/08/16                   | Not applicable<br>Albracht, James<br>Kahn, Robert<br>Reback, Robert<br>Rubaum, David   |                        |
| AA003cJ<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 10/21/16                   | Nonconsumer<br>Biafore, Joseph<br>Philipp, Veronica  |                        |
| AA003cK<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney  | 04/22/17                   | Nonconsumer<br>Cinquemani, Kirsten<br>Latin, Michael<br>Leichenger, David<br>Pluma, Gillian  |                        |
| AA003cM<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/11/17                   | Nonconsumer<br>Billups-Slone, Denise<br>Flaherty, John   |                        |

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|---|----------------------------|--|------------------------|
| AA003cO<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 12/30/16                   | Nonconsumer<br>Billups-Slone, Denise<br>Young, Otis  |                        |
| AA003cP<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 11/16/16                   | Nonconsumer<br>Denver, Thomas<br>Muro, Mark  |                        |
| AA000MB<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 03/27/03                   | Nonconsumer<br>Ballachey, Michael<br>Preovolos, Michael<br>Weaver, Paula                         |                        |
| AA003ci<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 03/02/17                   | Nonconsumer<br>Firth, Myra<br>Hines, Garrett<br>Pivo, Kenneth<br>Safaie, Majid<br>Weaver, Thomas |                        |
| AA003ct<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 02/14/17                   | Not applicable<br>Hosking, Jeff<br>Pinelli, Anthony  |                        |
| AA003cu<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/28/16                   | Nonconsumer<br>Aportadera-Torres, Arabelle<br>Blakeley, Scott<br>Even, Randolph                  |                        |
| AA003cz<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 03/16/18                   | Nonconsumer<br>Clause, George<br>Cutter, C. Brooks<br>Denver, Thomas<br>Roussas, John            |                        |
| AA003d0<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 04/14/17                   | Nonconsumer<br>Billups-Slone, Denise<br>Greenberg, Ronald  |                        |
| AA003d6<br>Neutral Arbitrator   | 09/23/16                   | Nonconsumer<br>Thomas, Robert  |                        |
| AA003d8<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/21/18                   | Nonconsumer<br>Fladseth, Douglas<br>Gack, Kenneth<br>Knudtson, Gigi                              |                        |
| AA003dC<br>Consumer Attorney<br>Neutral Arbitrator  | 10/26/17                   | Nonconsumer<br>Bogomolnaya, Renata<br>Greenberg, Ronald  |                        |

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|--|----------------------------|--|------------------------|
| Non-Consumer Attorney<br>Consumer Attorney   |                            | Larson, Ann<br>Zanobini, Mark  |                        |
| AA003dG<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 12/30/16                   | Nonconsumer<br>Kjar, James<br>Lafferty, Katie<br>Minto, R. Bruce                       |                        |
| AA003dH<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 01/03/17                   | Consumer<br>Fledseth, Douglas<br>Ponticiello, Andrea<br>Prevolos, Michael              | \$430,331.00           |
| AA003dI<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 09/18/18                   | Nonconsumer<br>Blakeley, Scott<br>Pedroza, Kenneth<br>Susson, Dana<br>Weinberg, Ivan   |                        |
| AA003dN<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 03/31/17                   | Nonconsumer<br>Clause, George<br>Greenberg, Ronald<br>O'Donnell, James                 |                        |
| AA003dP<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/26/16                   | Nonconsumer<br>Hoang, Minh<br>Lageson, Ernest  | \$35,123.33            |
| AA003dV<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/19/16                   | Nonconsumer<br>Lustig, Chris<br>Schrey, Stephen  |                        |
| AA003db<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 12/18/17                   | Nonconsumer<br>Hough, Patrick<br>McKenna, Robert<br>Pittman, Michael<br>Weaver, Thomas |                        |
| AA003dc<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 06/12/17                   | Nonconsumer<br>Kaplan, Michael<br>McIntyre, Monty<br>Peabody, Thomas<br>Schulte, Jake  |                        |
| AA003dg<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/26/17                   | Nonconsumer<br>Andrada, J. Randall<br>Simonson, John                                   |                        |
| AA003dq  | 06/06/17                   | Consumer   | \$80,000.00            |

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| (continued)           |                            |                         |                        |
| Non-Consumer Attorney |                            | McGirr, Bradley         |                        |
| Non-Consumer Attorney |                            | Meadows, Brian          |                        |
| Consumer Attorney     |                            | Nicolette, Alan         |                        |
| Consumer Attorney     |                            | Papica, Francis         |                        |
| Neutral Arbitrator    |                            | Polis, Robert           |                        |
| <hr/>                 |                            |                         |                        |
| AA003du               | 07/06/16                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Cowett, Patricia        |                        |
| Non-Consumer Attorney |                            | Iuliano, Vincent        |                        |
| Non-Consumer Attorney |                            | McCormick, Carolyn      |                        |
| <hr/>                 |                            |                         |                        |
| AA003e0               | 07/30/16                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Felsted, Michael        |                        |
| Non-Consumer Attorney |                            | Muro, Mark              |                        |
| Neutral Arbitrator    |                            | Sheppard, Harry         |                        |
| Consumer Attorney     |                            | Ward, Justin            |                        |
| <hr/>                 |                            |                         |                        |
| AA003e1               | 12/16/16                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Blakeley, Scott         |                        |
| Neutral Arbitrator    |                            | DeVanon, Joseph         |                        |
| <hr/>                 |                            |                         |                        |
| AA003e4               | 09/28/16                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Anthony, Steven         |                        |
| Neutral Arbitrator    |                            | Hunter, David           |                        |
| Consumer Attorney     |                            | Pena, Gustavo           |                        |
| <hr/>                 |                            |                         |                        |
| AA003e8               | 04/21/17                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Elie, Joseph            |                        |
| Non-Consumer Attorney |                            | Weston, Nafija          |                        |
| <hr/>                 |                            |                         |                        |
| AA003eB               | 08/22/16                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Barreno, Alexandra      |                        |
| Non-Consumer Attorney |                            | Blakeley, Scott         |                        |
| Neutral Arbitrator    |                            | Thomas, Robert          |                        |
| <hr/>                 |                            |                         |                        |
| AA003eE               | 01/12/17                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Thomas, Robert          |                        |
| <hr/>                 |                            |                         |                        |
| AA003eH               | 10/25/16                   | Nonconsumer             | \$100,000.00           |
| Non-Consumer Attorney |                            | Althouse, Dennis        |                        |
| Neutral Arbitrator    |                            | Carrington, Richard     |                        |
| <hr/>                 |                            |                         |                        |
| AA003eN               | 10/18/17                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Hilberman, Joe          |                        |
| Non-Consumer Attorney |                            | Trotter, Michael        |                        |
| Non-Consumer Attorney |                            | Valoff, Jo Lynn         |                        |
| <hr/>                 |                            |                         |                        |
| AA003eP               | 09/19/17                   | Nonconsumer             |                        |

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|-----------------------|----------------------------|-------------------------|------------------------|
| (continued)           |                            |                         |                        |
| Consumer Attorney     |                            | Ensminger, D. Randall   |                        |
| Non-Consumer Attorney |                            | Muro, Mark              |                        |
| Neutral Arbitrator    |                            | Quinn, Daniel           |                        |
| AA003eS               | 01/17/17                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Barreno, Alexandra      |                        |
| Non-Consumer Attorney |                            | Blakeley, Scott         |                        |
| Neutral Arbitrator    |                            | Parselle, Charles       |                        |
| AA003eX               | 07/31/17                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Birnie, Brian           |                        |
| Consumer Attorney     |                            | Brifman, Mark           |                        |
| Neutral Arbitrator    |                            | Steele, James           |                        |
| AA003ef               | 12/23/16                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Levine, B. Scott        |                        |
| Non-Consumer Attorney |                            | Simonson, John          |                        |
| AA003eh               | 02/15/17                   | Consumer                | \$0.00                 |
| Non-Consumer Attorney |                            | Karatov, Michael        |                        |
| Neutral Arbitrator    |                            | Walker, Gregory         |                        |
| AA003ej               | 03/16/17                   | Nonconsumer             | \$16,436.06            |
| Neutral Arbitrator    |                            | Field, Douglas          |                        |
| Non-Consumer Attorney |                            | Karatov, Michael        |                        |
| AA003ep               | 03/12/19                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Kallberg, Kevin         |                        |
| Non-Consumer Attorney |                            | Pruett, David           |                        |
| AA003es               | 02/15/17                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Blakeley, Scott         |                        |
| Neutral Arbitrator    |                            | Johnson, B. Elliott     |                        |
| AA003eu               | 01/09/17                   | Nonconsumer             | \$8,340.00             |
| Non-Consumer Attorney |                            | Karatov, Michael        |                        |
| Neutral Arbitrator    |                            | Lias, Renee             |                        |
| AA003ez               | 10/31/17                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Bell, Michael           |                        |
| Neutral Arbitrator    |                            | Carrington, Richard     |                        |
| Non-Consumer Attorney |                            | Douglass, Cynthia       |                        |
| AA003f4               | 07/17/18                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Handweiler, Martin      |                        |
| Non-Consumer Attorney |                            | Trotter, Michael        |                        |
| AA003f8               | 07/14/17                   | Nonconsumer             |                        |

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| Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney            |                            | Andrada, J. Randall<br>Dodd, John<br>Stoddard, Adam                    |                        |
| AA003fC<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 03/25/17                   | Nonconsumer<br>Anthony, Steven<br>Hutt, Nancy                          |                        |
| AA003fD<br>Neutral Arbitrator   | 10/19/16                   | Not applicable<br>Dixon, Susan Fox                                     |                        |
| AA003fG<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 09/12/17                   | Nonconsumer<br>Minto, R. Bruce<br>Reback, Robert<br>Yong, Jeffrey      |                        |
| AA003fJ<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 02/28/17                   | Nonconsumer<br>Davis, Gary<br>Simonson, John                           |                        |
| AA003fS<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 08/21/17                   | Nonconsumer<br>Kuhl, P. Beach<br>Simonson, John                        |                        |
| AA003fX<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 12/03/16                   | Not applicable<br>Harper, Bradford<br>Lageson, Ernest                  |                        |
| AA003fh<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 11/16/16                   | Nonconsumer<br>Lampe, Ross<br>McAdams, Richard<br>Philipp, Veronica    |                        |
| AA003fm<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 01/08/18                   | Nonconsumer<br>Handlin, Rebecca<br>Parselle, Charles<br>Scupine, Jason |                        |
| AA003fp<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 11/17/16                   | Nonconsumer<br>Bacher, Isaac<br>Schrey, Stephen                        |                        |
| AA003fq<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 05/15/17                   | Nonconsumer<br>Clause, George<br>Meyer, Greg<br>Ponticiello, Andrea    |                        |
| AA003fv   | 04/27/17                   | Nonconsumer  |                        |

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|--|----------------------------|---|------------------------|
| (continued)<br>Non-Consumer Attorney<br>Neutral Arbitrator   |                            | Harper, Bradford<br>Young, Otis   |                        |
| AA003fz<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/09/18                   | Nonconsumer<br>Larson, Ann<br>Quinn, Daniel   |                        |
| AA003g1<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/17/17                   | Nonconsumer<br>Enochian, Steven<br>Higgins, Caitlin   |                        |
| AA003g6<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/19/17                   | Nonconsumer<br>Hosking, Jeff<br>McIntosh, Brick   |                        |
| AA003g7<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator  | 05/31/17                   | Not applicable<br>Handlin, Rebecca<br>Pearman, Kim<br>Thomas, Robert  |                        |
| AA003g8<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney                          | 11/15/18                   | Nonconsumer<br>Anari, Mojan<br>Hilberman, Joe<br>Lynch, Gregory<br>Tentler, Richard<br>Witt, Lori                       |                        |
| AA003g9<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/15/16                   | Not applicable<br>Baines, Robert<br>Felsted, Michael  |                        |
| AA003gA<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 03/05/18                   | Consumer<br>Crandall, David<br>Dunn, Hannah<br>Kjar, James<br>Lafferty, Katie<br>Munoz, Gregory<br>Schwalbach, Jon      | \$250,000.00           |
| AA003gC<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney     | 07/10/19                   | Consumer<br>Anderson, Michael<br>Connor, Jacqueline<br>Dunn, Hannah<br>Kjar, James<br>Schwalbach, Jon<br>Serpik, Andrei | \$1,742,229.00         |
| AA003gE<br>Non-Consumer Attorney<br>Consumer Attorney  | 11/13/17                   | Consumer<br>Cramer, N. Ben<br>Harris, Scott   | \$300,000.00           |

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|---|----------------------------|--|------------------------|
| Neutral Arbitrator<br>Non-Consumer Attorney   |                            | Hayes, Charles<br>Schechter, Nicholas  |                        |
| AA003gI<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 07/13/17                   | Nonconsumer<br>Bisbee, Matthew<br>Dufficy, Michael   |                        |
| AA003gK<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/22/19                   | Nonconsumer<br>Carroll, Michael Brooks<br>McIntosh, Brick<br>Weston, Nafija                            |                        |
| AA003gL<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 06/16/17                   | Nonconsumer<br>Hubert, Garry<br>Simonson, John   |                        |
| AA003gO<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 06/13/17                   | Nonconsumer<br>Burge, Harland<br>Firth, Myra<br>Pivo, Kenneth<br>Thomas, Robert                        |                        |
| AA003gS<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 02/20/18                   | Nonconsumer<br>Bent, Sergio<br>Kroll, Steven<br>Thielen, Joseph<br>Trotter, Michael<br>Valoff, Jo Lynn |                        |
| AA003gW<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/12/17                   | Nonconsumer<br>Karatov, Michael<br>Lagos, Panos  | \$10,156.67            |
| AA003gd<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney                      | 06/30/17                   | Nonconsumer<br>Hayes, Charles<br>Iuliano, Vincent<br>Kastner, Steven<br>McCormick, Carolyn             |                        |
| AA003ge<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/20/16                   | Nonconsumer<br>Iuliano, Vincent<br>McCormick, Carolyn<br>Schumann, Tam                                 |                        |
| AA003gh<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 04/27/17                   | Consumer<br>Anderson, Carl<br>Martinez, Ricardo<br>Mele, James   | \$250,000.00           |
| AA003gi   | 05/15/18                   | Consumer   | \$350,000.00           |

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| Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   |                            | Campisi, William<br>Lombardi, Ralph<br>Murphy, Kevin   |                        |
| AA003gk<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/21/17                   | Nonconsumer<br>Anthony, Steven<br>Reese, Thomas  |                        |
| AA003gp<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/01/17                   | Not applicable<br>Enochian, Steven<br>Hosking, Jeff  |                        |
| AA003gr<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/30/17                   | Nonconsumer<br>Andrada, J. Randall<br>Preovolos, Michael   |                        |
| AA003h4<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/21/16                   | Nonconsumer<br>Albracht, James<br>Blakeley, Scott  |                        |
| AA003h9<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney | 11/07/17                   | Consumer<br>Dillard, Thomas<br>Fighera, Joseph<br>McGirr, Bradley<br>Meadows, Brian<br>Turner, Jennifer<br>Valentine, Kimberly | \$477,000.00           |
| AA003hD<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney  | 07/05/17                   | Nonconsumer<br>Agliano, Nat<br>Larson, Ann<br>Stoddard, Adam   |                        |
| AA003hQ<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 08/18/17                   | Nonconsumer<br>Cramer, N. Ben<br>Lucero, Estevan<br>Tresp, Elizabeth<br>Young, Michael   |                        |
| AA003hV<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney  | 10/04/17                   | Nonconsumer<br>Dodd, John<br>Emanuel, Eric<br>Folland, Brian   |                        |
| AA003hZ<br>Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 03/18/18                   | Nonconsumer<br>Chambers, Chantell<br>Chambers, Garrett<br>Chambers, Gary<br>Firth, Myra<br>Munoz, Gregory<br>Pivo, Kenneth     |                        |

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| AA003hb<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney         | 08/23/18                   | Nonconsumer<br>Bacher, Isaac<br>Felsted, Michael<br>Jacobson, Derek<br>McGee, Otis<br>McGuinn, John<br>Nevin, Edward                    |                        |
| AA003hj<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 04/25/17                   | Nonconsumer<br>Anthony, Steven<br>Hutt, Nancy<br>Trigero, Jane  |                        |
| AA003hq<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 04/17/17                   | Not applicable<br>Barreno, Alexandra<br>Cinquemani, Kirsten<br>Connor, Jacqueline<br>Contos, John<br>Handlin, Rebecca<br>Pluma, Gillian |                        |
| AA003i1<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/25/17                   | Nonconsumer<br>Guzman, Melinda<br>Simonson, John  |                        |
| AA003i9<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney   | 07/22/17                   | Nonconsumer<br>Field, Douglas<br>Lombardi, Ralph<br>Stark, Terry<br>Tagliere, Susan   |                        |
| AA003iX<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator  | 08/01/17                   | Nonconsumer<br>Anthony, Steven<br>Brown, Tanya<br>Young, Otis   |                        |
| AA003ie<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/28/17                   | Nonconsumer<br>Friedman, Terry<br>Hegeler, Barton   |                        |
| AA003ii<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 01/25/18                   | Nonconsumer<br>Allen, James<br>Billups-Slone, Denise<br>Fishel, James<br>Lambden, James   |                        |
| AA003il<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/04/18                   | Nonconsumer<br>KongBrown, Barbara<br>Lustig, Chris  |                        |
| AA003ip  | 12/14/17                   | Nonconsumer   | \$16,666.67            |

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| Neutral Arbitrator<br>Non-Consumer Attorney  |                            | Brockman, Robert<br>Karatov, Michael  |                        |
| AA003iq<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator  | 05/10/17                   | Nonconsumer<br>Karatov, Michael<br>Swartz, Mark<br>Walker, Gregory  | \$33,333.33            |
| AA003ir<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/12/17                   | Nonconsumer<br>Morrison, Fred<br>Muro, Mark   |                        |
| AA003iy<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/31/17                   | Nonconsumer<br>Brady, Steven<br>Hannington, Nicole<br>Harper, Bradford<br>Young, Otis   |                        |
| AA003iz<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/21/17                   | Nonconsumer<br>Hannington, Nicole<br>Williams, Richard  |                        |
| AA003j1<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/24/17                   | Nonconsumer<br>Felsted, Michael<br>Murray, Robert   |                        |
| AA003j5<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 08/07/17                   | Nonconsumer<br>Howard, Neil<br>Ligorsky, Brenda<br>Rutberg, Michael   |                        |
| AA003jC<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 04/13/17                   | Nonconsumer<br>Covington, Janelle<br>Lageson, Ernest<br>Lampe, Ross   |                        |
| AA003jD<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 01/23/18                   | Nonconsumer<br>Cinquemani, Kirsten<br>Dillard, Thomas<br>Endelicato, Constance<br>Mangaser, Angelique<br>Schiavone, Randall<br>Wosnik, Anna Marie |                        |
| AA003jJ<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 03/20/18                   | Nonconsumer<br>Cinquemani, Kirsten<br>Endelicato, Constance<br>Thomas, Robert   |                        |
| AA003jM  | 04/30/18                   | Consumer  | \$949,327.00           |

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|--|----------------------------|---|------------------------|
| Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator |                            | Cohn, Richard<br>Firth, Myra<br>Penn, Michael<br>Pivo, Kenneth<br>Quinn, Linda            |                        |
| AA003jN<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/19/17                   | Not applicable<br>Denver, Thomas<br>Felsted, Michael                                      |                        |
| AA003jO<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney       | 12/19/17                   | Nonconsumer<br>Ames, Dennis<br>Doubet, Michael<br>Rees, Robert<br>Ursic, Joe              |                        |
| AA003ja<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/05/17                   | Nonconsumer<br>Meadows, Brian<br>Saydah, Michael  |                        |
| AA003jp<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                                    | 07/26/17                   | Nonconsumer<br>McCann, William<br>Pinelli, Anthony<br>Simonson, John                      |                        |
| AA003jy<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney               | 05/13/18                   | Consumer<br>Brockman, Robert<br>Carlin, Nicholas<br>Erlewine, R. Scott<br>Lombardi, Ralph | \$4,500.00             |
| AA003k3<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/27/17                   | Nonconsumer<br>Enochian, Steven<br>Lustig, Chris  |                        |
| AA003k5<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                                    | 03/02/18                   | Nonconsumer<br>Anthony, Steven<br>Davis, Gary<br>Hovsepian, Nora                          |                        |
| AA003kH<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                                    | 08/25/17                   | Nonconsumer<br>Allen, Roger<br>Billups-Slone, Denise<br>Scott, Johnnie                    |                        |
| AA003kL<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/08/17                   | Nonconsumer<br>Elie, Joseph<br>Philipp, Veronica  |                        |
| AA003kM  | 08/17/17                   | Nonconsumer   |                        |

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|--|----------------------------|---|------------------------|
| Non-Consumer Attorney<br>Neutral Arbitrator  |                            | Billups-Slone, Denise<br>Wold, W. Bruce   |                        |
| AA003kO<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney  | 01/29/18                   | Nonconsumer<br>Emerson, James<br>Jacobs, Jeffrey<br>Lustig, Chris   |                        |
| AA003kX<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/05/18                   | Consumer<br>Brender, Jacob<br>Cannon, Christopher<br>Even, Randolph<br>Warren, Marissa                        | \$517,546.00           |
| AA003kY<br>Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 05/18/18                   | Nonconsumer<br>Daly, Diane<br>Davis, Steven<br>Davis, Tracy<br>Lachs, Stephen<br>Mish, Alan<br>Thelen, Dennis |                        |
| AA003kf<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 08/20/19                   | Nonconsumer<br>Crowley, John<br>Haning, Zerne<br>Larson, Ann  |                        |
| AA003ki<br>Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 11/06/19                   | Consumer<br>Cannon, Olivia<br>Diulio, Kristopher<br>Ford, Brendan<br>Ligorsky, Brenda<br>Velasquez, David     | \$300,000.00           |
| AA003kz<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney  | 12/05/18                   | Nonconsumer<br>Berry, Byron<br>Iuliano, Vincent<br>McCormick, Carolyn   |                        |
| AA003l4<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                  | 12/14/17                   | Consumer<br>Bloomfield, Todd<br>Do, Khuong<br>Lynch, Gregory<br>Rudd, Lawrence<br>So, Jennifer                | \$766,378.33           |
| AA003l5<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/22/17                   | Nonconsumer<br>Biafore, Joseph<br>Billups-Slone, Denise   |                        |
| AA003l7  | 06/05/17                   | Nonconsumer   | \$32,861.77            |

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|---|----------------------------|--|------------------------|
| Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator  |                            | Barrett, Marci<br>Hernandez, Jorge<br>Kough, Ann   |                        |
| AA003IA<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 09/12/17                   | Nonconsumer<br>McGee, Otis<br>Philipp, Veronica  |                        |
| AA003IE<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 11/16/17                   | Consumer<br>Ascencio, Eduardo<br>Fagel, Bruce<br>Reback, Robert<br>Rubaum, David<br>Stone, Richard | \$15,007,152.00        |
| AA003IG<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 11/20/17                   | Nonconsumer<br>Lynch, Gregory<br>Swart, Coleman  |                        |
| AA003IO<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/05/18                   | Nonconsumer<br>Newkirk, William<br>Quinn, Linda<br>Schulte, Jake                                   |                        |
| AA003IR<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney   | 09/10/17                   | Nonconsumer<br>Burger, Adriana<br>Firth, Myra<br>Pivo, Kenneth                                     |                        |
| AA003IU<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 03/19/18                   | Nonconsumer<br>Felsted, Michael<br>Luft, Robert  |                        |
| AA003IZ<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 02/09/18                   | Nonconsumer<br>Petzel, William<br>Simonson, John   |                        |
| AA003lg<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 10/09/17                   | Nonconsumer<br>Gilbert, Richard<br>Muro, Mark<br>Paikoff, Lawrence                                 |                        |
| AA003lu<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney   | 01/31/19                   | Nonconsumer<br>Albracht, James<br>Lynch, Gregory<br>Patel, Vijay                                   |                        |
| AA003m2<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 10/25/17                   | Nonconsumer<br>Davis, Gary<br>Larson, Ann  |                        |

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| AA003mC<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/08/17                   | Nonconsumer<br>Barreno, Alexandra<br>Even, Randolph                                    |                        |
| AA003mG<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/28/17                   | Not applicable<br>Lombardi, Ralph<br>Saldamando, Alex                                  |                        |
| AA003mO<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 11/09/17                   | Not applicable<br>Cripe, Donald<br>Daftary, David<br>McGirr, Bradley<br>Meadows, Brian |                        |
| AA003mP<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 02/28/18                   | Not applicable<br>Curliano, Jason<br>Emerson, James<br>Sheehan, John                   |                        |
| AA003mT<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 01/25/18                   | Nonconsumer<br>Reed, Sheridan<br>Schnitzer, Gregory<br>Wallace, James                  |                        |
| AA003mX<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 08/11/17                   | Not applicable<br>Kim, Andrew<br>Pivo, Kenneth<br>Smith, James                         |                        |
| AA003mZ<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 01/11/18                   | Nonconsumer<br>Kanter, Elliott<br>Peabody, Thomas<br>Quinn, Linda<br>Schulte, Jake     |                        |
| AA003ma<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 03/20/18                   | Not applicable<br>Lustig, Chris<br>McIntosh, Brick<br>Weston, Nafija                   |                        |
| AA003mc<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 04/27/18                   | Nonconsumer<br>Hite, Nora<br>Safaie, Majid<br>Smith, James<br>Trotter, Michael         |                        |
| AA003mt<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 12/12/17                   | Nonconsumer<br>Clement, Clayton<br>Fanucchi, Edward<br>Lustig, Chris                   |                        |

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| (continued)   |                            |  |                        |
| AA003mu<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 10/20/17                   | Nonconsumer<br>Davis, Gary<br>Simonson, John   |                        |
| AA003mx<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 06/18/18                   | Nonconsumer<br>Higgins, Caitlin<br>Luft, Robert  |                        |
| AA003nL<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/15/18                   | Nonconsumer<br>Hanecak, Daniel<br>Lampe, Ross<br>Manrique, Janet<br>Muro, Justin<br>Quinn, Linda                                       |                        |
| AA003nO<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 01/26/18                   | Nonconsumer<br>Brickner, David<br>Douglass, Cynthia  |                        |
| AA003nT<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 08/06/18                   | Nonconsumer<br>Barnes, Brent<br>Biderman, Joseph<br>Drooyan, John<br>Hart, Ashley<br>Hite, Nora<br>Solmayor, Robin<br>Trotter, Michael |                        |
| AA003nZ<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney   | 06/13/19                   | Nonconsumer<br>Crissman, Jeffery<br>Dobbins, Robert<br>Habbas, Samer<br>Kjar, James<br>Lafferty, Katie                                 |                        |
| AA003no<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney   | 05/31/18                   | Nonconsumer<br>Iuliano, Vincent<br>May, Robert<br>McCormick, Carolyn<br>Pena, Vanessa<br>Sullivan, David                               |                        |
| AA003nt<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/19/17                   | Nonconsumer<br>Kanter, Elliott<br>Quinn, Linda<br>Wallace, James   |                        |
| AA003o1   | 03/28/18                   | Nonconsumer  |                        |

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| (continued)<br>Non-Consumer Attorney<br>Neutral Arbitrator   |                            | Blakeley, Scott<br>Kauffman, Andrew  |                        |
| AA003o5<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/29/17                   | Nonconsumer<br>Felsted, Michael<br>Komar, Jack                                       |                        |
| AA003o7<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 05/23/18                   | Nonconsumer<br>Albracht, James<br>Lynch, Gregory<br>Padilla, Stephen<br>Patel, Vijay |                        |
| AA003o8<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 12/14/18                   | Nonconsumer<br>Hite, Nora<br>Law, Patricia<br>Pulver, Russell<br>Trotter, Michael    |                        |
| AA003o9<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 08/11/18                   | Nonconsumer<br>Firth, Myra<br>Pivo, Kenneth<br>Saling, Daniel                        |                        |
| AA003oG<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 05/11/18                   | Nonconsumer<br>Harper, Bradford<br>Lewis, Richard<br>Young, Otis                     |                        |
| AA003oI<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 10/03/17                   | Nonconsumer<br>Bisbee, Matthew<br>McAdams, Richard<br>McInerney, Veronica            |                        |
| AA003oJ<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/18/17                   | Nonconsumer<br>Karatov, Michael<br>Quinn, Daniel                                     | \$12,500.00            |
| AA003oL<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 03/26/18                   | Nonconsumer<br>Corral, Jaime<br>Firth, Myra<br>Pivo, Kenneth<br>Shah, Ameer          |                        |
| AA003oS<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 01/22/18                   | Nonconsumer<br>Gilbert, Richard<br>Harper, Bradford<br>McKinney, Dale                |                        |

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| AA003oT<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/03/17                   | Nonconsumer<br>Andrada, J. Randall<br>Karatov, Michael                        | \$20,243.58            |
| AA003ob<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/05/17                   | Nonconsumer<br>Davis, Gary<br>Simonson, John                                  |                        |
| AA003oc<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/14/19                   | Nonconsumer<br>Quinn, Daniel<br>Simonson, John                                |                        |
| AA003og<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 07/27/18                   | Nonconsumer<br>Grass, Jeffery<br>Lewis, Jonathan<br>Meeka, Peter              |                        |
| AA003ol<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                      | 01/11/18                   | Nonconsumer<br>Brockman, Robert<br>Higgins, Caitlin<br>Lampe, Ross            |                        |
| AA003on<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 01/25/18                   | Nonconsumer<br>Anthony, Steven<br>Lambden, James<br>Trigero, Jane             |                        |
| AA003oq<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 10/01/18                   | Consumer<br>Dodd, John<br>Kolin, William<br>Lustig, Chris<br>Manning, William | \$382,500.00           |
| AA003os<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 06/11/18                   | Nonconsumer<br>Frangos, Ilya<br>Lombardi, Ralph<br>McGlynn, John              |                        |
| AA003ot<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/21/18                   | Not applicable<br>Clause, George<br>Denver, Thomas                            |                        |
| AA003p8<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/27/18                   | Nonconsumer<br>Hannington, Nicole<br>Williams, Richard                        |                        |
| AA003p9<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/17/18                   | Nonconsumer<br>Felsted, Michael<br>Schrey, Stephen                            |                        |

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| AA003pA<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 02/01/19            | Nonconsumer<br>Hosking, Jeff<br>Tweedy, Patricia   |                 |
| AA003pC<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/11/19            | Nonconsumer<br>Badawiya, Rima<br>Burns, Nigel<br>Seyfnia, Farzad<br>Theophilos, Peter<br>Young, Michael  |                 |
| AA003pH<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator  | 04/14/20            | Nonconsumer<br>Clause, George<br>Davies, Brian<br>Eisenberg, Neil<br>Ponticiello, Andrea   |                 |
| AA003pP<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 10/22/19            | Nonconsumer<br>Brender, Jacob<br>Handweiler, Martin<br>Hodes, Daniel<br>Kabateck, Brian<br>Mazella, Anastasia<br>McKenna, Robert<br>Milman, Jeffrey<br>Pittman, Michael<br>Vartazarian, Serena |                 |
| AA003pU<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 08/25/17            | Nonconsumer<br>Karatov, Michael<br>Pinelli, Anthony  | \$19,804.68     |
| AA003pa<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney   | 01/29/18            | Not applicable<br>Connor, Jacqueline<br>Firth, Myra<br>Pivo, Kenneth   |                 |
| AA003pf<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney   | 02/07/20            | Nonconsumer<br>Brickner, David<br>Sulentor, William<br>Trotter, Michael  |                 |
| AA003ph<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 12/22/17            | Nonconsumer<br>Allen, James<br>Field, Douglas  |                 |
| AA003pk<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 07/17/18            | Nonconsumer<br>Denver, Thomas<br>Philipp, Veronica   |                 |

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| AA003pl<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 10/16/18                   | Nonconsumer<br>Clause, George<br>Countryman, Vivian<br>Denver, Thomas<br>Hersh, Nancy                                  |                        |
| AA003pn<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/18/19                   | Nonconsumer<br>Field, Douglas<br>Hosking, Jeff   |                        |
| AA003pq<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 05/15/18                   | Nonconsumer<br>Crandall, David<br>Dobbins, Robert<br>Dunn, Hannah<br>Gabroy, Rebecca<br>Kjar, James<br>Schwalbach, Jon |                        |
| AA003pw<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/12/18                   | Nonconsumer<br>Field, Douglas<br>Hosking, Jeff   |                        |
| AA003pz<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney   | 09/21/18                   | Nonconsumer<br>Anthony, Steven<br>Drath, John<br>Kam, Jonathan<br>Kornblum, Guy  |                        |
| AA003q4<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/10/18                   | Nonconsumer<br>Kjar, James<br>Padilla, Stephen<br>Rosenblatt, Michelle<br>Schwalbach, Jon                              |                        |
| AA003q7<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney  | 06/28/18                   | Nonconsumer<br>Engel, W. Gregory<br>Fanucchi, Edward<br>Lustig, Chris  |                        |
| AA003qE<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney   | 10/03/19                   | Nonconsumer<br>Aguirre, Frederick<br>Kjar, James<br>Lafferty, Katie<br>Nayebaziz, David                                |                        |
| AA003qF<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney                          | 02/27/18                   | Nonconsumer<br>Flaherty, John<br>Hannington, Nicole<br>Harper, Bradford<br>Pacheco, Charles<br>Reamer, Sofia           |                        |

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| (continued)   |                            |  |                        |
| AA003qI<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 10/31/18                   | Nonconsumer<br>Fleck, Joel<br>Kemp, Margaret<br>Knudtson, Gigi<br>Li, Michael                          |                        |
| AA003qQ<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 07/03/19                   | Consumer<br>Dobbins, Robert<br>Henriks, Yana<br>McKenna, Robert<br>McMurray, Randy<br>Pittman, Michael | \$262,000.00           |
| AA003qR<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 10/05/17                   | Nonconsumer<br>McIntosh, Brick<br>Simonson, John   |                        |
| AA003qS<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/12/18                   | Not applicable<br>Buccini, Natalie<br>Komar, Jack<br>Schulte, Jake                                     |                        |
| AA003qT<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 07/21/17                   | Nonconsumer<br>Blakeley, Scott<br>Grignon, Margaret  |                        |
| AA003qk<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 07/25/18                   | Nonconsumer<br>Karatov, Michael<br>Swartz, Mark<br>Walker, Gregory                                     | \$40,805.00            |
| AA003qn<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 03/15/18                   | Nonconsumer<br>Grignon, Margaret<br>Iuliano, Vincent   |                        |
| AA003qu<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 04/24/18                   | Consumer<br>Daly, Diane<br>Davis, Steven<br>Hilberman, Joe<br>Lynch, Gregory                           | \$101,102.95           |
| AA003qw<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/24/18                   | Nonconsumer<br>Chigbu, Clifford<br>Denver, Thomas<br>Hannington, Nicole                                |                        |
| AA003qx   | 12/20/18                   | Consumer   | \$390,263.25           |

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| (continued)           |                            |                         |                        |
| Consumer Attorney     |                            | Corfee, Catherine       |                        |
| Consumer Attorney     |                            | Cutter, C. Brooks       |                        |
| Consumer Attorney     |                            | Cutter, Margot          |                        |
| Non-Consumer Attorney |                            | Knudtson, Gigi          |                        |
| Neutral Arbitrator    |                            | VanCamp, Brian          |                        |
| AA003qy               | 12/11/17                   | Not applicable          |                        |
| Non-Consumer Attorney |                            | Hannington, Nicole      |                        |
| Neutral Arbitrator    |                            | Kuhl, P. Beach          |                        |
| AA003qz               | 01/18/18                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Dufficy, Michael        |                        |
| Non-Consumer Attorney |                            | Hosking, Jeff           |                        |
| AA003r0               | 03/12/18                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Pinelli, Anthony        |                        |
| Non-Consumer Attorney |                            | Simonson, John          |                        |
| AA003r4               | 05/21/18                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Friedman, Thomas        |                        |
| Non-Consumer Attorney |                            | Ligorsky, Brenda        |                        |
| AA003r5               | 10/04/17                   | Nonconsumer             | \$24,408.72            |
| Non-Consumer Attorney |                            | Karatov, Michael        |                        |
| Neutral Arbitrator    |                            | Lias, Renee             |                        |
| AA003rF               | 01/14/19                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Anthony, Steven         |                        |
| Neutral Arbitrator    |                            | KongBrown, Barbara      |                        |
| AA003rG               | 07/16/18                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | KongBrown, Barbara      |                        |
| Non-Consumer Attorney |                            | Lustig, Chris           |                        |
| Consumer Attorney     |                            | Mihaescu, Gunter        |                        |
| AA003rM               | 04/18/18                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Dunn, Hannah            |                        |
| Neutral Arbitrator    |                            | Even, Randolph          |                        |
| Consumer Attorney     |                            | Katz, Richard           |                        |
| Non-Consumer Attorney |                            | Kjar, James             |                        |
| Consumer Attorney     |                            | Petoyan, Harlan         |                        |
| Non-Consumer Attorney |                            | Schwalbach, Jon         |                        |
| AA003rN               | 07/12/19                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Brickner, David         |                        |
| Non-Consumer Attorney |                            | Iuliano, Vincent        |                        |
| Consumer Attorney     |                            | Lodmer, Sheldon         |                        |
| AA003rQ               | 08/07/18                   | Nonconsumer             |                        |

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|---|----------------------------|---|------------------------|
| Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney |                            | Belgum, Stephen<br>McKenna, Robert<br>Pittman, Michael<br>Silver, David<br>Thomas, Robert<br>Van Allen, Brian |                        |
| AA003rd<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 01/03/19                   | Nonconsumer<br>Davis, Gary<br>Lustig, Chris   |                        |
| AA003rm<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                                    | 12/06/19                   | Consumer<br>Clause, George<br>Jagusch, Christian<br>McDevitt, Andrew<br>Pinelli, Anthony                      | \$714,100.00           |
| AA003rs<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 05/15/18                   | Nonconsumer<br>Connor, Jacqueline<br>Gonzalez, Michael  |                        |
| AA003ru<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                                    | 12/05/18                   | Nonconsumer<br>Falcioni, Jonathan<br>Law, Patricia<br>Law, Yuk<br>Quinn, Linda                                |                        |
| AA003rv<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney   | 08/16/18                   | Nonconsumer<br>Biafore, Joseph<br>Firth, Myra<br>Pivo, Kenneth  |                        |
| AA003rx<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 10/22/18                   | Nonconsumer<br>Hubert, Garry<br>Simonson, John<br>Tabor, Allan  |                        |
| AA003s1<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney                                    | 08/15/19                   | Nonconsumer<br>Brickner, David<br>Grass, Jeffery<br>Johnston, Thomas<br>Rekte, Andre                          |                        |
| AA003sH<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 05/15/18                   | Nonconsumer<br>Field, Douglas<br>Simonson, John   |                        |
| AA003sJ<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 11/20/17                   | Nonconsumer<br>Philipp, Veronica<br>Ponticiello, Andrea   |                        |

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| (continued)   |                            |   |                        |
| AA003sM<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 08/16/18                   | Not applicable<br>Cripe, Donald<br>Drake, Kenneth<br>Gonzalez, Michael  |                        |
| AA003sQ<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 06/22/18                   | Nonconsumer<br>Dufficy, Michael<br>Hannington, Nicole                   |                        |
| AA003sU<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 05/31/18                   | Nonconsumer<br>Meadows, Brian<br>Susson, Dana                           |                        |
| AA003sW<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 06/25/18                   | Nonconsumer<br>Clause, George<br>Keller, Ryan<br>Kern, Lawrence         |                        |
| AA003sX<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 05/24/18                   | Nonconsumer<br>Baines, Robert<br>Hannington, Nicole<br>Liederman, Peter |                        |
| AA003sY<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 04/04/19                   | Nonconsumer<br>Elie, Joseph<br>Hosking, Jeff                            |                        |
| AA003sZ<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 01/04/19                   | Nonconsumer<br>Denver, Thomas<br>Knudtson, Gigi                         |                        |
| AA003sd<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 01/16/19                   | Nonconsumer<br>Albracht, James<br>Karlin, Marc<br>Meadows, Brian        |                        |
| AA003sg<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 05/24/18                   | Nonconsumer<br>Billups-Slone, Denise<br>Flaherty, John                  |                        |
| AA003sh<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 01/04/19                   | Nonconsumer<br>Gilbert, Richard<br>Lampe, Ross<br>Zimmerman, Robert     |                        |
| AA003sw   | 09/05/18                   | Nonconsumer   |                        |

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| (continued)<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney              |                            | Coleman, Richard<br>Cooper, Sean<br>Pluma, Gillian                               |                        |
| AA003sx<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/26/18                   | Nonconsumer<br>Curliano, Jason<br>Flaherty, John                                 |                        |
| AA003tB<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 06/25/19                   | Consumer<br>Matiasic, Paul<br>McAdams, Richard<br>Mohr, Hannah<br>Simonson, John | \$206,490.31           |
| AA003tH<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 05/31/19                   | Nonconsumer<br>Corral, Jaime<br>Johnston, Thomas<br>Pluma, Gillian               |                        |
| AA003tI<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                  | 09/19/18                   | Nonconsumer<br>Firth, Myra<br>Pivo, Kenneth<br>Thomas, Robert                    |                        |
| AA003tL<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 11/19/18                   | Nonconsumer<br>Katnik, Kurtis<br>Meadows, Brian<br>Steele, James                 |                        |
| AA003tM<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/05/18                   | Nonconsumer<br>Denver, Thomas<br>Hosking, Jeff                                   |                        |
| AA003tO<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/29/19                   | Nonconsumer<br>Buller, Terry<br>Clause, George<br>Haning, Zerne                  |                        |
| AA003tR<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/13/18                   | Nonconsumer<br>Billups-Slone, Denise<br>McIntosh, Brick                          |                        |
| AA003tV<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/06/18                   | Not applicable<br>Kallberg, Kevin<br>Pivo, Kenneth                               |                        |
| AA003tg<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/16/18                   | Nonconsumer<br>Bisbee, Matthew<br>Field, Douglas                                 |                        |

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| Non-Consumer Attorney   |                            | Simonson, John   |                        |
| AA003tl<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/13/18                   | Not applicable<br>Pivo, Kenneth<br>Wissley, Deborah  |                        |
| AA003tn<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 02/14/18                   | Nonconsumer<br>Field, Douglas<br>Simonson, John  |                        |
| AA003ts<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                              | 01/25/19                   | Consumer<br>Brender, Jacob<br>Hodes, Daniel<br>Kamansky, Craig<br>Law, Yuk                                 | \$816,974.03           |
| AA003tu<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 10/22/18                   | Nonconsumer<br>Connor, Jacqueline<br>Dunn, Hannah<br>Kjar, James<br>Schwalbach, Jon<br>Tran, Krystina      |                        |
| AA003tw<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 07/31/18                   | Nonconsumer<br>Dobbins, Robert<br>Ligorsky, Brenda   |                        |
| AA003u9<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney                              | 10/25/18                   | Consumer<br>Hegeler, Barton<br>Smith, James<br>Teixeira, Elizabeth<br>Vaage, Robert                        | \$3,469,778.00         |
| AA003uF<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 09/24/18                   | Nonconsumer<br>McGee, Otis<br>Muro, Mark   |                        |
| AA003uG<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney     | 02/08/19                   | Nonconsumer<br>Benrubi, Gabriel<br>Iuliano, Vincent<br>May, Robert<br>Teixeira, Elizabeth<br>Vaage, Robert |                        |
| AA003uI<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 08/04/18                   | Nonconsumer<br>Bonesteel, Michael<br>Gonzalez, Michael   |                        |
| AA003uJ   | 09/28/18                   | Nonconsumer  |                        |

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| (continued)<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                                       |                            | Corral, Jaime<br>McGirr, Bradley<br>Meadows, Brian  |                        |
| AA003uO<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 11/20/18                   | Nonconsumer<br>Allen, Roger<br>Knudtson, Gigi   |                        |
| AA003uV<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/27/18                   | Nonconsumer<br>Blakeley, Scott<br>Cueto, Juan<br>Even, Randolph   |                        |
| AA003ub<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney   | 12/11/17                   | Not applicable<br>Albracht, James<br>Firth, Myra<br>Pivo, Kenneth   |                        |
| AA003ud<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 01/23/19                   | Nonconsumer<br>Blakeley, Scott<br>Carrasco, Angel<br>Chung, Tiffany<br>Thomas, Robert<br>Toczauer, Tyrone |                        |
| AA003uh<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 01/24/20                   | Nonconsumer<br>Clause, George<br>Haning, Zerne<br>Teal, Steven  |                        |
| AA003ul<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 12/05/18                   | Consumer<br>Bunch, Greg<br>Foster, Douglas<br>Hilberman, Joe<br>Law, Yuk<br>Sokol, Ronald                 | \$1,510,903.00         |
| AA003un<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/23/18                   | Nonconsumer<br>Blakeley, Scott<br>Cueto, Juan<br>Schneider, Harvey  |                        |
| AA003uo<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 04/25/18                   | Not applicable<br>Rees, Robert<br>Senior, Mark  |                        |
| AA003up<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/03/18                   | Nonconsumer<br>Blakeley, Scott<br>Cooper, Sean<br>Horowitz, David   |                        |

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| Non-Consumer Attorney |                            | Stapleton, Christopher  |                        |
| AA003us               | 11/14/18                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Aguirre, Frederick      |                        |
| Consumer Attorney     |                            | Anderson, Theodore      |                        |
| Non-Consumer Attorney |                            | Dunn, Hannah            |                        |
| Non-Consumer Attorney |                            | Kjar, James             |                        |
| Non-Consumer Attorney |                            | Lafferty, Katie         |                        |
| AA003uv               | 04/12/19                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Hannington, Nicole      |                        |
| Non-Consumer Attorney |                            | Harper, Bradford        |                        |
| Consumer Attorney     |                            | Jaffe, Douglas          |                        |
| Neutral Arbitrator    |                            | Levine, B. Scott        |                        |
| AA003uw               | 01/16/19                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Connor, Jacqueline      |                        |
| Non-Consumer Attorney |                            | Cramer, N. Ben          |                        |
| Non-Consumer Attorney |                            | Schechter, Nicholas     |                        |
| AA003v0               | 08/05/19                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Arabian, Haig           |                        |
| Non-Consumer Attorney |                            | Gonzalez, Michael       |                        |
| Consumer Attorney     |                            | Moses, Garry            |                        |
| Neutral Arbitrator    |                            | Thomas, Robert          |                        |
| AA003v5               | 03/10/20                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Bonesteel, Michael      |                        |
| Consumer Attorney     |                            | Curran, Alicia          |                        |
| Non-Consumer Attorney |                            | Lynch, Gregory          |                        |
| AA003v6               | 07/09/18                   | Nonconsumer             |                        |
| Consumer Attorney     |                            | Hahn, Wolfgang          |                        |
| Non-Consumer Attorney |                            | Iuliano, Vincent        |                        |
| Neutral Arbitrator    |                            | Reed, Sheridan          |                        |
| AA003v9               | 10/01/18                   | Consumer                | \$411,142.00           |
| Neutral Arbitrator    |                            | Cortes, Geary           |                        |
| Non-Consumer Attorney |                            | Iuliano, Vincent        |                        |
| Consumer Attorney     |                            | Quinn, Kevin            |                        |
| Consumer Attorney     |                            | Rejaian, Charlyne       |                        |
| AA003vB               | 10/26/18                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Hannington, Nicole      |                        |
| Neutral Arbitrator    |                            | Quinn, Daniel           |                        |
| AA003vE               | 06/28/18                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Cramer, N. Ben          |                        |
| Neutral Arbitrator    |                            | Saydah, Michael         |                        |

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| AA003vI<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 08/06/19                   | Nonconsumer<br>Gold, Arnold<br>Grass, Jeffery<br>Nobles, James  |                        |
| AA003vM<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 11/03/18                   | Nonconsumer<br>Brockman, Robert<br>Lustig, Chris  |                        |
| AA003vT<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 09/10/18                   | Nonconsumer<br>Andrada, J. Randall<br>Lustig, Chris   |                        |
| AA003vh<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney  | 03/14/19                   | Nonconsumer<br>Grass, Jeffery<br>Herlihy, John<br>Howard, Jerry<br>Kirk, Dawn   |                        |
| AA003vi<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 04/16/18                   | Not applicable<br>Friedman, Thomas<br>Ligorsky, Brenda  |                        |
| AA003vl<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney  | 10/31/18                   | Consumer<br>Anthony, Steven<br>Flier, Richard<br>Leeds, Nathaniel<br>Trigero, Jane  | \$586,146.06           |
| AA003vo<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 11/27/18                   | Nonconsumer<br>Agliano, Nat<br>Simonson, John   |                        |
| AA003vp<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 02/07/19                   | Nonconsumer<br>Hunter, David<br>Lustig, Chris   |                        |
| AA003vz<br>Neutral Arbitrator's<br>Consumer Attorney<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 04/06/20                   | Consumer<br>Chun, Esther<br>Erickson, Jeffrey<br>Finlen, Samantha<br>Firth, Myra<br>Meadows, Brian<br>Quinn, Linda<br>Raynes, Jeffrey | \$40,000.00            |
| AA003w2<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 12/05/18                   | Not applicable<br>Bell, Michael<br>Even, Randolph   |                        |

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|---|----------------------------|---|------------------------|
| AA003w7<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/25/19                   | Nonconsumer<br>Lustig, Chris<br>Pinelli, Anthony  |                        |
| AA003wF<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 07/19/18                   | Nonconsumer<br>Blakeley, Scott<br>Wissley, Deborah  |                        |
| AA003wN<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 03/12/19                   | Nonconsumer<br>Enochian, Steven<br>Simonson, John   |                        |
| AA003wQ<br>Non-Consumer Attorney<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Neutral Arbitrator                   | 04/02/20                   | Not applicable<br>Clause, George<br>Gianino, Rosanne<br>Tang, Dara<br>Williams, Richard       |                        |
| AA003wq<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 11/27/19                   | Nonconsumer<br>Bazzo, Michael<br>Husen, Brad<br>Kramer, Wendy                                 |                        |
| AA003wr<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney                      | 10/24/18                   | Nonconsumer<br>Cortes, Geary<br>Kanter, Elliott<br>Peabody, Thomas<br>Schulte, Jake           |                        |
| AA003ws<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 12/13/18                   | Nonconsumer<br>Brickner, David<br>Pivo, Kenneth   |                        |
| AA003wt<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 10/24/18                   | Nonconsumer<br>Freeman, Tom<br>Hornstein, Val<br>Kelly, Eamon<br>Palley, Mark<br>Wolden, Kirk |                        |
| AA003x5<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/14/18                   | Nonconsumer<br>Greene, Ted<br>Morrison, Fred<br>Philipp, Veronica                             |                        |
| AA003x9<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 02/06/19                   | Nonconsumer<br>Larson, Ann<br>McIntosh, Brick   |                        |
| AA003xB   | 08/29/18                   | Nonconsumer   |                        |

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|--|----------------------------|--|------------------------|
| Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   |                            | Blakeley, Scott<br>Cueto, Juan<br>Thomas, Robert   |                        |
| AA003xE<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney  | 11/17/19                   | Not applicable<br>Bonesteel, Michael<br>Munoz, Jessica<br>Trotter, Michael   |                        |
| AA003xF<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/25/18                   | Nonconsumer<br>Agliano, Nat<br>Simonson, John  |                        |
| AA003xT<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/21/18                   | Nonconsumer<br>Biafore, Joseph<br>Felsted, Michael   |                        |
| AA003xf<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 04/15/19                   | Nonconsumer<br>Ashkarian, Anoush<br>Blakeley, Scott<br>Cooper, Sean<br>Even, Randolph<br>Graham, Daniel<br>Ozeran, David |                        |
| AA003xg<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/18/18                   | Nonconsumer<br>Hannington, Nicole<br>Morrison, Fred  |                        |
| AA003xh<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney   | 04/26/19                   | Nonconsumer<br>Damrell, Frank<br>Lampe, Ross<br>Musgrove, Nicolas<br>Musgrove, Sean                                      |                        |
| AA003xj<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 10/24/18                   | Nonconsumer<br>Blakeley, Scott<br>Even, Randolph<br>Toczauer, Tyrone   |                        |
| AA003xk<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator's<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney  | 03/27/20                   | Nonconsumer<br>Clause, George<br>Davies, Brian<br>Feinberg, Rachel<br>Hilberman, Joe<br>McMahan, Carl<br>O'Neill, Sean   |                        |
| AA003xn<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/15/18                   | Nonconsumer<br>Harper, Bradford<br>Kern, Lawrence  |                        |

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|---|----------------------------|--|------------------------|
| AA003y0<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/18/19                   | Nonconsumer<br>Knudtson, Gigi<br>Luft, Robert  |                        |
| AA003y4<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney                          | 06/21/19                   | Nonconsumer<br>Burger, Adriana<br>Fu, John<br>Hamlin, Diana<br>Lynch, Gregory                      |                        |
| AA003y8<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/25/19                   | Nonconsumer<br>Allen, James<br>Kern, Lawrence  |                        |
| AA003yC<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney   | 10/12/18                   | Not applicable<br>Komar, Jack<br>Peabody, Thomas<br>Schulte, Jake                                  |                        |
| AA003yE<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                              | 06/03/19                   | Nonconsumer<br>Carcione, Joseph<br>Lampe, Ross<br>Markowitz, Joshua<br>Murphy, Kevin               |                        |
| AA003yH<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/22/19                   | Nonconsumer<br>Bazzo, Michael<br>Brickner, David   |                        |
| AA003yI<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 09/19/18                   | Nonconsumer<br>Godin, Randy<br>Lender, John<br>McGirr, Bradley<br>Meadows, Brian<br>Thomas, Robert |                        |
| AA003yJ<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 01/14/19                   | Nonconsumer<br>Bazzo, Michael<br>Dickson, Guy<br>Even, Randolph<br>Said, Mark                      |                        |
| AA003yK<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney                          | 10/23/19                   | Nonconsumer<br>Albracht, James<br>Goldberg, Steven<br>Jonas, Alessa<br>McAndrews, Tom              |                        |
| AA003yM<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/22/19                   | Nonconsumer<br>Allen, James<br>McIntosh, Brick   |                        |

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|--|----------------------------|---|------------------------|
| AA003yP<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/27/18                   | Nonconsumer<br>Felsted, Michael<br>Hight, Robert  |                        |
| AA003yU<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                             | 03/03/20                   | Consumer<br>Allen, James<br>Burneikis, Monica<br>Flaherty, John<br>Hamilton, Timothy                | \$1,677,649.15         |
| AA003yW<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney  | 10/26/18                   | Nonconsumer<br>Biafore, Joseph<br>Firth, Myra<br>Pivo, Kenneth                                      |                        |
| AA003ym<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator's<br>Non-Consumer Attorney | 01/23/20                   | Consumer<br>Connor, Jacqueline<br>Crandall, David<br>Firth, Myra<br>Fishman, Ella<br>Meadows, Brian | \$325,568.22           |
| AA003yo<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney                             | 08/08/19                   | Nonconsumer<br>Albracht, James<br>Argos, Jason<br>Burke, Sean<br>Cannon, Christopher                |                        |
| AA003yq<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/06/18                   | Nonconsumer<br>Brockman, Robert<br>Larson, Ann  |                        |
| AA003yt<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney  | 09/20/19                   | Nonconsumer<br>Davis, Gary<br>Del Beccaro, Thomas<br>Larson, Ann                                    |                        |
| AA003yw<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney                         | 05/16/19                   | Consumer<br>Drath, John<br>Hannington, Nicole<br>Harper, Bradford<br>Mandell, Mark                  | \$102,878.25           |
| AA003yx<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney  | 02/20/19                   | Consumer<br>Fahey, Joyce<br>McAndrews, Tom<br>Murrin, J. Owen                                       | \$250,000.00           |
| AA003yz<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/25/19                   | Nonconsumer<br>Horowitz, David<br>McKenna, Robert   |                        |

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|---|----------------------------|--|------------------------|
| Non-Consumer Attorney<br>Consumer Attorney  |                            | Pittman, Michael<br>Rekte, Andre   |                        |
| AA003z5   | 09/09/19                   | Consumer   | \$686,087.50           |
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney   |                            | Cohen, Louis<br>Horton, Jay<br>Pluma, Gillian<br>Toczauer, Tyrone                                    |                        |
| AA003z6   | 12/10/18                   | Nonconsumer  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney   |                            | Damrell, Frank<br>Hannington, Nicole   |                        |
| AA003zF   | 09/10/18                   | Nonconsumer  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney   |                            | Elie, Joseph<br>Felsted, Michael   |                        |
| AA003zK   | 02/11/19                   | Nonconsumer  |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator   |                            | Anthony, Steven<br>Flaherty, John  |                        |
| AA003zL   | 10/04/19                   | Consumer   | \$286,075.61           |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney |                            | Albracht, James<br>Birdt, Julie<br>Birnie, Brian<br>Cooper, Sean<br>Katz, Richard<br>Petoyan, Harlan |                        |
| AA003zQ   | 02/21/20                   | Nonconsumer  |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney  |                            | Anthony, Steven<br>McIntosh, Brick<br>Tabak, Stewart   |                        |
| AA003zR   | 01/18/19                   | Not applicable   |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney  |                            | Even, Randolph<br>Pluma, Gillian<br>Toczauer, Tyrone   |                        |
| AA003zV   | 12/13/18                   | Nonconsumer  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney  |                            | Fahey, Joyce<br>Firth, Myra<br>Pivo, Kenneth   |                        |
| AA003zY   | 12/13/19                   | Nonconsumer  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney  |                            | Flaherty, John<br>Larson, Ann<br>Zanobini, Mark  |                        |
| AA003za   | 09/11/19                   | Nonconsumer  |                        |

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|---|----------------------------|--|------------------------|
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney |                            | DeSimone, Salvatore<br>Even, Randolph<br>Kim, Esther<br>McKenna, Robert<br>Velazquez, Danielle<br>Yates, Gregory |                        |
| AA003zh<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 03/15/19                   | Nonconsumer<br>Allen, James<br>Morrison, Fred  |                        |
| AA003zi<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                                    | 04/22/19                   | Nonconsumer<br>Blakeley, Scott<br>Cueto, Juan<br>Gomez, Mark<br>Grignon, Margaret                                |                        |
| AA003zo<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/11/18                   | Nonconsumer<br>Harper, Bradford<br>KongBrown, Barbara  |                        |
| AA003zq<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/05/18                   | Not applicable<br>Pivo, Kenneth<br>Smith, James  |                        |
| AA003zr<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/31/18                   | Nonconsumer<br>Bazzo, Michael<br>Douglass, Cynthia<br>Kallberg, Kevin  |                        |
| AA003zs<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney                                    | 01/16/19                   | Nonconsumer<br>Burger, Adriana<br>McGirr, Bradley<br>Meadows, Brian<br>Rader, Steven                             |                        |
| AA00402<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator  | 04/15/19                   | Nonconsumer<br>Antonino, Edward<br>Hannington, Nicole<br>Lynn, Jeffrey<br>Meadows, David                         |                        |
| AA0040C<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 05/29/19                   | Nonconsumer<br>McAdams, Richard<br>Simonson, John  |                        |
| AA0040G<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/19/18                   | Not applicable<br>Iuliano, Vincent<br>McCormick, Carolyn<br>Reed, Sheridan                                       |                        |

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| (continued) |                            |  |                        |
| AA0040I     | 03/20/19                   | Nonconsumer<br>Dillard, Thomas<br>Firth, Myra<br>Meadows, Brian<br>Ogbogu, Samuel                |                        |
| AA0000Y     | 06/11/03                   | Not applicable<br>Ounjian, Robert<br>Taylor, N. Denise<br>Wasserman, Benjamin<br>Wisot, G. Keith |                        |
| AA0040X     | 12/02/19                   | Nonconsumer<br>Bazzo, Michael<br>Halpern, Jason<br>Handweiler, Martin                            |                        |
| AA0040c     | 08/31/18                   | Not applicable<br>Corral, Jaime<br>Firth, Myra<br>Pivo, Kenneth                                  |                        |
| AA0040j     | 03/15/19                   | Nonconsumer<br>Curliano, Jason<br>Pinelli, Anthony   |                        |
| AA0040l     | 03/11/19                   | Nonconsumer<br>Andrada, J. Randall<br>Felsted, Michael   |                        |
| AA0040p     | 05/21/19                   | Not applicable<br>Denver, Thomas<br>Simonson, John   |                        |
| AA0040u     | 03/19/19                   | Nonconsumer<br>Enochian, Steven<br>Philipp, Veronica   |                        |
| AA0040z     | 12/11/18                   | Not applicable<br>Firth, Myra<br>Pivo, Kenneth<br>Thomas, Robert                                 |                        |
| AA00411     | 03/06/19                   | Nonconsumer<br>Kwan, Kenneth<br>Monty, Barbara<br>Simonson, John                                 |                        |

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|--|----------------------------|---|------------------------|
| (continued)  |                            |   |                        |
| AA00413<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                      | 06/13/19                   | Not applicable<br>Dobbins, Robert<br>Lynch, Gregory<br>Simpson, Venessa               |                        |
| AA00416<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                      | 01/18/19                   | Not applicable<br>Albracht, James<br>Ames, Dennis<br>Meadows, Brian                   |                        |
| AA0041C<br>Neutral Arbitrator's<br>Neutral Arbitrator<br>Non-Consumer Attorney                       | 04/03/20                   | Not applicable<br>Jones, Katy<br>Lambden, James<br>Larson, Ann                        |                        |
| AA0041E<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/14/19                   | Nonconsumer<br>Hannington, Nicole<br>Hunter, David                                    |                        |
| AA0041K<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 12/13/18                   | Not applicable<br>Firth, Myra<br>Pivo, Kenneth<br>Thomas, Robert                      |                        |
| AA0041P<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 09/13/19                   | Consumer<br>Howard, Neil<br>Kim, Esther<br>McKenna, Robert<br>Rudd, Lawrence          | \$882,653.34           |
| AA0041R<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/26/19                   | Not applicable<br>Anthony, Steven<br>Clement, Clayton                                 |                        |
| AA0041Y<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/13/19                   | Nonconsumer<br>Elie, Joseph<br>Lustig, Chris  |                        |
| AA0041a<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/06/19                   | Not applicable<br>Bell, Michael<br>Friedman, Thomas                                   |                        |
| AA0041f<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 07/30/19                   | Consumer<br>Anari, Mojan<br>Hovsepian, Nora<br>Lynch, Gregory<br>Rosenblatt, Michelle | \$288,000.00           |

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| AA0041h  | 02/06/20            | Nonconsumer  |                 |
| Neutral Arbitrator<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator's |                     | Baines, Robert<br>Cravalho, Cindy<br>Hannington, Nicole<br>Harper, Bradford<br>Iscandari, M. Alieu<br>Varlack, Tiega<br>Victory, Cynthia |                 |
| AA0041o  | 07/29/19            | Nonconsumer  |                 |
| Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   |                     | Curliano, Jason<br>Lambden, James<br>Sheehan, John   |                 |
| AA0041u  | 04/13/20            | Nonconsumer  |                 |
| Neutral Arbitrator<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Consumer Attorney   |                     | Biafore, Joseph<br>Clark, Jason<br>Felsted, Michael<br>Kapoor, Sunita  |                 |
| AA0041x  | 12/21/18            | Nonconsumer  |                 |
| Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator  |                     | Hatcher, William<br>Muro, Mark<br>Raven, Vanessa<br>Smith, Douglas   |                 |
| AA0041y  | 10/16/19            | Nonconsumer  |                 |
| Neutral Arbitrator<br>Non-Consumer Attorney  |                     | Brockman, Robert<br>Felsted, Michael   |                 |
| AA0042B  | 08/13/19            | Nonconsumer  |                 |
| Neutral Arbitrator<br>Non-Consumer Attorney  |                     | Flaherty, John<br>Hosking, Jeff  |                 |
| AA0042C  | 07/25/19            | Nonconsumer  |                 |
| Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   |                     | Anthony, Steven<br>Cowan, John<br>Elie, Joseph   |                 |
| AA0042K  | 03/05/19            | Nonconsumer  |                 |
| Neutral Arbitrator<br>Non-Consumer Attorney  |                     | Elie, Joseph<br>Freeman, Tom   |                 |
| AA0042Y  | 10/09/19            | Nonconsumer  |                 |
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney  |                     | Bunch, Bruce<br>Even, Randolph<br>Gonzalez, Michael<br>Hall, Lorraine  |                 |

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|-----------------------|----------|-------------------|--|
| AA0042Z               | 04/23/19 | Nonconsumer       |  |
| Non-Consumer Attorney |          | Arabian, Haig     |  |
| Non-Consumer Attorney |          | Gonzalez, Michael |  |
| Non-Consumer Attorney |          | Rhoten, Robert    |  |
| Non-Consumer Attorney |          | Tagmazian, Laura  |  |
| Neutral Arbitrator    |          | Thomas, Robert    |  |

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|-----------------------|----------|--------------------|--|
| AA0042c               | 12/16/19 | Nonconsumer        |  |
| Non-Consumer Attorney |          | Iuliano, Vincent   |  |
| Non-Consumer Attorney |          | McCormick, Carolyn |  |
| Neutral Arbitrator    |          | Moberly, Jamoa     |  |
| Consumer Attorney     |          | Stewart, L. Marcel |  |

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|-----------------------|----------|------------------|--|
| AA0042f               | 12/12/19 | Nonconsumer      |  |
| Non-Consumer Attorney |          | Felsted, Michael |  |
| Neutral Arbitrator    |          | McGee, Otis      |  |

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|-----------------------|----------|--------------|--|
| AA0042l               | 10/23/19 | Nonconsumer  |  |
| Non-Consumer Attorney |          | Dodd, John   |  |
| Neutral Arbitrator    |          | Papa, Herman |  |
| Non-Consumer Attorney |          | Won, John    |  |

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|-----------------------|----------|----------------|--|
| AA0042p               | 09/24/19 | Nonconsumer    |  |
| Non-Consumer Attorney |          | Mish, Alan     |  |
| Consumer Attorney     |          | Muir, Gregory  |  |
| Neutral Arbitrator    |          | Rees, Robert   |  |
| Non-Consumer Attorney |          | Thelen, Dennis |  |

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|-----------------------|----------|------------------|--|
| AA0042v               | 01/30/19 | Not applicable   |  |
| Non-Consumer Attorney |          | Felsted, Michael |  |
| Neutral Arbitrator    |          | Hammerbeck, Jon  |  |

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|-----------------------|----------|----------------|--|
| AA0042x               | 01/14/19 | Not applicable |  |
| Non-Consumer Attorney |          | Firth, Myra    |  |
| Non-Consumer Attorney |          | Meadows, Brian |  |
| Neutral Arbitrator    |          | Smith, James   |  |

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|                       |          |                  |  |
|-----------------------|----------|------------------|--|
| AA00438               | 11/12/19 | Nonconsumer      |  |
| Non-Consumer Attorney |          | Larson, Ann      |  |
| Neutral Arbitrator    |          | Monty, Barbara   |  |
| Consumer Attorney     |          | Strick, Lawrence |  |

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|-----------------------|----------|-------------------|--|
| AA0043G               | 07/30/19 | Nonconsumer       |  |
| Non-Consumer Attorney |          | Gonzalez, Michael |  |
| Neutral Arbitrator    |          | Thomas, Robert    |  |

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| AA0043K | 07/02/19 | Nonconsumer |  |
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| (continued)   |                            |  |                        |
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  |                            | Cowan, John<br>Enochian, Steven<br>Knudtson, Gigi  |                        |
| AA0043L   | 07/16/20                   | Not applicable   |                        |
| Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator |                            | Brigham, Stacy<br>Costa, Kaytee<br>Jonas, Alessa<br>Law, Patricia<br>McKenna, Robert<br>Sarli, Ann |                        |
| AA0043M   | 09/04/19                   | Nonconsumer  |                        |
| Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney                      |                            | Even, Randolph<br>Gambardella, Steven<br>Gonzalez, Michael<br>Hall, Lorraine<br>Rhoten, Robert     |                        |
| AA0043N   | 02/04/20                   | Consumer   | \$150,000.00           |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney  |                            | Emanuel, Eric<br>Harper, Bradford<br>Meyer, Greg   |                        |
| AA0043S   | 08/17/19                   | Nonconsumer  |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  |                            | Firth, Myra<br>Kallberg, Kevin<br>Meadows, Brian   |                        |
| AA0043l   | 08/28/19                   | Nonconsumer  |                        |
| Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney  |                            | Albracht, James<br>Kramer, Bradley<br>Meadows, Brian   |                        |
| AA0043q   | 02/08/19                   | Not applicable   |                        |
| Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator  |                            | Iuliano, Vincent<br>McCormick, Carolyn<br>Reed, Sheridan   |                        |
| AA0043r   | 08/28/19                   | Nonconsumer  |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator   |                            | Lustig, Chris<br>Morrison, Fred  |                        |
| AA00440   | 07/30/20                   | Nonconsumer  |                        |
| Consumer Attorney<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                       |                            | Bell, Randy<br>Cervera, Lorena<br>Grass, Jeffery<br>Meeka, Peter<br>Navarro, Lisa                  |                        |

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| AA00445<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/27/19                   | Nonconsumer<br>Anthony, Steven<br>Flaherty, John                                 |                        |
| AA0044B<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 04/01/19                   | Nonconsumer<br>Crandall, David<br>Grass, Jeffery<br>Quinn, Linda                 |                        |
| AA0044P<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/29/19                   | Nonconsumer<br>Cooper, Sean<br>Sussion, Dana<br>Zitsow, Arthur                   |                        |
| AA0044Q<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/05/19                   | Nonconsumer<br>Dyer, Charles<br>Simonson, John                                   |                        |
| AA0044Z<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 08/26/19                   | Nonconsumer<br>Hannington, Nicole<br>Harper, Bradford<br>Lambden, James          |                        |
| AA0044c<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 01/24/20                   | Nonconsumer<br>Firth, Myra<br>Goldsmen, Gene<br>Meadows, Brian<br>Thomas, Robert |                        |
| AA0044g<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 01/03/20                   | Nonconsumer<br>Curliano, Jason<br>Elfving, William<br>White, R. Parker           |                        |
| AA0044k<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 09/30/19                   | Nonconsumer<br>Asch, David<br>Billups-Slone, Denise<br>Drath, John               |                        |
| AA0044s<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/09/19                   | Nonconsumer<br>Lambden, James<br>Muro, Mark                                      |                        |
| AA0044z<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 05/21/19                   | Nonconsumer<br>Iuliano, Vincent<br>McCormick, Carolyn<br>Moberly, Jamoa          |                        |
| AA0045A  | 11/18/19                   | Nonconsumer  |                        |

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| (continued)<br>Neutral Arbitrator<br>Non-Consumer Attorney   |                            | Lambden, James<br>McCarthy, Corey   |                        |
| AA0045C<br>Neutral Arbitrator's<br>Neutral Arbitrator's<br>Neutral Arbitrator<br>Non-Consumer Attorney | 06/11/20                   | Nonconsumer<br>Care, Josie<br>Cravalho, Cindy<br>McAdams, Richard<br>Sekelick, Peter      |                        |
| AA0045D<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/11/19                   | Nonconsumer<br>Quinn, Daniel<br>Sekelick, Peter   |                        |
| AA0045G<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                        | 06/10/19                   | Nonconsumer<br>Even, Randolph<br>Firth, Myra<br>Meadows, Brian                            |                        |
| AA0045J<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 05/03/19                   | Not applicable<br>Curliano, Jason<br>Dufficy, Michael<br>Likar, Ondrej<br>Treppa, Michael |                        |
| AA0045K<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/29/19                   | Nonconsumer<br>Bisbee, Matthew<br>Flaherty, John  |                        |
| AA0045L<br>Neutral Arbitrator<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Neutral Arbitrator's | 01/21/20                   | Nonconsumer<br>Baines, Robert<br>Cravalho, Cindy<br>Simonson, John<br>Victory, Cynthia    |                        |
| AA0045b<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                            | 01/17/20                   | Nonconsumer<br>Androvich, Joseph<br>Flier, Richard<br>Harper, Bradford                    |                        |
| AA0045e<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/09/19                   | Nonconsumer<br>Anthony, Steven<br>Young, Otis   |                        |
| AA0045h<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/17/20                   | Nonconsumer<br>Clause, George<br>McIntosh, Brick  |                        |
| AA0045j  | 01/27/20                   | Not applicable  |                        |

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| (continued)<br>Non-Consumer Attorney<br>Neutral Arbitrator  |                            | Firth, Myra<br>Grignon, Margaret   |                        |
| AA0045m<br>Neutral Arbitrator's<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 07/29/20                   | Nonconsumer<br>Feinberg, Rachel<br>Hart, Hoyt<br>Hilberman, Joe<br>Jones, Kyle<br>Mish, Alan<br>Thelen, Dennis |                        |
| AA00462<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 10/01/19                   | Nonconsumer<br>Cramer, N. Ben<br>James, Patricia<br>Quinn, Linda   |                        |
| AA00467<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 03/11/19                   | Nonconsumer<br>Bisbee, Matthew<br>Denver, Thomas   |                        |
| AA0046D<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Neutral Arbitrator's  | 03/12/20                   | Nonconsumer<br>Blakeley, Scott<br>Herlihy, John<br>Victory, Cynthia  |                        |
| AA0046M<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/03/19                   | Nonconsumer<br>Handlin, Rebecca<br>Kallberg, Kevin   |                        |
| AA0046N<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 07/12/19                   | Nonconsumer<br>Flaherty, John<br>Simonson, John  |                        |
| AA0046a<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 08/17/20                   | Nonconsumer<br>Anthony, Steven<br>Field, Douglas   |                        |
| AA0046b<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 04/10/19                   | Not applicable<br>Lampe, Ross<br>Morrison, Fred<br>Quick, Thomas   |                        |
| AA0046f<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/16/19                   | Nonconsumer<br>Curliano, Jason<br>Field, Douglas<br>Panto, Arcolina  |                        |
| AA0046v   | 09/11/19                   | Nonconsumer  |                        |

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| (continued)                                 |                            |                                   |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney |                            | Albracht, James<br>Meadows, Brian |                        |
| AA0046x                                     | 09/19/19                   | Nonconsumer                       |                        |
| Non-Consumer Attorney                       |                            | Blakeley, Scott                   |                        |
| Non-Consumer Attorney                       |                            | Cueto, Juan                       |                        |
| Non-Consumer Attorney                       |                            | Gunther, Victoria                 |                        |
| Neutral Arbitrator                          |                            | Thomas, Robert                    |                        |
| Non-Consumer Attorney                       |                            | Volanti, Jennifer                 |                        |
| AA0047E                                     | 07/23/19                   | Nonconsumer                       |                        |
| Neutral Arbitrator                          |                            | Grignon, Margaret                 |                        |
| Non-Consumer Attorney                       |                            | Hendler, Scott                    |                        |
| Non-Consumer Attorney                       |                            | Zitsow, Arthur                    |                        |
| AA0047G                                     | 08/13/19                   | Nonconsumer                       |                        |
| Non-Consumer Attorney                       |                            | Billups-Slone, Denise             |                        |
| Consumer Attorney                           |                            | Crowley, John                     |                        |
| Neutral Arbitrator                          |                            | Denver, Thomas                    |                        |
| AA0047K                                     | 11/13/19                   | Nonconsumer                       |                        |
| Non-Consumer Attorney                       |                            | Bisbee, Matthew                   |                        |
| Neutral Arbitrator                          |                            | Harper, Stephen                   |                        |
| Non-Consumer Attorney                       |                            | Simonson, John                    |                        |
| AA0047M                                     | 03/17/20                   | Nonconsumer                       |                        |
| Neutral Arbitrator's                        |                            | Cravalho, Cindy                   |                        |
| Neutral Arbitrator                          |                            | Davis, Gary                       |                        |
| Non-Consumer Attorney                       |                            | Mish, Alan                        |                        |
| Neutral Arbitrator's                        |                            | Razumovsky, Alisa                 |                        |
| Non-Consumer Attorney                       |                            | Thelen, Dennis                    |                        |
| AA0047W                                     | 12/11/19                   | Nonconsumer                       |                        |
| Non-Consumer Attorney                       |                            | Allen, James                      |                        |
| Consumer Attorney                           |                            | Ashton, Craig                     |                        |
| Consumer Attorney                           |                            | Price, Christopher                |                        |
| Neutral Arbitrator                          |                            | Ruvolo, Ignazio                   |                        |
| AA0047c                                     | 04/16/20                   | Nonconsumer                       |                        |
| Neutral Arbitrator's                        |                            | Chun, Esther                      |                        |
| Neutral Arbitrator's                        |                            | Finlen, Samantha                  |                        |
| Non-Consumer Attorney                       |                            | Hamlin, Diana                     |                        |
| Non-Consumer Attorney                       |                            | Lynch, Gregory                    |                        |
| Neutral Arbitrator                          |                            | Quinn, Linda                      |                        |
| Consumer Attorney                           |                            | Rios, Ralph                       |                        |
| AA0047j                                     | 03/08/20                   | Nonconsumer                       |                        |
| Neutral Arbitrator                          |                            | Dyer, Charles                     |                        |
| Non-Consumer Attorney                       |                            | Larson, Ann                       |                        |

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| AA0047k<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/13/20                   | Nonconsumer<br>Felsted, Michael<br>Helbraun, David                                       |                        |
| AA0047l<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                         | 09/12/19                   | Nonconsumer<br>Iuliano, Vincent<br>McCormick, Carolyn<br>Williams, Garry                 |                        |
| AA0047m<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                         | 01/15/20                   | Nonconsumer<br>Deuprey, Dan<br>Gonzalez, Michael<br>Rhoten, Robert                       |                        |
| AA0047r<br>Neutral Arbitrator's<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 08/03/20                   | Not applicable<br>Bugg, Tiffany<br>Dyer, Charles<br>Larson, Ann                          |                        |
| AA0047w<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 05/26/20                   | Not applicable<br>Care, Josie<br>Cohen, Brian<br>Komar, Jack<br>Likar, Ondrej            |                        |
| AA00481<br>Neutral Arbitrator's<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 04/14/20                   | Nonconsumer<br>Gilbert, Amanda<br>Gilbert, Richard<br>Philipp, Veronica                  |                        |
| AA00487<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 07/08/20                   | Nonconsumer<br>Gianino, Rosanne<br>Knudtson, Gigi<br>Williams, Richard<br>Zmrzel, Laurie |                        |
| AA00489<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 10/18/19                   | Nonconsumer<br>Allen, James<br>Quinn, Daniel   |                        |
| AA0048C<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney    | 10/05/19                   | Consumer<br>Alvarado, Frank<br>Chihara, Tyson<br>Gold, Arnold<br>McAndrews, Tom          | \$51,000.00            |
| AA0048R<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/26/19                   | Nonconsumer<br>Knudtson, Gigi<br>Meadows, David  |                        |

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| AA0048V<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 01/10/20                   | Not applicable<br>Herlihy, John<br>Muro, Mark   |                        |
| AA0048W<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator's<br>Neutral Arbitrator<br>Consumer Attorney | 06/04/20                   | Nonconsumer<br>Allen, James<br>Billups-Slone, Denise<br>Davis, Morietta<br>Jones, Katy<br>Lambden, James<br>Waxman, Tobie |                        |
| AA0048y<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 09/16/19                   | Nonconsumer<br>Dodd, John<br>Gannon-McMurry, Mary<br>McGee, Otis<br>Won, John   |                        |
| AA00494<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator's<br>Neutral Arbitrator                       | 07/07/20                   | Nonconsumer<br>Centeno, Jesse<br>Dunn, Hannah<br>Kjar, James<br>Martinez, Alisa<br>Osorio, Benny                          |                        |
| AA00499<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 02/19/20                   | Nonconsumer<br>Drewry, Anthony<br>Firth, Myra   |                        |
| AA0049F<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 04/01/20                   | Nonconsumer<br>Anthony, Steven<br>Williams, Richard   |                        |
| AA0049U<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 12/30/19                   | Not applicable<br>Allen, Roger<br>Hannington, Nicole  |                        |
| AA0049a<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Neutral Arbitrator's<br>Consumer Attorney   | 08/20/20                   | Nonconsumer<br>Dodd, John<br>Emerson, James<br>Gapuz, Alyssa<br>Shepard, Zachary  |                        |
| AA0049c<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 03/09/20                   | Consumer<br>Berry, Byron<br>Cramer, N. Ben<br>Summers, Glen   | \$600,000.00           |
| AA0049h<br>Neutral Arbitrator's<br>Consumer Attorney  | 08/10/20                   | Nonconsumer<br>Chun, Esther<br>Fanucchi, Edward   |                        |

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| Non-Consumer Attorney<br>Neutral Arbitrator's<br>Neutral Arbitrator  |                            | Felsted, Michael<br>Finlen, Samantha<br>Quinn, Linda   |                        |
| AA0049q<br>Non-Consumer Attorney<br>Neutral Arbitrator's<br>Neutral Arbitrator   | 07/27/20                   | Nonconsumer<br>Bisbee, Matthew<br>Bugg, Tiffany<br>Dyer, Charles   |                        |
| AA0049v<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/02/20                   | Nonconsumer<br>Brockman, Robert<br>Harper, Bradford  |                        |
| AA0049z<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/09/19                   | Not applicable<br>Andrada, J. Randall<br>Muro, Justin  |                        |
| AA004AD<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Neutral Arbitrator's   | 03/20/20                   | Nonconsumer<br>Felsted, Michael<br>Quinn, Daniel<br>Swift, Susan   |                        |
| AA004AI<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/12/19                   | Not applicable<br>Berg, Randy<br>Deuprey, Dan  |                        |
| AA004AR<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/03/19                   | Nonconsumer<br>Agliano, Nat<br>Simonson, John  |                        |
| AA004Ae<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 02/13/20                   | Nonconsumer<br>Albracht, James<br>Bunch, Bruce<br>Edlinger, Jason<br>Jonas, Alessa<br>McKenna, Robert<br>Nolan, John |                        |
| AA000Pb<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 08/26/02                   | Consumer<br>Halkides, G.<br>Kelly, Daniel<br>Kelly, John<br>Simonson, John   | \$35,000.00            |
| AA004BC<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/09/20                   | Not applicable<br>Firth, Myra<br>Meadows, Brian<br>Thomas, Robert  |                        |
| AA004BY  | 06/30/20                   | Nonconsumer  |                        |

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| Neutral Arbitrator<br>Non-Consumer Attorney   |                            | KongBrown, Barbara<br>Muro, Justin   |                        |
| AA004Bo<br>Non-Consumer Attorney<br>Neutral Arbitrator's<br>Neutral Arbitrator's<br>Neutral Arbitrator                          | 08/12/20                   | Nonconsumer<br>Blakeley, Scott<br>Chun, Esther<br>Finlen, Samantha<br>Quinn, Linda                       |                        |
| AA004C8<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 04/01/20                   | Not applicable<br>Mangel, Chelsea<br>Pluma, Gillian<br>Thomas, Robert                                    |                        |
| AA004CB<br>Neutral Arbitrator's<br>Neutral Arbitrator's<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 09/08/20                   | Nonconsumer<br>Clark, Jason<br>Cravalho, Cindy<br>Elfving, William<br>Palley, Mark<br>Pierrou, Yvonne    |                        |
| AA004CG<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 05/06/20                   | Nonconsumer<br>Gianino, Rosanne<br>Simonson, John<br>Williams, Richard                                   |                        |
| AA004CK<br>Neutral Arbitrator<br>Neutral Arbitrator's<br>Neutral Arbitrator's<br>Non-Consumer Attorney                          | 02/28/20                   | Nonconsumer<br>Biafore, Joseph<br>Clark, Jason<br>Cravalho, Cindy<br>Felsted, Michael                    |                        |
| AA004CL<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 02/11/20                   | Nonconsumer<br>Blakeley, Scott<br>Burger, Adriana  |                        |
| AA004CX<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator's    | 07/29/20                   | Nonconsumer<br>Albracht, James<br>Jonas, Alessa<br>McKenna, Robert<br>Newkirk, William<br>Thorstens, Eve |                        |
| AA004Cc<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 06/04/20                   | Nonconsumer<br>Cramer, N. Ben<br>Saydah, Michael   |                        |
| AA004Ci<br>Consumer Attorney<br>Neutral Arbitrator's<br>Neutral Arbitrator's  | 07/06/20                   | Nonconsumer<br>Carasso, Kimberly<br>Care, Josie<br>Cravalho, Cindy                                       |                        |

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| Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   |                            | Lampe, Ross<br>McAdams, Richard<br>Silberberg, Marshall   |                        |
| AA004Cn<br>Non-Consumer Attorney<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 06/10/20                   | Nonconsumer<br>Blakeley, Scott<br>Mangel, Chelsea<br>Ozeran, David<br>Rosenberg, Gerald                         |                        |
| AA004Ct<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Neutral Arbitrator's<br>Non-Consumer Attorney | 07/24/20                   | Nonconsumer<br>Bogert, Jeffrey<br>Christopher, Michael<br>Connor, Jacqueline<br>Fishman, Ella<br>Lynch, Gregory |                        |
| AA004Dn<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/13/20                   | Not applicable<br>Firth, Myra<br>Wissley, Deborah   |                        |
| AA004Dq<br>Neutral Arbitrator<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 04/10/20                   | Nonconsumer<br>Berry, Byron<br>Davis, Steven<br>Iuliano, Vincent<br>Leonard, William<br>McCormick, Carolyn      |                        |
| AA004Dr<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/19/19                   | Nonconsumer<br>Hannington, Nicole<br>Murray, Robert   |                        |
| AA004Dw<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator's                      | 08/31/20                   | Nonconsumer<br>Albracht, James<br>Brown, Deanna<br>Finlay, Campbell<br>Thorstens, Eve                           |                        |
| AA000Pu<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney  | 02/07/03                   | Consumer<br>Knutdson, Gigi<br>Patsey, Richard<br>Tabak, Stewart   | \$158,625.99           |
| AA004E3<br>Neutral Arbitrator<br>Neutral Arbitrator's<br>Neutral Arbitrator's<br>Non-Consumer Attorney                       | 03/22/20                   | Nonconsumer<br>Biafore, Joseph<br>Clark, Jason<br>Cravalho, Cindy<br>Felsted, Michael                           |                        |
| AA004EB  | 08/21/20                   | Nonconsumer   |                        |

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| Neutral Arbitrator's<br>Non-Consumer Attorney |                            | Cravalho, Cindy<br>Harper, Bradford   |                        |
| Neutral Arbitrator's<br>Neutral Arbitrator    |                            | McCool, Julie<br>McGee, Otis  |                        |
| AA004EH                                       | 06/30/20                   | Nonconsumer<br>Covington, Janelle<br>Cravalho, Cindy<br>Morrison, Fred<br>Razumovsky, Alisa             |                        |
| AA004EL                                       | 02/18/20                   | Nonconsumer<br>Hannington, Nicole<br>KongBrown, Barbara   |                        |
| AA004Ep                                       | 06/24/20                   | Nonconsumer<br>Albracht, James<br>Blakeley, Scott<br>Thorstens, Eve                                     |                        |
| AA004Ev                                       | 07/27/20                   | Nonconsumer<br>Blakeley, Scott<br>DaSilva, Daniel<br>Davis, Steven<br>Kwong, Owen                       |                        |
| AA004Ex                                       | 06/22/20                   | Nonconsumer<br>Bisbee, Matthew<br>Wallace, Sally<br>Young, Otis   |                        |
| AA004F8                                       | 06/24/20                   | Nonconsumer<br>Cho, Haward<br>Cramer, N. Ben<br>DiPhilippo, Isabella<br>Dixon, Joshua<br>Reed, Sheridan |                        |
| AA004Fq                                       | 08/03/20                   | Nonconsumer<br>Biafore, Joseph<br>Clark, Jason<br>Cravalho, Cindy<br>Iuliano, Vincent                   |                        |
| AA004Fw                                       | 08/28/20                   | Nonconsumer<br>Felsted, Michael<br>Quinn, Daniel<br>Swift, Susan  |                        |
| AA004GE                                       | 06/09/20                   | Nonconsumer   |                        |

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| Neutral Arbitrator's<br>Non-Consumer Attorney<br>Neutral Arbitrator  |                            | Aguilar, Laura<br>Bazzo, Michael<br>Brickner, David   |                        |
| AA004GY<br>Neutral Arbitrator's<br>Neutral Arbitrator's<br>Neutral Arbitrator<br>Non-Consumer Attorney                       | 08/24/20                   | Nonconsumer<br>Clark, Jason<br>Cravalho, Cindy<br>Elfving, William<br>Hannington, Nicole                  |                        |
| AA004Gb<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator's<br>Neutral Arbitrator | 07/15/20                   | Nonconsumer<br>Countryman, Vivian<br>Martin, Elizabeth<br>Simonson, John<br>Wallace, Sally<br>Young, Otis |                        |
| AA004Gt<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/12/20                   | Nonconsumer<br>Blakeley, Scott<br>Sarli, Ann  |                        |
| AA004HM<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/27/20                   | Nonconsumer<br>Brockman, Robert<br>Felsted, Michael   |                        |
| AA004HX<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator's<br>Neutral Arbitrator                      | 06/15/20                   | Nonconsumer<br>Bazzo, Michael<br>Bell, Michael<br>Davis, Steven<br>Gold, Arnold                           |                        |
| AA004Hr<br>Non-Consumer Attorney<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 08/28/20                   | Nonconsumer<br>Countryman, Vivian<br>Gianino, Rosanne<br>Simonson, John<br>Williams, Richard              |                        |
| AA004I8<br>Neutral Arbitrator<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Neutral Arbitrator's                       | 08/26/20                   | Nonconsumer<br>Brazil, Wayne<br>Cravalho, Cindy<br>Hannington, Nicole<br>Hwang, Aimee                     |                        |
| AA004Ip<br>Neutral Arbitrator's<br>Non-Consumer Attorney<br>Neutral Arbitrator's<br>Neutral Arbitrator                       | 07/20/20                   | Nonconsumer<br>Cravalho, Cindy<br>Felsted, Michael<br>McCool, Julie<br>McGee, Otis                        |                        |
| AA004Iz  | 06/03/20                   | Nonconsumer   |                        |

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| (continued)<br>Neutral Arbitrator's<br>Neutral Arbitrator                   |                            | Jones, Katy<br>Lambden, James   |                        |
| AA000RD<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 10/10/02                   | Nonconsumer<br>Hoffman, Brian<br>Roe, Troy<br>Wolf, Marvin                |                        |
| AA000S8<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 09/13/02                   | Nonconsumer<br>Denver, Thomas<br>Simonson, John<br>Wood, Weldon           |                        |
| AA000TB<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 03/27/03                   | Nonconsumer<br>Cohn, Steven<br>DeMarco, Julianne<br>Roe, Troy             |                        |
| AA000TM<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 03/21/03                   | Consumer<br>Cianchetti, Sam<br>Lytle, Patricia<br>Marshall, Christopher   | \$450,000.00           |
| AA000TU<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 10/01/02                   | Consumer<br>Davis, Carl<br>Marshall, Christopher<br>Slough, Marsha        | \$65,000.00            |
| AA000U1<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 12/16/02                   | Nonconsumer<br>Anthony, Steven<br>Corsiglia, Bradley<br>McKibben, Winton  |                        |
| AA000UE<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 11/11/02                   | Nonconsumer<br>Knudtson, Gigi<br>Phillips, Lloyd<br>Stephenson, Frederick |                        |
| AA000UO<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 02/21/06                   | Nonconsumer<br>Candland, D. Stuart<br>Kincaid, Donald<br>Nevin, Edward    |                        |
| AA000V1<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 12/30/02                   | Nonconsumer<br>Fleshman, Stanley<br>Knudtson, Gigi<br>Phillips, Lloyd     |                        |
| AA000VY   | 07/16/02                   | Nonconsumer   |                        |

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| Non-Consumer Attorney<br>Neutral Arbitrator  |                            | Curliano, Jason<br>Schwartz, Howard  |                        |
| AA000Vt<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 04/04/03                   | Consumer<br>Bauccio, Carrie<br>Crary, James<br>Denove, John                | \$883,828.00           |
| AA000WW<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 07/02/02                   | Nonconsumer<br>Niswonger, J.<br>Roe, Troy<br>Van Horst, Jeanette           |                        |
| AA000Wx<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 09/06/02                   | Consumer<br>Bazzo, Michael<br>Dains, Jeffrey<br>Simmons, Leroy             | \$41,832.00            |
| AA000XV<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 01/29/03                   | Consumer<br>Hale, Richard<br>Hosking, Jeff<br>Puglia, Robert               | \$36,773.00            |
| AA000Xd<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 06/17/03                   | Consumer<br>Agnew, Gerald<br>Hargrove, Susan<br>Pivo, Kenneth<br>Roe, Troy | \$1,318,618.50         |
| AA000Xj<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 12/15/03                   | Consumer<br>Ferris, Noel<br>Knutdson, Gigi<br>Ramsey, Joe                  | \$159,750.00           |
| AA000Xs<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 11/12/02                   | Nonconsumer<br>Clause, George<br>Lageson, Ernest<br>Nevin, Edward          |                        |
| AA000Y5<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 07/23/02                   | Nonconsumer<br>Henry, Paula<br>Lucas, Campbell<br>Moses, Garry             |                        |
| AA000Yb<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 07/15/02                   | Nonconsumer<br>Amo, Douglas<br>Gulaya, Suresh<br>Roe, Troy                 |                        |
| AA000Yc  | 10/26/02                   | Consumer   | \$998,000.00           |

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|---|----------------------------|---|------------------------|
| Neutral Arbitrator<br>Consumer Attorney                                     |                            | Devich, Robert<br>Rudd, Lawrence  |                        |
| AA000Zd<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 07/08/02                   | Nonconsumer<br>Clements, Edward<br>KongBrown, Barbara<br>Luft, Robert   |                        |
| AA000aW<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 01/02/03                   | Consumer<br>Goertzen, Jack<br>Schlifkin, Robert<br>Yim, Casey           | \$150,000.00           |
| AA000ao<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 08/16/02                   | Nonconsumer<br>Anthony, Steven<br>Levine, B. Scott                      |                        |
| AA000ay<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 01/15/04                   | Nonconsumer<br>Anthony, Steven<br>Geagan, James<br>Sproat, Ron          |                        |
| AA000b9<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 12/20/02                   | Consumer<br>Horton, Jay<br>Pivo, Kenneth<br>Roe, Troy                   | \$253,786.00           |
| AA000bI<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 11/20/03                   | Nonconsumer<br>Erickson, Jeffrey<br>Selwyn, Herbert                     |                        |
| AA000bL<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 08/22/02                   | Nonconsumer<br>Cardenas, Raymond<br>Jeffery, Betsey<br>Yim, Casey       |                        |
| AA000bM<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 07/16/02                   | Nonconsumer<br>Bisetti, Richard<br>Kravis, Jeffrey<br>LaPointe, Vincent |                        |
| AA000bb<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 11/01/02                   | Consumer<br>Burby, William<br>Erickson, Jeffrey<br>Weinberg, Steven     | \$82,872.00            |
| AA000bd<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 10/18/02                   | Nonconsumer<br>Belsky, Dan<br>Hoffman, Herbert<br>Mittelman, John       |                        |

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|---|----------------------------|--|------------------------|
| AA000bv<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 12/30/02                   | Nonconsumer<br>Belsky, Dan<br>Saydah, Michael                          |                        |
| AA000bx<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 09/04/02                   | Nonconsumer<br>Firth, Myra<br>Schiff, Carl<br>Wong, Delbert            |                        |
| AA000cA<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 05/11/04                   | Consumer<br>Byrne, Richard<br>Petoyan, Marcus<br>Werre, Gregory        | \$250,000.00           |
| AA000cR<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 11/15/02                   | Nonconsumer<br>Murray, Julia<br>Wenke, Robert<br>Yim, Casey            |                        |
| AA000cg<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 09/20/02                   | Consumer<br>Des Jardins, Michael<br>Rossman, Charles<br>Smith, Douglas | \$30,000.00            |
| AA000ck<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/04/02                   | Nonconsumer<br>Gack, Kenneth<br>Tyler, Robert                          |                        |
| AA000d8<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 07/10/02                   | Nonconsumer<br>Daniels, John<br>Eagan, Todd<br>Wiesel, Jacob           |                        |
| AA000da<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 08/08/02                   | Nonconsumer<br>Hosking, Jeff<br>Hubert, Garry<br>Johnson, Joseph       |                        |
| AA000dc<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 03/18/03                   | Nonconsumer<br>Schwab, Philip<br>Seuthe, Eric<br>Smith, Reid           |                        |
| AA000dq<br>Neutral Arbitrator<br>Consumer Attorney                          | 08/29/02                   | Nonconsumer<br>Cardenas, Raymond<br>Saunders, Brian                    |                        |
| AA000e1<br>Neutral Arbitrator<br>Consumer Attorney                          | 12/17/02                   | Not applicable<br>Aisenson, David<br>Curls, Michael                    |                        |

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|---|----------------------------|---|------------------------|
| Non-Consumer Attorney   |                            | Henry, Paula  |                        |
| AA000eD<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 02/28/03                   | Nonconsumer<br>Hosking, Jeff<br>Hubert, Garry<br>Robinson, Kurt         |                        |
| AA000eF<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 08/29/02                   | Consumer<br>Dell, George<br>Schuler, Jack<br>Vigil, Carmen              | \$875,000.00           |
| AA000eN<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/07/03                   | Consumer<br>Knudtson, Gigi<br>Meadows, David                            | \$15,000.00            |
| AA000eQ<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 08/08/03                   | Nonconsumer<br>Lachs, Stephen<br>Verlato, April<br>Werre, Gregory       |                        |
| AA000eX<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 12/23/02                   | Nonconsumer<br>KongBrown, Barbara<br>Tyler, Robert<br>Zinicola, Michael |                        |
| AA000eg<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 09/26/02                   | Nonconsumer<br>Lamson, Robert<br>Puglia, Robert                         |                        |
| AA000ei<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 07/01/02                   | Nonconsumer<br>Jackman, James<br>Mortimer, Patrick<br>Wiesel, Jacob     |                        |
| AA000ew<br>Neutral Arbitrator<br>Consumer Attorney                          | 10/31/02                   | Nonconsumer<br>Alfano, James<br>Fogel, Benjamin                         |                        |
| AA000ey<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 11/01/02                   | Nonconsumer<br>Johnson, B. Elliott<br>Theophilos, Peter                 |                        |
| AA000f0<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/16/02                   | Not applicable<br>Bleier, Brenton<br>Phillips, Deborah                  |                        |
| AA000f4   | 06/11/03                   | Nonconsumer   |                        |

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| (continued)<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      |                            | Lageson, Ernest<br>Muro, Mark<br>Roberts-Ross, Linda                           |                        |
| AA000f6<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney     | 10/05/02                   | Consumer<br>Allis, Nicholas<br>Lange, Joseph<br>Ross, Edward<br>Yim, Casey     | \$229,684.00           |
| AA000fC<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 11/27/02                   | Consumer<br>Johnson, Ronald<br>Mulligan, Janice<br>Scully, Thomas              | \$1,561,480.00         |
| AA000fN<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 08/02/02                   | Nonconsumer<br>Bullock, Mary<br>DeMarco, Julianne<br>Ngo, Nhi<br>Wenke, Robert |                        |
| AA000fP<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 10/04/03                   | Consumer<br>Dolan, Christopher<br>Lageson, Ernest<br>Patterson, Leanne         | \$558,386.00           |
| AA000fS<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 08/30/02                   | Nonconsumer<br>Fogel, Benjamin<br>Henry, Paula<br>Rosenthal, Paul              |                        |
| AA000fU<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 04/18/03                   | Nonconsumer<br>Blackstock, Daniel<br>Desouza, Jacqueline<br>Lucey, Stephen     |                        |
| AA000fW<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/05/02                   | Nonconsumer<br>Hosking, Jeff<br>Toff, Ronald                                   |                        |
| AA000fb<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/12/03                   | Nonconsumer<br>Hilleary, Anne<br>Toff, Ronald                                  |                        |
| AA000fi<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 06/26/03                   | Nonconsumer<br>McCue, Harry<br>Tabone, Derek<br>Yim, Casey                     |                        |

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| AA000fx<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 10/20/03                   | Nonconsumer<br>Broyles, Dean<br>Lewis, Gerald<br>Wallace, James                            |                        |
| AA000g6<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/21/02                   | Consumer<br>Belsky, Dan<br>Midlam, Kevin   | \$300,000.00           |
| AA000gC<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/09/02                   | Consumer<br>Lampe, Ross<br>Levine, B. Scott  | \$500.00               |
| AA000gD<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/08/02                   | Nonconsumer<br>Brown, Steven<br>Diaz, Benjamin   |                        |
| AA000gE<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/09/03                   | Nonconsumer<br>Agliano, Nat<br>Hosking, Jeff   |                        |
| AA000gH<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 09/17/03                   | Nonconsumer<br>Douglass, Cynthia<br>Erickson, Jeffrey<br>Hermanson, Ronald<br>Rich, Elwood |                        |
| AA000gP<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 05/08/03                   | Not applicable<br>Cannon, Christopher<br>Hatcher, William<br>Jones, Arthur                 |                        |
| AA000gX<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/20/02                   | Nonconsumer<br>Diaz, Benjamin<br>Muro, Mark  |                        |
| AA000ga<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 12/16/02                   | Nonconsumer<br>Agretelis, Demetrios<br>Curran, Felicia<br>Simonson, John                   |                        |
| AA000gf<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 07/22/02                   | Nonconsumer<br>Cannon, Christopher<br>Johnson, Ronald<br>Nolan, William                    |                        |
| AA000gj<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 08/27/02                   | Nonconsumer<br>James, Ellen<br>Lombardi, Ralph<br>Rosenberg, David                         |                        |

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| AA000gr<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 03/05/03                   | Nonconsumer<br>Graham, Lowell<br>Stone, Steven<br>Yim, Casey           |                        |
| AA000gu<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney     | 08/14/02                   | Not applicable<br>Altman, Robert<br>Holler, Blake<br>Moses, Garry      |                        |
| AA000h2<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 06/23/03                   | Consumer<br>Asher, Denise<br>Cannon, Christopher<br>Joseph, Anthony    | \$765,599.00           |
| AA000h6<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 11/12/02                   | Nonconsumer<br>Midlam, Kevin<br>Padilla, Michael<br>Wallace, James     |                        |
| AA000hZ<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 07/17/02                   | Nonconsumer<br>Harper, Jeffrey<br>Toff, Ronald                         |                        |
| AA000hc<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 08/12/02                   | Nonconsumer<br>Henderson, Elizabeth<br>Lachs, Stephen<br>Miller, Bruce |                        |
| AA000hv<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 10/29/02                   | Consumer<br>Lord, Alfred<br>McGirr, Bradley<br>Sussman, Nancy          | \$623,668.00           |
| AA000hx<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 10/21/02                   | Consumer<br>Kassel, Sanford<br>Simmons, Leroy<br>Smith, Douglas        | \$350,642.00           |
| AA000i0<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 03/18/03                   | Nonconsumer<br>Caruthers, D. Michael<br>Doo, Wendy<br>Smith, Douglas   |                        |
| AA000i8<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 10/24/02                   | Nonconsumer<br>Eisan, Daniel<br>Minder, Thomas<br>Stone, Charles       |                        |
| AA000iE   | 09/25/02                   | Nonconsumer  |                        |

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| Non-Consumer Attorney<br>Neutral Arbitrator   |                            | Firth, Myra<br>O'Connor, Robert  |                        |
| AA000iF<br>Neutral Arbitrator<br>Consumer Attorney  | 09/19/02                   | Nonconsumer<br>McIntosh, Brick<br>Zimmerman, Robert  |                        |
| AA000iN<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/14/02                   | Consumer<br>Geeting, Steven<br>Roe, Troy<br>Smith, Douglas                                       | \$100,530.00           |
| AA000iU<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 07/15/02                   | Nonconsumer<br>Ballachey, Michael<br>Lombardi, Ralph<br>McCarthy, Brian                          |                        |
| AA000ie<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 10/18/02                   | Nonconsumer<br>Rothstein, Alan<br>Simonson, John   |                        |
| AA000ip<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 09/16/02                   | Not applicable<br>Cooper, John<br>Willoughby, Markus   |                        |
| AA000iq<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 09/19/03                   | Nonconsumer<br>Miller, Bruce<br>Nolan, John<br>O'Connor, Robert                                  |                        |
| AA000is<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 08/08/02                   | Nonconsumer<br>Vigil, Carmen<br>Weil, Robert   |                        |
| AA000it<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/10/02                   | Consumer<br>Day, Christopher<br>McGirr, Bradley<br>Thomas, Robert                                | \$125,000.00           |
| AA000iu<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 11/13/02                   | Nonconsumer<br>Firth, Myra<br>Gordon, Norman   |                        |
| AA000iy<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 11/26/02                   | Nonconsumer<br>Belsky, Dan<br>Geraci, Alan<br>Iuliano, Vincent<br>Jacobs, Michael<br>Moon, David |                        |

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| AA000iz<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 10/08/02                   | Nonconsumer<br>Dena, Stephen<br>Weisz, Andrew<br>Wiesel, Jacob               |                        |
| AA000j3<br>Neutral Arbitrator  | 08/21/02                   | Nonconsumer<br>Stulberg, Jeffrey   |                        |
| AA000j5<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 07/22/02                   | Consumer<br>Cohen, Jeffrey<br>Rees, Robert<br>Wiesel, Jacob                  | \$7,000.00             |
| AA000jC<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 06/19/03                   | Nonconsumer<br>Anthony, Steven<br>Byers, Robert<br>Evans, Brian              |                        |
| AA000jF<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 08/09/02                   | Nonconsumer<br>Brockman, Robert<br>Knutdson, Gigi<br>O'Brien, James          |                        |
| AA000jN<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 07/31/02                   | Consumer<br>Kelly, John<br>Lane, Barry<br>Looney, Joseph<br>Serena, C. David | \$100,000.00           |
| AA000ja<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 08/16/02                   | Nonconsumer<br>Benjamin, Scott<br>Johnson, Ronald<br>Rawers, Brian           |                        |
| AA000jb<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/29/02                   | Nonconsumer<br>Hodges, Robert<br>Westerfield, Rebecca                        |                        |
| AA000jc<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 04/28/03                   | Consumer<br>Gussner, J. Walter<br>Harrington, Ronald<br>Roe, Troy            | \$371,600.00           |
| AA000jo<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 08/09/02                   | Not applicable<br>Agliano, Nat<br>Lamson, Robert<br>Warren, Edwin            |                        |

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| AA000jr<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 03/17/03                   | Consumer<br>Belsky, Dan<br>Jones, Arthur<br>Stern, Marc                     | \$443,448.69           |
| AA000jt<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 09/09/02                   | Nonconsumer<br>Brand, David<br>Mayer, Allan                                 |                        |
| AA000ju<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 10/21/02                   | Nonconsumer<br>Lotta, Michael<br>Roe, Troy<br>Scully, Thomas                |                        |
| AA000jz<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 09/30/02                   | Nonconsumer<br>Cooperman, Barnet<br>Erickson, Jeffrey<br>Majdick, Michael   |                        |
| AA000k1<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 11/26/02                   | Nonconsumer<br>Neal, Richard<br>Wiesel, Jacob                               |                        |
| AA000k3<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 08/08/02                   | Nonconsumer<br>Byers, Robert<br>Lamb, Ronald                                |                        |
| AA000k6<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 02/13/03                   | Consumer<br>Holm, Margaret<br>Reilly, Ned<br>Roe, Troy                      | \$250,000.00           |
| AA000k9<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 03/25/03                   | Nonconsumer<br>Flaherty, John<br>Willoughby, Markus                         |                        |
| AA000kK<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 01/16/03                   | Consumer<br>Daniels, John<br>Gussner, J. Walter<br>McNeill, Robert          | \$250,700.00           |
| AA000kL<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 01/07/04                   | Consumer<br>Erickson, Jeffrey<br>Schoettler, R. William<br>Weinberg, Steven | \$250,000.00           |
| AA000kX   | 12/06/02                   | Not applicable  |                        |

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|--|----------------------------|---|------------------------|
| Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                                 |                            | Butts, Melanie<br>Dell, George<br>Ounjian, Robert   |                        |
| AA000kY<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 01/28/03                   | Nonconsumer<br>Bailey, Bruce<br>Hilleary, Anne<br>Meyer, Carl                                 |                        |
| AA000kb<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 12/05/03                   | Consumer<br>George, J. Frank<br>Preovolos, Michael<br>Sater, Rex                              | \$800,000.00           |
| AA000kc<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/22/02                   | Nonconsumer<br>Lampe, Ross<br>Rothstein, Alan   |                        |
| AA000kd<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 07/22/02                   | Nonconsumer<br>Chandler, Gregory<br>Flaherty, John<br>Harper, Jeffrey                         |                        |
| AA000kf<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 07/12/02                   | Consumer<br>Ambler, Read<br>Clause, George<br>Corsiglia, Bradley                              | \$92,978.17            |
| AA000kg<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 05/30/06                   | Nonconsumer<br>Anthony, Steven<br>Cruz, Theodore<br>Phillips, Deborah<br>Westerfield, Rebecca |                        |
| AA000ko<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 02/04/03                   | Nonconsumer<br>Diaz, Benjamin<br>Kennedy, Stephen<br>Phillips, Deborah                        |                        |
| AA000ks<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 01/24/03                   | Nonconsumer<br>Brown, Steven<br>Moser, Richard<br>Nelson, Jeffrey                             |                        |
| AA000kz<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/24/02                   | Nonconsumer<br>Howard, Jerry<br>Wiesel, Jacob   |                        |
| AA000l0  | 11/04/02                   | Nonconsumer   |                        |

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| (continued)  |                            |   |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney |                            | Doyle, Thomas<br>Elie, Joseph<br>Poppinga, Ted  |                        |
| AA00011  | 09/13/02                   | Consumer<br>Friedman, Morton<br>Lewis, Darrel<br>Lombardi, Ralph                                      | \$259,224.80           |
| AA00012  | 08/29/02                   | Consumer<br>Dorit, J. Niley<br>Minder, Thomas<br>Phillips, Lloyd                                      | \$2,700,000.00         |
| AA00014  | 01/17/03                   | Nonconsumer<br>Devich, Robert<br>Theophilos, Peter  |                        |
| AA00015  | 03/28/03                   | Consumer<br>Kakita, Edward<br>Sugarman, Gerald<br>Yim, Casey  | \$525,962.00           |
| AA00016  | 12/22/03                   | Nonconsumer<br>Galligan, Patrick<br>Simonson, John<br>Wagner, Bruce                                   |                        |
| AA00017  | 10/25/02                   | Nonconsumer<br>Gilbert, Richard<br>Lampe, Ross<br>Meade, Michael                                      |                        |
| AA00019  | 07/23/04                   | Nonconsumer<br>Lombardi, Ralph<br>Nelson, Jeffrey<br>Telanoff, Adam                                   |                        |
| AA0001B  | 08/06/02                   | Nonconsumer<br>Bulliung, Gregory<br>Byers, Robert<br>Harper, Jeffrey                                  |                        |
| AA0001G  | 09/22/03                   | Not applicable<br>Belsky, Dan<br>Best, Mary<br>Iuliano, Vincent<br>Kleiman, Susan<br>Maiorano, Joseph |                        |

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| (continued)  |                            |  |                        |
| AA000IJ<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/12/02                   | Not applicable<br>Curfman, Lawrence<br>Phillips, Deborah                           |                        |
| AA000IL<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/02/02                   | Nonconsumer<br>Belsky, Dan<br>Moon, David  |                        |
| AA000IM<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 09/16/02                   | Not applicable<br>Eagleson, David<br>Holmes, Keith<br>Pivo, Kenneth                |                        |
| AA000IQ<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 08/01/03                   | Nonconsumer<br>De Ronde, John<br>Rogaski, Chester<br>Sater, Rex                    |                        |
| AA000IS<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 11/20/02                   | Nonconsumer<br>Devich, Robert<br>Madory, Richard<br>Pivo, Kenneth<br>Young, Steven |                        |
| AA000lc<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/23/03                   | Nonconsumer<br>Bollhoffer, Allan<br>Patterson, Leanne                              |                        |
| AA000lg<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 11/21/02                   | Nonconsumer<br>Dodds, Bruce<br>Gittler, Gregg<br>Lin, George                       |                        |
| AA000lk<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 04/11/03                   | Nonconsumer<br>Jackson, Rochelle<br>McGirr, Bradley<br>Palmer, Jeffrey             |                        |
| AA000ll<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 07/10/02                   | Nonconsumer<br>Dell, George<br>Samuels, Leonard<br>Smith, Reid                     |                        |
| AA000lr<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 12/23/02                   | Consumer<br>Erickson, Jeffrey<br>Kassel, Sanford<br>Miceli, Victor                 | \$1,051,731.00         |

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| (continued)  |                            |  |                        |
| AA000lt<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 05/16/03                   | Nonconsumer<br>Harper, Jeffrey<br>McClelland, Rod<br>Thaxter, James              |                        |
| AA000lw<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 02/20/03                   | Nonconsumer<br>Margulies, David<br>Roe, Troy<br>Scully, Thomas                   |                        |
| AA000m0<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 01/09/03                   | Nonconsumer<br>Erickson, Jeffrey<br>Hulkower, M. Walter<br>Krivis, Jeffrey       |                        |
| AA000m5<br>Consumer Attorney<br>Neutral Arbitrator   | 10/29/02                   | Nonconsumer<br>Sibilia, Robert<br>Sottile, Bruce                                 |                        |
| AA000m8<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 10/24/03                   | Nonconsumer<br>Aisenson, David<br>Cucu, Rebecca<br>Kelly, John<br>Lotta, Michael |                        |
| AA000mA<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/20/02                   | Nonconsumer<br>Brown, Frank<br>Wiesel, Jacob                                     |                        |
| AA000mD<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 11/14/03                   | Nonconsumer<br>Davis, Joseph<br>Wenke, Robert<br>Yim, Casey                      |                        |
| AA000mE<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 09/24/03                   | Not applicable<br>Lombardi, Ralph<br>McCarthy, Steven<br>Nelson, Jeffrey         |                        |
| AA000mF<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 08/08/02                   | Nonconsumer<br>Midlam, Kevin<br>Schnitzer, Gregory<br>Wallace, James             |                        |
| AA000mM<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 06/11/03                   | Consumer<br>Chernow, Eli<br>Gambardella, Steven<br>Gittler, Gregg                | \$245,000.00           |

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| AA000mS<br>Neutral Arbitrator<br>Consumer Attorney   | 12/18/02                   | Nonconsumer<br>Alfano, James<br>Tessier, Robert   |                        |
| AA000mZ<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 02/25/03                   | Nonconsumer<br>Cianchetti, Sam<br>Erickson, Jeffrey<br>Kaiser, Michael                                      |                        |
| AA000ma<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/11/03                   | Not applicable<br>Keene, William<br>Taylor, N. Denise   |                        |
| AA000md<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 12/29/04                   | Nonconsumer<br>Cannon, Christopher<br>Lemon, Boyd<br>Lozoya, Frank  |                        |
| AA000mg<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 10/10/02                   | Nonconsumer<br>Miller, Bruce<br>Ralph, Paul<br>Sullivan, John   |                        |
| AA000mh<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 12/06/02                   | Nonconsumer<br>Kilgore, Byron Benjamin<br>Patterson, Leeanne<br>Thompson, Charles<br>Thomson, Edward Napeir |                        |
| AA000mt<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/22/02                   | Nonconsumer<br>Schwab, Philip<br>Wiesel, Jacob  |                        |
| AA000mu<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/03/02                   | Nonconsumer<br>Krivis, Jeffrey<br>Wiesel, Jacob   |                        |
| AA000mz<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 01/03/03                   | Consumer<br>Gallagher, John<br>Pollara, Dominique<br>Vetter, Jack   | \$157,500.00           |
| AA000n5<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 07/30/03                   | Nonconsumer<br>O'Leary, Ted<br>Preis, Joseph<br>Ross, Edward<br>Smith, Michael                              |                        |
| AA000n7  | 11/20/02                   | Nonconsumer   |                        |

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| (continued)<br>Neutral Arbitrator<br>Non-Consumer Attorney   |                            | Smith, Sherman<br>Wiesel, Jacob   |                        |
| AA000n8<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 05/19/03                   | Nonconsumer<br>Erickson, Jeffrey<br>McCue, Harry<br>McInnis, Donald                           |                        |
| AA000nB<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 12/15/03                   | Consumer<br>Gurney, W. David<br>Schwab, Philip<br>Smith, Douglas                              | \$165,000.00           |
| AA000nC<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 05/13/03                   | Nonconsumer<br>Harper, Jeffrey<br>Lerch, Allan<br>Westerfield, Rebecca                        |                        |
| AA000nF<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 02/05/03                   | Consumer<br>Gittler, Gregg<br>Rothman, David<br>Weeks, David                                  | \$11,000.00            |
| AA000nP<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 11/05/02                   | Nonconsumer<br>Berg, Randy<br>Tanzer, Richard<br>Ziebarth, Kenneth                            |                        |
| AA000nT<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 11/25/02                   | Nonconsumer<br>Amo, Douglas<br>Newson, Neil<br>Wolf, Leonard                                  |                        |
| AA000nU<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/20/02                   | Nonconsumer<br>Muro, Mark<br>Parranto, Julia  |                        |
| AA000nb<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 11/12/03                   | Nonconsumer<br>Blumberg, John<br>Jones, Arthur<br>Mortyn-Don't Use, Russell<br>Wallace, James |                        |
| AA000ni<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 01/26/04                   | Nonconsumer<br>Diaz, Benjamin<br>Slattery, Robert<br>Weiner, Steven                           |                        |
| AA000nk  | 10/09/03                   | Nonconsumer   |                        |

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| Non-Consumer Attorney<br>Neutral Arbitrator                                 |                            | Knudtson, Gigi<br>Paras, George                                     |                        |
| AA000nr<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 08/15/02                   | Not applicable<br>Eagleson, David<br>Wiesel, Jacob                  |                        |
| AA000ny<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 01/13/03                   | Nonconsumer<br>Silverstein, James<br>Yim, Casey<br>Zanghi, John     |                        |
| AA000nz<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 09/25/02                   | Nonconsumer<br>Berg, Randy<br>Weil, Robert<br>Weiss, Thomas         |                        |
| AA000o3<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 04/03/03                   | Nonconsumer<br>Kissel, Robert<br>Patterson, Leeanne<br>Toff, Ronald |                        |
| AA000oK<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 04/10/03                   | Not applicable<br>Agliano, Nat<br>Larson, Ann<br>Weingus, Cliff     |                        |
| AA000oR<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 11/25/02                   | Nonconsumer<br>Luft, Robert<br>McIntosh, Brick<br>Singer, Owen      |                        |
| AA000oX<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 08/12/03                   | Consumer<br>Berkley, Stuart<br>Bonner, Charles<br>Wiesel, Jacob     | \$451,550.00           |
| AA000oZ<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 08/05/03                   | Nonconsumer<br>Goertzen, Jack<br>Shaller, Frederick<br>Yim, Casey   |                        |
| AA000ob<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 02/28/03                   | Consumer<br>Bunch, Bruce<br>Gittler, Gregg<br>Stone, Steven         | \$97,971.00            |
| AA000p1<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 11/22/02                   | Nonconsumer<br>Byers, Robert<br>Harper, Jeffrey                     |                        |

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| AA000p4<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                  | 07/02/03                   | Nonconsumer<br>Lamson, Robert<br>Willoughby, Markus<br>Young, Otis                     |                        |
| AA000p8<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/03/02                   | Nonconsumer<br>Lenox, Stewart<br>Patterson, Leanne                                     |                        |
| AA000pF<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 05/16/05                   | Consumer<br>Amo, Douglas<br>Barbaro, Frank<br>Devich, Robert<br>LeClair-Gibson, Malena | \$301,942.00           |
| AA000pL<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 02/15/03                   | Nonconsumer<br>Bruno, Richard<br>Patsey, Richard<br>Slattery, Robert                   |                        |
| AA000pO<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/28/02                   | Nonconsumer<br>Smith, James<br>Wiesel, Jacob   |                        |
| AA000pZ<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/03/03                   | Nonconsumer<br>Auth, Colleen<br>McNeil, Joseph   |                        |
| AA000pa<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 05/16/03                   | Nonconsumer<br>Allen, Roger<br>Harper, Jeffrey<br>Lewis, Richard                       |                        |
| AA000pd<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/04/03                   | Nonconsumer<br>Cardenas, Raymond<br>Erickson, Jeffrey                                  |                        |
| AA000pe<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/13/03                   | Nonconsumer<br>Kincaid, Donald<br>Patterson, Leanne                                    |                        |
| AA000pk<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/16/04                   | Nonconsumer<br>Bouman, Rachel<br>Knutdson, Gigi<br>Ramsey, Joe                         |                        |
| AA000pq<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/09/03                   | Nonconsumer<br>Hilleary, Anne<br>Hutt, Nancy   |                        |

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| (continued)  |                            |   |                        |
| AA000py<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/06/02                   | Nonconsumer<br>Dell, George<br>Lubrani, Michael   |                        |
| AA000pz<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 03/10/03                   | Consumer<br>Gault, James<br>Jacobson, Derek<br>Richardson, Kennedy                        | \$121,680.95           |
| AA000q2<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/12/02                   | Nonconsumer<br>Byers, Robert<br>Patterson, Leeanne  |                        |
| AA000q6<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/30/02                   | Nonconsumer<br>Harper, Jeffrey<br>Parranto, Julia   |                        |
| AA000qK<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 12/17/02                   | Nonconsumer<br>Angus, Gregory<br>Rossman, Charles<br>Theophilos, Peter                    |                        |
| AA000qL<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/04/03                   | Nonconsumer<br>Goldstein, Leonard<br>Ngo, Nhi   |                        |
| AA000qN<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 12/15/03                   | Consumer<br>Amo, Douglas<br>Devich, Robert<br>Freis, Carol                                | \$411,834.00           |
| AA000qR<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 11/04/02                   | Consumer<br>Lord, Alfred<br>Mortyn-Don't Use, Russell<br>Sussman, Nancy<br>Wallace, James | \$1,182,389.20         |
| AA000qU<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/29/03                   | Nonconsumer<br>Diaz, Benjamin<br>Kremen-Colville, Dianne                                  |                        |
| AA000qX<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/04/03                   | Not applicable<br>Lageson, Ernest<br>Lamb, Ronald   |                        |
| AA000qZ  | 03/03/03                   | Nonconsumer   |                        |

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| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          |                            | Dimeff, Stephen<br>Joseph, Anthony<br>Mortyn-Don't Use, Russell                        |                        |
| AA000qb   | 12/03/02                   | Consumer<br>DeMarco, Julianne<br>Meyer, Irving<br>Ngo, Nhi<br>Rintala, William         | \$9,460.00             |
| Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator |                            |  |                        |
| AA000qd   | 05/09/03                   | Nonconsumer<br>Cossette, William<br>Muro, Mark<br>Ponticiello, Andrea                  |                        |
| Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          |                            |  |                        |
| AA000qe   | 10/07/02                   | Nonconsumer<br>Brown, Steven<br>Stone, Charles   |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator   |                            |  |                        |
| AA000qg   | 12/22/03                   | Nonconsumer<br>Brekhus, Peter<br>Larson, Ann<br>Mezzetti, Robert<br>Sprinkles, Leonard |                        |
| Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator |                            |  |                        |
| AA000qi   | 02/27/03                   | Nonconsumer<br>Eagleson, David<br>Erickson, Jeffrey                                    |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney   |                            |  |                        |
| AA000qk   | 02/12/04                   | Nonconsumer<br>Murray, Robert<br>Rogaski, Chester<br>Winchell, Ronald                  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          |                            |  |                        |
| AA000ql   | 11/13/03                   | Nonconsumer<br>Bisetti, Richard<br>Cianchetti, Sam<br>Taylor, N. Denise                |                        |
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          |                            |  |                        |
| AA000qm   | 07/26/05                   | Nonconsumer<br>Cohn, Steven<br>Lynch, Gregory<br>Thomas, Robert                        |                        |
| Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          |                            |  |                        |
| AA000qo   | 09/24/02                   | Nonconsumer<br>Schwab, Philip<br>Wiesel, Jacob   |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney   |                            |  |                        |
| AA000qv   | 10/22/02                   | Nonconsumer  |                        |

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| Non-Consumer Attorney<br>Neutral Arbitrator                                 |                            | Patterson, Leeanne<br>Williamson, Raymond                              |                        |
| AA000qx<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 06/10/04                   | Nonconsumer<br>Adelman, Marc<br>Moriarty, Marilyn<br>Woods, Charles    |                        |
| AA000r1<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 12/04/03                   | Nonconsumer<br>Greenberg, Arnold<br>Muro, Mark<br>Williams, Thomas     |                        |
| AA000r6<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 03/10/03                   | Nonconsumer<br>Alfano, James<br>Jones, Russell<br>Trotter, Michael     |                        |
| AA000rF<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 05/16/03                   | Nonconsumer<br>Erickson, Jeffrey<br>Majdick, Michael<br>McNeil, Joseph |                        |
| AA000rH<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/31/03                   | Not applicable<br>Henry, Paula<br>Smith, Sherman                       |                        |
| AA000rL<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 01/10/03                   | Nonconsumer<br>Lombardi, Ralph<br>Nelson, Jeffrey<br>Samaan, Nabil     |                        |
| AA000rM<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 09/30/03                   | Nonconsumer<br>Diaz, Benjamin<br>Lamb, Ronald<br>Velez, Karen          |                        |
| AA000rP<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 03/27/03                   | Nonconsumer<br>Kortz, Virginia<br>Roy, Raj<br>Thomas, Robert           |                        |
| AA000rV<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 06/10/03                   | Nonconsumer<br>Anthony, Steven<br>Haning, Zerne                        |                        |
| AA000rj<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 04/16/03                   | Not applicable<br>Diaz, Benjamin<br>Hosking, Jeff<br>Johnson, Joseph   |                        |

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|---|----------------------------|---|------------------------|
| AA000rq<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 08/29/03                   | Nonconsumer<br>Alfano, James<br>Berg, Randy<br>Mahfood, James           |                        |
| AA000rw<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 03/25/04                   | Consumer<br>Anthony, Steven<br>Harper, Michael<br>Meade, Tyler          | \$25,314.79            |
| AA000s2<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 06/10/03                   | Nonconsumer<br>Lamb, Ronald<br>Ramsey, Joe                              |                        |
| AA000s3<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 03/07/03                   | Consumer<br>Midlam, Kevin<br>Vaage, Robert<br>Wallace, James            | \$913,852.00           |
| AA000s5<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 02/03/04                   | Nonconsumer<br>Luft, Robert<br>Meadows, David                           |                        |
| AA000s6<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 05/14/04                   | Nonconsumer<br>Minder, Thomas<br>Puglia, Robert<br>Smith, Timothy       |                        |
| AA000s9<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 05/29/03                   | Nonconsumer<br>Lampe, Ross<br>Ponticiello, Andrea                       |                        |
| AA000sJ<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 05/03/03                   | Consumer<br>Giffen, Wm.<br>Harper, Jeffrey<br>Smith, Sandra             | \$10,000.00            |
| AA000sN<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 01/14/03                   | Consumer<br>O'Connor, Robert<br>Wiesel, Jacob                           | \$1,250.00             |
| AA000sO<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 03/13/03                   | Nonconsumer<br>Erickson, Jeffrey<br>Harper, Leigh<br>Turner, Don        |                        |
| AA000sQ<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 11/01/02                   | Nonconsumer<br>Kincaid, Donald<br>Lowe, Nicholas<br>Richardson, Kennedy |                        |

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|--|----------------------------|---|------------------------|
| AA000sS<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/03/03                   | Nonconsumer<br>Hubert, Garry<br>Minder, Thomas                                    |                        |
| AA000sV<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/18/02                   | Nonconsumer<br>Field, Douglas<br>Hodges, Robert                                   |                        |
| AA000sX<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/22/03                   | Nonconsumer<br>Erickson, Jeffrey<br>McNeil, Joseph                                |                        |
| AA000sc<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 03/14/03                   | Nonconsumer<br>Birnie, Brian<br>LaPointe, Vincent<br>Rand, Gary<br>Smith, Sherman |                        |
| AA000si<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/10/03                   | Nonconsumer<br>Auth, Colleen<br>Dell, George                                      |                        |
| AA000sp<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/16/03                   | Nonconsumer<br>Moon, David<br>Wallace, James                                      |                        |
| AA000sq<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 10/23/03                   | Consumer<br>Cianchetti, Sam<br>Erickson, Jeffrey<br>Slough, Marsha                | \$282,156.00           |
| AA000sy<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 09/09/03                   | Consumer<br>Ferris, Noel<br>Knudtson, Gigi<br>Ramsey, Joe                         | \$346,308.06           |
| AA000sz<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 10/31/03                   | Nonconsumer<br>Cooperman, Barnet<br>Davis, Steven<br>Hoffman, Brian               |                        |
| AA000t2<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 07/08/03                   | Nonconsumer<br>DeGomez, John<br>Mohill, Alan<br>Scully, Thomas                    |                        |
| AA000t3<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 05/10/03                   | Nonconsumer<br>Holdaway, Richard<br>Inlow, Laura<br>Piatt, James                  |                        |

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|--|----------------------------|--|------------------------|
| AA000t5<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 03/10/04                   | Nonconsumer<br>Ballachey, Michael<br>Hosking, Jeff<br>Titcomb, Martin                        |                        |
| AA000tF<br>Consumer Attorney<br>Neutral Arbitrator   | 02/11/03                   | Nonconsumer<br>Drescher, Robert<br>Todd, William   |                        |
| AA000tG<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 03/09/05                   | Nonconsumer<br>Anthony, Steven<br>Dobson, Perry<br>Weiner, Gary                              |                        |
| AA000tJ<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 07/26/04                   | Nonconsumer<br>Anthony, Steven<br>Elie, Joseph<br>White, R. Parker                           |                        |
| AA000tK<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 11/20/03                   | Not applicable<br>Berg, Michael<br>Firth, Myra<br>Lawrence, Arthur<br>Pivo, Kenneth          |                        |
| AA000tM<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/07/03                   | Nonconsumer<br>Allen, James<br>Toff, Ronald  |                        |
| AA000tN<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 01/06/04                   | Nonconsumer<br>Belgum, Stephen<br>Schneider, Steven<br>Scully, Thomas<br>Van Horst, Jeanette |                        |
| AA000tP<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/08/03                   | Consumer<br>Auth, Colleen<br>Wolf, Leonard   | \$1,300.00             |
| AA000tQ<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/13/03                   | Nonconsumer<br>Brown, Frank<br>Wiesel, Jacob   |                        |
| AA000tR<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 02/07/04                   | Consumer<br>Aisenson, David<br>Kassel, Sanford<br>Yim, Casey                                 | \$51,000.00            |
| AA000tT  | 10/29/03                   | Consumer   | \$750,348.00           |

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| (continued)   |                            |  |                        |
| Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney |                            | Alfano, James<br>Gillen, James<br>Koczara, Ryan<br>Taylor, N. Denise |                        |
| AA000tZ   | 06/23/04                   | Consumer   | \$1,100,000.00         |
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney |                            | Blumberg, John<br>Hunter, Harold<br>O'Leary, Ted<br>Scully, Thomas   |                        |
| AA000ta   | 12/12/03                   | Nonconsumer  |                        |
| Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          |                            | Adelman, Marc<br>Simowitz, Mark<br>Wallace, James                    |                        |
| AA000tb   | 09/30/02                   | Not applicable   |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator   |                            | Brand, David<br>Neal, Richard  |                        |
| AA000td   | 09/24/04                   | Nonconsumer  |                        |
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          |                            | Martinez, Walter<br>Nuss, Thomas<br>Smith, Douglas                   |                        |
| AA000tf   | 05/16/03                   | Not applicable   |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator   |                            | Clause, George<br>Meyer, Carl  |                        |
| AA000th   | 11/18/03                   | Nonconsumer  |                        |
| Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          |                            | Campisi, William<br>Clause, George<br>Hodge, Richard                 |                        |
| AA000ti   | 04/22/03                   | Nonconsumer  |                        |
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          |                            | Onyenacho, Ben<br>Todd, William<br>Wiesel, Jacob                     |                        |
| AA000tj   | 03/12/03                   | Nonconsumer  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          |                            | Dell, George<br>Hoffman, Brian<br>Novak, Mark                        |                        |
| AA000tl   | 05/01/03                   | Nonconsumer  |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator   |                            | Berg, Randy<br>Rintala, William                                      |                        |
| AA000tm   | 04/23/04                   | Consumer   | \$253,488.42           |

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|---|----------------------------|--|------------------------|
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  |                            | Allard, B. Robert<br>Clow, Casey<br>Hilleary, Anne   |                        |
| AA000tp<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 02/12/03                   | Consumer<br>Harper, Jeffrey<br>Heffner, Edward<br>Reese, Thomas  | \$27,186.39            |
| AA000tv<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney                      | 09/16/03                   | Consumer<br>Edwards, Katherine<br>Howard, Neil<br>Hulbert, Gregory<br>Valoff, Jo Lynn                                | \$172,274.89           |
| AA000tx<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney                          | 02/10/04                   | Nonconsumer<br>Diaz, Benjamin<br>Meyer, Greg<br>Minder, Thomas<br>Samelson, Lawrence                                 |                        |
| AA000u2<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 04/21/03                   | Nonconsumer<br>Belsky, Dan<br>Lewis, Gerald  |                        |
| AA000u5<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/31/03                   | Consumer<br>Bogert, Jeffrey<br>DeMarco, Julianne<br>Goldberg, Martin   | \$105,732.00           |
| AA000u6<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/15/04                   | Not applicable<br>Horton, Jay<br>Kelly, John<br>Thomas, Robert   |                        |
| AA000u8<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/13/03                   | Consumer<br>Erickson, Jeffrey<br>Hovsepian, Nora<br>Ross, Edward<br>Theophilos, Peter                                | \$366,528.00           |
| AA000uF<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 04/17/06                   | Nonconsumer<br>Ballachey, Michael<br>Breecker, Robert<br>Campisi, William<br>Candland, D. Stuart<br>Slattery, Robert |                        |
| AA000uG<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 05/16/03                   | Nonconsumer<br>Grossfeld, Sheldon<br>Hosking, Jeff   |                        |

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| Non-Consumer Attorney  |                            | Rhode, John   |                        |
| AA000uJ<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/31/03                   | Nonconsumer<br>Hutt, Nancy<br>Lamson, Robert                                |                        |
| AA000uW<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/14/03                   | Nonconsumer<br>Auth, Colleen<br>Moon, David                                 |                        |
| AA000uX<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/12/02                   | Nonconsumer<br>Isaac, Godfrey<br>Wiesel, Jacob                              |                        |
| AA000ub<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/25/03                   | Nonconsumer<br>Allen, Roger<br>Schaap, Linda                                |                        |
| AA000ud<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 09/21/04                   | Nonconsumer<br>Gordon, Norman<br>Newkirk, William<br>Yim, Casey             |                        |
| AA000uj<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 10/08/03                   | Nonconsumer<br>Clause, George<br>Firestone, Marvin<br>Young, Otis           |                        |
| AA000uk<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 08/21/03                   | Nonconsumer<br>Loyola, Lisa<br>Moon, David<br>Roberts, Donzil<br>Yim, Casey |                        |
| AA000un<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 11/14/02                   | Nonconsumer<br>Crew, James<br>Harper, Jeffrey<br>Haskell, William           |                        |
| AA000up<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 02/10/04                   | Nonconsumer<br>Ball, Stephen<br>Smith, James<br>Trotter, Michael            |                        |
| AA000uq<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/10/03                   | Nonconsumer<br>Hutt, Nancy<br>Lamson, Robert                                |                        |
| AA000v0  | 08/08/03                   | Nonconsumer   |                        |

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| Non-Consumer Attorney<br>Neutral Arbitrator                                 |                            | Harper, Jeffrey<br>Westerfield, Rebecca                                 |                        |
| AA000v4<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 03/16/05                   | Consumer<br>Nuss, Thomas<br>Slough, Marsha<br>Smith, Douglas            | \$251,804.77           |
| AA000v7<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 06/10/03                   | Not applicable<br>Amo, Douglas<br>Satin, Kenneth<br>Zanghi, John        |                        |
| AA000vB<br>Neutral Arbitrator   | 08/15/03                   | Nonconsumer<br>Johnson, B. Elliott                                      |                        |
| AA000vR<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 08/25/03                   | Consumer<br>Braddock, Isaac<br>Daniels, John<br>Kelly, John             | \$210,305.14           |
| AA000vU<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 07/02/03                   | Nonconsumer<br>Ray, Sara<br>Ross, Edward<br>Yim, Casey                  |                        |
| AA000vV<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 04/14/04                   | Consumer<br>Gottesman, Robert<br>Sater, Rex<br>Slattery, Robert         | \$255,700.00           |
| AA000va<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 11/11/04                   | Nonconsumer<br>Johnson, Eric-Douglas<br>Nuss, Thomas<br>Wiesel, Jacob   |                        |
| AA000vb<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/08/03                   | Nonconsumer<br>Butler, Fred<br>Simonson, John                           |                        |
| AA000vc<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 01/07/03                   | Nonconsumer<br>Candland, D. Stuart<br>Crawford, James<br>McNulty, Peter |                        |
| AA000ve<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 01/22/04                   | Nonconsumer<br>Henderson, Elizabeth<br>McAndrews, Tom<br>Nuss, Thomas   |                        |

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| (continued)  |                            |   |                        |
| AA000vh<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/06/03                   | Not applicable<br>Lamb, Ronald<br>Toff, Ronald                                      |                        |
| AA000vl<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/17/03                   | Nonconsumer<br>Clow, Casey<br>Knudtson, Gigi  |                        |
| AA000vs<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/26/03                   | Nonconsumer<br>Lampe, Ross<br>Meyer, Carl   |                        |
| AA000vt<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/31/04                   | Nonconsumer<br>Emanuel, Eric<br>Lamb, Ronald  |                        |
| AA000vu<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/22/03                   | Nonconsumer<br>Lamb, Ronald<br>McIntosh, Brick                                      |                        |
| AA000vz<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 06/30/03                   | Nonconsumer<br>Nejad, F.<br>Turner, Don<br>Warford, Robert                          |                        |
| AA000w1<br>Consumer Attorney<br>Neutral Arbitrator   | 05/11/04                   | Consumer<br>Echavarria, Andrew<br>Polsky, Alexander                                 | \$250,000.00           |
| AA000w4<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 01/26/04                   | Nonconsumer<br>Miller, Bruce<br>Turchin, Raymond<br>Wiesel, Jacob<br>Wisotsky, Alan |                        |
| AA000wM<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 10/30/04                   | Nonconsumer<br>Clause, George<br>Eskin, Amy<br>Giffen, Wm.<br>Kelly, Charles        |                        |
| AA000wN<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/03/03                   | Nonconsumer<br>Emanuel, Eric<br>Lamb, Ronald  |                        |
| AA000wO  | 12/01/03                   | Nonconsumer   |                        |

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| (continued)           |                            |                         |                        |
| Consumer Attorney     |                            | Green, James            |                        |
| Neutral Arbitrator    |                            | James, Ellen            |                        |
| Consumer Attorney     |                            | O'Connor, Mary Ellen    |                        |
| Non-Consumer Attorney |                            | Richardson, Kennedy     |                        |
| AA000wP               | 06/23/04                   | Consumer                | \$750,000.00           |
| Non-Consumer Attorney |                            | Hulbert, Gregory        |                        |
| Consumer Attorney     |                            | Raynes, Jeffrey         |                        |
| Neutral Arbitrator    |                            | Schoettler, R. William  |                        |
| AA000wS               | 04/01/04                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Anthony, Steven         |                        |
| Neutral Arbitrator    |                            | Ponticiello, Andrea     |                        |
| AA000wT               | 09/24/03                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Lampe, Ross             |                        |
| Neutral Arbitrator    |                            | Meadows, David          |                        |
| AA000wU               | 09/18/03                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Nunis, Richard          |                        |
| Neutral Arbitrator    |                            | Wolf, Leonard           |                        |
| Non-Consumer Attorney |                            | Yim, Casey              |                        |
| AA000wd               | 03/12/03                   | Not applicable          |                        |
| Neutral Arbitrator    |                            | Kerr, John              |                        |
| AA000wl               | 06/12/03                   | Consumer                | \$1.00                 |
| Neutral Arbitrator    |                            | Howard, Jerry           |                        |
| Consumer Attorney     |                            | Kavanaugh, Michael      |                        |
| Non-Consumer Attorney |                            | Wiesel, Jacob           |                        |
| AA000wr               | 03/29/04                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Alfano, James           |                        |
| Consumer Attorney     |                            | Bernstein, Louis        |                        |
| Non-Consumer Attorney |                            | Erickson, Jeffrey       |                        |
| AA000wy               | 07/18/03                   | Not applicable          |                        |
| Non-Consumer Attorney |                            | McGirr, Bradley         |                        |
| Neutral Arbitrator    |                            | Parkin, Robert          |                        |
| AA000x1               | 11/05/03                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Diaz, Benjamin          |                        |
| Non-Consumer Attorney |                            | Lampe, Ross             |                        |
| Consumer Attorney     |                            | Livingston, Clarence    |                        |
| AA000x2               | 10/10/03                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Diaz, Benjamin          |                        |
| Non-Consumer Attorney |                            | Rogaski, Chester        |                        |

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| AA000x5<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 02/18/04                   | Nonconsumer<br>Dolginer, Charles<br>Erickson, Jeffrey<br>Norman, John        |                        |
| AA000x8<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/26/03                   | Nonconsumer<br>Brockman, Robert<br>Hilleary, Anne                            |                        |
| AA000xB<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 07/15/03                   | Nonconsumer<br>Dell, George<br>Lynch, Gregory                                |                        |
| AA000xC<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 07/11/03                   | Not applicable<br>Agliano, Nat<br>Conti, Richard                             |                        |
| AA000xI<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 03/05/03                   | Nonconsumer<br>Giffen, Wm.<br>Roesler, Oscar<br>Steffan, Laurence            | \$9,333.00             |
| AA000xL<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 08/20/04                   | Consumer<br>Birnie, Brian<br>Finkel, Charles<br>Sottile, Bruce               | \$200,000.00           |
| AA000xR<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 09/24/03                   | Nonconsumer<br>Castaneda, Sergio<br>Lynch, Gregory<br>Schoettler, R. William |                        |
| AA000xS<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/28/03                   | Nonconsumer<br>Ngo, Nhi<br>Weisz, Andrew                                     |                        |
| AA000xX<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 11/07/03                   | Not applicable<br>Giffen, Wm.<br>Lamb, Ronald                                |                        |
| AA000xY<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 05/15/03                   | Nonconsumer<br>Erickson, Jeffrey<br>Jenkins, J. Craig                        |                        |
| AA000xa<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 01/22/04                   | Nonconsumer<br>Ngo, Nhi<br>Nuss, Thomas                                      |                        |

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| Non-Consumer Attorney   |                            | Taylor, N. Denise  |                        |
| AA000xe<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 02/25/04                   | Consumer<br>Allen, James<br>Elie, Joseph<br>Nevin, Edward            | \$78,132.56            |
| AA000xg<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 09/02/03                   | Not applicable<br>Meade, Tyler<br>Young, Otis                        |                        |
| AA000xn<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 04/15/04                   | Nonconsumer<br>Rhames, Michael<br>Wiesel, Jacob<br>Wolf, Leonard     |                        |
| AA000xp<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 09/08/03                   | Consumer<br>Lamb, Ronald<br>Paras, George<br>Simms, Sharon           | \$75,000.00            |
| AA000xq<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 06/13/03                   | Nonconsumer<br>Lageson, Ernest<br>Lamson, Robert<br>Williams, Thomas |                        |
| AA000xu<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 06/11/03                   | Not applicable<br>Muro, Mark<br>Puglia, Robert                       |                        |
| AA000xw<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 05/05/04                   | Consumer<br>Alfano, James<br>Erickson, Jeffrey<br>Rosenberg, George  | \$683,254.00           |
| AA000xy<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 03/28/04                   | Nonconsumer<br>Bauer, Kenneth<br>Lageson, Ernest<br>Lampe, Ross      |                        |
| AA000y0<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/22/03                   | Nonconsumer<br>Rees, Robert<br>Wiesel, Jacob                         |                        |
| AA000y2<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 08/12/03                   | Nonconsumer<br>Knudtson, Gigi<br>Paras, George                       |                        |
| AA000y7   | 10/17/03                   | Nonconsumer  |                        |

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|--|----------------------------|--|------------------------|
| Neutral Arbitrator<br>Non-Consumer Attorney  |                            | Gordon, Norman<br>Wiesel, Jacob  |                        |
| AA000y8<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/12/03                   | Nonconsumer<br>Blackstock, Daniel<br>Conti, Richard  |                        |
| AA000yG<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/10/03                   | Nonconsumer<br>Ballachey, Michael<br>Harper, Jeffrey                                       |                        |
| AA000yM<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 01/14/04                   | Nonconsumer<br>Cunningham, Teresa<br>Hodges, Robert<br>Serverian, Aram<br>Slattery, Robert |                        |
| AA000yN<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/23/03                   | Nonconsumer<br>Erickson, Jeffrey<br>Mayer, Allan   |                        |
| AA000yR<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/06/03                   | Nonconsumer<br>Cobb, John<br>Wiesel, Jacob   |                        |
| AA000yV<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/10/03                   | Nonconsumer<br>Auth, Colleen<br>Berkley, Stuart  |                        |
| AA000yW<br>Neutral Arbitrator  | 10/21/03                   | Nonconsumer<br>Daniels, Paula  |                        |
| AA000ya<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 09/30/03                   | Nonconsumer<br>Domecus, Kevin<br>Gallagher, John<br>Knutson, Gigi                          |                        |
| AA000yg<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 03/08/04                   | Nonconsumer<br>Evans, William<br>Luesebrink, Richard<br>Packer, Michael                    |                        |
| AA000yi<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/18/03                   | Nonconsumer<br>Brand, David<br>Johnson, B. Elliott   |                        |
| AA000yq<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/26/04                   | Consumer<br>Brown, Michael<br>Schwartz, Jeremy   | \$15,968.00            |

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|--|----------------------------|--|------------------------|
| AA000z1<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/11/03                   | Nonconsumer<br>Dell, George<br>Warford, Robert                                     |                        |
| AA000z2<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/13/03                   | Not applicable<br>Jenkins, J. Craig<br>Wiesel, Jacob                               |                        |
| AA000zA<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/17/03                   | Nonconsumer<br>Lageson, Ernest<br>Simonson, John                                   |                        |
| AA000zF<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney | 05/21/04                   | Nonconsumer<br>Brockman, Robert<br>Brown, Steven<br>Cain, Thomas<br>Holmes, Samuel |                        |
| AA000zG<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/18/03                   | Nonconsumer<br>Lamb, Ronald<br>Low, Harry  |                        |
| AA000zI<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 08/19/04                   | Consumer<br>Adelman, Marc<br>Chihak, Cynthia<br>Smith, Stephen                     | \$799,558.00           |
| AA000zK<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                  | 12/03/03                   | Consumer<br>Howard, Jerry<br>Kobin, Michele<br>Schwartz, Jeremy                    | \$9,362.50             |
| AA000zQ<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/18/04                   | Not applicable<br>Brockman, Robert<br>Lombardi, Ralph                              |                        |
| AA000zU<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 09/19/03                   | Nonconsumer<br>Kravetz, Bryan<br>Nichols, James<br>Rosenfield, Sheldon             |                        |
| AA000zZ<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/11/03                   | Nonconsumer<br>Lageson, Ernest<br>Lampe, Ross                                      |                        |
| AA000ze<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/21/04                   | Nonconsumer<br>Andres, Karen<br>Meade, Tyler                                       |                        |

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|--|----------------------------|--|------------------------|
| AA000zj<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 08/14/03                   | Consumer<br>Gutierrez, Gabriel<br>Hence, Bill<br>Wiesel, Jacob                           | \$60,000.00            |
| AA000zo<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 09/02/03                   | Nonconsumer<br>Belsky, Dan<br>Benrubi, Gabriel<br>McNeil, Joseph                         |                        |
| AA000zp<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 08/13/03                   | Nonconsumer<br>Jeffery, Betsey<br>Ochoa, Gilbert<br>Scully, Thomas                       |                        |
| AA000zv<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 01/07/05                   | Nonconsumer<br>Bernstein, Scott<br>Brown, Michael<br>Kortz, Virginia<br>Trotter, Michael |                        |
| AA000zx<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 05/11/04                   | Not applicable<br>Rothman, David<br>Schwartz, Jeremy<br>Turchin, Raymond                 |                        |
| AA000zy<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/18/03                   | Nonconsumer<br>Diaz, Benjamin<br>Harper, Jeffrey   |                        |
| AA00101<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/08/03                   | Nonconsumer<br>Diaz, Benjamin<br>Luciano, Jane   |                        |
| AA00102<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                      | 08/14/03                   | Nonconsumer<br>Berg, Michael<br>Garcia, Juan<br>Scully, Thomas                           |                        |
| AA00105<br>Neutral Arbitrator<br>Consumer Attorney   | 03/05/04                   | Consumer<br>Dell, George<br>Law, Patricia  | \$250,000.00           |
| AA00109<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/08/03                   | Nonconsumer<br>Lachs, Stephen<br>Meadows, Brian  |                        |
| AA0010F<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/04/03                   | Nonconsumer<br>Diaz, Benjamin<br>Slattery, Robert  |                        |

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|--|----------------------------|--|------------------------|
| AA0010K<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney  | 09/06/05                   | Nonconsumer<br>KongBrown, Barbara<br>Lamb, Ronald<br>Roman, John   |                        |
| AA0010M<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney   | 12/15/03                   | Nonconsumer<br>Bisetti, Richard<br>Burby, William<br>Wamski, Nancy<br>Wiesel, Jacob  |                        |
| AA0010P<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 12/15/03                   | Nonconsumer<br>Hoffman, Brian<br>Levin, Stewart<br>Mogilka, Susan<br>Schoettler, R. William                                  |                        |
| AA0010R<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 01/26/06                   | Nonconsumer<br>Belsky, Dan<br>Boetter, Bruce<br>Lafer, Bernard<br>McNeil, Joseph   |                        |
| AA0010X<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 10/09/03                   | Nonconsumer<br>Dowell, Donald<br>Erickson, Jeffrey<br>Kennedy, John  |                        |
| AA0010a<br>Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 12/12/03                   | Consumer<br>Heiman, Nicholas<br>Levin, Stewart<br>Mogilka, Susan<br>O'Leary, Ted<br>Schoettler, R. William<br>Scully, Thomas | \$162,500.00           |
| AA0010h<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/20/04                   | Nonconsumer<br>Clause, George<br>Silver, Melvyn  |                        |
| AA0010o<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney  | 12/23/03                   | Nonconsumer<br>Cooper, John<br>Glickfeld, Martin<br>Slattery, Robert   |                        |
| AA0010s<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/23/03                   | Nonconsumer<br>Diaz, Benjamin<br>Lampe, Ross   |                        |
| AA0010u  | 11/07/03                   | Not applicable   |                        |

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|--|----------------------------|--|------------------------|
| (continued)<br>Neutral Arbitrator<br>Non-Consumer Attorney   |                            | Burby, William<br>Miller, Bruce  |                        |
| AA0010w<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/14/05                   | Nonconsumer<br>Rothman, David<br>Trotter, Michael                                  |                        |
| AA0010z<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 04/08/04                   | Nonconsumer<br>Belsky, Dan<br>Boetter, Bruce<br>Saydah, Michael<br>Schroth, Robert |                        |
| AA00114<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                              | 09/22/06                   | Nonconsumer<br>Davis, Steven<br>Frazier, Ronald<br>Weeks, Louanne                  |                        |
| AA0011K<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 04/16/04                   | Nonconsumer<br>Kallberg, Kevin<br>Mendoza, Alex<br>Wiesel, Jacob                   |                        |
| AA0011R<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 07/01/04                   | Nonconsumer<br>Hawkins, Richard<br>LaRochelle, Dennis<br>Warford, Robert           |                        |
| AA0011V<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/15/03                   | Nonconsumer<br>Clow, Casey<br>Hilleary, Anne                                       |                        |
| AA0011e<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 03/24/04                   | Nonconsumer<br>Byers, Robert<br>Lamb, Ronald<br>Petersen, Kurt                     |                        |
| AA0011p<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 12/30/03                   | Nonconsumer<br>Colville, Dianne<br>Farrell, John<br>Patsey, Richard                |                        |
| AA0011q<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 08/14/03                   | Nonconsumer<br>Gibson, Colin<br>Letteau, Robert<br>Miller, Bruce                   |                        |
| AA00120  | 05/05/04                   | Nonconsumer  |                        |

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| (continued)<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney |                            | Diaz, Benjamin<br>Meyer, Greg<br>Minder, Thomas<br>Samelson, Lawrence                  |                        |
| AA00128<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 01/21/04                   | Nonconsumer<br>Cohen, Michael<br>Horsey, William<br>Murray, Robert                     |                        |
| AA0012H<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 02/03/04                   | Nonconsumer<br>Admire, Duane<br>Hegeler, Barton<br>O'Neill, Robert<br>Patrizio, Eugene |                        |
| AA0012N<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 05/25/04                   | Nonconsumer<br>Gordon, Norman<br>Sommer, Harrison<br>Yim, Casey                        |                        |
| AA0012P<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 11/06/03                   | Nonconsumer<br>Cianchetti, Sam<br>Jordan, Susan<br>Warford, Robert                     |                        |
| AA0012R<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 12/04/03                   | Consumer<br>Anderson, Clifford<br>Miller, Bruce<br>Stabile, Paul                       | \$15,000.00            |
| AA0012Y<br>Consumer Attorney<br>Neutral Arbitrator   | 12/19/03                   | Nonconsumer<br>Kapp, Howard<br>Myers, Jeffrey  |                        |
| AA0012b<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/05/04                   | Not applicable<br>Clow, Casey<br>Meade, Tyler  |                        |
| AA0012e<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 06/04/04                   | Consumer<br>DeLuca, Philip<br>Rosenthal, Paul<br>Wiesel, Jacob                         | \$30,000.00            |
| AA0012l<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 02/12/05                   | Nonconsumer<br>Byers, Robert<br>Lerch, Allan<br>Rogaski, Chester                       |                        |

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| AA0012n<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 08/06/04                   | Nonconsumer<br>Cianchetti, Sam<br>McGirr, Bradley<br>Ngo, Phach      |                        |
| AA0012s<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 06/18/03                   | Nonconsumer<br>Daniels, John<br>Theophilos, Peter                    |                        |
| AA00138<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/04/03                   | Nonconsumer<br>Koczanowicz, Martin<br>Muro, Mark                     |                        |
| AA0013A<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 11/10/03                   | Consumer<br>Hovsepian, Nora<br>Letteau, Robert<br>Miller, Bruce      | \$87,500.00            |
| AA0013D<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/16/04                   | Nonconsumer<br>Erickson, Jeffrey<br>Northup, Robert                  |                        |
| AA0013E<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 11/04/03                   | Nonconsumer<br>De Montesquiou, Paul<br>Letteau, Robert<br>Yim, Casey |                        |
| AA0013G<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 09/23/03                   | Nonconsumer<br>Chase, Cynthia<br>Clause, George<br>Marlo, John       |                        |
| AA0013H<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 06/01/04                   | Nonconsumer<br>Amo, Douglas<br>Averbuck, Clayton<br>Hunter, Harold   |                        |
| AA0013J<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 05/05/04                   | Consumer<br>Birnie, Brian<br>Polsky, Alexander<br>Powell, Daniel     | \$200,000.00           |
| AA0013K<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 12/06/03                   | Consumer<br>Beardsley, Nancy<br>Belsky, Dan<br>Dove, Alan            | \$69,320.00            |
| AA0013M<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 04/08/04                   | Nonconsumer<br>Haning, Zerne<br>Minder, Thomas                       |                        |

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|--|----------------------------|--|------------------------|
| Consumer Attorney  |                            | Saul, Jonathan   |                        |
| AA0013S<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/27/04                   | Nonconsumer<br>Erickson, Jeffrey<br>Nuss, Thomas                               |                        |
| AA0013a<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 04/23/04                   | Nonconsumer<br>Asher, Denise<br>Clark, R.<br>Johnson, Ronald<br>Wallace, James |                        |
| AA0013f<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 05/25/04                   | Nonconsumer<br>Brown, Steven<br>Elie, Joseph<br>St. Louis, David               |                        |
| AA0013g<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 10/01/03                   | Consumer<br>Blake, Martin<br>Slattery, Robert<br>Westerfield, Rebecca          | \$139,200.00           |
| AA0013h<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 12/20/03                   | Nonconsumer<br>DeMarco, Julianne<br>Mandell, Robert<br>Polis, Robert           |                        |
| AA0013j<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 05/10/04                   | Not applicable<br>Amo, Douglas<br>Cianchetti, Sam<br>Steiger, Lowell           |                        |
| AA0013s<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/19/04                   | Nonconsumer<br>Neal, Richard<br>Yim, Casey                                     |                        |
| AA0013t<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/09/04                   | Nonconsumer<br>Belsky, Dan<br>Moon, David                                      |                        |
| AA0013v<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/23/04                   | Not applicable<br>Kallberg, Kevin<br>Wiesel, Jacob                             |                        |
| AA00143<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/04/03                   | Nonconsumer<br>Koczanowicz, Martin<br>Wiesel, Jacob                            |                        |
| AA0014B  | 12/10/04                   | Consumer   | \$1,276,335.00         |

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| Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                                     |                            | Hegeler, Barton<br>Midlam, Kevin<br>Nelson, Virginia  |                        |
| AA0014C<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 02/08/05                   | Consumer<br>Nuss, Thomas<br>Raynes, Jeffrey<br>Smith, Douglas                               | \$250,000.00           |
| AA0014D<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/26/03                   | Nonconsumer<br>Knudtson, Gigi<br>Lewis, Darrel  |                        |
| AA0014I<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 03/28/06                   | Nonconsumer<br>Lamson, Robert<br>Sater, Rex<br>Silberstein, Michael                         |                        |
| AA0014K<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/11/03                   | Nonconsumer<br>Lenox, Stewart<br>Schaap, Linda  |                        |
| AA0014O<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/04/04                   | Nonconsumer<br>Crawford, James<br>Harper, Jeffrey   |                        |
| AA0014T<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/21/04                   | Not applicable<br>Harper, Jeffrey<br>Kincaid, Donald  |                        |
| AA0014Z<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/09/03                   | Nonconsumer<br>Burger, Adriana<br>Lubrani, Michael  |                        |
| AA0014c<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 03/08/04                   | Nonconsumer<br>Drexler, David<br>Kelly, John<br>Letteau, Robert                             |                        |
| AA0014d<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 09/12/03                   | Consumer<br>Clark, R.<br>Midlam, Kevin<br>O'Leary, Ted<br>Scully, Thomas                    | \$280,000.00           |
| AA0014o<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 03/21/05                   | Nonconsumer<br>Finkelstein, Susan<br>Hegeler, Barton<br>Patrizio, Eugene<br>Peterson, Wayne |                        |

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| AA0014x<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 10/08/04                   | Consumer<br>Agliano, Nat<br>Bethards, Laureen<br>Harper, Jeffrey           | \$28,800.00            |
| AA0014y<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 03/24/04                   | Nonconsumer<br>Brown, Steven<br>KongBrown, Barbara<br>Meyer, Greg          |                        |
| AA00156<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 12/12/03                   | Nonconsumer<br>DeMarco, Julianne<br>Gonzalez, Brian<br>Johnson, B. Elliott |                        |
| AA00157<br>Neutral Arbitrator   | 12/18/03                   | Nonconsumer<br>Clarke, Laurence  |                        |
| AA0015A<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 06/10/04                   | Nonconsumer<br>Ogbogu, Samuel<br>Schneider, Thomas<br>Yim, Casey           |                        |
| AA0015D<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 08/03/04                   | Nonconsumer<br>Lubrani, Michael<br>Nuss, Thomas                            |                        |
| AA0015K<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 08/14/03                   | Not applicable<br>Rothstein, Alan<br>Simonson, John                        |                        |
| AA0015L<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 01/12/04                   | Nonconsumer<br>Flaherty, John<br>Hodges, Robert                            |                        |
| AA0015P<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/04/04                   | Nonconsumer<br>Dawson, Mark<br>Gallagher, John                             |                        |
| AA0015R<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/24/04                   | Nonconsumer<br>Friedman, Thomas<br>Hoffman, Brian                          |                        |
| AA0015T<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 11/21/03                   | Consumer<br>Auth, Colleen<br>Cambio, Paul<br>Mayer, Allan                  | \$7,265.70             |
| AA0015V   | 05/03/04                   | Nonconsumer  |                        |

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|--|----------------------------|---|------------------------|
| Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney                |                            | Hoffman, Brian<br>Rifkin, Roy<br>Schlifkin, Robert<br>VanNoy, Anthony               |                        |
| AA0015X<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator     | 01/26/06                   | Consumer<br>Cutter, C. Brooks<br>Ratinoff, Eric<br>Slattery, Robert<br>Weiner, Gary | \$129,047.42           |
| AA0015c<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/19/04                   | Nonconsumer<br>Blackstock, Daniel<br>Larson, Ann                                    |                        |
| AA0015d<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 03/03/04                   | Consumer<br>DeMarco, Julianne<br>Ngo, Nhi<br>Rosen, James<br>Weisz, Andrew          | \$167,728.00           |
| AA0015g<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 12/09/03                   | Nonconsumer<br>Hatcher, William<br>Moon, David<br>Wallace, James                    |                        |
| AA0015h<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 10/06/04                   | Nonconsumer<br>Alfano, James<br>Amo, Douglas<br>Collins, Thomas                     |                        |
| AA0015i<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 09/30/04                   | Nonconsumer<br>Kennedy, John<br>McCallion, James<br>Trotter, Michael                |                        |
| AA0015p<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 11/12/04                   | Nonconsumer<br>Di Figlia, Vincent<br>Hegeler, Barton<br>McMahan, Carl               |                        |
| AA0015u<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/12/04                   | Nonconsumer<br>Emanuel, Eric<br>Lombardi, Ralph                                     |                        |
| AA0015v<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 02/10/04                   | Not applicable<br>Henry, Paula<br>Jacobs, R.M.<br>Polis, Robert                     |                        |

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| AA0015y<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 08/12/04                   | Nonconsumer<br>Horrow, Michael<br>Ngo, Nhi<br>Polsky, Alexander<br>Taylor, N. Denise             |                        |
| AA00163<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 02/10/04                   | Not applicable<br>Hodges, Robert<br>Paras, George  |                        |
| AA00167<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 05/13/04                   | Nonconsumer<br>Brown, Steven<br>Chiantelli, Alfred   |                        |
| AA0016E<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/14/04                   | Not applicable<br>Cossette, William<br>Minder, Thomas<br>Weiner, Gary                            |                        |
| AA0016F<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 08/30/04                   | Nonconsumer<br>Gold, Arnold<br>Kelly, John<br>Khoshbin, Allan                                    |                        |
| AA0016G<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 06/01/04                   | Consumer<br>Lachs, Stephen<br>Miller, Bruce<br>Slater, Ralph                                     | \$389,400.00           |
| AA0016K<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 02/11/04                   | Nonconsumer<br>Brockman, Robert<br>Harper, Jeffrey<br>Titcomb, Martin                            |                        |
| AA0016M<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 02/13/05                   | Nonconsumer<br>Bond, Susan<br>Fisher, Robert<br>Gelfand, Gary<br>McAndrews, Tom<br>Neal, Richard |                        |
| AA0016O<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 04/01/04                   | Not applicable<br>Gee, Dolly<br>Miller, Bruce<br>Wright, David                                   |                        |
| AA0016R<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/14/04                   | Nonconsumer<br>Dresser, William<br>Greenberg, Arnold<br>Muro, Mark                               |                        |

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| AA0016T<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/14/04                   | Nonconsumer<br>Conti, Richard<br>Young, Otis                                      |                        |
| AA0016V<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/07/04                   | Nonconsumer<br>Friedman, Thomas<br>Miller, Bruce                                  |                        |
| AA0016f<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 08/12/04                   | Nonconsumer<br>Cianchetti, Sam<br>Miller, Bruce<br>Pintar, Susan<br>Wiesel, Jacob |                        |
| AA0016h<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 08/10/04                   | Nonconsumer<br>Allen, Roger<br>Charlip, David<br>Horsey, William                  |                        |
| AA0016i<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 09/09/04                   | Consumer<br>Bond, Susan<br>Kiss, Benjamin<br>Krivis, Jeffrey<br>McAndrews, Tom    | \$259,517.64           |
| AA0016m<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 02/26/04                   | Nonconsumer<br>Davis, Steven<br>McAndrews, Tom<br>Serena, C. David                |                        |
| AA0016n<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 03/10/04                   | Nonconsumer<br>Margulies, David<br>Miller, John<br>Smith, Reid                    |                        |
| AA0016q<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 02/11/04                   | Consumer<br>Krivis, Jeffrey<br>Sauler, Max<br>Wiesel, Jacob                       | \$32,000.00            |
| AA0016s<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/15/04                   | Not applicable<br>Lamb, Ronald<br>Serverian, Aram                                 |                        |
| AA0016z<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 04/18/04                   | Nonconsumer<br>Bates, Robert<br>Brockman, Robert<br>Prevolos, Michael             |                        |

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| AA00171<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 05/19/04                   | Nonconsumer<br>Allen, James<br>Matthews, Diane<br>Slattery, Robert<br>Weiner, Gary             |                        |
| AA00174<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 01/13/04                   | Nonconsumer<br>Auth, Colleen<br>Cooperman, Barnet<br>Smith, Reid                               |                        |
| AA0017G<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 04/15/04                   | Nonconsumer<br>Abel, Robert<br>Ballachey, Michael<br>Turner, N. Rebecca                        |                        |
| AA0017H<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/03/04                   | Nonconsumer<br>Meyer, Carl<br>Phillips, Deborah  |                        |
| AA0017R<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 12/02/03                   | Nonconsumer<br>Diaz, Benjamin<br>Kelly, Michael<br>Muro, Mark                                  |                        |
| AA0017b<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/18/04                   | Nonconsumer<br>Muro, Mark<br>Nelson, Jeffrey   |                        |
| AA0017e<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 01/18/05                   | Consumer<br>Aisenson, David<br>Mathews, Stanton Terry<br>Scully, Thomas<br>Van Horst, Jeanette | \$50,000.00            |
| AA0017k<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 08/11/04                   | Consumer<br>Callaway, R. Boone<br>Chiantelli, Alfred<br>Horsey, William                        | \$305,579.00           |
| AA0017n<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 01/23/04                   | Nonconsumer<br>Alfano, James<br>Hovsepian, Nora<br>Yim, Casey                                  |                        |
| AA0017p<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney     | 07/06/04                   | Nonconsumer<br>Alfano, James<br>Cifarelli, Philip<br>Kelly, John<br>Smith, Dawn                |                        |

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| (continued)  |                            |  |                        |
| AA0017r<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 08/26/05                   | Consumer<br>Cianchetti, Sam<br>Gregor, Garrett<br>Meadows, Brian           | \$150,000.00           |
| AA0017u<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 02/16/04                   | Nonconsumer<br>Snyder, Bradley<br>Wolf, Leonard<br>Yim, Casey              |                        |
| AA00187<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 04/24/04                   | Consumer<br>O'Leary, Ted<br>Rowen, Marvin<br>Scully, Thomas<br>Smith, Dawn | \$59,387.36            |
| AA0018B<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 04/09/04                   | Nonconsumer<br>Erickson, Jeffrey<br>Johnston, Joseph<br>Myers, Joseph      |                        |
| AA0018F<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 02/15/05                   | Consumer<br>Glickman, Steven<br>Krivis, Jeffrey<br>Nichols, James          | \$137,905.08           |
| AA0018K<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/22/04                   | Nonconsumer<br>Ballachey, Michael<br>Candland, D. Stuart                   |                        |
| AA0018M<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 04/12/04                   | Consumer<br>Hodes, Daniel<br>Pivo, Kenneth<br>Smith, James                 | \$255,303.43           |
| AA0018N<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 12/15/03                   | Nonconsumer<br>Diaz, Benjamin<br>Duggan, Deborah<br>Fry, Erin              |                        |
| AA0018Y<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/18/03                   | Nonconsumer<br>Muro, Mark<br>Toff, Ronald                                  |                        |
| AA0018Z<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/01/04                   | Nonconsumer<br>Candland, D. Stuart<br>Puglia, Robert                       |                        |

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| AA0018a<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 03/30/04                   | Nonconsumer<br>Paras, George<br>Roesler, Oscar                         | \$9,156.34             |
| AA0018l<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 07/05/04                   | Consumer<br>Wiesel, Jacob<br>Wolf, Leonard                             | \$3,000.00             |
| AA0018q<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 07/20/05                   | Consumer<br>Boyd, Marylon<br>Phillips, Deborah<br>Weiner, Gary         | \$7,000.00             |
| AA0018t<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 03/11/04                   | Nonconsumer<br>Campisi, William<br>Clause, George<br>O'Connor, William |                        |
| AA00195<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 06/03/04                   | Nonconsumer<br>Amo, Douglas<br>Cholodenko, Michael<br>Sheinbein, Roger |                        |
| AA00196<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/18/04                   | Nonconsumer<br>Clause, George<br>Haning, Zerne                         |                        |
| AA0019C<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 05/19/04                   | Nonconsumer<br>Belsky, Dan<br>Cortes, Geary                            |                        |
| AA0019E<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 04/19/04                   | Nonconsumer<br>Parkin, Robert<br>Wong, Laurence                        |                        |
| AA0019F<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 01/29/04                   | Not applicable<br>Howard, Jerry<br>Wiesel, Jacob                       |                        |
| AA0019M<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 08/27/04                   | Nonconsumer<br>Hilleary, Anne<br>Patsey, Richard                       |                        |
| AA0019Q<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 01/26/04                   | Nonconsumer<br>Kincaid, Donald<br>Lampe, Ross                          |                        |

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| AA0019R<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 01/31/05                   | Nonconsumer<br>Agliano, Nat<br>Simonson, John<br>Warner, Charles                       |                        |
| AA0019S<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/01/04                   | Nonconsumer<br>Conti, Richard<br>Kincaid, Donald                                       |                        |
| AA0019Y<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 12/01/03                   | Nonconsumer<br>Low, Harry<br>Luft, Robert<br>Sugarman, Gerald                          |                        |
| AA0019Z<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/20/05                   | Nonconsumer<br>Barker, Eileen<br>Simonson, John  |                        |
| AA0019b<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 05/22/06                   | Nonconsumer<br>Anthony, Steven<br>Cohen, Michael<br>Silver, Melvyn                     |                        |
| AA0019d<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 07/30/04                   | Nonconsumer<br>Brown, Steven<br>Lewis, Marvin<br>Weiner, Gary                          |                        |
| AA0019g<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/27/06                   | Not applicable<br>Howard, Jerry<br>Wiesel, Jacob                                       |                        |
| AA0019i<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/04/04                   | Nonconsumer<br>Brown, Frank<br>Wong, Laurence  |                        |
| AA0019m<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 11/30/04                   | Consumer<br>Candland, D. Stuart<br>Lewis, Marvin<br>Rosenberg, Richard<br>Weiner, Gary | \$3,300,000.00         |
| AA0019p<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 10/31/05                   | Nonconsumer<br>Andres, Eugene<br>Charvat, Richard<br>Patt, Herbert<br>Trotter, Michael |                        |

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| (continued)  |                            |  |                        |
| AA0019q<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/03/04                   | Nonconsumer<br>Clause, George<br>Emanuel, Eric                                   |                        |
| AA0019t<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/09/04                   | Nonconsumer<br>Amo, Douglas<br>Serena, C. David                                  |                        |
| AA0019u<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/23/04                   | Not applicable<br>Sottile, Bruce<br>Wiesel, Jacob                                |                        |
| AA0019w<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 08/18/07                   | Consumer<br>Crispo, Lawrence<br>Novack, Barry<br>Warford, Robert<br>White, Larry | \$1,247,472.00         |
| AA0019x<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 07/30/04                   | Consumer<br>Dillard, Thomas<br>Henry, Paula<br>Katz, Richard                     | \$895,814.00           |
| AA0019z<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 05/27/04                   | Nonconsumer<br>Advincula, Cenon<br>Nuss, Thomas<br>Wiesel, Jacob                 |                        |
| AA001A7<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 07/09/04                   | Consumer<br>Hall, John<br>McNeil, Joseph<br>Miller, Bruce                        | \$250,000.00           |
| AA001A8<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 05/14/04                   | Nonconsumer<br>Hall, John<br>Nuss, Thomas<br>Yim, Casey                          |                        |
| AA001AA<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 10/16/04                   | Nonconsumer<br>Blumberg, John<br>O'Leary, Ted<br>Rowen, Marvin<br>Scully, Thomas |                        |
| AA001AE<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 06/18/04                   | Nonconsumer<br>Giffen, Wm.<br>Lampe, Ross<br>Newton, Thomas                      |                        |

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| AA001AI<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 03/18/04                   | Not applicable<br>Sullivan, John<br>Wong, Laurence                 |                        |
| AA001AK<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 02/05/05                   | Consumer<br>Kakita, Edward<br>Papell, Ronald<br>Trotter, Michael   | \$582,692.00           |
| AA001AM<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 08/18/04                   | Consumer<br>Blackman, April<br>Rosenthal, Paul<br>Wiesel, Jacob    | \$90,000.00            |
| AA001AN<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 01/15/04                   | Consumer<br>Brand, David<br>Meyer, Irving<br>Smith, Sherman        | \$11,991.50            |
| AA001AT<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 11/04/04                   | Nonconsumer<br>Meade, Tyler<br>Weiner, Gary                        |                        |
| AA001AV<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 02/20/04                   | Nonconsumer<br>Attie, Maurice<br>Blackman, April<br>Wiesel, Jacob  |                        |
| AA001AW<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 04/09/04                   | Not applicable<br>Rosenthal, Paul<br>Wiesel, Jacob                 |                        |
| AA001AX<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 10/28/03                   | Nonconsumer<br>Gallagher, John<br>Muro, Mark                       |                        |
| AA001Ah<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 06/20/04                   | Consumer<br>Allen, James<br>Hutt, Nancy<br>Reynolds, Roger         | \$120,000.00           |
| AA001AI<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 03/15/04                   | Nonconsumer<br>Brandt, Brian<br>Erickson, Jeffrey<br>Wong, Delbert |                        |
| AA001An<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 02/22/05                   | Nonconsumer<br>Miller, Bruce<br>Saeta, Philip                      |                        |

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| AA001At<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 01/02/04                   | Nonconsumer<br>Diaz, Benjamin<br>Muro, Mark                         |                        |
| AA001Az<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 06/07/04                   | Nonconsumer<br>Letteau, Robert<br>McAndrews, Tom<br>Nemetz, Beverly |                        |
| AA001B2<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 01/10/04                   | Nonconsumer<br>Larson, Ann<br>Meyer, Carl                           |                        |
| AA001B5<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/07/04                   | Nonconsumer<br>Lamb, Ronald<br>Meadows, David                       |                        |
| AA001B8<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 01/08/04                   | Consumer<br>Hoffman, Brian<br>Mosier, Robert<br>Neal, Richard       | \$1,200,000.00         |
| AA001BH<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/20/04                   | Nonconsumer<br>Horsey, William<br>Rothstein, Alan                   |                        |
| AA001BK<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 01/26/05                   | Nonconsumer<br>Green, H. Wayne<br>Lageson, Ernest<br>Lamson, Robert |                        |
| AA001BM<br>Neutral Arbitrator<br>Consumer Attorney                          | 03/31/05                   | Nonconsumer<br>Neal, Richard<br>Reed, Brian                         |                        |
| AA001BQ<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 09/29/04                   | Nonconsumer<br>Bernstein, Louis<br>Muro, Mark<br>Patsey, Richard    |                        |
| AA001BV<br>Consumer Attorney<br>Neutral Arbitrator                          | 01/26/05                   | Nonconsumer<br>Bisno, Peter<br>Letteau, Robert                      |                        |
| AA001BW<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/25/04                   | Nonconsumer<br>Horowitz, David<br>Wong, Laurence                    |                        |

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| AA001BX<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/28/04                   | Nonconsumer<br>Saeta, Philip<br>Wiesel, Jacob  |                        |
| AA001Bc<br>Neutral Arbitrator<br>Consumer Attorney   | 06/01/05                   | Consumer<br>Letteau, Robert<br>Sommer, Harrison                                      | \$150,041.28           |
| AA001Be<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 06/07/04                   | Nonconsumer<br>Birnie, Brian<br>Jackman, James<br>Sizemore, Tanya                    |                        |
| AA001Bi<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/21/04                   | Nonconsumer<br>Blackstock, Daniel<br>Schaap, Linda                                   |                        |
| AA001Bk<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/14/04                   | Nonconsumer<br>Bollhoffer, Allan<br>Lampe, Ross                                      |                        |
| AA001Bq<br>Consumer Attorney<br>Neutral Arbitrator   | 04/05/05                   | Consumer<br>Maricic, George<br>Tidus, Jeffrey  | \$280,000.00           |
| AA001Bt<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 07/26/04                   | Nonconsumer<br>Luesebrink, Richard<br>Packer, Michael<br>Wolfsen, Thomas             |                        |
| AA001Bv<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 11/06/04                   | Nonconsumer<br>Lynch, Gregory<br>Ravis, Mark<br>Schwab, Philip                       |                        |
| AA001Bx<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/14/04                   | Nonconsumer<br>Erickson, Jeffrey<br>Johnston, Joseph                                 |                        |
| AA001Bz<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 06/15/04                   | Nonconsumer<br>Donahue, Timothy<br>Henry, Paula<br>Lucas, Campbell                   |                        |
| AA001C2<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 05/10/04                   | Nonconsumer<br>Allen, Raymond<br>Dias, Michael<br>Franson, Donald<br>Harper, Jeffrey |                        |

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| AA001C6<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/14/04                   | Not applicable<br>Howard, Jerry<br>Wiesel, Jacob                              |                        |
| AA001C8<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 05/26/04                   | Nonconsumer<br>Adel, Nancy<br>Cucu, Rebecca<br>Kelly, John<br>Sottile, Bruce  |                        |
| AA001C9<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 05/07/04                   | Consumer<br>Cucu, Rebecca<br>Gutierrez, Gabriel<br>Kelly, John<br>Wood, David | \$248,995.25           |
| AA001CI<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney     | 06/16/04                   | Consumer<br>Alch, Tom<br>Fagel, Bruce<br>Patsey, Richard<br>Slattery, Robert  | \$924,692.00           |
| AA001CL<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 09/23/04                   | Consumer<br>Agliano, Nat<br>Lombardi, Ralph<br>Treppa, Michael                | \$15,000.00            |
| AA001CR<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/17/04                   | Nonconsumer<br>Elie, Joseph<br>Lampe, Ross                                    |                        |
| AA001CZ<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/05/04                   | Nonconsumer<br>Giffen, Wm.<br>Larson, Ann                                     |                        |
| AA001Cf<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney     | 11/08/04                   | Consumer<br>Cooperman, Barnet<br>Helman, Joseph<br>Ngo, Nhi<br>Ross, Robert   | \$15,000.00            |
| AA001Cg<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 04/12/04                   | Nonconsumer<br>Curry, Patrick<br>Giffen, Wm.<br>Muro, Mark                    |                        |
| AA001Co  | 08/24/05                   | Nonconsumer   |                        |

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| Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney |                            | Nichols, James<br>Polis, Robert<br>Sawkins, Kevin<br>Van Horst, Jeanette    |                        |
| AA001Cq   | 06/07/04                   | Nonconsumer<br>Diaz, Benjamin<br>Slattery, Robert                           |                        |
| AA001Cr   | 11/24/04                   | Nonconsumer<br>Harper, Jeffrey<br>Kincaid, Donald<br>Schock, Robert         |                        |
| AA001Cu   | 04/03/04                   | Nonconsumer<br>Michie, Doug<br>Palley, Mark<br>Patsey, Richard              |                        |
| AA001Cv   | 11/29/04                   | Nonconsumer<br>Erickson, Jeffrey<br>Goldstein, Peter<br>Kennedy, John       |                        |
| AA001Cz   | 04/13/04                   | Nonconsumer<br>Brown, Steven<br>Kyle, David<br>Nelson, Jeffrey              |                        |
| AA001D2   | 06/22/04                   | Consumer<br>Daniels, John<br>DeMarco, Julianne<br>Markley, Paul<br>Ngo, Nhi | \$137,500.00           |
| AA001D3   | 08/05/04                   | Nonconsumer<br>Lampe, Ross<br>Murray, Robert                                |                        |
| AA001D7   | 07/10/04                   | Not applicable<br>Ballachey, Michael<br>Hosking, Jeff                       |                        |
| AA001DC   | 04/14/04                   | Not applicable<br>Flaherty, John<br>Phillips, Deborah                       |                        |
| AA001DJ   | 11/03/04                   | Nonconsumer   |                        |

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| (continued)<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney |                            | Gallagher, John<br>Muro, Mark<br>Samelson, Lawrence                    |                        |
| AA001DN<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 01/13/05                   | Nonconsumer<br>DeMarco, Julianne<br>Polsky, Alexander                  |                        |
| AA001DP<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 08/06/04                   | Nonconsumer<br>Firth, Myra<br>Jackman, James                           |                        |
| AA001DQ<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney     | 05/27/04                   | Consumer<br>Alexander, Angela<br>Cianchetti, Sam<br>Looney, Joseph     | \$6,500.00             |
| AA001DR<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 04/27/04                   | Nonconsumer<br>Lachs, Stephen<br>Miller, Bruce<br>Rosenberg, David     |                        |
| AA001DW<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 04/20/05                   | Nonconsumer<br>Cianchetti, Sam<br>McGirr, Bradley<br>Upton, John       |                        |
| AA001DY<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator     | 03/27/04                   | Nonconsumer<br>Barfield, Theresa<br>Conti, Richard<br>Patsey, Richard  |                        |
| AA001Db<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 08/16/04                   | Nonconsumer<br>Alfano, James<br>Amo, Douglas<br>Moran, Michael         |                        |
| AA001Dj<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 07/14/04                   | Not applicable<br>Lombardi, Ralph<br>McIntosh, Brick<br>Niland, Edward |                        |
| AA001Dk<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator     | 03/19/04                   | Nonconsumer<br>Boyd, Marylon<br>Hilleary, Anne<br>Kawaichi, Ken        |                        |
| AA001Dm   | 01/04/06                   | Consumer   | \$255,400.00           |

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| (continued)  |                            |  |                        |
| Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney |                            | Cianchetti, Sam<br>Glasco, A. George<br>Warford, Robert                                |                        |
| AA001Dv  | 09/22/04                   | Nonconsumer<br>Charvat, Richard<br>Hulbert, Gregory<br>Masserman, Terri                |                        |
| AA001Dw  | 02/26/06                   | Nonconsumer<br>Simmons, Leroy<br>Warford, Robert                                       |                        |
| AA001E1  | 04/30/04                   | Consumer<br>Moon, David<br>Olson, Mitchel<br>Wallace, James                            | \$375,000.00           |
| AA001E3  | 02/08/05                   | Nonconsumer<br>Gilbert, Richard<br>Muro, Mark  |                        |
| AA001E9  | 06/25/04                   | Nonconsumer<br>Fry, Erin<br>McIntosh, Brick  |                        |
| AA001ED  | 10/18/04                   | Nonconsumer<br>Allen, Roger<br>Fry, Erin   |                        |
| AA001EG  | 11/12/04                   | Nonconsumer<br>Luft, Robert<br>McKinney, Mel   |                        |
| AA001EK  | 06/16/04                   | Not applicable<br>Harper, Jeffrey<br>Meyer, Carl                                       |                        |
| AA001Ea  | 08/05/04                   | Nonconsumer<br>Johnson, Marianne<br>Moon, David<br>Palley, Mark<br>Richardson, Kennedy | \$18,297.35            |
| AA001Eg  | 01/11/05                   | Nonconsumer<br>Fry, Erin<br>Nelson, Jeffrey  |                        |

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| AA001Eh<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 12/13/04                   | Nonconsumer<br>Emanuel, Eric<br>Hilleary, Anne<br>Wallace, Stephen                   |                        |
| AA001Ej<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 03/02/05                   | Consumer<br>Chafetz, Jay<br>Gorman, Stephen<br>Lucey, Stephen                        | \$28,929.80            |
| AA001Em<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/09/04                   | Nonconsumer<br>Diaz, Benjamin<br>Lombardi, Ralph                                     |                        |
| AA001En<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 08/17/04                   | Nonconsumer<br>Anthony, Steven<br>Bloch, Jerrold<br>Campilongo, Victor               |                        |
| AA001Ey<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/14/05                   | Consumer<br>Aglano, Nat<br>Lampe, Ross   | \$4,795.00             |
| AA001F0<br>Neutral Arbitrator  | 05/11/04                   | Not applicable<br>Tidus, Jeffrey   |                        |
| AA001F3<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 09/02/05                   | Consumer<br>Berg, Randy<br>Howard, Neil<br>Rifkin, Roy                               | \$140,000.00           |
| AA001FB<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 03/23/05                   | Nonconsumer<br>Belsky, Dan<br>Kanter, Elliott<br>McCormick, Carolyn<br>Midlam, Kevin |                        |
| AA001FE<br>Neutral Arbitrator<br>Consumer Attorney   | 08/25/04                   | Not applicable<br>Hanger, Robert<br>Lange, Joseph                                    |                        |
| AA001FH<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 11/15/06                   | Nonconsumer<br>Conti, Richard<br>Gilbert, Richard<br>Tabak, Stewart                  |                        |
| AA001FL<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 04/15/05                   | Nonconsumer<br>Ballachey, Michael<br>Lamb, Ronald<br>Matthews, Diane                 |                        |

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| AA001FN<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/06/04                   | Nonconsumer<br>Berg, Randy<br>Rosenthal, Paul                                 |                        |
| AA001FX<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/03/04                   | Not applicable<br>Jenkins, J. Craig<br>Wiesel, Jacob                          |                        |
| AA001Fa<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/19/04                   | Not applicable<br>Brockman, Robert<br>Hilleary, Anne                          |                        |
| AA001Fc<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 09/19/04                   | Consumer<br>Midlam, Kevin<br>Myer, Jennifer<br>Rawers, Brian<br>Vaage, Robert | \$1,132,840.00         |
| AA001Fg<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 02/21/06                   | Consumer<br>Dandurand, Thomas<br>Meade, Michael<br>Slattery, Robert           | \$87,500.00            |
| AA001Fh<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 08/19/04                   | Nonconsumer<br>Hackett, Kyle<br>Meadows, Brian<br>Moon, David                 |                        |
| AA001Fs<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 01/17/05                   | Nonconsumer<br>Candland, D. Stuart<br>Glynn, Robert<br>Peterson, Clinton      |                        |
| AA001Fz<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 10/14/04                   | Nonconsumer<br>Erickson, Jeffrey<br>Graham, Daniel<br>Roberts, Edward         |                        |
| AA001GG<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 04/04/05                   | Consumer<br>Nuss, Thomas<br>Raynes, Jeffrey<br>Warford, Robert                | \$254,500.00           |
| AA001GH<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/04/04                   | Not applicable<br>Belsky, Dan<br>McNeil, Joseph                               |                        |
| AA001GJ<br>Consumer Attorney<br>Non-Consumer Attorney  | 07/18/05                   | Nonconsumer<br>Admire, Duane<br>Boetter, Bruce                                |                        |

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| Non-Consumer Attorney<br>Neutral Arbitrator  |                            | Iuliano, Vincent<br>Reed, Sheridan   |                        |
| AA001GK<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/14/04                   | Nonconsumer<br>Emanuels, Eric<br>Schaap, Linda   |                        |
| AA001GM<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney | 08/31/05                   | Nonconsumer<br>Alfano, James<br>Gold, Ronald<br>Jacobson, Eric<br>McAndrews, Tom<br>Roberts, James<br>Rosenberg, Edwin |                        |
| AA001GP<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/07/04                   | Not applicable<br>Curliano, Jason<br>Willdorf, Barry   |                        |
| AA001GV<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney  | 01/07/05                   | Nonconsumer<br>Johnston, Joseph<br>Marshall, Christopher<br>Schiavone, Randall   |                        |
| AA001GX<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 03/01/05                   | Consumer<br>DeMeo, John<br>Gallagher, John<br>Hodges, Robert   | \$410,442.12           |
| AA001Gr<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney  | 10/18/04                   | Consumer<br>Alfano, James<br>Deason, Edward<br>Miller, Bruce   | \$1,279,238.00         |
| AA001Gy<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney  | 06/08/05                   | Not applicable<br>Hammerbeck, Jon<br>Krzemuski, Andrew<br>Wiesel, Jacob  |                        |
| AA001H7<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney  | 11/27/07                   | Nonconsumer<br>Campilongo, Victor<br>Candland, D. Stuart<br>McNulty, Peter   |                        |
| AA001HB<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 01/26/05                   | Consumer<br>Hariton, Joe<br>Parkin, Robert<br>Trotter, Michael   | \$416,735.00           |
| AA001HD  | 05/17/06                   | Consumer   | \$416,000.00           |

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| Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                                     |                            | Hoffman, Brian<br>Hovsepian, Nora<br>Saeta, Philip                                       |                        |
| AA001HE<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/03/05                   | Nonconsumer<br>Diaz, Benjamin<br>Hilleary, Anne  |                        |
| AA001HI<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 09/17/04                   | Nonconsumer<br>Anderson, David<br>Gack, Kenneth<br>Muro, Mark                            |                        |
| AA001HN<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/17/05                   | Nonconsumer<br>Kelly, John<br>Simonson, John   |                        |
| AA001HQ<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/10/04                   | Not applicable<br>Anthony, Steven<br>Lageson, Ernest                                     |                        |
| AA001He<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 02/18/05                   | Nonconsumer<br>Birnie, Brian<br>Cobb, John<br>Golds, Ryan                                |                        |
| AA001Hg<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney     | 12/28/04                   | Consumer<br>Birnie, Brian<br>Krichman, Peter<br>Levin, Stewart<br>Sobel, G. Scott        | \$250,000.00           |
| AA001Hk<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 08/02/05                   | Nonconsumer<br>Clarke, Laurence<br>Peabody, Thomas<br>Shalant, Joseph<br>Valoff, Jo Lynn |                        |
| AA001Hm<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/23/04                   | Nonconsumer<br>Cardenas, Raymond<br>Wiesel, Jacob  |                        |
| AA001Hr<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/22/05                   | Not applicable<br>Holt, Douglas<br>Lamb, Ronald  |                        |
| AA001Hu<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 04/11/04                   | Nonconsumer<br>Kane, Kevin<br>Polsky, Alexander<br>Trotter, Michael                      |                        |

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| AA001Hv<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 04/07/05                   | Nonconsumer<br>Becker, Geoffrey<br>Lamson, Robert<br>Patsey, Richard             |                        |
| AA001I2<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 04/29/05                   | Nonconsumer<br>Adelman, Marc<br>Howell, Joseph<br>Wallace, James                 |                        |
| AA001I5<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 09/12/05                   | Consumer<br>Schiavone, Randall<br>Simmons, Leroy<br>Warford, Robert              | \$350,000.00           |
| AA001ID<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/17/04                   | Nonconsumer<br>Billups-Slone, Denise<br>Diaz, Benjamin                           |                        |
| AA001IJ<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 02/28/05                   | Consumer<br>Erickson, Jeffrey<br>Kennedy, John<br>Raynes, Jeffrey                | \$576,599.59           |
| AA001IL<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/13/04                   | Nonconsumer<br>Larson, Ann<br>McKinney, Mel                                      |                        |
| AA001IN<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 04/21/05                   | Consumer<br>Belsky, Dan<br>Benrubi, Gabriel<br>Cortes, Geary<br>Padilla, Michael | \$126,011.00           |
| AA001IP<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/08/05                   | Nonconsumer<br>Diaz, Benjamin<br>Harper, Jeffrey                                 |                        |
| AA001IZ<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/05/04                   | Not applicable<br>Belsky, Dan<br>Richmond, Charles                               |                        |
| AA001If<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 07/29/04                   | Nonconsumer<br>Cardenas, Raymond<br>Moser, James<br>Wiesel, Jacob                |                        |
| AA001Is<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/25/04                   | Not applicable<br>Gold, Arnold<br>Wiesel, Jacob                                  |                        |

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| AA001Ix<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/14/04                   | Nonconsumer<br>Hilleary, Anne<br>McIntosh, Brick                                |                        |
| AA001J6<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 03/17/05                   | Nonconsumer<br>Brewer, Steven<br>Haning, Zerne<br>Simonson, John                |                        |
| AA001J7<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 03/07/05                   | Not applicable<br>Clause, George<br>Lageson, Ernest<br>Saldo, Steven            |                        |
| AA001J8<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 07/28/05                   | Consumer<br>Ponticiello, Andrea<br>Ratinoff, Eric<br>Slattery, Robert           | \$330,000.00           |
| AA001J9<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 01/27/05                   | Nonconsumer<br>Conti, Richard<br>Gack, Kenneth<br>Lerch, Allan                  |                        |
| AA001JB<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 09/29/05                   | Nonconsumer<br>Baker, Christopher<br>DeMarco, Julianne<br>Kallberg, Kevin       |                        |
| AA001JF<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 05/31/05                   | Nonconsumer<br>Archer, Lee<br>Glynn, Robert<br>Harper, Jeffrey                  |                        |
| AA001JH<br>Consumer Attorney<br>Neutral Arbitrator   | 05/24/05                   | Nonconsumer<br>Roseman, Steven<br>Weisz, Andrew                                 |                        |
| AA001JO<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 05/03/05                   | Nonconsumer<br>Elie, Joseph<br>Fry, Erin<br>Lombardi, Ralph<br>O'Donnell, James |                        |
| AA001JP<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 12/07/04                   | Nonconsumer<br>Collins, Moseley<br>Diaz, Benjamin<br>Slattery, Robert           |                        |
| AA001JS  | 01/03/05                   | Nonconsumer   |                        |

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| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney            |                            | Domecus, Kevin<br>Patsey, Richard<br>Slattery, Robert                        |                        |
| AA001JV<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 02/03/05                   | Nonconsumer<br>Candland, D. Stuart<br>Fitzsimmons, J. Michael<br>Marlo, John |                        |
| AA001Jb<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 01/14/05                   | Nonconsumer<br>Hoffman, Herbert<br>Wallace, James                            |                        |
| AA001Je<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 06/06/05                   | Consumer<br>Burby, William<br>Lerch, Allan<br>Packer, Michael                | \$393,474.00           |
| AA001Jf<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 03/26/07                   | Consumer<br>Kussman, Russell<br>Stone, Steven<br>Taylor, N. Denise           | \$6,000,236.00         |
| AA001Ji<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 12/08/04                   | Not applicable<br>Ball, Stephen<br>Rowen, Marvin<br>Yim, Casey               |                        |
| AA001Jm<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 12/29/04                   | Nonconsumer<br>Firth, Myra<br>Johnson, B. Elliott<br>Vlosky, William         |                        |
| AA001Jq<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 02/15/05                   | Nonconsumer<br>Agliano, Nat<br>Lampe, Ross                                   |                        |
| AA001Jr<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 01/07/05                   | Nonconsumer<br>Berg, Michael<br>Erickson, Jeffrey                            |                        |
| AA00088<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/29/03                   | Nonconsumer<br>Lamb, Ronald<br>Sater, Rex                                    |                        |
| AA001Ju<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 10/04/04                   | Nonconsumer<br>Cardenas, Raymond<br>O'Leary, Ted                             |                        |

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| AA001Jy<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/17/04                   | Nonconsumer<br>Lampe, Ross<br>Toff, Ronald   |                        |
| AA001KE<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 10/19/04                   | Nonconsumer<br>Gordon, John<br>Theophilos, Peter<br>Weichman, Jack                 |                        |
| AA001KI<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/18/05                   | Nonconsumer<br>Hoffman, Brian<br>Thomas, Robert                                    |                        |
| AA001KN<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/08/04                   | Nonconsumer<br>Lampe, Ross<br>Young, Otis  |                        |
| AA001KT<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 11/26/04                   | Nonconsumer<br>Cardenas, Raymond<br>Goldszer, Ronald<br>McAndrews, Tom             |                        |
| AA001KW<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/23/05                   | Not applicable<br>Goertzen, Jack<br>McAndrews, Tom                                 |                        |
| AA001Kc<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 12/07/04                   | Consumer<br>Bell, Jason<br>Franson, Donald<br>Harper, Jeffrey<br>Paboojian, Warren | \$10,000.00            |
| AA001Kd<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/11/04                   | Nonconsumer<br>Cannon, Christopher<br>Neal, Richard                                |                        |
| AA001Ke<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 12/08/05                   | Consumer<br>Ravis, Mark<br>Reyes, Jorge<br>Stone, Steven                           | \$195,000.00           |
| AA001Ki<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney                          | 03/03/06                   | Consumer<br>Gordon, Norman<br>Sims, Dorothy<br>Walch, Gary                         | \$60,000.00            |
| AA001Kj<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 08/05/05                   | Consumer<br>Hegeler, Barton<br>Nelson, Virginia<br>Peterson, Wayne                 | \$378,466.00           |

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| AA001Kr<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/29/05                   | Nonconsumer<br>Ballachey, Michael<br>Lombardi, Ralph                                    |                        |
| AA001Kx<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/12/04                   | Consumer<br>Meyer, Carl<br>Richardson, Kennedy  | \$7,723.00             |
| AA001Kz<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 04/20/05                   | Nonconsumer<br>Amo, Douglas<br>Hurwitz, Mark<br>Smith, James                            |                        |
| AA001L3<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 12/23/04                   | Nonconsumer<br>Diaz, Benjamin<br>Lampe, Ross<br>Stephenson, Frederick                   |                        |
| AA001L4<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/19/04                   | Not applicable<br>Hilleary, Anne<br>Lageson, Ernest                                     |                        |
| AA001L7<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 11/09/05                   | Nonconsumer<br>DeMarco, Julianne<br>Fagel, Bruce<br>Smith, Sherman<br>Taylor, N. Denise |                        |
| AA001L8<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 11/24/04                   | Nonconsumer<br>Erickson, Jeffrey<br>Johnson, B. Elliott<br>Palacios, Victor             |                        |
| AA001L9<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 10/04/04                   | Consumer<br>Cardenas, Raymond<br>Simonian, Viken<br>Wiesel, Jacob                       | \$12,500.00            |
| AA001LG<br>Neutral Arbitrator<br>Consumer Attorney   | 01/24/05                   | Not applicable<br>Flyer, David<br>Tytell, Andrea  |                        |
| AA001LI<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 10/25/04                   | Nonconsumer<br>Anderson, Carl<br>Ellis, Andrew<br>Hosking, Jeff                         |                        |
| AA001LJ<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/01/04                   | Nonconsumer<br>Erickson, Jeffrey<br>Saydah, Michael                                     |                        |

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| AA001LM<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 02/18/05                   | Nonconsumer<br>Hoffman, Brian<br>Wittenberg, Gary                    |                        |
| AA001LU<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 05/18/05                   | Not applicable<br>Birnie, Brian<br>Isaac, Godfrey                    |                        |
| AA001LW<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 11/29/05                   | Consumer<br>Horowitz, David<br>Newkirk, William<br>Taylor, N. Denise | \$30,000.00            |
| AA001Ld<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 11/01/05                   | Consumer<br>Clause, George<br>Dorit, J. Niley<br>Toff, Ronald        | \$250,000.00           |
| AA001Lh<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 07/06/05                   | Nonconsumer<br>Chiantelli, Alfred<br>Lerch, Allan<br>Lynch, Robert   |                        |
| AA001Lq<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 03/29/05                   | Consumer<br>Kane, Kevin<br>Sottile, Bruce<br>Warford, Robert         | \$1,332,493.00         |
| AA001Lr<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 08/12/04                   | Consumer<br>Alexander, J. Bernard<br>Birnie, Brian<br>Byrne, Michael | \$45,000.00            |
| AA001Lz<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/17/04                   | Nonconsumer<br>Kawaichi, Ken<br>Lamb, Ronald                         |                        |
| AA001M1<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 02/19/08                   | Nonconsumer<br>Adelman, Marc<br>Miller, David<br>Wallace, James      |                        |
| AA001M4<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 05/12/05                   | Nonconsumer<br>Lamson, Robert<br>Meyer, Carl<br>Winrow, Wayne        |                        |
| AA001M5<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 06/26/07                   | Nonconsumer<br>Agretelis, Demetrios<br>Candland, D. Stuart           |                        |

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|--|----------------------------|--|------------------------|
| Non-Consumer Attorney<br>Consumer Attorney   |                            | Harper, Bradford<br>Simpich, William   |                        |
| AA001M7<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 01/21/05                   | Nonconsumer<br>Chen, Dale<br>Clause, George<br>Holt, Douglas                     |                        |
| AA001M9<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/24/05                   | Nonconsumer<br>Field, Douglas<br>Lampe, Ross                                     |                        |
| AA001MG<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 02/07/05                   | Nonconsumer<br>Daniels, John<br>Hoffman, Brian<br>Law, Patricia                  |                        |
| AA001MW<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 02/15/05                   | Nonconsumer<br>Clause, George<br>McKinney, Mel<br>Usoz, Stephen                  |                        |
| AA001MX<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 05/10/05                   | Consumer<br>Benger, Daniel<br>Charvat, Richard<br>Dayton, Lee<br>Wiesel, Jacob   | \$144,988.00           |
| AA001Mb<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 01/18/05                   | Nonconsumer<br>Anderson, Carl<br>Hosking, Jeff<br>Padway, Laurence               |                        |
| AA001Mc<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 05/12/05                   | Nonconsumer<br>Henry, Paula<br>Kamzan, Morton<br>Kravetz, Bryan<br>Rapillo, John |                        |
| AA001MI<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 05/16/05                   | Not applicable<br>Emanuel, Eric<br>Horton, Jay<br>Lombardi, Ralph                |                        |
| AA001Mo<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 03/20/05                   | Nonconsumer<br>Letteau, Robert<br>Ogbogu, Samuel<br>Wiesel, Jacob                |                        |
| AA001Ms  | 01/31/05                   | Nonconsumer  |                        |

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|---|----------------------------|---|------------------------|
| Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator            |                            | Lamb, Ronald<br>Morgan, Angela<br>Sylvester, Jon                      |                        |
| AA001Mu<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 07/22/05                   | Nonconsumer<br>Roesler, Oscar<br>Watkins, Noel                        | \$7,524.48             |
| AA001Mw<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 12/23/04                   | Nonconsumer<br>Diaz, Benjamin<br>Harper, Jeffrey                      |                        |
| AA001N4<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 07/08/05                   | Consumer<br>Ballachey, Michael<br>Fabbro, Steven<br>Harper, Jeffrey   | \$50,000.00            |
| AA001N8<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/16/05                   | Nonconsumer<br>Barker, Eileen<br>Hilleary, Anne                       |                        |
| AA001NB<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 03/17/05                   | Nonconsumer<br>Belsky, Dan<br>Maiorano, Joseph<br>Saydah, Michael     |                        |
| AA001ND<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 05/19/05                   | Nonconsumer<br>DeMarco, Julianne<br>Levine, Marc<br>Schneider, Thomas |                        |
| AA001NL<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 04/25/05                   | Nonconsumer<br>Ballachey, Michael<br>Fabbro, Steven<br>Muro, Mark     |                        |
| AA001Nc<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 07/30/04                   | Not applicable<br>Belsky, Dan<br>Cortes, Geary                        |                        |
| AA001Nq<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/04/05                   | Nonconsumer<br>Firth, Myra<br>O'Connor, Robert                        |                        |
| AA001Nv<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 05/04/05                   | Consumer<br>Fields, Michael<br>Hoffman, Brian<br>Smith, Sherman       | \$467,843.87           |

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|--|----------------------------|--|------------------------|
| AA001Ny<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/29/05                   | Nonconsumer<br>Nutter, Maureen<br>Sprinkles, Leonard                                     |                        |
| AA001O1<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                              | 06/05/06                   | Consumer<br>Anthony, Steven<br>Chiantelli, Alfred<br>Geagan, James                       | \$242,035.00           |
| AA001OE<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/19/04                   | Nonconsumer<br>Bollhoffer, Allan<br>Muro, Mark   |                        |
| AA001OL<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                              | 06/10/05                   | Nonconsumer<br>Dias, Michael<br>Harper, Jeffrey<br>McIntosh, Brick                       |                        |
| AA001OV<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/02/05                   | Nonconsumer<br>Allen, Roger<br>Phillips, Deborah   |                        |
| AA001OZ<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                              | 02/11/05                   | Nonconsumer<br>Fogel, Benjamin<br>Henry, Paula<br>Letteau, Robert                        |                        |
| AA001Oa<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                              | 04/14/05                   | Nonconsumer<br>Clarke, Edmund<br>McAndrews, Tom<br>McCue, Harry                          |                        |
| AA001Ob<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney     | 09/09/05                   | Nonconsumer<br>Agege, Charles<br>Jackman, James<br>Trotter, Michael<br>Valoff, Jo Lynn   |                        |
| AA001Oh<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/31/05                   | Nonconsumer<br>Joseph, Anthony<br>Vaughan, Nancy   |                        |
| AA001Ok<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 07/05/06                   | Nonconsumer<br>Belsky, Dan<br>Benrubi, Gabriel<br>Huerta, Lawrence<br>McCormick, Carolyn |                        |
| AA001On  | 09/30/05                   | Nonconsumer  |                        |

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|--|----------------------------|--|------------------------|
| (continued)<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney  |                            | Anderson, Carl<br>Herch, Ruth<br>Hosking, Jeff   |                        |
| AA001Ox<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/10/05                   | Nonconsumer<br>Emanuels, Eric<br>Lamb, Ronald  |                        |
| AA001P0<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/05/05                   | Nonconsumer<br>Horowitz, David<br>O'Leary, Ted   |                        |
| AA001P2<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney  | 03/01/05                   | Nonconsumer<br>Albracht, James<br>Holtdorf, Kristi<br>Wiesel, Jacob  |                        |
| AA001P9<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 10/28/05                   | Nonconsumer<br>Lobl, Richard<br>Ross, Edward<br>Wiesel, Jacob  |                        |
| AA001PA<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/19/05                   | Nonconsumer<br>Szabo, Gabor<br>Taylor, N. Denise<br>Wong, Delbert  |                        |
| AA001PK<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/14/05                   | Nonconsumer<br>Gold, Arnold<br>Wong, Laurence  |                        |
| AA001PO<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 04/12/06                   | Consumer<br>Barton, Richard<br>Belsky, Dan<br>Benrubi, Gabriel<br>Epstein, Robert<br>Lachs, Stephen<br>Lombardi, Ralph | \$179,550.00           |
| AA001PS<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 12/09/05                   | Nonconsumer<br>Katz, Ira<br>Parkin, Robert<br>Taylor, N. Denise  |                        |
| AA001PT<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/23/05                   | Nonconsumer<br>Allen, Roger<br>Conti, Richard  |                        |
| AA001PU  | 08/04/05                   | Nonconsumer  |                        |

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|---|----------------------------|---|------------------------|
| Neutral Arbitrator<br>Non-Consumer Attorney                                 |                            | Gack, Kenneth<br>Lombardi, Ralph  |                        |
| AA001PZ<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 06/11/05                   | Consumer<br>Raynes, Jeffrey<br>Rich, Elwood<br>Wong, Laurence             | \$258,515.00           |
| AA001Pe<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 07/16/05                   | Not applicable<br>Brockman, Robert<br>Clause, George<br>Mitchell, Jeffrey |                        |
| AA001Pf<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 05/04/05                   | Nonconsumer<br>Berg, Michael<br>Pelletier, Franklin<br>Trobough, Tobin    |                        |
| AA001Pg<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 06/02/05                   | Nonconsumer<br>Boasberg, Albert<br>Hosking, Jeff<br>Kuhl, P. Beach        |                        |
| AA001Pi<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 06/27/05                   | Nonconsumer<br>Kennedy, John<br>Werre, Gregory<br>Zeidman, Dan            |                        |
| AA001Pk<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 07/15/05                   | Nonconsumer<br>Alfano, James<br>Amo, Douglas<br>Maiorano, Joseph          |                        |
| AA001Pw<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 06/15/05                   | Nonconsumer<br>Emanuels, Eric<br>Lampe, Ross<br>Rowell, John              |                        |
| AA001Q0<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 12/15/04                   | Not applicable<br>Billups-Slone, Denise<br>Young, Otis                    |                        |
| AA001Q3<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 03/30/05                   | Nonconsumer<br>Crawford, James<br>Simons, Richard<br>Simonson, John       |                        |
| AA001Q6<br>Consumer Attorney<br>Neutral Arbitrator                          | 04/15/05                   | Consumer<br>Courtney, John<br>Drummond, Ralph                             | \$254,848.73           |

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|--|----------------------------|--|------------------------|
| AA001QA<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 02/09/06                   | Not applicable<br>Charvat, Richard<br>Schuler, Jack<br>Trotter, Michael<br>Valoff, Jo Lynn |                        |
| AA001QK<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 08/01/05                   | Consumer<br>Lampe, Ross<br>McKinney, Mel<br>Miller, Richard                                | \$100,000.00           |
| AA001QL<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/11/05                   | Nonconsumer<br>Giffen, Wm.<br>Muro, Mark   |                        |
| AA001QT<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/16/05                   | Nonconsumer<br>Marchi, Nicholas<br>Simonson, John  |                        |
| AA001QX<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 07/28/05                   | Nonconsumer<br>Dell, George<br>Krell, Ari<br>McAndrews, Tom                                |                        |
| AA001Qa<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 12/01/05                   | Nonconsumer<br>Cianchetti, Sam<br>Husen, Brad<br>Marshall, Christopher                     |                        |
| AA001Qe<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 01/13/06                   | Nonconsumer<br>Cianchetti, Sam<br>Schiavone, Randall<br>Warford, Robert                    |                        |
| AA001Qw<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 09/26/05                   | Nonconsumer<br>Jacobus, Fred<br>Muir, Gregory<br>Thelen, Dennis                            |                        |
| AA001Qx<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/08/05                   | Nonconsumer<br>Fry, Erin<br>Murray, Robert   |                        |
| AA001Qz<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 08/15/06                   | Not applicable<br>Diaz, Benjamin<br>Muro, Mark<br>Paikoff, Lawrence                        |                        |
| AA001R2  | 05/30/06                   | Nonconsumer  |                        |

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|--|----------------------------|--|------------------------|
| (continued)  |                            |  |                        |
| Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator |                            | Harper, Jeffrey<br>Murray, William<br>Ney, Michael   |                        |
| AA001RC  | 04/04/05                   | Consumer   | \$100,000.00           |
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney |                            | Menzies, E. Bruce<br>Moon, David<br>Wallace, James   |                        |
| AA001RE  | 09/20/05                   | Nonconsumer  | \$25,000.00            |
| Neutral Arbitrator<br>Non-Consumer Attorney                      |                            | Berger, Michael<br>Roesler, Oscar                    |                        |
| AA001RJ  | 08/07/06                   | Nonconsumer  |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney |                            | Anthony, Steven<br>Haning, Zerne<br>O'Donnell, James |                        |
| AA001RM  | 07/14/06                   | Nonconsumer  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney                      |                            | Alfano, James<br>Hoffman, Brian                      |                        |
| AA001RN  | 09/09/05                   | Nonconsumer  |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator                      |                            | Lampe, Ross<br>McKinney, Mel                         |                        |
| AA001RR  | 04/28/05                   | Not applicable                                       |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney                      |                            | Derryberry, Reggie<br>Miller, Andy                   |                        |
| AA001RT  | 10/05/05                   | Consumer   | \$63,000.00            |
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney |                            | Gevurtz, Irwin<br>Gordon, Norman<br>Wiesel, Jacob    |                        |
| AA001RV  | 08/08/05                   | Nonconsumer  |                        |
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney |                            | Hence, Bill<br>Lachs, Stephen<br>Miller, Bruce       |                        |
| AA001Ra  | 10/05/05                   | Nonconsumer  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney |                            | Aisenson, David<br>Berg, Randy<br>Frost, Wayne       |                        |
| AA001Rf  | 02/22/05                   | Nonconsumer  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney                      |                            | Brown, Frank<br>Wiesel, Jacob                        |                        |

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| (continued)  |                            |  |                        |
| AA001Rk<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/12/05                   | Nonconsumer<br>Horsey, William<br>Nugent, Trish                            |                        |
| AA001Rm<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/17/05                   | Nonconsumer<br>Horsey, William<br>Toff, Ronald                             |                        |
| AA001Rn<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 10/25/05                   | Nonconsumer<br>Erickson, Jeffrey<br>Nevell, Todd<br>Searle, Peter          |                        |
| AA001Rs<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 07/17/05                   | Consumer<br>Bunch, Bruce<br>Thomas, Robert<br>Wong, Laurence               | \$110,000.00           |
| AA001Rx<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/01/05                   | Nonconsumer<br>Gee, Dolly<br>Wiesel, Jacob                                 |                        |
| AA001Rz<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 04/08/05                   | Nonconsumer<br>Cummings, Gerald<br>KongBrown, Barbara<br>Lampe, Ross       |                        |
| AA001S0<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/11/05                   | Nonconsumer<br>Berg, Michael<br>Wiesel, Jacob                              |                        |
| AA001S1<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 10/27/05                   | Nonconsumer<br>Conti, Richard<br>Cutler, Jennifer<br>Lageson, Ernest       |                        |
| AA001S6<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 02/16/06                   | Nonconsumer<br>Peterson, Wayne<br>Ravis, Mark<br>Wallace, James            |                        |
| AA001S7<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 08/14/05                   | Nonconsumer<br>Kang, Sunny<br>Letteau, Robert<br>Ravis, Mark<br>Yim, Casey |                        |

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|--|----------------------------|--|------------------------|
| AA001S9<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 09/05/07                   | Nonconsumer<br>Haber, Alan<br>McNulty, Peter<br>Taylor, N. Denise                            |                        |
| AA001SA<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 03/27/06                   | Nonconsumer<br>Erickson, Jeffrey<br>Kyle, David<br>Letteau, Robert                           |                        |
| AA001SD<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 11/07/07                   | Consumer<br>Brunner, Sharon<br>McAndrews, Tom<br>Tidus, Jeffrey<br>Younggren-Neri, Elizabeth | \$752,335.95           |
| AA001SH<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/10/05                   | Nonconsumer<br>Gold, Arnold<br>Wiesel, Jacob   |                        |
| AA001SI<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 04/21/06                   | Not applicable<br>Daniels, John<br>Moriarty, Leo<br>Yim, Casey                               |                        |
| AA001SJ<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 06/16/06                   | Nonconsumer<br>Kallberg, Kevin<br>Scott, Linda<br>Yim, Casey                                 |                        |
| AA001SL<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 10/20/05                   | Nonconsumer<br>Clause, George<br>Crawford, James<br>Rawlings, Geoffrey                       |                        |
| AA001SM<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 05/25/06                   | Nonconsumer<br>Giffen, Wm.<br>Larson, Ann<br>Thyberg, Gregory                                |                        |
| AA001SN<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 12/12/05                   | Consumer<br>Nuss, Thomas<br>Tierney, James<br>Warford, Robert                                | \$750,000.00           |
| AA001SO<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 05/24/05                   | Consumer<br>Anthony, Steven<br>Van Dam, David<br>Washington, Peter<br>Zinman, Edwin          | \$22,876.00            |

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| (continued)           |                            |                         |                        |
| AA001Sa               | 01/20/06                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Biafore, Joseph         |                        |
| Consumer Attorney     |                            | Geagan, James           |                        |
| Non-Consumer Attorney |                            | Simonson, John          |                        |
| Consumer Attorney     |                            | White, R. Parker        |                        |
| AA001Sb               | 08/04/05                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Belsky, Dan             |                        |
| Non-Consumer Attorney |                            | Iuliano, Vincent        |                        |
| Neutral Arbitrator    |                            | Lewis, Gerald           |                        |
| Non-Consumer Attorney |                            | McCormick, Carolyn      |                        |
| AA001Se               | 09/06/05                   | Consumer                | \$354,900.00           |
| Consumer Attorney     |                            | Hoffman, David          |                        |
| Non-Consumer Attorney |                            | Lemmon, Eileen          |                        |
| Neutral Arbitrator    |                            | Marcus, Michael         |                        |
| Non-Consumer Attorney |                            | Warford, Robert         |                        |
| AA001Sh               | 12/15/05                   | Consumer                | \$16,000.00            |
| Non-Consumer Attorney |                            | Birnie, Brian           |                        |
| Neutral Arbitrator    |                            | Cardenas, Raymond       |                        |
| Consumer Attorney     |                            | Hoffman, Steve          |                        |
| Non-Consumer Attorney |                            | LaPointe, Vincent       |                        |
| AA001Sm               | 12/15/05                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Byers, Robert           |                        |
| Non-Consumer Attorney |                            | Candland, D. Stuart     |                        |
| Consumer Attorney     |                            | Lerch, Allan            |                        |
| AA001Sp               | 11/23/05                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Hilleary, Anne          |                        |
| Neutral Arbitrator    |                            | McIntosh, Brick         |                        |
| AA001Sw               | 08/19/05                   | Consumer                | \$409,387.00           |
| Consumer Attorney     |                            | Amos, Daniel            |                        |
| Non-Consumer Attorney |                            | Miller, Bruce           |                        |
| Neutral Arbitrator    |                            | Sottile, Bruce          |                        |
| AA001T3               | 01/11/06                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Allen, James            |                        |
| Neutral Arbitrator    |                            | Bollhoffer, Allan       |                        |
| Consumer Attorney     |                            | Hough, Mary Pat         |                        |
| Consumer Attorney     |                            | Moss, Gary              |                        |
| AA001T4               | 05/24/05                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Fujimoto, Randy         |                        |
| Neutral Arbitrator    |                            | McIntosh, Brick         |                        |

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|--|----------------------------|---|------------------------|
| AA001T5<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/29/05                   | Nonconsumer<br>Hilleary, Anne<br>Nelson, Jeffrey  |                        |
| AA001TB<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 08/28/05                   | Nonconsumer<br>Kallberg, Kevin<br>Kamzan, Morton<br>Wong, Laurence                      |                        |
| AA001TC<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 07/17/05                   | Nonconsumer<br>Biersmith, Stephen<br>Kamzan, Morton<br>Wong, Laurence                   |                        |
| AA001TD<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/07/05                   | Not applicable<br>Diaz, Benjamin<br>Muro, Mark  |                        |
| AA001TE<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/19/05                   | Nonconsumer<br>Bollhoffer, Allan<br>Lampe, Ross   |                        |
| AA001TF<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/01/05                   | Nonconsumer<br>Wiesel, Jacob<br>Wolf, Leonard   |                        |
| AA001TI<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 03/04/06                   | Nonconsumer<br>Dillard, Thomas<br>Goldman, Diane<br>Trotter, Michael<br>Valoff, Jo Lynn |                        |
| AA001TK<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/17/05                   | Nonconsumer<br>Kuhl, P. Beach<br>Nutter, Maureen  |                        |
| AA001TL<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 12/09/05                   | Nonconsumer<br>Anthony, Steven<br>Firestone, Marvin<br>Glick, Ruth                      |                        |
| AA001TO<br>Neutral Arbitrator  | 02/14/05                   | Not applicable<br>Daniels, John   |                        |
| AA001TR<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/19/05                   | Nonconsumer<br>Lampe, Ross<br>McIntosh, Brick   |                        |
| AA001TV  | 08/19/05                   | Nonconsumer   |                        |

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| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                                 |                            | Gilbert, Richard<br>Lampe, Ross<br>Marman, Joseph                                   |                        |
| AA001Tb<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 05/02/06                   | Not applicable<br>DeMarco, Julianne<br>Johnston, Joseph<br>Starr, Robert            |                        |
| AA001Td<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 02/20/06                   | Nonconsumer<br>Blackstock, Daniel<br>Meyer, Greg<br>Muro, Mark                      |                        |
| AA001Tl<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 04/21/06                   | Nonconsumer<br>Grossfeld, Sheldon<br>Morgan, Angela<br>Prevolos, Michael            |                        |
| AA001Tm<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/18/07                   | Nonconsumer<br>Gack, Kenneth<br>Muro, Mark  |                        |
| AA001Tn<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 11/23/05                   | Consumer<br>Blake, Martin<br>Knudtson, Gigi<br>Sprinkles, Leonard                   | \$100,000.00           |
| AA001Tq<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 05/23/05                   | Consumer<br>Devich, Robert<br>Furman, Joshua<br>Mendoza, Enrico                     | \$313,349.61           |
| AA001Tr<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 11/25/05                   | Consumer<br>Diaz, Benjamin<br>Harper, Jeffrey<br>Lyons, William                     | \$12,500.00            |
| AA001Tv<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 06/29/05                   | Nonconsumer<br>Harper, Jeffrey<br>Niland, Edward<br>Toff, Ronald                    |                        |
| AA001Tw<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 12/08/06                   | Nonconsumer<br>Bradford, Scott<br>Buley, Michael<br>Grecco, Steven<br>Hay, Margaret |                        |
| AA001U5  | 08/01/05                   | Nonconsumer   |                        |

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|--|----------------------------|--|------------------------|
| Neutral Arbitrator<br>Non-Consumer Attorney  |                            | Huerta, Lawrence<br>Wong, Laurence   |                        |
| AA001U7<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/26/05                   | Nonconsumer<br>Conti, Richard<br>Holt, Douglas   |                        |
| AA001UD<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 05/09/06                   | Consumer<br>Besser, Andrew<br>Sottile, Bruce<br>Yim, Casey                             | \$264,000.00           |
| AA001UH<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 08/31/06                   | Consumer<br>Rockett, Thomas<br>Rowen, Marvin<br>Yim, Casey                             | \$150,000.00           |
| AA001UO<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 11/29/05                   | Nonconsumer<br>Agliano, Nat<br>Rifkind, Stephen<br>Simonson, John                      |                        |
| AA001UQ<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 07/19/07                   | Nonconsumer<br>Carroll, Richard<br>Davis, Steven<br>Weeks, Louanne<br>Wisotsky, Alan   |                        |
| AA001UT<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 06/08/07                   | Consumer<br>Cianchetti, Sam<br>Helgemo, Richard<br>Holm, Margaret<br>Weathers, William | \$132,954.25           |
| AA001UX<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 11/14/05                   | Consumer<br>Katz, Richard<br>Miller, Bruce<br>Parkin, Robert                           | \$190,000.00           |
| AA001UZ<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 01/25/06                   | Nonconsumer<br>Kelly, John<br>Le Beau, Jeffery<br>Looney, Joseph<br>Northup, Robert    |                        |
| AA001Ua<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 05/16/06                   | Nonconsumer<br>Brooks, Donald<br>Polsky, Alexander<br>Wiesel, Jacob                    |                        |

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|---|----------------------------|---|------------------------|
| AA001Uf<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/30/05                   | Nonconsumer<br>Marcus, Gerald<br>Weisz, Andrew<br>Wiesel, Jacob                                 |                        |
| AA001Uh<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/15/06                   | Consumer<br>Bunch, Bruce<br>Selwyn, Herbert<br>Yim, Casey                                       | \$124,000.00           |
| AA001Um<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/19/05                   | Nonconsumer<br>Dohring, Paul<br>Flaherty, John<br>Horsey, William                               |                        |
| AA001Up<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/05/06                   | Nonconsumer<br>Esquina, Leonard<br>Muro, Mark<br>Patsey, Richard                                |                        |
| AA001Uw<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 01/12/06                   | Nonconsumer<br>Gack, Kenneth<br>Knutdson, Gigi<br>Lerch, Allan                                  |                        |
| AA001Ux<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 03/30/06                   | Nonconsumer<br>Moon, David<br>Weaver, Thomas<br>Yim, Casey                                      |                        |
| AA001V4<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 12/02/05                   | Consumer<br>Blumberg, John<br>Eisenman, James<br>Gardner, Nancy<br>Nunis, Richard<br>Yim, Casey | \$250,525.00           |
| AA001V6<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 12/28/05                   | Consumer<br>Agretelis, Demetrios<br>Larson, Ann<br>Tabor, Allan                                 | \$337,360.00           |
| AA001V8<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/15/05                   | Consumer<br>Braun, Michael<br>Sherwyn, Donald<br>Yim, Casey                                     | \$127,168.69           |
| AA001VA<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 02/07/05                   | Nonconsumer<br>Richardson, Kennedy<br>Wisotsky, Alan  | \$5,430.77             |

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| (continued)  |                            |   |                        |
| AA001VB<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 07/08/06                   | Nonconsumer<br>Brockman, Robert<br>Coleman, Mark<br>Miller, Andy                        |                        |
| AA001VC<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 03/28/06                   | Nonconsumer<br>Giffen, Wm.<br>Larson, Ann<br>Pardue, William                            |                        |
| AA001VE<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 02/01/07                   | Nonconsumer<br>Campisi, William<br>McCauley, John<br>Phillips, Deborah<br>Trigero, Jane |                        |
| AA001VT<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/13/06                   | Not applicable<br>Daniels, John<br>Miller, Bruce  |                        |
| AA001VV<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 01/18/06                   | Nonconsumer<br>Crane, Howard<br>McAndrews, Tom<br>Parkin, Robert<br>Rotella, Bryan      |                        |
| AA001VX<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 12/19/05                   | Consumer<br>Charvat, Richard<br>Powell, Daniel<br>Yim, Casey                            | \$1,361,263.00         |
| AA001Ve<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/19/05                   | Nonconsumer<br>Horowitz, David<br>Theophilos, Peter                                     |                        |
| AA001Vf<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator     | 08/21/06                   | Consumer<br>Adams, Douglas<br>Corzine, Jeffrey<br>Nutter, Maureen<br>Roth, Hadden       | \$1,000.00             |
| AA001Vg<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 02/28/06                   | Consumer<br>Erickson, Jeffrey<br>Noneman, J. Edward<br>Simmons, Leroy                   | \$85,000.00            |
| AA001Vo  | 04/24/06                   | Nonconsumer   |                        |

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| (continued)  |                            |  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   |                            | Alfano, James<br>Packer, Michael<br>Wynne, Donald                                    |                        |
| AA001Vp  | 02/15/06                   | Consumer   | \$25,000.00            |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney                  |                            | Bianchini, Victor<br>Helgemo, Richard<br>Hovden, Del<br>Marshall, Christopher        |                        |
| AA001W0  | 12/12/05                   | Consumer   | \$1,000.00             |
| Neutral Arbitrator<br>Non-Consumer Attorney  |                            | Gee, Dolly<br>Senior, Mark   |                        |
| AA001W4  | 12/10/05                   | Consumer   | \$79,028.72            |
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                  |                            | Hampton, Robert<br>Oldham, Kenan<br>Senior, Mark<br>Wiesel, Jacob                    |                        |
| AA001W6  | 05/12/06                   | Not applicable   |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   |                            | Campilongo, Victor<br>Miller, Andy<br>Pimentel, Paul                                 |                        |
| AA001W8  | 05/17/07                   | Consumer   | \$170,000.00           |
| Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   |                            | Larson, Ann<br>Lerch, Allan<br>Meadows, David  |                        |
| AA001W9  | 03/02/06                   | Not applicable   |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator  |                            | Birnie, Brian<br>DeGomez, John   |                        |
| AA001WC  | 01/12/06                   | Nonconsumer  |                        |
| Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                                       |                            | Caldwell, Brent<br>Muellenberg, Erin<br>Thomas, Robert                               |                        |
| AA001WM  | 06/21/06                   | Nonconsumer  |                        |
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   |                            | Ansari, Samira<br>Elie, Joseph<br>Richardson, Kennedy                                |                        |
| AA001WQ  | 04/07/06                   | Nonconsumer  |                        |
| Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney |                            | Allen, James<br>Flaherty, John<br>Hoffmann, James<br>Levin, Robert<br>Levy, Jonathan |                        |

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| Non-Consumer Attorney  |                            | Slattery, Robert  |                        |
| AA001WU<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/27/06                   | Not applicable<br>Childers, Walter<br>Wiesel, Jacob                                 |                        |
| AA001WV<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/07/05                   | Nonconsumer<br>Birnie, Brian<br>Daniels, John                                       |                        |
| AA001We<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 02/24/06                   | Nonconsumer<br>Berg, Michael<br>Helgemo, Richard<br>Law, Patricia<br>Scully, Thomas |                        |
| AA001Wf<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 07/19/06                   | Nonconsumer<br>Berg, Michael<br>Fields, Michael<br>Wiesel, Jacob                    |                        |
| AA001WI<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 04/05/06                   | Nonconsumer<br>Belsky, Dan<br>Friedberg, Thomas<br>Peterson, Wayne                  |                        |
| AA001Wo<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 01/03/07                   | Nonconsumer<br>Ballachey, Michael<br>Clause, George<br>Righthand, Scott             |                        |
| AA001Wt<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 11/29/05                   | Nonconsumer<br>Hinrichsen, Jeffrey<br>Lampe, Ross<br>Park, Richard                  |                        |
| AA001Wu<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 04/26/06                   | Nonconsumer<br>Miller, Andy<br>Mosk, Susan<br>Titcomb, Martin                       |                        |
| AA001Wv<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 02/13/08                   | Nonconsumer<br>Dan, Michael<br>Kennedy, John<br>Trotter, Michael                    |                        |
| AA001Wx<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 07/21/06                   | Consumer<br>Bahan, Cornelius<br>Gordon, Norman<br>Henry, Paula                      | \$864,000.00           |

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| Consumer Attorney<br>Consumer Attorney   |                            | Kubota, Yoshiaki<br>Smith, Alton   |                        |
| AA001X1<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 12/06/05                   | Nonconsumer<br>Kennedy, John<br>Lotta, Michael<br>McAndrews, Tom                       |                        |
| AA001X4<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/01/06                   | Nonconsumer<br>Anderson, Carl<br>Harper, Jeffrey                                       |                        |
| AA001X5<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 06/30/06                   | Consumer<br>Arnell, Louis<br>Belsky, Dan<br>Benrubi, Gabriel<br>Bianchini, Victor      | \$3,277,717.00         |
| AA001X9<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/06/05                   | Not applicable<br>Bollhoffer, Allan<br>Larson, Ann                                     |                        |
| AA001XA<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/09/05                   | Nonconsumer<br>Agretelis, Demetrios<br>Nutter, Maureen                                 |                        |
| AA001XH<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 05/19/06                   | Consumer<br>Johnston, Joseph<br>Marshall, Christopher<br>Raynes, Jeffrey               | \$75,000.00            |
| AA001XI<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/17/05                   | Not applicable<br>Miller, Bruce<br>Weichman, Jack                                      |                        |
| AA001XN<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 03/02/06                   | Not applicable<br>Anthony, Steven<br>Clow, Casey<br>Cossette, William                  |                        |
| AA001XS<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 10/04/06                   | Nonconsumer<br>Amo, Douglas<br>Carrington, Richard<br>Pivo, Kenneth<br>Templeman, Alan |                        |
| AA001XU<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney                           | 10/02/06                   | Consumer<br>McAndrews, Tom<br>Morris, Edward<br>Osborne, W. James                      | \$756,962.56           |

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| Neutral Arbitrator   |                            | Romero, Enrique   |                        |
| AA001XZ<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 06/09/06                   | Nonconsumer<br>Erickson, Jeffrey<br>Holdaway, Richard<br>Johnston, Joseph     |                        |
| AA001Xa<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 02/15/06                   | Nonconsumer<br>Alfano, James<br>Kamzan, Morton<br>Lynch, Gregory              |                        |
| AA001Xi<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/25/06                   | Nonconsumer<br>Kallberg, Kevin<br>Yim, Casey                                  |                        |
| AA001Xk<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/16/05                   | Nonconsumer<br>Flaherty, John<br>Miller, Andy                                 |                        |
| AA001XI<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 12/12/05                   | Consumer<br>Cannon, Christopher<br>Schneider, Gary<br>Sottile, Bruce          | \$1,538,164.24         |
| AA001Xy<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 03/28/06                   | Consumer<br>Clow, Casey<br>Green, H. Wayne<br>Miller, Andy                    | \$77,131.12            |
| AA001Y2<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 07/17/06                   | Nonconsumer<br>Flaherty, John<br>Lerch, Allan<br>Muro, Mark                   |                        |
| AA001Y3<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 03/17/06                   | Consumer<br>Meissner, Werner<br>Sottile, Bruce<br>Warford, Robert             | \$385,376.24           |
| AA001Y6<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 02/05/07                   | Nonconsumer<br>Allen, Roger<br>Lyons, William<br>Slattery, Robert             |                        |
| AA001Y8<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 10/28/05                   | Nonconsumer<br>Craig, Dawn<br>Kennedy, John<br>Miller, Bruce<br>Wiesel, Jacob |                        |

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| AA001YA<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney | 12/13/05                   | Nonconsumer<br>Baker, Jason<br>Cannon, Christopher<br>Kennedy, John<br>Rice, J. Dean<br>Stephens, Sean |                        |
| AA001YB<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                  | 11/03/05                   | Consumer<br>Birnie, Brian<br>LaPointe, Vincent<br>Magana, Brian<br>Schneider, Thomas                   | \$125,305.00           |
| AA001YH<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney                                       | 10/25/05                   | Not applicable<br>Brickner, David<br>Kortz, Virginia<br>Trotter, Michael                               |                        |
| AA001YK<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 08/19/05                   | Nonconsumer<br>Brockman, Robert<br>Lombardi, Ralph<br>Rotholz, Roni                                    |                        |
| AA001YM<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/17/06                   | Nonconsumer<br>Niswonger, J.<br>Wolf, Leonard<br>Wong, Laurence  |                        |
| AA001YX<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 10/14/05                   | Nonconsumer<br>Birnie, Brian<br>Brickner, David<br>Reiss, James  |                        |
| AA00006<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 08/05/02                   | Consumer<br>Doyle, Thomas<br>Meyer, Greg<br>Parranto, Julia  | \$490,604.00           |
| AA001Yg<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/01/05                   | Nonconsumer<br>Arter, Lee<br>Senior, Mark<br>Sottile, Bruce  |                        |
| AA001Yh<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 10/18/05                   | Nonconsumer<br>Diaz, Benjamin<br>Nutter, Maureen   |                        |
| AA001Yi<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 08/01/05                   | Nonconsumer<br>Field, Douglas<br>Patterson, Leeanne  |                        |

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| AA001Yr<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 03/28/06                   | Nonconsumer<br>Joseph, Anthony<br>Kalafer, J. Alexys<br>Wallace, James                                   |                        |
| AA001Yu<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/24/05                   | Consumer<br>Gallen, Ross<br>Wolf, Leonard<br>Yim, Casey  | \$0.00                 |
| AA001Z6<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 11/13/06                   | Consumer<br>Baines, Robert<br>Cain, Stephen<br>Larson, Ann   | \$300,000.00           |
| AA001Z8<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 08/03/06                   | Nonconsumer<br>Allen, John<br>Lancaster, Clifford<br>Roesler, Oscar                                      | \$33,414.85            |
| AA001ZA<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 03/03/06                   | Nonconsumer<br>Johnston, Joseph<br>Yim, Casey  |                        |
| AA001ZC<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 08/24/05                   | Not applicable<br>Kallberg, Kevin<br>Wiesel, Jacob   |                        |
| AA001ZM<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 02/24/06                   | Not applicable<br>Diaz, Benjamin<br>Miller, Andy   |                        |
| AA001ZV<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 07/25/06                   | Consumer<br>Albert, Andrew<br>Gianelli, Robert<br>McAndrews, Tom<br>Thomas, Robert                       | \$750,000.00           |
| AA001Zc<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 12/09/05                   | Nonconsumer<br>Alfano, James<br>Amo, Douglas   |                        |
| AA001Zd<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 08/22/07                   | Consumer<br>Carcione, Joseph<br>Flaherty, John<br>Markowitz, Neal<br>Palley, Mark<br>Richardson, Kennedy | \$1,488,666.00         |

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|---|----------------------------|--|------------------------|
| AA001Zf<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 08/21/06                   | Not applicable<br>Harper, Jeffrey<br>McKinney, Mel                 |                        |
| AA001Zj<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 06/24/05                   | Nonconsumer<br>Holt, Douglas<br>Washington, Peter                  |                        |
| AA001Zm<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 11/18/05                   | Nonconsumer<br>Diaz, Benjamin<br>Harper, Bradford                  |                        |
| AA001Zn<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 04/26/06                   | Nonconsumer<br>Diaz, Benjamin<br>Hosking, Jeff                     |                        |
| AA001Zo<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 06/12/06                   | Nonconsumer<br>McKinney, Mel<br>Muro, Mark                         |                        |
| AA001Zr<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 04/26/06                   | Nonconsumer<br>Clow, Casey<br>Miller, Andy                         |                        |
| AA001Zs<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 03/31/06                   | Nonconsumer<br>Conti, Richard<br>Hubert, Garry<br>White, R. Parker |                        |
| AA001Zv<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 07/30/06                   | Nonconsumer<br>Bisbee, Matthew<br>Flier, Richard                   |                        |
| AA001Zz<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 02/24/06                   | Nonconsumer<br>Saydah, Michael<br>Vaughan, Nancy                   |                        |
| AA001a3<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 02/22/06                   | Nonconsumer<br>Binder, Richard<br>Rowen, Marvin<br>Yim, Casey      |                        |
| AA001a8<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 05/31/06                   | Nonconsumer<br>Knudtson, Gigi<br>Sater, Rex                        |                        |
| AA001aA<br>Consumer Attorney<br>Consumer Attorney                           | 06/22/07                   | Nonconsumer<br>David, Anthony<br>Fabbro, Steven                    |                        |

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|--|----------------------------|---|------------------------|
| Non-Consumer Attorney<br>Neutral Arbitrator  |                            | Larson, Ann<br>McIntosh, Brick  |                        |
| AA001aD<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 02/06/07                   | Nonconsumer<br>Fields, Michael<br>Kennedy, John<br>Trotter, Michael           |                        |
| AA001aH<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 01/07/06                   | Nonconsumer<br>Conti, Richard<br>Melodia, Paul<br>Patsey, Richard             |                        |
| AA001aK<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 08/05/06                   | Consumer<br>Fong, Audrey<br>Henry, Paula<br>McNeill, Robert<br>Parkin, Robert | \$4,084,637.43         |
| AA001aM<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 06/23/06                   | Consumer<br>Gordon, Norman<br>Silverstein, James<br>Trotter, Michael          | \$310,000.00           |
| AA001aO<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 03/08/06                   | Nonconsumer<br>Caskey, Marshall<br>Marcus, Michael<br>McAndrews, Tom          |                        |
| AA001aQ<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 12/01/06                   | Consumer<br>Erickson, Jeffrey<br>Horowitz, David<br>Krepack, Howard           | \$148,000.00           |
| AA001aS<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/28/06                   | Not applicable<br>Gordon, Norman<br>Trotter, Michael                          |                        |
| AA001aT<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 02/01/06                   | Nonconsumer<br>Crawford, James<br>Harper, Jeffrey<br>Zappettini, Paul         |                        |
| AA001aX<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 01/27/06                   | Nonconsumer<br>LoPiano, Michael<br>Warford, Robert<br>Wong, Delbert           |                        |
| AA001ah  | 05/18/06                   | Consumer  | \$1,179,560.00         |

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|--|----------------------------|---|------------------------|
| (continued)  |                            |   |                        |
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney |                            | Mogilka, Susan<br>Pearlston, Carl<br>Yim, Casey                                     |                        |
| AA001ai  | 03/01/06                   | Nonconsumer<br>Murray, Robert<br>Nutter, Maureen                                    |                        |
| AA001al  | 08/21/06                   | Nonconsumer<br>Mann, Mohinder<br>McIntosh, Brick<br>Roesler, Oscar                  | \$16,195.71            |
| AA001an  | 07/26/06                   | Nonconsumer<br>Champion, Jan<br>Flaherty, John<br>Garvey, John<br>Slattery, Robert  |                        |
| AA001ar  | 07/18/06                   | Not applicable<br>Palmer, Jeffrey<br>Wiesel, Jacob                                  |                        |
| AA001b1  | 12/02/05                   | Nonconsumer<br>Erickson, Jeffrey<br>Kennedy, John                                   |                        |
| AA001b3  | 07/01/06                   | Nonconsumer<br>Agliano, Nat<br>Simonson, John                                       |                        |
| AA001b4  | 03/14/06                   | Nonconsumer<br>McKinney, Mel<br>Muro, Mark  |                        |
| AA001b8  | 09/06/06                   | Consumer<br>Kennedy, John<br>Muellenberg, Erin<br>Warford, Robert<br>Zanobini, Mark | \$527,793.00           |
| AA001bE  | 05/09/06                   | Nonconsumer<br>Belsky, Dan<br>Bianchini, Victor<br>Iuliano, Vincent                 |                        |
| AA001bS  | 04/11/06                   | Nonconsumer<br>Cannon, Christopher<br>Lewis, Gerald                                 |                        |

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|---|----------------------------|---|------------------------|
| Consumer Attorney   |                            | Newlee, Michael   |                        |
| AA001bc<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 05/08/06                   | Nonconsumer<br>Kuhl, P. Beach<br>Lampe, Ross  |                        |
| AA001bg<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 08/07/06                   | Nonconsumer<br>Corwin, Diane<br>Gonzalez, Brian<br>McAndrews, Tom<br>Nuss, Thomas                         |                        |
| AA001bq<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 03/20/06                   | Nonconsumer<br>Kallberg, Kevin<br>Wiesel, Jacob   |                        |
| AA001bz<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 07/14/06                   | Nonconsumer<br>Amo, Douglas<br>Gardner, Nancy<br>Jackman, James   |                        |
| AA001c1<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 11/16/06                   | Nonconsumer<br>Alfano, James<br>Borcher, Thomas<br>Jacobs, Stanley<br>Peabody, Thomas<br>Trotter, Michael |                        |
| AA001c9<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 01/06/06                   | Nonconsumer<br>Diaz, Benjamin<br>Horsey, William  |                        |
| AA001cK<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 06/13/06                   | Nonconsumer<br>Enochian, Steven<br>Lombardi, Ralph  |                        |
| AA001cM<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 07/10/06                   | Consumer<br>Mayer, Allan<br>Sample, Rene<br>Warford, Robert   | \$300,000.00           |
| AA001cN<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 04/22/06                   | Nonconsumer<br>Bradford, Scott<br>Studer, James<br>Wolf, Leonard  |                        |
| AA001cO<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 11/08/05                   | Consumer<br>Dillard, Thomas<br>Hovsepian, Nora<br>McAndrews, Tom  | \$444,276.00           |

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|--|----------------------------|---|------------------------|
| AA001cP<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/17/06                   | Nonconsumer<br>Gallagher, John<br>Roesler, Oscar  | \$33,333.33            |
| AA001cU<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 11/09/06                   | Consumer<br>Baca, Horacio Martinez<br>Fabbro, Steven<br>Kawaichi, Ken<br>Lamson, Robert | \$65,000.00            |
| AA001cV<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/17/06                   | Nonconsumer<br>Ballachey, Michael<br>Phillips, Deborah                                  |                        |
| AA001cW<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/30/06                   | Nonconsumer<br>De Haas, Louis<br>Friedman, Thomas                                       |                        |
| AA001cY<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 02/08/06                   | Nonconsumer<br>Coker, Robbin<br>Diaz, Benjamin<br>Knudtson, Gigi                        |                        |
| AA001cc<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 02/15/07                   | Consumer<br>Milman, Jeffrey<br>Smith, James<br>Yim, Casey                               | \$1,688,556.38         |
| AA001cf<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney | 08/04/06                   | Consumer<br>Conti, Richard<br>Gack, Kenneth<br>McMahan, Carl<br>Ounjian, Robert         | \$322,291.00           |
| AA001cg<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/03/06                   | Nonconsumer<br>Harper, Jeffrey<br>McKinney, Mel   |                        |
| AA001ck<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 10/27/06                   | Nonconsumer<br>Birnie, Brian<br>Hay, Margaret<br>Martin, Margaret                       |                        |
| AA001cr<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/30/07                   | Nonconsumer<br>Clow, Casey<br>Knudtson, Gigi  |                        |
| AA001d0<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/11/06                   | Nonconsumer<br>McKinney, Mel<br>Nutter, Maureen   |                        |

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|--|----------------------------|--|------------------------|
| AA001d1<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 05/26/06                   | Nonconsumer<br>Bollhoffer, Allan<br>Koehler, Robert<br>Lamb, Ronald                    |                        |
| AA001d2<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 11/07/07                   | Nonconsumer<br>Letteau, Robert<br>McAndrews, Tom<br>Raphael, Stacy                     |                        |
| AA001dD<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 07/26/06                   | Nonconsumer<br>Binder, Richard<br>Birnie, Brian<br>De Haas, Louis<br>Horowitz, David   |                        |
| AA001dP<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 12/04/06                   | Nonconsumer<br>Adelman, Marc<br>LaFrancis, Roy<br>Vaughan, Nancy                       |                        |
| AA001db<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/08/06                   | Not applicable<br>KongBrown, Barbara<br>Muro, Mark                                     |                        |
| AA001dg<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 11/22/06                   | Consumer<br>Dolginer, Charles<br>Gardner, Nancy<br>Yim, Casey                          | \$878,231.00           |
| AA001dj<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 04/05/06                   | Consumer<br>Alfano, James<br>Lotta, Michael<br>Peabody, Thomas                         | \$17,500.00            |
| AA001dv<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 04/20/06                   | Nonconsumer<br>Cobb, Dorothy Taylor<br>Rowen, Marvin<br>Yim, Casey                     |                        |
| AA001dw<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 05/20/06                   | Nonconsumer<br>Blumberg, John<br>Charvat, Richard<br>Gardner, Nancy<br>Peabody, Thomas |                        |
| AA001dy<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/23/06                   | Nonconsumer<br>Clause, George<br>Reese, Thomas   |                        |

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|--|----------------------------|---|------------------------|
| AA001dz<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/13/06                   | Nonconsumer<br>Ballachey, Michael<br>Bisbee, Matthew                                |                        |
| AA001e1<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 07/07/06                   | Nonconsumer<br>McGirr, Bradley<br>Perez, Jose<br>Wenke, Robert                      |                        |
| AA001e9<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/12/06                   | Nonconsumer<br>Letteau, Robert<br>Miller, Bruce                                     |                        |
| AA001eB<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 03/09/06                   | Consumer<br>Clause, George<br>Crowley, John<br>O'Connor, William                    | \$25,000.00            |
| AA001eI<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 03/15/06                   | Consumer<br>Girardi, John<br>Hammerbeck, Jon<br>Yim, Casey                          | \$77,000.00            |
| AA001eJ<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 01/25/07                   | Consumer<br>Lamson, Robert<br>McGlynn, John<br>Zanobini, Mark                       | \$400,000.00           |
| AA001eM<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/17/08                   | Nonconsumer<br>Haning, Zerne<br>Hosking, Jeff                                       |                        |
| AA001eT<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/20/07                   | Nonconsumer<br>Lombardi, Ralph<br>McIntosh, Brick                                   |                        |
| AA001eX<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 05/31/07                   | Consumer<br>Dowling, Donald<br>Laeuchli, Urs<br>Simonson, John<br>Smithwick, George | \$250,000.00           |
| AA001ei<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 08/28/06                   | Nonconsumer<br>Hodges, Robert<br>McKinney, Mel<br>Miller, Richard                   |                        |
| AA001eo<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/22/06                   | Consumer<br>De Haas, Louis<br>Marcus, Michael                                       | \$48,739.00            |

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|--|----------------------------|--|------------------------|
| Consumer Attorney  |                            | Vartazarian, Steven  |                        |
| AA001es<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 01/08/09                   | Nonconsumer<br>Cortes, Geary<br>Dan, Michael<br>Trotter, Michael                             |                        |
| AA001et<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/19/06                   | Nonconsumer<br>Gold, Arnold<br>Wiesel, Jacob   |                        |
| AA001ev<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 07/27/06                   | Consumer<br>Massi, Giulio<br>Moon, David<br>Yim, Casey                                       | \$300.00               |
| AA001f2<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/10/06                   | Nonconsumer<br>Alfano, James<br>Cannon, Christopher  |                        |
| AA001f7<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator     | 06/01/06                   | Nonconsumer<br>Abdulian, John<br>Nemetz, Beverly<br>Pivo, Kenneth<br>Wolf, Leonard           |                        |
| AA001fB<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/27/06                   | Nonconsumer<br>Bollhoffer, Allan<br>Nutter, Maureen  |                        |
| AA001fC<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 07/27/06                   | Consumer<br>Goldberg, Martin<br>Mortyn-Don't Use, Russell<br>Vaage, Robert<br>Wallace, James | \$859,730.94           |
| AA001fG<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 10/19/06                   | Nonconsumer<br>Newkirk, William<br>Rosenthal, Paul<br>Wiesel, Jacob                          |                        |
| AA001fO<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/21/06                   | Nonconsumer<br>Birnie, Brian<br>Hyde, William  |                        |
| AA001fQ<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/02/06                   | Nonconsumer<br>Lampe, Ross<br>Nelson, Jeffrey  |                        |

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|--|----------------------------|---|------------------------|
| AA001fY<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 08/20/07                   | Consumer<br>Anderson, Storm<br>Coffin, Robert<br>Hegeler, Barton<br>Midlam, Kevin | \$903,000.00           |
| AA001fa<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 06/20/06                   | Consumer<br>Jacobson, Eric<br>Moon, David<br>Roberts, James<br>Senior, Mark       | \$34,333.00            |
| AA001fg<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/06/06                   | Nonconsumer<br>LaPointe, Vincent<br>Smith, Sherman                                |                        |
| AA001fi<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 02/24/07                   | Consumer<br>Bradford, Scott<br>Haber, Alan<br>Vartazarian, Steven                 | \$500,000.00           |
| AA001fj<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/21/06                   | Nonconsumer<br>Berg, Randy<br>Parselle, Charles                                   |                        |
| AA001fm<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/12/06                   | Nonconsumer<br>Cortes, Geary<br>Wiesel, Jacob                                     |                        |
| AA001fq<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/05/07                   | Nonconsumer<br>Horsey, William<br>Lageson, Ernest                                 |                        |
| AA001fr<br>Consumer Attorney<br>Neutral Arbitrator   | 11/27/06                   | Nonconsumer<br>Long, J.<br>Smith, Sherman   |                        |
| AA001fv<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 06/12/06                   | Nonconsumer<br>Dell, George<br>Levenson, Bruce<br>McAndrews, Tom                  |                        |
| AA001g0<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 12/11/06                   | Nonconsumer<br>Allen, James<br>Neal, Richard<br>Pivo, Kenneth                     |                        |
| AA001g1<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/28/06                   | Nonconsumer<br>Knudtson, Gigi<br>Serverian, Aram                                  |                        |

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|---|----------------------------|--|------------------------|
| Consumer Attorney   |                            | Stephenson, Frederick  |                        |
| AA001gA<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 07/12/06                   | Consumer<br>Finkelstein, Norman<br>Peterson, Wayne<br>Wallace, James     | \$492,711.00           |
| AA001gJ<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 02/07/07                   | Nonconsumer<br>Crampton, Elisabeth<br>Williams, Garry<br>Yim, Casey      |                        |
| AA001ga<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 08/02/06                   | Nonconsumer<br>Candland, D. Stuart<br>Crawford, James<br>Leshin, Ira     |                        |
| AA001ge<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 07/31/06                   | Nonconsumer<br>Lamb, Ronald<br>Paisin, Marc                              |                        |
| AA001gg<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 04/26/06                   | Nonconsumer<br>Emanuel, Eric<br>Esquina, Leonard<br>Knudtson, Gigi       |                        |
| AA001gq<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 05/18/06                   | Nonconsumer<br>Echeverria, John<br>Richardson, Kennedy<br>Smith, Douglas |                        |
| AA001gv<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 07/17/06                   | Nonconsumer<br>Berg, Randy<br>Pearlston, Carl                            |                        |
| AA001h6<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 11/15/07                   | Nonconsumer<br>Kuhl, P. Beach<br>Simonson, John                          |                        |
| AA001h7<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 10/16/06                   | Consumer<br>McKinney, Mel<br>Miller, Andy<br>O'Donnell, James            | \$250,420.00           |
| AA001hJ<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 02/23/07                   | Nonconsumer<br>Carrington, Richard<br>Miller, Bruce                      |                        |
| AA001hM   | 05/31/07                   | Nonconsumer  |                        |

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|---|----------------------------|--|------------------------|
| Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney            |                            | Grossfeld, Sheldon<br>Meyer, Greg<br>Muro, Mark                      |                        |
| AA001hQ<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/02/06                   | Not applicable<br>Pivo, Kenneth<br>Saeta, Philip                     |                        |
| AA001hb<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 03/25/08                   | Nonconsumer<br>Erickson, Jeffrey<br>Kennedy, John<br>Waskul, Michael |                        |
| AA001hf<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 01/24/06                   | Nonconsumer<br>Campbell, Thomas<br>Washington, Peter                 |                        |
| AA001hj<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 07/29/06                   | Nonconsumer<br>Anderson, Carl<br>Lamb, Ronald<br>Zumwalt, Frank      |                        |
| AA001hn<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 08/23/06                   | Nonconsumer<br>Bisbee, Matthew<br>Kelly, Edward<br>Kelly, John       |                        |
| AA001hp<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/13/06                   | Nonconsumer<br>Biafore, Joseph<br>Hosking, Jeff                      |                        |
| AA001hq<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 10/09/06                   | Nonconsumer<br>Diaz, Benjamin<br>Miller, Andy                        |                        |
| AA001hu<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 12/07/06                   | Not applicable<br>Conti, Richard<br>Haning, Zerne<br>Teal, Steven    |                        |
| AA001hx<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 07/26/07                   | Consumer<br>Cardenas, Raymond<br>Henry, Paula<br>McCallion, James    | \$180,000.00           |
| AA001hz<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 07/06/06                   | Nonconsumer<br>Friedman, Thomas<br>Wiesel, Jacob                     |                        |

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|---|----------------------------|--|------------------------|
| AA001i5<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 12/17/06                   | Nonconsumer<br>Bianchini, Victor<br>Kelly, John<br>Koven, Debra        |                        |
| AA001iB<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 08/30/07                   | Nonconsumer<br>Albracht, James<br>McAndrews, Tom<br>Wilcoxon, Daniel   |                        |
| AA001iC<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 12/11/06                   | Nonconsumer<br>Lageson, Ernest<br>Nutter, Maureen                      |                        |
| AA001iT<br>Consumer Attorney<br>Neutral Arbitrator                          | 05/14/06                   | Nonconsumer<br>Heeger, Phillip<br>Thomas, Robert                       |                        |
| AA001iZ<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 05/24/07                   | Nonconsumer<br>Lombardi, Ralph<br>Mandel, Michael<br>O'Connor, William |                        |
| AA001ia<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 12/08/06                   | Consumer<br>Beckett, Steven<br>Erickson, Jeffrey<br>Schneider, Thomas  | \$102,022.08           |
| AA001ib<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 08/22/06                   | Nonconsumer<br>Kallberg, Kevin<br>Wiesel, Jacob                        |                        |
| AA001il<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 12/30/06                   | Nonconsumer<br>Candland, D. Stuart<br>O'Connor, William                |                        |
| AA001in<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 09/19/06                   | Nonconsumer<br>Cannon, Christopher<br>Duran, Percy<br>Thomas, Robert   |                        |
| AA001iq<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/25/06                   | Nonconsumer<br>Diaz, Benjamin<br>Nutter, Maureen                       |                        |
| AA001it<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 07/23/07                   | Nonconsumer<br>Erickson, Jeffrey<br>Kennedy, John<br>Small, Warren     |                        |

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| (continued)   |                            |  |                        |
| AA001iy<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 11/27/06                   | Nonconsumer<br>Benrubi, Gabriel<br>Milliken, James                     |                        |
| AA001iz<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 10/07/06                   | Nonconsumer<br>Brown, Michael<br>Cannon, Christopher<br>Cobb, John     |                        |
| AA001j2<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 10/26/06                   | Not applicable<br>Cianchetti, Sam<br>Niswonger, J.<br>Trotter, Michael |                        |
| AA001j3<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 01/04/07                   | Nonconsumer<br>Birnberg, Cory<br>Glick, Ruth<br>Lombardi, Ralph        |                        |
| AA001jA<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 06/24/07                   | Nonconsumer<br>Hosking, Jeff<br>O'Donnell, James<br>Patsey, Richard    |                        |
| AA001jF<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/21/09                   | Nonconsumer<br>Dunn, Thomas<br>Gorman, Stephen                         | \$25,000.00            |
| AA001jI<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 10/27/06                   | Consumer<br>Cianchetti, Sam<br>Pivo, Kenneth<br>Schneider, Gary        | \$337,797.91           |
| AA001jP<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 12/19/06                   | Nonconsumer<br>Nelson, Jeffrey<br>Washington, Peter                    |                        |
| AA001jd<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 02/05/07                   | Nonconsumer<br>Hodges, Robert<br>Kuhl, P. Beach<br>O'Donnell, James    |                        |
| AA001jk<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 07/05/07                   | Nonconsumer<br>Cort, William<br>Muellenberg, Erin<br>Rabin, Byron      |                        |

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| AA001js<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/16/07                   | Nonconsumer<br>Ritchie, Richard<br>Wiesel, Jacob                                      |                        |
| AA001jw<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                  | 07/21/08                   | Nonconsumer<br>DeMarco, Julianne<br>Letteau, Robert<br>Taylor, N. Denise              |                        |
| AA001jx<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 04/03/07                   | Nonconsumer<br>Gack, Kenneth<br>Knudtson, Gigi<br>Schultz, Steven                     |                        |
| AA001k3<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/30/06                   | Nonconsumer<br>Gack, Kenneth<br>Phillips, Deborah                                     |                        |
| AA000Ah<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 12/05/02                   | Consumer<br>Harper, Jeffrey<br>McIntosh, Brick<br>Poole-Khatib, Patricia              | \$2,500.00             |
| AA001k8<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 07/12/07                   | Nonconsumer<br>Lombardi, Ralph<br>Mitchell, Jeffrey<br>Tweedy, Patricia               |                        |
| AA001kI<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 08/18/06                   | Nonconsumer<br>Bloch, Jerrold<br>Emanuel, Eric<br>Harper, Jeffrey                     |                        |
| AA001kS<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 07/18/07                   | Consumer<br>McAndrews, Tom<br>Searle, Peter<br>Usher, Ulric                           | \$15,800.00            |
| AA001kU<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/26/06                   | Nonconsumer<br>Barker, Douglas<br>Wallace, James                                      |                        |
| AA001ke<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 03/06/07                   | Nonconsumer<br>Farahani, Nima<br>Muellenberg, Erin<br>Penkower, Alan<br>Seraso, Laura |                        |
| AA001kf  | 02/01/07                   | Consumer  | \$158,890.00           |

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| (continued)  |                            |  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney |                            | Gordon, Norman<br>Muellenberg, Erin<br>Walkon, Craig                   |                        |
| AA001kk  | 02/08/07                   | Nonconsumer<br>Gilbert, Richard<br>Lamb, Ronald<br>Nolen, Rudy         |                        |
| AA001ks  | 05/29/07                   | Nonconsumer<br>Cannon, Christopher<br>Letteau, Robert                  |                        |
| AA001ku  | 12/01/06                   | Consumer<br>Muellenberg, Erin<br>Simmons, Leroy<br>Weinberg, Steven    | \$250,000.00           |
| AA001ky  | 12/05/06                   | Not applicable<br>Barker, Douglas<br>Metsch, Paul<br>Wallace, James    |                        |
| AA00111  | 09/07/06                   | Nonconsumer<br>Hilleary, Anne<br>Lageson, Ernest                       |                        |
| AA00112  | 05/07/07                   | Consumer<br>Candland, D. Stuart<br>Rand, David<br>Stern, Edward        | \$250,000.00           |
| AA00116  | 04/07/07                   | Nonconsumer<br>Faal, Edi M. O.<br>Hay, Margaret<br>Pivo, Kenneth       |                        |
| AA00117  | 08/22/06                   | Nonconsumer<br>Bollhoffer, Allan<br>Fry, Erin<br>Tucker, Duane         |                        |
| AA0011A  | 11/14/07                   | Nonconsumer<br>Cianchetti, Sam<br>McAndrews, Tom<br>Noneman, J. Edward |                        |
| AA0011B  | 11/08/06                   | Nonconsumer  |                        |

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| (continued)  |                            |  |                        |
| Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                                 |                            | Haber, Alan<br>Korn, Jeffrey<br>McAndrews, Tom                                       |                        |
| AA001ID<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 10/12/06                   | Nonconsumer<br>Belsky, Dan<br>Cortes, Geary<br>Yauger, Daniel                        |                        |
| AA001IE<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 05/25/07                   | Nonconsumer<br>Lebow, Cynthia<br>Miller, Bruce<br>Newkirk, William<br>Simmons, Leroy |                        |
| AA001IJ<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 05/17/07                   | Nonconsumer<br>Harper, Jeffrey<br>Kuhl, P. Beach<br>Truett, Harold                   |                        |
| AA001IO<br>Consumer Attorney<br>Neutral Arbitrator   | 12/16/06                   | Nonconsumer<br>Jones, H. Gilbert<br>Rich, Elwood                                     |                        |
| AA001IQ<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 12/27/06                   | Nonconsumer<br>Erickson, Jeffrey<br>Schlothauer, Thomas<br>Searle, Peter             |                        |
| AA001IS<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/07/07                   | Nonconsumer<br>Gallagher, John<br>Nutter, Maureen                                    |                        |
| AA001IV<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 03/06/07                   | Nonconsumer<br>Graham, Daniel<br>Handweiler, Martin<br>McAndrews, Tom                |                        |
| AA001li<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 09/04/07                   | Nonconsumer<br>Hosking, Jeff<br>Kim, Dae Hee<br>Patsey, Richard                      |                        |
| AA001lj<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 10/13/06                   | Consumer<br>Erickson, Jeffrey<br>Johnston, Joseph<br>McCallion, James                | \$180,000.00           |
| AA001lt  | 09/02/08                   | Nonconsumer  |                        |

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| Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                                     |                            | Alfano, James<br>Torres, Ricardo<br>Trotter, Michael                               |                        |
| AA001m0<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 01/31/07                   | Nonconsumer<br>Becker, Melinda<br>Leff, Steven<br>Murray, Robert<br>Roesler, Oscar | \$11,174.63            |
| AA001m5<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 10/19/06                   | Nonconsumer<br>Diaz, Benjamin<br>Harper, Jeffrey<br>Koehler, Robert                |                        |
| AA001mC<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 05/30/07                   | Nonconsumer<br>Diaz, Benjamin<br>Knudtson, Gigi<br>Thomas, Bradley                 |                        |
| AA001mF<br>Neutral Arbitrator  | 08/01/06                   | Not applicable<br>Johnson, B. Elliott  |                        |
| AA001mI<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 06/22/07                   | Nonconsumer<br>Fredrics, Joseph<br>Hammerbeck, Jon<br>Wiesel, Jacob                |                        |
| AA001mP<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/11/07                   | Nonconsumer<br>Davis, Gary<br>Simonson, John                                       |                        |
| AA001mU<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/24/07                   | Nonconsumer<br>Daniels, John<br>Erickson, Jeffrey                                  |                        |
| AA001mV<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/04/06                   | Not applicable<br>Conti, Richard<br>Nelson, Jeffrey                                |                        |
| AA001mW<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 04/13/07                   | Consumer<br>Henderson, Richard<br>Larson, Ann<br>O'Donnell, James                  | \$18,000.00            |
| AA001mZ<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/09/07                   | Nonconsumer<br>Reese, Thomas<br>Simonson, John                                     |                        |

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| AA001mb<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 12/22/06                   | Nonconsumer<br>Elie, Joseph<br>Nutter, Maureen                       |                        |
| AA001mf<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 02/21/07                   | Nonconsumer<br>Erickson, Jeffrey<br>Myers, Jeffrey<br>Rubel, Gregory |                        |
| AA001mv<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 06/05/07                   | Nonconsumer<br>Gallagher, John<br>Miller, Andy                       |                        |
| AA001mx<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/14/07                   | Nonconsumer<br>Bisbee, Matthew<br>Holt, Douglas                      |                        |
| AA001n0<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 10/26/06                   | Nonconsumer<br>Nutter, Maureen<br>Serverian, Aram                    |                        |
| AA001n4<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 04/26/07                   | Nonconsumer<br>Cobb, John<br>McAndrews, Tom                          |                        |
| AA001n6<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 07/14/06                   | Nonconsumer<br>Diaz, Benjamin<br>Washington, Peter                   |                        |
| AA001n7<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 05/20/08                   | Consumer<br>Barker, Eileen<br>Claassen, John<br>Hodges, Robert       | \$22,000.00            |
| AA001nH<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 02/01/07                   | Nonconsumer<br>Diaz, Benjamin<br>Muro, Mark                          |                        |
| AA001nI<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 11/01/07                   | Nonconsumer<br>Chandler, Stuart<br>Conti, Richard<br>Field, Douglas  |                        |
| AA001nJ<br>Consumer Attorney<br>Neutral Arbitrator                          | 09/06/07                   | Nonconsumer<br>Bunch, Bruce<br>Forgey, Darrell                       |                        |
| AA001nL   | 03/30/07                   | Nonconsumer  |                        |

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| Non-Consumer Attorney<br>Neutral Arbitrator  |                            | Wallace, James<br>Zvetina, Raymond  |                        |
| AA001nU<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 11/14/07                   | Nonconsumer<br>Cianchetti, Sam<br>Paoli, William<br>Trotter, Michael                |                        |
| AA001nW<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 12/07/06                   | Nonconsumer<br>Kohanim, Zipora<br>Weisz, Andrew<br>Wiesel, Jacob                    |                        |
| AA001nh<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/30/07                   | Nonconsumer<br>McKinney, Mel<br>Nutter, Maureen                                     |                        |
| AA001nm<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/30/07                   | Nonconsumer<br>Lampe, Ross<br>Weiner, Gary  |                        |
| AA001np<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/05/06                   | Nonconsumer<br>Erickson, Jeffrey<br>Smith, Sherman                                  |                        |
| AA001nr<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 02/16/07                   | Nonconsumer<br>Beury, Donald<br>Nutter, Maureen<br>Smith, Douglas                   |                        |
| AA001nt<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 08/08/07                   | Consumer<br>Childers, Walter<br>Davis, Steven<br>Trotter, Michael<br>Weeks, Louanne | \$52,000.00            |
| AA001nz<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/20/06                   | Not applicable<br>Emanuels, Eric<br>Harper, Jeffrey                                 |                        |
| AA001o0<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 12/28/06                   | Nonconsumer<br>Packer, Michael<br>Patrick, Lisa Mitts<br>Polis, Robert              |                        |
| AA001o2<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/05/07                   | Nonconsumer<br>Mandel, Michael<br>Patsey, Richard<br>Simonson, John                 |                        |

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| AA001o6<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 01/25/07                   | Nonconsumer<br>Bigonger, Jeffrey<br>Lemon, Boyd<br>Packer, Michael<br>Terhufen, Kelly |                        |
| AA001o8<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 08/06/07                   | Nonconsumer<br>Kemp, Margaret<br>Miller, Andy<br>Sugarman, Gerald                     |                        |
| AA001oA<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/16/07                   | Nonconsumer<br>Kallberg, Kevin<br>Miller, Bruce                                       |                        |
| AA001oC<br>Neutral Arbitrator<br>Consumer Attorney   | 03/15/07                   | Nonconsumer<br>Rosenthal, Paul<br>Villalobos, Edward                                  |                        |
| AA001oE<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 10/22/06                   | Nonconsumer<br>Biegler, Robert<br>Davis, Gary<br>Muro, Mark                           |                        |
| AA001oF<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 02/05/07                   | Not applicable<br>Lombardi, Ralph<br>McGlynn, John<br>Woods, Anthony                  |                        |
| AA001oH<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 10/23/06                   | Nonconsumer<br>Biafore, Joseph<br>Muro, Mark<br>Potratz, Nathaniel                    |                        |
| AA001oI<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/10/07                   | Nonconsumer<br>Hosking, Jeff<br>Kern, Lawrence  |                        |
| AA001oK<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 07/16/07                   | Nonconsumer<br>Kelly, John<br>Kennedy, John<br>Myers, Joseph                          |                        |
| AA001oP<br>Consumer Attorney<br>Neutral Arbitrator   | 03/19/07                   | Nonconsumer<br>Bloom, Jay<br>Rich, Elwood   |                        |
| AA001oU<br>Consumer Attorney<br>Neutral Arbitrator   | 06/19/07                   | Nonconsumer<br>Bisetti, Richard<br>Haden, Richard                                     |                        |

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| Non-Consumer Attorney   |                            | Trotter, Michael   |                        |
| AA001oa<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 05/28/07                   | Consumer<br>Lageson, Ernest<br>Muro, Mark<br>White, R. Parker              | \$242,755.00           |
| AA001os<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 03/12/07                   | Nonconsumer<br>Bollhoffer, Allan<br>Knutson, Gigi<br>Stephenson, Frederick |                        |
| AA001ov<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 07/17/07                   | Consumer<br>Daniels, John<br>Karns, William<br>Thelen, Dennis              | \$224,985.35           |
| AA001pG<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 09/07/07                   | Consumer<br>Emanuels, Eric<br>Ferris, Noel<br>Muro, Mark                   | \$39,711.24            |
| AA001pL<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 10/16/07                   | Nonconsumer<br>Horsey, William<br>Lamphere, Michael<br>Patsey, Richard     |                        |
| AA001pY<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 01/24/07                   | Not applicable<br>Hutt, Nancy<br>Lampe, Ross                               |                        |
| AA001pZ<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 01/17/07                   | Consumer<br>McAndrews, Tom<br>Newkirk, William<br>Smith, Sherman           | \$111,500.00           |
| AA001pc<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 03/01/07                   | Nonconsumer<br>Childers, Walter<br>Miller, Bruce                           |                        |
| AA001pi<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 11/19/07                   | Nonconsumer<br>Forgey, Darrell<br>Halpern, Jason<br>Pivo, Kenneth          |                        |
| AA001ps<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 02/07/07                   | Nonconsumer<br>Lampe, Ross<br>O'Connor, William                            |                        |

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| AA001pw<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 04/06/07                   | Nonconsumer<br>Horton, Jay<br>Lynch, Gregory<br>Ravis, Mark           |                        |
| AA001q4<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 10/10/07                   | Not applicable<br>Kawaichi, Ken<br>Lamb, Ronald<br>Popovich, Perry    |                        |
| AA001q6<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 04/23/07                   | Nonconsumer<br>Flaherty, John<br>Sekelick, Peter                      |                        |
| AA001qA<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 01/30/07                   | Nonconsumer<br>Diaz, Benjamin<br>Hosking, Jeff                        |                        |
| AA001qD<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 06/05/07                   | Nonconsumer<br>Garcia, David<br>Lampe, Ross                           |                        |
| AA001qF<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 01/04/07                   | Nonconsumer<br>Cannon, Christopher<br>Dillard, Thomas<br>Garcia, Juan |                        |
| AA001qG<br>Neutral Arbitrator   | 04/26/07                   | Nonconsumer<br>Rees, Robert   |                        |
| AA001qJ<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 05/13/07                   | Nonconsumer<br>Brockman, Robert<br>Fry, Erin<br>Lombardi, Ralph       |                        |
| AA001qK<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 02/08/07                   | Nonconsumer<br>McLorg, Vincent<br>Nutter, Maureen                     |                        |
| AA001qL<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 07/27/07                   | Nonconsumer<br>Bollhoffer, Allan<br>Knudtson, Gigi                    |                        |
| AA001qM<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 03/23/07                   | Nonconsumer<br>Lageson, Ernest<br>Sekelick, Peter                     |                        |
| AA001qN   | 05/21/07                   | Nonconsumer   |                        |

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| (continued)<br>Non-Consumer Attorney<br>Neutral Arbitrator   |                            | Billups-Slone, Denise<br>Patsey, Richard  |                        |
| AA001qP<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/22/07                   | Nonconsumer<br>Lampe, Ross<br>Saldamando, Alex  |                        |
| AA001qY<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 08/27/07                   | Nonconsumer<br>Johnson, A. Melissa<br>Midlam, Kevin<br>Wallace, James                               |                        |
| AA001qZ<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 10/01/07                   | Nonconsumer<br>Erickson, Jeffrey<br>Law, Patricia<br>Neal, Richard                                  |                        |
| AA001qe<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 12/27/07                   | Nonconsumer<br>Glickman, Steven<br>Haber, Alan<br>Taylor, N. Denise                                 |                        |
| AA001qg<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 11/14/07                   | Nonconsumer<br>Alfano, James<br>Packer, Michael<br>Smith, Dawn                                      |                        |
| AA001qn<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/18/07                   | Nonconsumer<br>Kennedy, John<br>LaPointe, Vincent   |                        |
| AA001qo<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 03/20/07                   | Nonconsumer<br>Larabee, Joel<br>Reed, Sheridan<br>Wallace, James                                    |                        |
| AA001qq<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 11/21/07                   | Nonconsumer<br>Gniatkowski, Thomas<br>Mortyn-Don't Use, Russell<br>Sussman, Nancy<br>Wallace, James |                        |
| AA001r2<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 05/17/07                   | Nonconsumer<br>Birnie, Brian<br>Schneider, Thomas<br>Tuchman, Aviv                                  |                        |
| AA001rA  | 07/31/07                   | Consumer  | \$429,770.28           |

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| (continued)           |                            |                         |                        |
| Consumer Attorney     |                            | Graham, Daniel          |                        |
| Non-Consumer Attorney |                            | McAndrews, Tom          |                        |
| Neutral Arbitrator    |                            | Romero, Enrique         |                        |
| AA001rB               | 03/06/07                   | Nonconsumer             |                        |
| Consumer Attorney     |                            | Galloway, James         |                        |
| Non-Consumer Attorney |                            | Kelly, John             |                        |
| Neutral Arbitrator    |                            | Kennedy, John           |                        |
| AA001rG               | 01/30/09                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Baleria, Paul           |                        |
| Consumer Attorney     |                            | Campisi, William        |                        |
| Non-Consumer Attorney |                            | Conti, Richard          |                        |
| Neutral Arbitrator    |                            | Emanuel, Eric           |                        |
| AA001rI               | 06/14/07                   | Not applicable          |                        |
| Consumer Attorney     |                            | Burstein, Jack          |                        |
| Non-Consumer Attorney |                            | Lombardi, Ralph         |                        |
| Neutral Arbitrator    |                            | Nelson, Jeffrey         |                        |
| AA001rL               | 07/24/07                   | Not applicable          |                        |
| Non-Consumer Attorney |                            | Harper, Jeffrey         |                        |
| Neutral Arbitrator    |                            | Kuhl, P. Beach          |                        |
| AA001rN               | 05/07/07                   | Consumer                | \$42,250.00            |
| Consumer Attorney     |                            | Gatto, Michael          |                        |
| Non-Consumer Attorney |                            | Hodges, Robert          |                        |
| Neutral Arbitrator    |                            | Paisin, Marc            |                        |
| AA001rR               | 04/17/07                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Harper, Jeffrey         |                        |
| Neutral Arbitrator    |                            | Shelton Kraeber, Rhonda |                        |
| AA001rd               | 04/17/07                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Fry, Erin               |                        |
| Neutral Arbitrator    |                            | Holt, Douglas           |                        |
| AA001rs               | 07/23/07                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Engel, W. Gregory       |                        |
| Non-Consumer Attorney |                            | Lombardi, Ralph         |                        |
| Consumer Attorney     |                            | O'Donnell, James        |                        |
| AA001rv               | 11/19/07                   | Consumer                | \$1,871,820.05         |
| Neutral Arbitrator    |                            | Devich, Robert          |                        |
| Consumer Attorney     |                            | McElroy, James          |                        |
| Non-Consumer Attorney |                            | Pivo, Kenneth           |                        |
| AA001rw               | 07/24/07                   | Consumer                | \$404,576.14           |

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| (continued)<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney |                            | Clause, George<br>Flaherty, John<br>Janoff, Jeffrey                     |                        |
| AA001rz<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 11/06/06                   | Not applicable<br>Diaz, Benjamin<br>Simonson, John                      |                        |
| AA001s1<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 05/03/07                   | Nonconsumer<br>Diaz, Benjamin<br>Muro, Mark                             |                        |
| AA001s8<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator     | 03/22/07                   | Nonconsumer<br>Kim, Kennen<br>Miller, Bruce<br>Rutberg, Michael         |                        |
| AA001sA<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 06/27/07                   | Nonconsumer<br>Berg, Michael<br>Sugarman, Gerald<br>Thelen, Dennis      |                        |
| AA001sE<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 08/31/07                   | Nonconsumer<br>Emanuel, Eric<br>Harper, Jeffrey                         |                        |
| AA001sK<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 07/15/09                   | Not applicable<br>Brickner, David<br>Holt, David<br>Smith, Douglas      |                        |
| AA001sM<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 05/11/08                   | Consumer<br>Hosking, Jeff<br>Patsey, Richard<br>Vaage, Robert           | \$543,923.00           |
| AA001sN<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 08/09/07                   | Nonconsumer<br>Erickson, Jeffrey<br>Saydah, Michael                     |                        |
| AA001sP<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 04/11/07                   | Nonconsumer<br>Billups-Slone, Denise<br>Meadows, David                  |                        |
| AA001sU<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 07/18/07                   | Not applicable<br>Cannon, Christopher<br>Dydzak, Daniel<br>Nuss, Thomas |                        |

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| (continued)   |                            |  |                        |
| AA001sc<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/30/07                   | Nonconsumer<br>Horsey, William<br>Reese, Thomas                      |                        |
| AA001se<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 07/01/07                   | Consumer<br>Bates, Robert<br>Carrington, Richard<br>Miller, Bruce    | \$24,920.00            |
| AA001sf<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 05/01/07                   | Not applicable<br>Amo, Douglas<br>Bloch, Jerrold<br>Smith, James     |                        |
| AA001sg<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/19/07                   | Nonconsumer<br>Erickson, Jeffrey<br>Horowitz, David                  |                        |
| AA001sk<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 12/18/07                   | Consumer<br>Anderson, Carl<br>Lombardi, Ralph<br>Van Blois, R. Lewis | \$889,061.00           |
| AA001so<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 11/27/07                   | Nonconsumer<br>Birnie, Brian<br>Schneider, Thomas<br>Simkins, Gary   |                        |
| AA001t0<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 03/07/07                   | Nonconsumer<br>Flaherty, John<br>Washington, Peter                   |                        |
| AA001t2<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 06/14/07                   | Nonconsumer<br>Erickson, Jeffrey<br>Johnston, Joseph                 |                        |
| AA001t8<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 10/29/07                   | Consumer<br>Kelly, John<br>Simonson, John                            | \$17,048.17            |
| AA001tG<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 12/12/07                   | Nonconsumer<br>Fry, Erin<br>Greenberg, Ronald                        |                        |
| AA001tH<br>Consumer Attorney<br>Neutral Arbitrator                          | 09/21/07                   | Consumer<br>Abramson, Eric<br>Capaccioli, Walter                     | \$40,000.00            |

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|---|----------------------------|---|------------------------|
| Non-Consumer Attorney   |                            | Simonson, John  |                        |
| AA001tN<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 07/09/07                   | Nonconsumer<br>Lampe, Ross<br>Toff, Ronald                        |                        |
| AA001tQ<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 02/11/08                   | Nonconsumer<br>Bush, Mary Margaret<br>Miller, Andy<br>Shin, Jenny |                        |
| AA001tR<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/14/07                   | Nonconsumer<br>Diaz, Benjamin<br>Phillips, Deborah                |                        |
| AA001tj<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 12/10/07                   | Consumer<br>Davis, Steven<br>Krivis, Jeffrey<br>Weeks, Louanne    | \$257,913.88           |
| AA001tm<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 04/23/07                   | Nonconsumer<br>Diaz, Benjamin<br>Lombardi, Ralph                  |                        |
| AA001tn<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 05/09/08                   | Consumer<br>Allen, James<br>Harrington, Molly<br>Murray, Robert   | \$567,048.00           |
| AA001tq<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 10/30/07                   | Nonconsumer<br>Amo, Douglas<br>Haushalter, John<br>Smith, James   |                        |
| AA001tx<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 07/23/07                   | Nonconsumer<br>Denver, Thomas<br>Nutter, Maureen                  |                        |
| AA001u6<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/17/07                   | Nonconsumer<br>McKinney, Mel<br>Muro, Mark                        |                        |
| AA001uC<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 06/27/07                   | Nonconsumer<br>Denver, Thomas<br>Lampe, Ross                      |                        |
| AA001uE<br>Non-Consumer Attorney<br>Non-Consumer Attorney                   | 10/01/07                   | Nonconsumer<br>Iuliano, Vincent<br>McCormick, Carolyn             |                        |

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|--|----------------------------|--|------------------------|
| Neutral Arbitrator   |                            | Saydah, Michael  |                        |
| AA001uG<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 11/23/08                   | Consumer<br>Dillard, Thomas<br>Fields, Michael<br>Pivo, Kenneth                              | \$25,000.00            |
| AA001uP<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/11/08                   | Nonconsumer<br>Dunn, Thomas<br>Gallagher, John   | \$11,318.04            |
| AA001uT<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/10/07                   | Nonconsumer<br>Davis, Gary<br>Lombardi, Ralph  |                        |
| AA001uZ<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 06/06/08                   | Nonconsumer<br>Newkirk, William<br>Saeta, Philip<br>Taylor, N. Denise                        |                        |
| AA001ue<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 11/05/07                   | Nonconsumer<br>Conti, Richard<br>Greenberg, Ronald<br>Parker, Darryl                         |                        |
| AA001uf<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 09/12/07                   | Nonconsumer<br>Hodges, Robert<br>Patsey, Richard<br>Ratinoff, Eric                           |                        |
| AA001ug<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/29/07                   | Not applicable<br>Flier, Richard<br>Patterson, Leanne  |                        |
| AA001ui<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/05/07                   | Nonconsumer<br>Garcia, David<br>McKinney, Mel  |                        |
| AA001un<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 01/25/08                   | Consumer<br>Johnston, Joseph<br>Lobl, Richard<br>McAndrews, Tom<br>Younggren-Neri, Elizabeth | \$636,252.00           |
| AA001v1<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 03/10/08                   | Nonconsumer<br>McKinney, Mel<br>Muro, Mark<br>Stephenson, Frederick                          |                        |

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| AA001v9<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 06/22/07                   | Nonconsumer<br>Field, Douglas<br>Garcia, David  |                        |
| AA001vH<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 09/19/07                   | Nonconsumer<br>Byrum, Kenneth<br>Thelen, Dennis   |                        |
| AA001vR<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 01/19/07                   | Nonconsumer<br>Emanuels, Eric<br>Nutter, Maureen  |                        |
| AA001vV<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 10/11/07                   | Nonconsumer<br>Bollhoffer, Allan<br>Sekelick, Peter   |                        |
| AA001va<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 09/11/07                   | Nonconsumer<br>Bollhoffer, Allan<br>Pisano, Joseph<br>Sekelick, Peter                       |                        |
| AA001ve<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 12/21/09                   | Nonconsumer<br>Gordon, Roger<br>Lee, Helen<br>Pivo, Kenneth<br>Rees, Robert<br>Sitar, Laura |                        |
| AA001vm<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/21/08                   | Consumer<br>Brewer, Steven<br>Clause, George<br>KongBrown, Barbara                          | \$641,570.00           |
| AA001vn<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/01/07                   | Nonconsumer<br>Braun, Michael<br>McGirr, Bradley<br>Smith, Sherman                          |                        |
| AA001vp<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 02/25/08                   | Nonconsumer<br>Berger, Michael<br>Dunn, Thomas  | \$11,666.66            |
| AA001vr<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/18/07                   | Nonconsumer<br>Beury, Donald<br>Denver, Thomas<br>Lampe, Ross                               |                        |
| AA001vu<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 11/15/07                   | Nonconsumer<br>Campbell, Thomas<br>Larson, Ann  |                        |

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| AA001vv<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 10/15/07                   | Consumer<br>Dolginer, Charles<br>Erickson, Jeffrey<br>Forgey, Darrell<br>Wenzel, Mark | \$1,092,004.00         |
| AA001vw<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 04/04/08                   | Consumer<br>Cannon, Christopher<br>Johnston, Joseph<br>Schiavone, Randall             | \$172,500.00           |
| AA001vx<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 11/19/08                   | Nonconsumer<br>Alfano, James<br>Erickson, Jeffrey<br>Patrick, Lisa Mitts              |                        |
| AA001w1<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 05/20/08                   | Nonconsumer<br>Conti, Richard<br>Murray, Robert<br>Stephenson, Frederick              |                        |
| AA001w2<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/27/08                   | Nonconsumer<br>Hosking, Jeff<br>McIntosh, Brick                                       |                        |
| AA001w9<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/13/08                   | Nonconsumer<br>Janoff, Jeffrey<br>Pinelli, Anthony<br>Simonson, John                  |                        |
| AA001wB<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/26/07                   | Nonconsumer<br>Clause, George<br>Sullivan, John                                       |                        |
| AA001wC<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 03/17/08                   | Nonconsumer<br>Erickson, Jeffrey<br>Lewis, Jonathan<br>Smith, Sherman                 |                        |
| AA001wD<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/05/08                   | Nonconsumer<br>Meadows, David<br>Simonson, John                                       |                        |
| AA001wE<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/02/08                   | Nonconsumer<br>Hilleary, Anne<br>Toff, Ronald   |                        |
| AA001wI<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/04/07                   | Nonconsumer<br>Birnie, Brian<br>Lachs, Stephen  |                        |

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| Consumer Attorney   |                            | Sugarman, Gerald   |                        |
| AA001wK<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 11/05/07                   | Not applicable<br>Miller, Bruce<br>Weichman, Jack                      |                        |
| AA001wM<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 03/15/07                   | Nonconsumer<br>Levenson, Bruce<br>McAndrews, Tom<br>Parnell, Lorna     |                        |
| AA001wa<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 02/07/08                   | Consumer<br>Dizon, Rowena<br>McGirr, Bradley<br>Wolf, Leonard          | \$280,000.00           |
| AA001wd<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 12/14/07                   | Nonconsumer<br>Law, Patricia<br>Lubrani, Michael<br>Wolf, Leonard      |                        |
| AA001we<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 04/25/08                   | Nonconsumer<br>Bloch, Jerrold<br>Miller, Andy<br>Senneff, Michael      |                        |
| AA001wg<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 02/18/09                   | Nonconsumer<br>Amo, Douglas<br>Freeburg, Steven<br>Schneider, Thomas   |                        |
| AA001wk<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 11/09/07                   | Consumer<br>Goertzen, Jack<br>McMillan, William<br>Miller, Bruce       | \$250,000.00           |
| AA001wl<br>Neutral Arbitrator   | 11/02/07                   | Not applicable<br>Rich, Elwood   |                        |
| AA001wo<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 12/19/07                   | Nonconsumer<br>Erickson, Jeffrey<br>Kennedy, William<br>Weichman, Jack |                        |
| AA001ws<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/20/07                   | Nonconsumer<br>Lageson, Ernest<br>Sekelick, Peter                      |                        |
| AA001x1   | 02/11/08                   | Nonconsumer  | \$8,090.61             |

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| Non-Consumer Attorney<br>Neutral Arbitrator                                 |                            | Dunn, Thomas<br>Flier, Richard  |                        |
| AA001x2<br>Neutral Arbitrator   | 07/11/07                   | Nonconsumer<br>Wenke, Robert  |                        |
| AA001x3<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 09/18/07                   | Nonconsumer<br>Conti, Richard<br>KongBrown, Barbara                   |                        |
| AA001x5<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 02/12/08                   | Nonconsumer<br>Burns, Nigel<br>Erickson, Jeffrey<br>Hay, Margaret     |                        |
| AA001x8<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 07/13/07                   | Nonconsumer<br>Diaz, Benjamin<br>Garcia, David                        |                        |
| AA001x9<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 10/25/07                   | Nonconsumer<br>Emanuel, Eric<br>Muro, Mark                            |                        |
| AA001xB<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 09/25/07                   | Consumer<br>McAndrews, Tom<br>Nuss, Thomas<br>Powell, Daniel          | \$300,000.00           |
| AA001xK<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 12/05/07                   | Consumer<br>Birnie, Brian<br>Howard, Neil<br>Rich, Elwood             | \$328,000.00           |
| AA001xO<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 11/05/07                   | Nonconsumer<br>Daniels, John<br>Erickson, Jeffrey<br>Margulies, David |                        |
| AA001xU<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 05/01/09                   | Consumer<br>Campisi, William<br>Nott, Michael<br>Pivo, Kenneth        | \$881,660.00           |
| AA001xW<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 03/07/08                   | Nonconsumer<br>Lampe, Ross<br>Meade, Michael<br>Patsey, Richard       |                        |
| AA001xX   | 11/05/07                   | Nonconsumer   |                        |

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| Non-Consumer Attorney<br>Neutral Arbitrator  |                            | Fry, Erin<br>Smith, Douglas   |                        |
| AA001xZ<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 12/06/07                   | Nonconsumer<br>Barry, Nelson<br>Fry, Erin<br>Gorman, Stephen<br>Lombardi, Ralph |                        |
| AA001xb<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 01/05/08                   | Consumer<br>Gold, Arnold<br>Marcarian, Armond<br>McAndrews, Tom                 | \$70,000.00            |
| AA001xk<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 05/30/08                   | Nonconsumer<br>Alfano, James<br>Erickson, Jeffrey<br>Koven, Debra               |                        |
| AA001xm<br>Neutral Arbitrator  | 09/14/07                   | Not applicable<br>Nuss, Thomas  |                        |
| AA001xn<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 03/13/08                   | Consumer<br>Bunch, Bruce<br>Erickson, Jeffrey<br>Forgey, Darrell                | \$179,154.56           |
| AA001xo<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 06/19/08                   | Consumer<br>Birnie, Brian<br>Kreowski, Brian<br>Seymour, Tully                  | \$50,000.00            |
| AA001xt<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 07/21/08                   | Consumer<br>Bazzo, Michael<br>Jackman, James<br>Stanley, Martin                 | \$250,000.00           |
| AA001xu<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 06/20/07                   | Nonconsumer<br>Belsky, Dan<br>Iuliano, Vincent<br>Joseph, Anthony               |                        |
| AA001y4<br>Consumer Attorney<br>Neutral Arbitrator   | 10/31/07                   | Nonconsumer<br>Mallory, George<br>Marcus, Michael                               |                        |
| AA001y5<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 11/14/07                   | Nonconsumer<br>McCool, Clinton<br>Turner, Don<br>Wiesel, Jacob                  |                        |

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| AA001y7<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 02/20/08                   | Nonconsumer<br>Blackman, April<br>Lubrani, Michael<br>Nuss, Thomas     |                        |
| AA001y8<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 06/09/08                   | Nonconsumer<br>Anthony, Steven<br>Carson, Joseph<br>Dorshkind, Michael |                        |
| AA001yB<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 03/14/08                   | Nonconsumer<br>Flaherty, John<br>Locken, Eugene<br>Lombardi, Ralph     |                        |
| AA001yD<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 08/13/07                   | Nonconsumer<br>Diaz, Benjamin<br>Washington, Peter                     |                        |
| AA001yE<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 09/04/07                   | Nonconsumer<br>Alfano, James<br>Harris, Scott<br>Lubrani, Michael      |                        |
| AA001yO<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/17/08                   | Nonconsumer<br>Clause, George<br>Tweedy, Patricia                      |                        |
| AA001yS<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 12/07/07                   | Consumer<br>Berger, Michael<br>Clause, George<br>Dolan, Christopher    | \$90,000.00            |
| AA001yX<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 12/05/07                   | Nonconsumer<br>Allen, James<br>Campbell, Thomas                        |                        |
| AA001yb<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 01/21/11                   | Nonconsumer<br>Emanuels, Eric<br>Ferris, Noel<br>Muro, Mark            |                        |
| AA001yc<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 03/21/08                   | Consumer<br>Burge, Evan<br>Kelly, John<br>Nott, Michael                | \$115,000.00           |
| AA001yh<br>Consumer Attorney<br>Neutral Arbitrator                          | 04/04/08                   | Nonconsumer<br>Harris, Scott<br>Joseph, Anthony                        |                        |

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|-----------------------|----------------------------|-------------------------|------------------------|
| Non-Consumer Attorney |                            | Wallace, James          |                        |
| AA001yj               | 02/15/08                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Berg, Michael           |                        |
| Consumer Attorney     |                            | Bloch, Jerrold          |                        |
| Non-Consumer Attorney |                            | Firth, Myra             |                        |
| Non-Consumer Attorney |                            | Pivo, Kenneth           |                        |
| AA001yl               | 09/05/07                   | Not applicable          |                        |
| Non-Consumer Attorney |                            | Muro, Mark              |                        |
| Neutral Arbitrator    |                            | Patsey, Richard         |                        |
| Consumer Attorney     |                            | Schultz, Steven         |                        |
| AA001yo               | 12/10/07                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Devich, Robert          |                        |
| Non-Consumer Attorney |                            | McAndrews, Tom          |                        |
| Consumer Attorney     |                            | Nevell, Todd            |                        |
| AA001yq               | 06/09/08                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Cannon, Christopher     |                        |
| Consumer Attorney     |                            | Harrington, Ronald      |                        |
| Neutral Arbitrator    |                            | Polis, Robert           |                        |
| AA001yt               | 11/12/08                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Candland, D. Stuart     |                        |
| Neutral Arbitrator    |                            | Litchfield, Perry       |                        |
| Consumer Attorney     |                            | Nevin, Edward           |                        |
| AA001yv               | 01/02/08                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Cortes, Geary           |                        |
| Non-Consumer Attorney |                            | Trotter, Michael        |                        |
| AA001yz               | 02/16/08                   | Nonconsumer             |                        |
| Consumer Attorney     |                            | Abbuhl, Richard         |                        |
| Non-Consumer Attorney |                            | Clause, George          |                        |
| Neutral Arbitrator    |                            | Reese, Thomas           |                        |
| AA001z6               | 09/13/07                   | Not applicable          |                        |
| Neutral Arbitrator    |                            | Elie, Joseph            |                        |
| Non-Consumer Attorney |                            | Fry, Erin               |                        |
| AA001zE               | 11/02/07                   | Nonconsumer             |                        |
| Consumer Attorney     |                            | Fabbro, Steven          |                        |
| Non-Consumer Attorney |                            | Knudtson, Gigi          |                        |
| Neutral Arbitrator    |                            | Nelson, Jeffrey         |                        |
| AA001zK               | 07/31/07                   | Not applicable          |                        |
| Non-Consumer Attorney |                            | Simonson, John          |                        |
| Neutral Arbitrator    |                            | Toff, Ronald            |                        |

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|---|----------------------------|--|------------------------|
| (continued)   |                            |  |                        |
| AA001zM<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 06/14/10                   | Nonconsumer<br>Belsky, Dan<br>Harris, Scott<br>Iuliano, Vincent<br>Mertens, Michael<br>Peterson, Wayne |                        |
| AA001zP<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/22/08                   | Nonconsumer<br>Newson, Neil<br>Wiesel, Jacob<br>Wisotsky, Alan   |                        |
| AA001zS<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/23/08                   | Nonconsumer<br>Dunn, Thomas<br>Roth, Hadden  | \$23,455.82            |
| AA001zT<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 09/06/07                   | Consumer<br>Dunn, Thomas<br>O'Connor, William<br>Rosenblatt, Carolyn                                   | \$0.00                 |
| AA001zU<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 01/23/08                   | Nonconsumer<br>Dunn, Thomas<br>Gallagher, John   | \$20,490.18            |
| AA001zW<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/19/07                   | Nonconsumer<br>Dunn, Thomas<br>Murray, Robert  | \$10,983.09            |
| AA001zc<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 09/12/07                   | Not applicable<br>Emanuel, Eric<br>Muro, Mark  |                        |
| AA001zj<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 04/15/09                   | Nonconsumer<br>Kohn, Dorine<br>Larson, Ann   |                        |
| AA001zl<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 10/05/07                   | Nonconsumer<br>Kern, Lawrence<br>Nutter, Maureen   |                        |
| AA001zs<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/10/09                   | Consumer<br>Hurst, Debra<br>Peterson, Wayne<br>Pivo, Kenneth   | \$279,899.00           |
| AA001zv   | 01/15/08                   | Nonconsumer  |                        |

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|--|----------------------------|---|------------------------|
| Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                                 |                            | Iuliano, Vincent<br>Lowell, Julie<br>Weiner, Gary                                   |                        |
| AA001zx<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 09/25/08                   | Consumer<br>Cannon, Christopher<br>Cianchetti, Sam<br>Conforti, Daniel              | \$959,700.00           |
| AA001zy<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/08/08                   | Nonconsumer<br>Diaz, Benjamin<br>Harper, Jeffrey                                    |                        |
| AA001zz<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 06/16/08                   | Nonconsumer<br>Hinshaw, Edward<br>Muro, Mark<br>Patsey, Richard                     |                        |
| AA00200<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 04/29/08                   | Nonconsumer<br>Dresser, William<br>Hosking, Jeff<br>Lombardi, Ralph<br>Toff, Ronald |                        |
| AA00201<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 04/18/08                   | Consumer<br>Emison, Theo<br>Hodges, Robert<br>Patsey, Richard                       | \$827,901.00           |
| AA00204<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 04/16/08                   | Nonconsumer<br>McDevitt, William<br>McIntosh, Brick<br>Patterson, Leanne            |                        |
| AA00207<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 01/15/09                   | Nonconsumer<br>Otus, T. Troy<br>Simonson, John<br>Westerfield, Rebecca              |                        |
| AA00208<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 01/11/08                   | Nonconsumer<br>Douglass, Cynthia<br>Erickson, Jeffrey<br>Rees, Robert               |                        |
| AA0020A<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 09/05/08                   | Nonconsumer<br>Alfano, James<br>Packer, Michael<br>Smith, Dawn                      |                        |
| AA0020K  | 12/26/07                   | Consumer  | \$289,952.24           |

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|--|----------------------------|---|------------------------|
| Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                                 |                            | Cannon, Christopher<br>Crandall, David<br>Smith, James                                    |                        |
| AA0020S<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/06/09                   | Consumer<br>Dralla, Gloria<br>Reese, Thomas<br>Simonson, John                             | \$299,474.41           |
| AA0020W<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 04/22/08                   | Nonconsumer<br>Chafetz, Jay<br>Flaherty, John<br>Muro, Mark                               |                        |
| AA0020b<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 02/13/08                   | Nonconsumer<br>Ellis, Andrew<br>Lubrani, Michael<br>Nuss, Thomas                          |                        |
| AA0020p<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 09/04/08                   | Not applicable<br>Lamb, Ronald<br>Stevens, Frederick<br>Talley, Stuart                    |                        |
| AA0020v<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 08/04/08                   | Consumer<br>Hay, Margaret<br>Miller, Bruce<br>Noriega, James                              | \$204,783.00           |
| AA00210<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/14/08                   | Nonconsumer<br>Birnie, Brian<br>Johnston, Joseph  |                        |
| AA00213<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/10/08                   | Nonconsumer<br>Flier, Richard<br>Hodges, Robert   |                        |
| AA0021J<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 09/09/08                   | Not applicable<br>Lamb, Ronald<br>Ponticiello, Andrea<br>Talley, Stuart                   |                        |
| AA0021R<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 09/18/08                   | Nonconsumer<br>Erickson, Jeffrey<br>Feinberg, Raymond<br>Gelfand, Gary<br>Letteau, Robert |                        |
| AA0021T  | 10/04/07                   | Not applicable  |                        |

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|---|----------------------------|---|------------------------|
| (continued)<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney |                            | Cardenas, Luis<br>Dove, Alan<br>Iuliano, Vincent                          |                        |
| AA0021p<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 04/01/08                   | Nonconsumer<br>Douglass, Cynthia<br>Erickson, Jeffrey<br>Johnston, Joseph |                        |
| AA0021x<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 07/09/08                   | Nonconsumer<br>Kern, Lawrence<br>Simonson, John                           |                        |
| AA0021z<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 07/11/08                   | Nonconsumer<br>Campilongo, Victor<br>Conti, Richard<br>Kelly, Michael     |                        |
| AA00220<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator     | 10/30/08                   | Consumer<br>Law, Patricia<br>Lubrani, Michael<br>Rees, Robert             | \$252,319.46           |
| AA00222<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 07/27/09                   | Consumer<br>Amo, Douglas<br>Penkower, Alan<br>Zelner, Barry               | \$254,233.00           |
| AA00225<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 10/05/07                   | Not applicable<br>Iuliano, Vincent<br>Saydah, Michael                     |                        |
| AA00228<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 03/17/08                   | Nonconsumer<br>Handweiler, Martin<br>Kamzan, Morton<br>Lynch, Gregory     |                        |
| AA0022C<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator     | 03/05/09                   | Consumer<br>Fagel, Bruce<br>Muro, Mark<br>Patsey, Richard                 | \$3,594,656.00         |
| AA0022D<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 07/07/09                   | Nonconsumer<br>Clause, George<br>Firestone, Marvin<br>McIntosh, Brick     |                        |
| AA0022E   | 02/26/08                   | Consumer  | \$10,000.00            |

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|---|----------------------------|--|------------------------|
| (continued)<br>Neutral Arbitrator<br>Non-Consumer Attorney  |                            | Greenberg, Ronald<br>Simonson, John  |                        |
| AA0022F<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 11/30/07                   | Nonconsumer<br>Ballachey, Michael<br>Garcia, David   |                        |
| AA0022P<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney | 03/16/10                   | Consumer<br>Devich, Robert<br>Fonda, Peter<br>Karpel, Donald<br>Kelly, John<br>Mink, Lyle                          | \$197,364.05           |
| AA0022W<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 10/17/07                   | Nonconsumer<br>Cannon, Christopher<br>Hanssler, Scott<br>Turner, Don   |                        |
| AA0022X<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney                          | 05/22/08                   | Nonconsumer<br>Baines, Robert<br>Haas, Jeffrey<br>Hodges, Robert<br>Weingus, Cliff                                 |                        |
| AA0022b<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 05/24/09                   | Nonconsumer<br>Drath, John<br>Kelly, Michael<br>Lombardi, Ralph  |                        |
| AA0022j<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/18/08                   | Nonconsumer<br>Fladseth, Douglas<br>Muro, Mark<br>Saldamando, Alex   |                        |
| AA0022p<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 10/26/09                   | Not applicable<br>Donahue, Timothy<br>Kerr, John Dale<br>Polis, Robert<br>Taylor, N. Denise<br>Van Horst, Jeanette |                        |
| AA0022q<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 01/31/08                   | Consumer<br>Johnson, Raymond<br>West, Michelle<br>Williams, Garry<br>Younggren-Neri, Elizabeth                     | \$318,944.00           |
| AA0022v   | 08/01/08                   | Consumer   | \$361,679.96           |

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|-----------------------|----------------------------|-------------------------|------------------------|
| (continued)           |                            |                         |                        |
| Non-Consumer Attorney |                            | Miller, Bruce           |                        |
| Consumer Attorney     |                            | Sagheb, Sohaila         |                        |
| Neutral Arbitrator    |                            | Williams, Garry         |                        |
| Consumer Attorney     |                            | Yaeger, Kenneth         |                        |
| AA0022y               | 07/18/08                   | Not applicable          |                        |
| Neutral Arbitrator    |                            | Haning, Zerne           |                        |
| Non-Consumer Attorney |                            | Lombardi, Ralph         |                        |
| Consumer Attorney     |                            | Marne, Russell          |                        |
| AA00230               | 05/27/08                   | Consumer                | \$262,059.00           |
| Neutral Arbitrator    |                            | Alfano, James           |                        |
| Consumer Attorney     |                            | Andres, Eugene          |                        |
| Non-Consumer Attorney |                            | Packer, Michael         |                        |
| AA00231               | 10/06/08                   | Consumer                | \$257,800.00           |
| Non-Consumer Attorney |                            | Erickson, Jeffrey       |                        |
| Neutral Arbitrator    |                            | Gordon, Norman          |                        |
| Consumer Attorney     |                            | Walkon, Craig           |                        |
| AA00232               | 03/20/09                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Denver, Thomas          |                        |
| Non-Consumer Attorney |                            | Miller, Andy            |                        |
| Consumer Attorney     |                            | Rowell, David           |                        |
| AA00234               | 06/03/08                   | Nonconsumer             |                        |
| Consumer Attorney     |                            | Campisi, William        |                        |
| Neutral Arbitrator    |                            | Clement, Clayton        |                        |
| Non-Consumer Attorney |                            | Conti, Richard          |                        |
| AA0023I               | 12/24/07                   | Nonconsumer             |                        |
| Consumer Attorney     |                            | Charlip, David          |                        |
| Neutral Arbitrator    |                            | Flier, Richard          |                        |
| Consumer Attorney     |                            | Guenard, Glenn          |                        |
| Non-Consumer Attorney |                            | Knudtson, Gigi          |                        |
| AA0023N               | 11/30/07                   | Nonconsumer             |                        |
| Consumer Attorney     |                            | Bates, Robert           |                        |
| Non-Consumer Attorney |                            | Birnie, Brian           |                        |
| Neutral Arbitrator    |                            | Searle, Peter           |                        |
| AA0023W               | 05/13/08                   | Not applicable          |                        |
| Non-Consumer Attorney |                            | Anthony, Steven         |                        |
| Neutral Arbitrator    |                            | Toff, Ronald            |                        |
| AA0023b               | 10/29/08                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Diaz, Benjamin          |                        |
| Non-Consumer Attorney |                            | Larson, Ann             |                        |
| Consumer Attorney     |                            | Roberts, Justin         |                        |

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|-----------------------|----------|-------------------|--|
| AA0023k               | 02/27/08 | Nonconsumer       |  |
| Consumer Attorney     |          | Arias, Carl       |  |
| Non-Consumer Attorney |          | Berg, Randy       |  |
| Neutral Arbitrator    |          | Parselle, Charles |  |

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|-----------------------|----------|-------------------|--|
| AA0023o               | 07/08/08 | Nonconsumer       |  |
| Consumer Attorney     |          | Gans, Jerry       |  |
| Neutral Arbitrator    |          | Polis, Robert     |  |
| Non-Consumer Attorney |          | Schafer, Terrence |  |

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|-----------------------|----------|----------------|--|
| AA0023y               | 06/25/08 | Nonconsumer    |  |
| Non-Consumer Attorney |          | Smith, Douglas |  |
| Neutral Arbitrator    |          | Smith, Sherman |  |

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|-----------------------|----------|-------------------|--|
| AA0023z               | 09/11/08 | Nonconsumer       |  |
| Neutral Arbitrator    |          | Conway, Chris     |  |
| Non-Consumer Attorney |          | Erickson, Jeffrey |  |

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|-----------------------|----------|-----------------|--|
| AA00240               | 05/22/08 | Nonconsumer     |  |
| Non-Consumer Attorney |          | McAndrews, Tom  |  |
| Consumer Attorney     |          | Ojo, Geoffrey   |  |
| Neutral Arbitrator    |          | Palmer, Jeffrey |  |

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|-----------------------|----------|---------------|--|
| AA00241               | 12/16/07 | Nonconsumer   |  |
| Non-Consumer Attorney |          | Birnie, Brian |  |
| Neutral Arbitrator    |          | Cortes, Geary |  |

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|-----------------------|----------|------------------|--|
| AA00242               | 05/22/08 | Nonconsumer      |  |
| Non-Consumer Attorney |          | Bradford, Scott  |  |
| Neutral Arbitrator    |          | Childers, Walter |  |

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|-----------------------|----------|-----------------|--|
| AA00244               | 07/15/08 | Nonconsumer     |  |
| Neutral Arbitrator    |          | Peterson, Wayne |  |
| Non-Consumer Attorney |          | Wallace, James  |  |

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|-----------------------|----------|---------------------|--|
| AA00245               | 06/23/08 | Nonconsumer         |  |
| Non-Consumer Attorney |          | Cannon, Christopher |  |
| Neutral Arbitrator    |          | Kennedy, John       |  |

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|-----------------------|----------|------------------|--|
| AA0024L               | 03/18/09 | Nonconsumer      |  |
| Neutral Arbitrator    |          | Patsey, Richard  |  |
| Non-Consumer Attorney |          | Slattery, Robert |  |
| Consumer Attorney     |          | Zanobini, Mark   |  |

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|                       |          |                            |  |
|-----------------------|----------|----------------------------|--|
| AA0024N               | 01/07/09 | Nonconsumer                |  |
| Non-Consumer Attorney |          | Anthony, Steven            |  |
| Consumer Attorney     |          | Der Manuelian, Christopher |  |

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|---|----------------------------|---|------------------------|
| Neutral Arbitrator  |                            | Spellberg, Norman   |                        |
| AA0024W<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 12/17/07                   | Nonconsumer<br>Birnie, Brian<br>Person, Victor                          |                        |
| AA0024X<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney     | 04/21/08                   | Nonconsumer<br>Cox, Kathryn<br>Lageson, Ernest<br>Trigero, Jane         |                        |
| AA0024Z<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator     | 02/22/08                   | Nonconsumer<br>Brandt, Brian<br>Erickson, Jeffrey<br>Johnston, Joseph   |                        |
| AA0024q<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney     | 07/21/09                   | Consumer<br>Harris, Scott<br>Joseph, Anthony<br>Vaughan, Nancy          | \$307,334.74           |
| AA0024x<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 03/13/08                   | Not applicable<br>Belsky, Dan<br>Benrubi, Gabriel<br>Cortes, Geary      |                        |
| AA0024y<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 04/17/08                   | Nonconsumer<br>Diaz, Benjamin<br>Trigero, Jane                          |                        |
| AA00251<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 08/07/08                   | Nonconsumer<br>Allen, James<br>Blackstock, Daniel                       |                        |
| AA00253<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 12/04/07                   | Not applicable<br>Cardenas, Luis<br>Firth, Myra<br>Pivo, Kenneth        |                        |
| AA0025D<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 03/31/08                   | Nonconsumer<br>Lampe, Ross<br>Pinelli, Anthony                          |                        |
| AA0025O<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 06/17/08                   | Nonconsumer<br>Anthony, Steven<br>O'Donnell, James<br>Spellberg, Norman |                        |
| AA0025c   | 02/18/09                   | Nonconsumer   |                        |

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|---|----------------------------|--|------------------------|
| Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney            |                            | Meissner, Werner<br>Rutberg, Michael<br>Smith, Douglas                     |                        |
| AA0025f<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 07/28/08                   | Nonconsumer<br>Pivo, Kenneth<br>Polis, Robert                              |                        |
| AA0025l<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/30/08                   | Nonconsumer<br>Dunn, Thomas<br>Field, Douglas                              | \$33,333.33            |
| AA0025p<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 02/08/09                   | Nonconsumer<br>Alfano, James<br>Peterson, Kennith<br>Schafer, Terrence     |                        |
| AA0025s<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/06/08                   | Nonconsumer<br>Nutter, Maureen<br>Shelton Kraeber, Rhonda                  |                        |
| AA0025t<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 02/17/09                   | Consumer<br>Karns, William<br>Miller, Bruce<br>Moon, David                 | \$1,422,994.18         |
| AA0025y<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 06/25/08                   | Not applicable<br>Erickson, Jeffrey<br>Kennedy, John                       |                        |
| AA0025z<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 04/25/08                   | Nonconsumer<br>Chodzko, James Edward<br>Hammond, Lisa<br>LaPointe, Vincent |                        |
| AA00263<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 07/18/08                   | Nonconsumer<br>Spellberg, Norman<br>Tabor, Allan<br>Trigero, Jane          |                        |
| AA00264<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 06/03/08                   | Nonconsumer<br>Hutt, Nancy<br>Washington, Peter                            |                        |
| AA00269<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 07/25/08                   | Not applicable<br>Kelly, John<br>Slattery, Robert                          |                        |
| AA0026A   | 04/16/10                   | Consumer   | \$696,674.00           |

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|---|----------------------------|--|------------------------|
| Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney |                            | McAndrews, Tom<br>Mosher, Michael<br>Rowen, Marvin<br>Schutzman, Scott                   |                        |
| AA0026O   | 10/20/08                   | Consumer<br>Harper, Jeffrey<br>Kuhl, P. Beach<br>Saeltzer, Douglas                       | \$150,000.00           |
| AA0026Q   | 01/30/09                   | Nonconsumer<br>Diaz, Benjamin<br>Simonson, John  |                        |
| AA0026Y   | 01/15/09                   | Consumer<br>Adesko, Keith<br>Erickson, Jeffrey<br>Johnston, Joseph<br>Noneman, J. Edward | \$349,273.92           |
| AA0026j   | 04/28/09                   | Nonconsumer<br>Anthony, Steven<br>Diaz, Benjamin   |                        |
| AA0026k   | 11/04/08                   | Nonconsumer<br>Bollhoffer, Allan<br>Der Manuelian, Christopher<br>Muro, Mark             |                        |
| AA0026n   | 06/21/08                   | Nonconsumer<br>Lamb, Ronald<br>Patsey, Richard   |                        |
| AA0026s   | 06/23/08                   | Nonconsumer<br>Dunn, Thomas<br>Field, Douglas  | \$7,347.00             |
| AA0026t   | 08/05/09                   | Consumer<br>Clause, George<br>Fisch Solomon, Amy<br>Pinelli, Anthony                     | \$649,484.00           |
| AA0026y   | 11/20/08                   | Consumer<br>Fighera, Joseph<br>Pivo, Kenneth<br>Thielen, Joseph                          | \$383,312.00           |
| AA00273   | 09/02/08                   | Nonconsumer<br>Bradford, Scott<br>Burnett, Mara  |                        |

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|---|----------------------------|---|------------------------|
| Neutral Arbitrator<br>Non-Consumer Attorney                                     |                            | Huerta, Lawrence<br>Miller, Bruce   |                        |
| AA00274<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 02/09/09                   | Nonconsumer<br>Haning, Zerne<br>Lamson, Robert<br>Slattery, Robert        |                        |
| AA00275<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 05/02/08                   | Nonconsumer<br>Harper, Jeffrey<br>Lam, Gerald<br>Pinelli, Anthony         |                        |
| AA00279<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 06/11/09                   | Nonconsumer<br>Benrubi, Gabriel<br>Hammerbeck, Jon<br>Lowell, Julie       |                        |
| AA0027B<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 11/18/08                   | Nonconsumer<br>Cannon, Christopher<br>Younger, Eric                       |                        |
| AA0027C<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 07/09/08                   | Nonconsumer<br>Cianchetti, Sam<br>Heeger, Phillip<br>McAndrews, Tom       |                        |
| AA0027H<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 05/28/08                   | Nonconsumer<br>Sekelick, Peter<br>Shelton Kraeber, Rhonda                 |                        |
| AA0027I<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 12/27/07                   | Not applicable<br>Diaz, Benjamin<br>Muro, Mark                            |                        |
| AA0027J<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 08/04/08                   | Nonconsumer<br>Harper, Jeffrey<br>Haskell, William<br>Mastrangelo, Edward |                        |
| AA0027K<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 04/10/08                   | Nonconsumer<br>Holt, Douglas<br>Miller, Andy                              |                        |
| AA0027N<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 02/23/09                   | Nonconsumer<br>Douglass, Cynthia<br>Erickson, Jeffrey<br>Forgey, Darrell  |                        |

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|---|----------------------------|---|------------------------|
| AA0027O<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 12/15/08                   | Nonconsumer<br>Eisenman, James<br>Ireijo, James<br>Muellenberg, Erin  |                        |
| AA0027S<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 09/16/08                   | Nonconsumer<br>Smith, Sherman<br>Trotter, Michael                     |                        |
| AA0027V<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 12/19/08                   | Consumer<br>Lombardi, Ralph<br>Low, Harry<br>Melodia, Paul            | \$2,060,569.00         |
| AA0027h<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 08/13/08                   | Nonconsumer<br>Johnston, Joseph<br>Lubrani, Michael<br>Ogunrinu, Tope |                        |
| AA0027m<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney     | 05/14/08                   | Nonconsumer<br>Hiraoka, Leanna<br>Nuss, Thomas<br>Paiva, Gregory      |                        |
| AA0027o<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney     | 06/12/08                   | Nonconsumer<br>Davis, Gary<br>Knudtson, Gigi<br>Weinberger, Joseph    |                        |
| AA0027r<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 07/03/08                   | Consumer<br>Berg, Michael<br>Cwiklo, David<br>Miller, Bruce           | \$305,359.00           |
| AA0027t<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 06/03/08                   | Nonconsumer<br>Byrum, Kenneth<br>Mish, Alan<br>Thelen, Dennis         |                        |
| AA0027u<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 08/06/09                   | Not applicable<br>Cooperman, Barnet<br>Wiesel, Jacob                  |                        |
| AA0027x<br>Neutral Arbitrator<br>Consumer Attorney                              | 06/23/08                   | Nonconsumer<br>Smith, Sherman<br>Snyder, Bradley                      |                        |
| AA0027y<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 06/09/08                   | Nonconsumer<br>Kern, Lawrence<br>Nutter, Maureen                      |                        |

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| AA00280<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 11/13/08                   | Nonconsumer<br>Emanuel, Eric<br>Harper, Jeffrey<br>Salinger, Daniel                                     |                        |
| AA00282<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 01/23/09                   | Consumer<br>Hosking, Jeff<br>McMahan, Carl<br>Patsey, Richard   | \$497,683.15           |
| AA00284<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 12/01/08                   | Nonconsumer<br>Lombardi, Ralph<br>Marderosian, Michael<br>Moeck, David<br>Spellberg, Norman             |                        |
| AA00287<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 09/08/08                   | Nonconsumer<br>Drath, John<br>Larson, Ann   |                        |
| AA00288<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 12/12/08                   | Nonconsumer<br>Candland, D. Stuart<br>Connors, Patricia<br>Jaspovice, Martin                            |                        |
| AA0028L<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 11/04/09                   | Consumer<br>Anderson, Storm<br>Harris, Scott<br>Hegeler, Barton<br>Peterson, Wayne<br>Sigelman, Kenneth | \$1,914,610.00         |
| AA0028M<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 09/15/08                   | Nonconsumer<br>Knudtson, Gigi<br>Toff, Ronald   |                        |
| AA0028N<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 08/04/08                   | Nonconsumer<br>Gallagher, John<br>Muro, Mark  |                        |
| AA0028P<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 11/25/08                   | Nonconsumer<br>Campilongo, Victor<br>Conti, Richard<br>Scarlett, Randall                                |                        |
| AA0028S<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney                          | 08/24/09                   | Nonconsumer<br>Hosking, Jeff<br>McGlynn, John<br>Paul, Rebecca<br>Ross, Linda                           |                        |

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|--|----------------------------|---|------------------------|
| (continued)  |                            |   |                        |
| AA0028Z<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 05/05/09                   | Consumer<br>Mindlin, Suzanne<br>Nuss, Thomas<br>Warford, Robert                           | \$250,000.00           |
| AA0028i<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/27/08                   | Nonconsumer<br>Anthony, Steven<br>Field, Douglas  |                        |
| AA0028l<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/16/08                   | Nonconsumer<br>Farrell, Michael<br>Wiesel, Jacob  |                        |
| AA0028p<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/24/08                   | Nonconsumer<br>Drath, John<br>Dunn, Thomas  | \$8,250.00             |
| AA0028q<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/22/08                   | Nonconsumer<br>Bazzo, Michael<br>Carrington, Richard                                      |                        |
| AA0028y<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 09/30/08                   | Nonconsumer<br>Drath, John<br>Dunn, Thomas<br>Franck, Herman                              | \$10,000.00            |
| AA00290<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 03/05/10                   | Nonconsumer<br>Iuliano, Vincent<br>Joseph, Anthony<br>McCormick, Carolyn<br>Ryan, Valorie |                        |
| AA00293<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/03/08                   | Nonconsumer<br>Allen, James<br>Meadows, David   |                        |
| AA0029H<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 06/05/08                   | Nonconsumer<br>Dunn, Thomas<br>Haims, Arnold<br>Wroten, Walter                            | \$8,035.22             |
| AA0029O<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/04/08                   | Nonconsumer<br>Brockman, Robert<br>Nutter, Maureen  |                        |
| AA0029R  | 02/06/09                   | Nonconsumer   |                        |

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|---|----------------------------|---|------------------------|
| (continued)<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney |                            | Birnie, Brian<br>Grignon, Margaret<br>Trimor, Margaret                |                        |
| AA0029d<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 03/03/10                   | Nonconsumer<br>Larson, Ann<br>Ponticiello, Andrea                     |                        |
| AA0029f<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 12/12/08                   | Nonconsumer<br>Benrubi, Gabriel<br>Zvetina, Raymond                   |                        |
| AA0029h<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 06/22/10                   | Not applicable<br>Hosking, Jeff<br>McIntosh, Brick                    |                        |
| AA0029i<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 08/25/08                   | Nonconsumer<br>Dunn, Thomas<br>Kemp, Margaret                         | \$26,153.06            |
| AA0029j<br>Consumer Attorney<br>Neutral Arbitrator                              | 04/20/08                   | Consumer<br>Garrard, Donald<br>McKee, James                           | \$187,500.00           |
| AA0029q<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 10/27/08                   | Nonconsumer<br>Conti, Richard<br>Flaherty, John                       |                        |
| AA0029t<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 01/26/09                   | Nonconsumer<br>Denver, Thomas<br>Giquinto, Karen<br>Hosking, Jeff     |                        |
| AA0029z<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney     | 12/14/09                   | Nonconsumer<br>Anagnos, Demos<br>Letteau, Robert<br>Taylor, N. Denise |                        |
| AA002A0<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 10/03/08                   | Not applicable<br>Thornton, T. Emmet<br>Wiesel, Jacob                 |                        |
| AA002A1<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 03/03/09                   | Nonconsumer<br>Birnie, Brian<br>Doan, Thinh<br>Kallberg, Kevin        |                        |
| AA002A3   | 10/08/08                   | Nonconsumer   | \$43,154.05            |

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|--|----------------------------|--|------------------------|
| Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                                     |                            | Dunn, Thomas<br>Field, Douglas<br>Shapiro, Tad                                 |                        |
| AA002A9<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/22/08                   | Nonconsumer<br>Moon, David<br>Wallace, James                                   |                        |
| AA002AA<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/10/09                   | Nonconsumer<br>Dunn, Thomas<br>Gallagher, John                                 | \$5,871.26             |
| AA002AF<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 05/29/09                   | Nonconsumer<br>Allen, James<br>Ballachey, Michael<br>Kaster, Thomas            |                        |
| AA002AK<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 06/17/08                   | Nonconsumer<br>Emanuels, Eric<br>Harper, Jeffrey<br>Quick, Thomas              |                        |
| AA002Aq<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 05/15/09                   | Nonconsumer<br>Dunn, Thomas<br>Haning, Zerne<br>Penny, Frederick               | \$940.09               |
| AA002Ax<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 05/26/09                   | Nonconsumer<br>Conti, Richard<br>Denver, Thomas<br>Fumar, Cesar                |                        |
| AA002B7<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 08/08/09                   | Consumer<br>Birnie, Brian<br>Lachs, Stephen<br>Metz, Jordon                    | \$764,798.00           |
| AA002B8<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 12/16/08                   | Consumer<br>Erickson, Jeffrey<br>Glickman, Steven<br>Johnston, Joseph          | \$98,000.00            |
| AA002BE<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 10/26/09                   | Consumer<br>Belsky, Dan<br>Goertzen, Jack<br>Iuliano, Vincent<br>Katz, Richard | \$414,928.92           |
| AA002BK  | 10/10/08                   | Nonconsumer  |                        |

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| (continued)<br>Neutral Arbitrator<br>Consumer Attorney   |                            | Kaufman, Bernard<br>Lee, James  |                        |
| AA002BN<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 01/23/09                   | Not applicable<br>Connors, Patricia<br>Muro, Mark<br>Quick, Thomas                |                        |
| AA002BO<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 05/27/09                   | Nonconsumer<br>Erickson, Jeffrey<br>Mittelman, John<br>Sommer, Harrison           |                        |
| AA002BP<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 03/13/09                   | Consumer<br>Albracht, James<br>Bunch, Bruce<br>Stockalper, Patrick                | \$288,475.00           |
| AA002BQ<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 11/03/09                   | Nonconsumer<br>Birnie, Brian<br>Fahey, Joyce<br>Pluma, Gillian<br>Sobel, G. Scott |                        |
| AA002BT<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/18/08                   | Nonconsumer<br>Field, Douglas<br>Muro, Mark                                       |                        |
| AA002BW<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/06/08                   | Not applicable<br>Hegeler, Barton<br>O'Neill, Robert                              |                        |
| AA002BX<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/24/08                   | Nonconsumer<br>KongBrown, Barbara<br>Sekelick, Peter                              |                        |
| AA002Bd<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/07/09                   | Nonconsumer<br>Benrubi, Gabriel<br>Cortes, Geary                                  |                        |
| AA002Be<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/02/08                   | Not applicable<br>Wiesel, Jacob<br>Wisotsky, Alan                                 |                        |
| AA002Bk<br>Consumer Attorney<br>Neutral Arbitrator   | 07/29/08                   | Nonconsumer<br>Heath, Joseph<br>Neal, Richard                                     |                        |

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| AA002Bz<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 08/17/09                   | Consumer<br>Connors, Patricia<br>Hamilton, Timothy<br>Harper, Jeffrey                  | \$550,000.00           |
| AA002C1<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/23/09                   | Nonconsumer<br>Lageson, Ernest<br>Sekelick, Peter                                      |                        |
| AA002C5<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 12/09/08                   | Consumer<br>Chernow, Eli<br>Magana, Brian<br>Stockalper, Patrick                       | \$139,537.00           |
| AA002CH<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/08/08                   | Not applicable<br>Eisenman, James<br>Kelley, John                                      |                        |
| AA002CN<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 08/19/09                   | Nonconsumer<br>Dunn, Thomas<br>Hartford, John<br>Senneff, Michael                      | \$29,400.00            |
| AA002CQ<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/18/08                   | Not applicable<br>Birnie, Brian<br>Kamansky, Craig                                     |                        |
| AA002CR<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 11/16/09                   | Nonconsumer<br>Gordon, Norman<br>McCallion, James<br>Warford, Robert                   |                        |
| AA002CS<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/08/08                   | Nonconsumer<br>Dunn, Thomas<br>Saldamando, Alex  | \$33,333.33            |
| AA002CT<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 12/18/08                   | Nonconsumer<br>Dell, George<br>Muellenberg, Erin<br>Reisner, Adam                      |                        |
| AA002Ca<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 01/27/09                   | Nonconsumer<br>Douglass, Cynthia<br>Erickson, Jeffrey<br>Paiva, Gregory<br>Turner, Don |                        |
| AA002Ce<br>Neutral Arbitrator<br>Consumer Attorney   | 05/05/09                   | Nonconsumer<br>Handweiler, Martin<br>Morris, Edward                                    |                        |

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| Non-Consumer Attorney  |                            | Schafer, Terrence   |                        |
| AA002Ci<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/25/08                   | Nonconsumer<br>Dunn, Thomas<br>Kemp, Margaret   | \$36,770.40            |
| AA002Co<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 12/16/08                   | Nonconsumer<br>Bradford, Scott<br>Hidalgo, Rolando<br>Lachs, Stephen<br>Miller, Bruce |                        |
| AA002Cx<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 02/11/09                   | Nonconsumer<br>Akana, Michael<br>Diaz, Benjamin<br>Hodges, Robert                     |                        |
| AA002D2<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                          | 12/04/08                   | Not applicable<br>Neal, Richard<br>Ogletree, John<br>Wiesel, Jacob                    |                        |
| AA002D3<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 08/18/09                   | Nonconsumer<br>Hay, Margaret<br>McAndrews, Tom<br>Smith, Dawn                         |                        |
| AA002D4<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/01/08                   | Nonconsumer<br>Childers, Walter<br>Wiesel, Jacob                                      |                        |
| AA002D6<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 01/28/09                   | Nonconsumer<br>Boyer, Jeremy<br>Haden, Richard<br>Hilts, Todd<br>Wallace, James       |                        |
| AA002DH<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/24/09                   | Nonconsumer<br>Hilleary, Anne<br>Lageson, Ernest                                      |                        |
| AA002DM<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 08/05/08                   | Nonconsumer<br>Clause, George<br>Kern, Lawrence<br>Mejia, John                        |                        |
| AA002DN<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 05/04/09                   | Nonconsumer<br>Kassel, Sanford<br>Kennedy, John<br>Warford, Robert                    |                        |

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| AA002DU<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/25/08                   | Nonconsumer<br>Dunn, Thomas<br>Haims, Arnold   | \$6,042.75             |
| AA002DV<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/25/09                   | Nonconsumer<br>Pinelli, Anthony<br>Simonson, John  |                        |
| AA002Da<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 08/18/09                   | Nonconsumer<br>Hosking, Jeff<br>Kuhl, P. Beach<br>O'Donnell, James                           |                        |
| AA002Db<br>Neutral Arbitrator<br>Consumer Attorney   | 12/30/08                   | Consumer<br>Daniels, John<br>Leichenger, David   | \$415,886.50           |
| AA002Dh<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 08/11/09                   | Nonconsumer<br>Childers, Walter<br>Wiesel, Jacob   |                        |
| AA002Dk<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 11/12/09                   | Nonconsumer<br>Hidalgo, Rolando<br>Polis, Robert<br>Taylor, N. Denise<br>Van Horst, Jeanette |                        |
| AA002Dp<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 01/08/10                   | Nonconsumer<br>Burns, Nigel<br>Erickson, Jeffrey<br>Parnell, Lorna                           |                        |
| AA002Du<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 12/14/09                   | Nonconsumer<br>Dillard, Thomas<br>McGirr, Bradley<br>Perez, Jose                             |                        |
| AA002Dw<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/02/09                   | Nonconsumer<br>Berg, Michael<br>Stockalper, Patrick  |                        |
| AA002Dy<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 02/17/09                   | Nonconsumer<br>Erickson, Jeffrey<br>Simmons, Leroy<br>Wheeland, Robert                       |                        |
| AA002Dz<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/11/10                   | Nonconsumer<br>Erickson, Jeffrey<br>Simmons, Leroy   |                        |

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| (continued)  |                            |  |                        |
| AA002E3<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/10/09                   | Nonconsumer<br>Miller, Andy<br>Ragghianti, Gary  |                        |
| AA002E4<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/15/09                   | Nonconsumer<br>Knudtson, Gigi<br>McIntosh, Brick   |                        |
| AA002E8<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                  | 12/08/08                   | Nonconsumer<br>Iuliano, Vincent<br>McCormick, Carolyn<br>Peterson, Wayne                   |                        |
| AA002E9<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 08/31/09                   | Nonconsumer<br>Alfano, James<br>Hawkins, Richard<br>Muellenberg, Erin                      |                        |
| AA002EE<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/08/09                   | Not applicable<br>Greenberg, Ronald<br>Miller, Andy  |                        |
| AA002EG<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 11/13/08                   | Nonconsumer<br>Allen, James<br>Emanuel, Eric   |                        |
| AA002EH<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 02/13/09                   | Consumer<br>Davis, Steven<br>Lake, David<br>Lynch, Gregory<br>Sommer, Harrison             | \$666,450.00           |
| AA002EM<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 01/04/10                   | Nonconsumer<br>Cannon, Christopher<br>Sommer, Harrison<br>Weinberg, Steven                 |                        |
| AA002ER<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 04/24/09                   | Nonconsumer<br>Amos, E. Mac<br>Wallace, James  |                        |
| AA002EW<br>Neutral Arbitrator<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney | 06/05/09                   | Nonconsumer<br>Ballachey, Michael<br>Douat, Catherine<br>Jacobsen, Steven<br>Trigero, Jane |                        |

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|---|----------------------------|---|------------------------|
| AA002EX<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 08/20/09                   | Nonconsumer<br>Becker, Geoffrey<br>Flier, Richard<br>Hosking, Jeff        |                        |
| AA002Ea<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 08/15/08                   | Not applicable<br>Iuliano, Vincent<br>Moon, David                         |                        |
| AA002Eb<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 07/09/10                   | Nonconsumer<br>Emanuel, Eric<br>Ferris, Noel<br>Knutson, Gigi             |                        |
| AA002Ee<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 12/11/09                   | Consumer<br>Black, Timothy<br>Krichman, Peter<br>Wiesel, Jacob            | \$60,000.00            |
| AA002Ef<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 04/02/09                   | Nonconsumer<br>Murray, Robert<br>Prevolos, Michael                        |                        |
| AA002Ej<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 04/30/09                   | Nonconsumer<br>Handel, Arthur<br>Pivo, Kenneth<br>Weichman, Jack          |                        |
| AA002Em<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 10/23/09                   | Nonconsumer<br>Dunn, Thomas<br>Gallagher, John<br>Sullivan, Harold        | \$6,738.32             |
| AA002Ev<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 12/11/08                   | Nonconsumer<br>Garcia, David<br>Willdorf, Barry                           |                        |
| AA002Ey<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 08/26/09                   | Nonconsumer<br>Cooperman, Barnet<br>Douglass, Cynthia                     |                        |
| AA002Ez<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 04/30/09                   | Nonconsumer<br>Cannon, Christopher<br>Hodes, Daniel<br>Jameson, C. Robert |                        |
| AA002F7<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 07/20/09                   | Nonconsumer<br>Anthony, Steven<br>Bashant, June<br>Gack, Kenneth          |                        |

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|---|----------------------------|---|------------------------|
| AA002F8<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 09/09/09                   | Nonconsumer<br>Harper, Jeffrey<br>Hughes, John<br>Kuhl, P. Beach  |                        |
| AA002FD<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 11/24/08                   | Not applicable<br>Kemp, Margaret<br>Lampe, Ross   |                        |
| AA002FF<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 02/02/09                   | Nonconsumer<br>Erickson, Jeffrey<br>Howard, Jerry   |                        |
| AA002FG<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney                  | 06/04/09                   | Nonconsumer<br>Joseph, Anthony<br>Mortyn-Don't Use, Russell<br>Sterling, Randall<br>Wallace, James          |                        |
| AA002FK<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 06/25/09                   | Nonconsumer<br>Anthony, Steven<br>Reese, Thomas<br>Tabor, Allan   |                        |
| AA002FN<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 04/14/09                   | Nonconsumer<br>Pinelli, Anthony<br>Richardson, Kennedy  |                        |
| AA002FT<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/15/09                   | Nonconsumer<br>Curran, Felicia<br>Flaherty, John<br>Lombardi, Ralph   |                        |
| AA002Fa<br>Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 06/29/11                   | Consumer<br>Burke, Sean<br>Cannon, Christopher<br>Djordjevic, Michael<br>Frazee, Richard<br>Woodruff, David | \$8,973,836.00         |
| AA002Fb<br>Neutral Arbitrator<br>Consumer Attorney  | 10/30/09                   | Consumer<br>Kennedy, John<br>Rekte, Andre   | \$353,503.89           |
| AA002FI<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 02/09/09                   | Nonconsumer<br>Baines, Robert<br>Conti, Richard   |                        |
| AA002Fo   | 09/26/08                   | Nonconsumer   |                        |

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|---|----------------------------|--|------------------------|
| (continued)   |                            |  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney   |                            | Emanuel, Eric<br>Lombardi, Ralph   |                        |
| AA002Fw<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney                          | 05/14/09                   | Nonconsumer<br>Amos, E. Mac<br>Iuliano, Vincent<br>McCabe, Michael<br>McCormick, Carolyn             |                        |
| AA002G0<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney   | 09/25/09                   | Consumer<br>Erickson, Jeffrey<br>Hay, Margaret<br>Smith, Dawn  | \$227,708.00           |
| AA002GE<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 07/07/11                   | Nonconsumer<br>Anderson, Storm<br>Berger, Jonathan<br>Hegeler, Barton<br>Lin, Patrick<br>May, Robert |                        |
| AA002GF<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 04/14/09                   | Nonconsumer<br>Lynch, Gregory<br>Raphael, Stacy<br>Sommer, Harrison                                  |                        |
| AA002GL<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/29/08                   | Consumer<br>Kamzan, Morton<br>Kelly, John<br>Lombardi, Ralph   | \$119,346.00           |
| AA002GN<br>Neutral Arbitrator   | 12/29/08                   | Nonconsumer<br>Carrington, Richard   |                        |
| AA002GY<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 05/01/09                   | Nonconsumer<br>Brickner, David<br>Iuliano, Vincent   |                        |
| AA002Ga<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 01/14/09                   | Nonconsumer<br>Kincaid, Donald<br>Larson, Ann  |                        |
| AA002GI<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 07/28/09                   | Nonconsumer<br>Curliano, Jason<br>Ponticiello, Andrea  |                        |
| AA002Gn<br>Neutral Arbitrator<br>Consumer Attorney  | 03/08/11                   | Nonconsumer<br>Horton, Jay<br>Lobl, Richard  |                        |

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|---|----------------------------|--|------------------------|
| Consumer Attorney<br>Non-Consumer Attorney                                  |                            | Oran, Michael<br>Pivo, Kenneth   |                        |
| AA002Gw<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 04/05/10                   | Nonconsumer<br>Gniatkowski, Thomas<br>Milberg, Frederick<br>Wallace, James |                        |
| AA002Gz<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/26/09                   | Nonconsumer<br>Saydah, Michael<br>Wiesel, Jacob                            |                        |
| AA002H2<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 11/05/08                   | Nonconsumer<br>Dunn, Thomas<br>Haims, Arnold                               | \$33,333.33            |
| AA002H5<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/11/09                   | Nonconsumer<br>Childers, Walter<br>Wiesel, Jacob                           |                        |
| AA002HA<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 02/10/09                   | Nonconsumer<br>Dunn, Thomas<br>Flier, Richard                              | \$6,442.24             |
| AA002HC<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 09/03/09                   | Not applicable<br>Gardas, Chris<br>Lombardi, Ralph<br>Spellberg, Norman    |                        |
| AA002HE<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 08/18/09                   | Nonconsumer<br>Anthony, Steven<br>Haning, Zerne                            |                        |
| AA002HN<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 11/12/09                   | Nonconsumer<br>Erickson, Jeffrey<br>Forgey, Darrell<br>Milman, Jeffrey     |                        |
| AA002HO<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 08/06/09                   | Nonconsumer<br>Miller, Bruce<br>Neal, Richard                              |                        |
| AA002HY<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/08/09                   | Nonconsumer<br>Kemp, Margaret<br>Simonson, John                            |                        |
| AA002Hb<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 02/10/09                   | Nonconsumer<br>Dunn, Thomas<br>Kern, Lawrence                              | \$11,205.58            |

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|---|----------------------------|---|------------------------|
| Consumer Attorney   |                            | Sisneros, Roger   |                        |
| AA002Hc<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 12/31/08                   | Not applicable<br>Pivo, Kenneth<br>Turner, Don  |                        |
| AA002Hh<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/18/09                   | Consumer<br>Arata, George<br>Baines, Robert<br>Knudtson, Gigi   | \$247,664.78           |
| AA002Hw<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney   | 03/29/10                   | Consumer<br>Goertzen, Jack<br>McMillan, William<br>Miller, Bruce  | \$749,000.00           |
| AA002Hx<br>Neutral Arbitrator<br>Consumer Attorney  | 04/02/09                   | Consumer<br>Carrington, Richard<br>McCallion, James   | \$356,271.00           |
| AA002Hz<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 03/09/09                   | Consumer<br>Chihak, Cynthia<br>Haden, Richard<br>Mortyn-Don't Use, Russell<br>Rawers, Brian<br>Wallace, James | \$3,547,030.82         |
| AA002I6<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 03/23/09                   | Not applicable<br>Lageson, Ernest<br>Miller, Andy   |                        |
| AA002I8<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 09/09/11                   | Nonconsumer<br>Handweiler, Martin<br>Kjar, James<br>Morris, Edward  |                        |
| AA002IB<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 10/19/09                   | Nonconsumer<br>Agretelis, Demetrios<br>Knudtson, Gigi<br>Korup, William                                       |                        |
| AA002IC<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/04/10                   | Nonconsumer<br>Griffin, Keith<br>Kennedy, John<br>McAndrews, Tom  |                        |
| AA002IN<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator   | 09/15/09                   | Nonconsumer<br>Cannon, Christopher<br>Ochs, Jason<br>Polis, Robert  |                        |

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|--|----------------------------|---|------------------------|
| AA002IP<br>Neutral Arbitrator<br>Non-Consumer Attorney                         | 12/23/09                   | Nonconsumer<br>Nusbaum, Suzanne<br>Sekelick, Peter                    |                        |
| AA002IU<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney    | 11/09/09                   | Consumer<br>Fighera, Joseph<br>Johnston, Joseph<br>Lubrani, Michael   | \$213,758.34           |
| AA002Id<br>Neutral Arbitrator<br>Non-Consumer Attorney                         | 07/02/09                   | Nonconsumer<br>Denver, Thomas<br>Sekelick, Peter                      |                        |
| AA002Ie<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator    | 03/03/09                   | Nonconsumer<br>Birnie, Brian<br>Henrichs, John<br>Kennedy, John       |                        |
| AA002If<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator    | 08/21/09                   | Consumer<br>Birnie, Brian<br>DiMeo, Barbara<br>Sommer, Harrison       | \$325,905.00           |
| AA002Ig<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney    | 04/09/09                   | Nonconsumer<br>Asch, David<br>Long, Ernest<br>Muro, Mark              |                        |
| AA002II<br>Neutral Arbitrator<br>Non-Consumer Attorney                         | 09/15/09                   | Not applicable<br>Marlo, John<br>Miller, Andy                         |                        |
| AA002Iu<br>Non-Consumer Attorney<br>Neutral Arbitrator                         | 04/20/09                   | Nonconsumer<br>Schafer, Terrence<br>Wolf, Leonard                     |                        |
| AA002Iw<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney    | 06/12/09                   | Nonconsumer<br>Anthony, Steven<br>Kawaichi, Ken<br>O'Donnell, James   |                        |
| AA002Ix<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney    | 02/02/10                   | Nonconsumer<br>Flaherty, John<br>Gottesman, Robert<br>Lombardi, Ralph |                        |
| AA002Iy<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 08/19/10                   | Nonconsumer<br>Baruch, Joel<br>Cannon, Christopher<br>Reid, Michael   |                        |

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|---|----------------------------|--|------------------------|
| Consumer Attorney<br>Neutral Arbitrator   |                            | Reilly, Ned<br>Smith, James  |                        |
| AA002Iz<br>Consumer Attorney<br>Neutral Arbitrator  | 08/05/09                   | Consumer<br>Oran, Michael<br>Sommer, Harrison  | \$235,000.00           |
| AA002J6<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 02/05/09                   | Nonconsumer<br>DeMarco, Julianne<br>Friedman, Nathaniel<br>Lau, Charleen<br>Madory, Richard<br>Taylor, N. Denise |                        |
| AA002JC<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 04/17/09                   | Nonconsumer<br>Emanuel, Eric<br>Harper, Jeffrey  |                        |
| AA002JJ<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney   | 09/22/09                   | Nonconsumer<br>Amos, E. Mac<br>Iuliano, Vincent<br>Trucchi, Teresa   |                        |
| AA002JK<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 03/27/09                   | Consumer<br>Ezeife, Dozie<br>Harper, Jeffrey<br>Kelly, John  | \$13,900.00            |
| AA002JQ<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 07/17/09                   | Nonconsumer<br>Cannon, Christopher<br>Edwards, Katherine   |                        |
| AA002JW<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 07/07/09                   | Nonconsumer<br>Diaz, Benjamin<br>Nutter, Maureen   |                        |
| AA002Ja<br>Neutral Arbitrator<br>Non-Consumer Attorney  | 11/10/08                   | Not applicable<br>Diaz, Benjamin<br>Harper, Jeffrey  |                        |
| AA002Jc<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/18/09                   | Nonconsumer<br>Fuerch, Stephen<br>Hutt, Nancy<br>Lombardi, Ralph   |                        |
| AA002Jf<br>Non-Consumer Attorney<br>Neutral Arbitrator  | 11/16/09                   | Nonconsumer<br>Erickson, Jeffrey<br>Rich, Elwood   |                        |

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| AA002Ji<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 03/16/10                   | Nonconsumer<br>Blakeley, Scott<br>Conway, Chris<br>Johnson, Philip |                        |
| AA002Jj<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 03/12/10                   | Consumer<br>Kuhl, P. Beach<br>Miller, Andy<br>Milligan, David      | \$60,821.85            |
| AA002Jo<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 03/10/09                   | Nonconsumer<br>Dunn, Thomas<br>Haims, Arnold<br>Wroten, Walter     | \$7,920.83             |
| AA002Jq<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 02/13/10                   | Consumer<br>Anderson, Carl<br>Milman, Jeffrey<br>Slattery, Robert  | \$267,328.00           |
| AA002Js<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 06/17/09                   | Nonconsumer<br>Brown, Michael<br>Dao, Don<br>Schafer, Terrence     |                        |
| AA002Ju<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 09/11/09                   | Nonconsumer<br>Lombardi, Ralph<br>McGlynn, John<br>Stenson, Daniel |                        |
| AA002Jy<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 06/25/09                   | Nonconsumer<br>Nuss, Thomas<br>Wiesel, Jacob                       |                        |
| AA002Jz<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 02/19/10                   | Nonconsumer<br>Nuss, Thomas<br>Schafer, Terrence<br>Walker, Sam    |                        |
| AA002K3<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 07/07/09                   | Nonconsumer<br>Harris, Scott<br>McGirr, Bradley<br>Polis, Robert   |                        |
| AA002K7<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/11/09                   | Nonconsumer<br>Dunn, Thomas<br>Flier, Richard                      | \$20,000.00            |
| AA002KH   | 12/10/10                   | Nonconsumer  |                        |

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|---|----------------------------|---|------------------------|
| (continued)<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator |                            | Allen, James<br>Brisson, Claudia<br>Russell, Geoffrey             |                        |
| AA002KK<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 08/18/09                   | Nonconsumer<br>Holt, Douglas<br>Shane, Jason                      |                        |
| AA002KL<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator     | 12/21/09                   | Consumer<br>Clause, George<br>Feder, Daniel<br>Garcia, David      | \$290,000.00           |
| AA002KP<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney     | 05/10/11                   | Nonconsumer<br>Cohen, Arlan<br>Dillard, Thomas<br>Pivo, Kenneth   |                        |
| AA002Ka<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 02/03/10                   | Nonconsumer<br>Kaufman, Bernard<br>Scott, Robert<br>Yim, Casey    |                        |
| AA002Ke<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 04/22/09                   | Nonconsumer<br>Dunn, Thomas<br>Roth, Hadden                       | \$11,054.16            |
| AA002Ki<br>Neutral Arbitrator   | 06/03/09                   | Nonconsumer<br>Berg, Michael                                      |                        |
| AA002Kj<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 03/26/09                   | Nonconsumer<br>Diaz, Benjamin<br>Dunn, Thomas                     | \$33,333.33            |
| AA002Kk<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 12/10/09                   | Nonconsumer<br>Conway, Chris<br>Heller, Stephen<br>McAndrews, Tom |                        |
| AA002L0<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney     | 06/15/09                   | Nonconsumer<br>Chapple, Jon<br>Denver, Thomas<br>Slattery, Robert |                        |
| AA002L1<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 01/04/10                   | Nonconsumer<br>Davis, Gary<br>Gottesman, Robert<br>Larson, Ann    |                        |

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| (continued)  |                            |  |                        |
| AA002L7<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/23/09                   | Nonconsumer<br>Packer, Michael<br>Wolf, Leonard  |                        |
| AA002LL<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 07/14/09                   | Nonconsumer<br>Brown, Deanna<br>Kennedy, John<br>Lubrani, Michael                                  |                        |
| AA002LP<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/30/09                   | Nonconsumer<br>Denver, Thomas<br>Simonson, John  |                        |
| AA002LU<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 06/28/10                   | Nonconsumer<br>Kelly, John<br>Nutter, Maureen  |                        |
| AA002LV<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 09/23/09                   | Nonconsumer<br>Anderson, Storm<br>Grace, Michael<br>Hegeler, Barton<br>Peterson, Wayne             |                        |
| AA002LX<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 07/20/09                   | Not applicable<br>Firth, Myra<br>Neal, Richard<br>Pivo, Kenneth                                    |                        |
| AA002Lb<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 12/18/09                   | Nonconsumer<br>Dunn, Thomas<br>Dunning, Scott<br>Lee, David  | \$4,804.00             |
| AA002L1<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/07/09                   | Nonconsumer<br>Douglass, Cynthia<br>Simmons, Leroy   |                        |
| AA002M7<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 10/28/09                   | Nonconsumer<br>Kough, Ann<br>Muellenberg, Erin<br>Silverstein, James                               |                        |
| AA002M8<br>Non-Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 12/10/09                   | Nonconsumer<br>Iuliano, Vincent<br>Kroger-Diamond, Catharine<br>Lopez, Michelle<br>Peterson, Wayne |                        |

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| (continued)   |                            |   |                        |
| AA002MD<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 05/26/09                   | Consumer<br>Greenberg, Ronald<br>Lin, Suizi<br>Miller, Andy               | \$93,000.00            |
| AA002MI<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 11/30/09                   | Nonconsumer<br>Bazzo, Michael<br>Rubin, Charles                           |                        |
| AA002MJ<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 07/08/09                   | Nonconsumer<br>Lampe, Ross<br>Murray, Robert                              |                        |
| AA002MR<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 08/31/09                   | Nonconsumer<br>Emanuels, Eric<br>Muro, Mark<br>Ruggiero, Cheryl           |                        |
| AA002MS<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 11/05/10                   | Nonconsumer<br>Alfano, James<br>Erickson, Jeffrey<br>Gray, Geoffrey       |                        |
| AA002MU<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 12/06/10                   | Consumer<br>Clow, Casey<br>Conti, Richard<br>Tabak, Stewart               | \$106,433.60           |
| AA002Ma<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 05/03/10                   | Nonconsumer<br>Birnie, Brian<br>Egbase, Anthony<br>Wagner, John           |                        |
| AA002Md<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 08/31/10                   | Nonconsumer<br>Ballachey, Michael<br>Buller, Terry<br>Candland, D. Stuart |                        |
| AA002Mi<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 02/10/10                   | Nonconsumer<br>Birnie, Brian<br>Rutberg, Michael<br>Scott, Robert         |                        |
| AA002Mp<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 02/19/10                   | Nonconsumer<br>Ballachey, Michael<br>Clause, George<br>Zanobini, Mark     |                        |

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| AA002Mr<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/11/09                   | Nonconsumer<br>Hilleary, Anne<br>O'Connor, William                             |                        |
| AA002Mx<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/05/09                   | Nonconsumer<br>Diaz, Benjamin<br>Hilleary, Anne                                |                        |
| AA002N4<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 01/05/10                   | Nonconsumer<br>Nutter, Maureen<br>Yonts, Robert                                |                        |
| AA002N8<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 04/15/11                   | Nonconsumer<br>Conti, Richard<br>Jenni, Michelle<br>Kuhl, P. Beach             |                        |
| AA002NI<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/09/09                   | Nonconsumer<br>Anthony, Steven<br>Sabraw, Bonnie                               |                        |
| AA002NQ<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 01/20/10                   | Nonconsumer<br>Lageson, Ernest<br>Nutter, Maureen                              |                        |
| AA002NU<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 08/31/10                   | Nonconsumer<br>Geeting, Steven<br>Simmons, Leroy<br>Warford, Robert            |                        |
| AA002NX<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/12/10                   | Nonconsumer<br>Campbell, Thomas<br>McNamara, Robert                            | \$8,007.52             |
| AA002NZ<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 11/23/09                   | Consumer<br>Kelly, John<br>Thielen, Joseph<br>Todd, S. Thomas<br>Vaage, Robert | \$5,000,000.00         |
| AA002Nj<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 12/21/09                   | Consumer<br>Clow, Casey<br>Dunn, Thomas<br>Preston, Brian                      |                        |
| AA002Np  | 10/01/09                   | Nonconsumer  |                        |

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| (continued)           |                            |                         |                        |
| Consumer Attorney     |                            | Freeman, Rebecca        |                        |
| Non-Consumer Attorney |                            | Patterson, Leeanne      |                        |
| Neutral Arbitrator    |                            | Yonts, Robert           |                        |
| AA002Nw               | 02/10/10                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Flaherty, John          |                        |
| Non-Consumer Attorney |                            | Hilleary, Anne          |                        |
| AA002Ny               | 11/10/09                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Allen, James            |                        |
| Neutral Arbitrator    |                            | Hutt, Nancy             |                        |
| AA002O1               | 02/07/11                   | Nonconsumer             |                        |
| Consumer Attorney     |                            | Boyd, Marylon           |                        |
| Neutral Arbitrator    |                            | Diaz, Benjamin          |                        |
| Non-Consumer Attorney |                            | Slattery, Robert        |                        |
| AA002O2               | 09/11/09                   | Nonconsumer             |                        |
| Neutral Arbitrator    |                            | Friedman, Thomas        |                        |
| Non-Consumer Attorney |                            | Wiesel, Jacob           |                        |
| AA002OB               | 07/31/10                   | Consumer                | \$386,557.47           |
| Non-Consumer Attorney |                            | Birnie, Brian           |                        |
| Consumer Attorney     |                            | Harrington, Ronald      |                        |
| Neutral Arbitrator    |                            | Nott, Michael           |                        |
| AA002OD               | 05/21/10                   | Consumer                | \$50,000.00            |
| Neutral Arbitrator    |                            | Daniels, John           |                        |
| Non-Consumer Attorney |                            | McAndrews, Tom          |                        |
| Consumer Attorney     |                            | Weaver, Thomas          |                        |
| AA002OH               | 03/11/10                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | DeMarco, Julianne       |                        |
| Consumer Attorney     |                            | Hovsepian, Nora         |                        |
| Neutral Arbitrator    |                            | Letteau, Robert         |                        |
| Non-Consumer Attorney |                            | Taylor, N. Denise       |                        |
| AA002OI               | 01/18/10                   | Nonconsumer             |                        |
| Non-Consumer Attorney |                            | Knudtson, Gigi          |                        |
| Neutral Arbitrator    |                            | Toff, Ronald            |                        |
| AA002ON               | 08/10/11                   | Nonconsumer             |                        |
| Consumer Attorney     |                            | Harden, Tera            |                        |
| Neutral Arbitrator    |                            | Lachs, Stephen          |                        |
| Consumer Attorney     |                            | Law, Patricia           |                        |
| Consumer Attorney     |                            | Pearcy, Brian           |                        |
| Non-Consumer Attorney |                            | Taylor, N. Denise       |                        |
| Non-Consumer Attorney |                            | Van Horst, Jeanette     |                        |

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| AA002OV<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 12/18/09                   | Nonconsumer<br>Conway, Chris<br>Lotta, Michael<br>Miller, Bruce      |                        |
| AA002OY<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 12/22/09                   | Nonconsumer<br>Douglass, Cynthia<br>Seymour, Tully<br>Struck, Bert   |                        |
| AA002Oc<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 11/11/09                   | Nonconsumer<br>Dunn, Thomas<br>Lageson, Ernest                       | \$130.00               |
| AA002Oe<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 03/22/10                   | Nonconsumer<br>Cutler, Jennifer<br>Emanuel, Eric<br>Harper, Jeffrey  |                        |
| AA002OI<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 07/27/09                   | Not applicable<br>Dunn, Thomas<br>Paisin, Marc                       |                        |
| AA002Or<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 01/29/10                   | Nonconsumer<br>Lee, Paul<br>Polis, Robert<br>Schafer, Terrence       |                        |
| AA002Os<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 03/03/10                   | Nonconsumer<br>Alfano, James<br>Braico, Nicholas<br>Lynch, Gregory   |                        |
| AA002Ot<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 12/03/09                   | Nonconsumer<br>Allen, James<br>Smith, Douglas                        |                        |
| AA002Ox<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 08/30/10                   | Nonconsumer<br>Albracht, James<br>Avelino, Kenneth<br>Smith, Douglas |                        |
| AA002P1<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 12/24/09                   | Nonconsumer<br>Reeves, Barbara<br>Stockalper, Patrick                |                        |
| AA002P7<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 03/01/10                   | Nonconsumer<br>Campilongo, Victor<br>Farber, Gene<br>Simonson, John  |                        |

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| AA002PB<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 05/12/10                   | Nonconsumer<br>Gibson, Robert<br>Kemp, Margaret<br>Muro, Mark<br>Traut, Eric   |                        |
| AA002PG<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 12/26/09                   | Nonconsumer<br>Birnie, Brian<br>Dunn, Brian<br>Fahey, Joyce                    |                        |
| AA002PK<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/15/10                   | Not applicable<br>Campbell, Thomas<br>Nutter, Maureen                          |                        |
| AA002PN<br>Consumer Attorney<br>Neutral Arbitrator   | 12/09/09                   | Nonconsumer<br>Hidalgo, Manuel<br>Smith, Sherman                               |                        |
| AA002PO<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/25/09                   | Not applicable<br>Cardenas, Luis<br>Wallace, James                             |                        |
| AA002Pa<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 12/21/10                   | Consumer<br>Malcolm, Douglas<br>Radovich, M. Scott<br>Thelen, Dennis           | \$859,590.00           |
| AA002Pf<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 12/29/09                   | Not applicable<br>Birnie, Brian<br>Habbas, Samer<br>Nott, Michael              |                        |
| AA002Pp<br>Non-Consumer Attorney<br>Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 04/02/10                   | Nonconsumer<br>Birnie, Brian<br>Dunn, Brian<br>Gerlt, Mariel<br>Rubin, Charles |                        |
| AA002Pv<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 09/21/09                   | Not applicable<br>Dunn, Thomas<br>Lageson, Ernest                              |                        |
| AA002Pw<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney                      | 06/18/12                   | Nonconsumer<br>Letteau, Robert<br>Melinda, Yolanda<br>Taylor, N. Denise        |                        |
| AA002Q7  | 01/25/10                   | Nonconsumer  |                        |

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| (continued)  |                            |  |                        |
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney |                            | Marlo, John<br>Muro, Mark<br>Quick, Thomas                             |                        |
| AA002Q8  | 04/11/11                   | Nonconsumer<br>Berg, Michael<br>McGirr, Bradley<br>Rehwald, William    |                        |
| AA002Q9  | 02/24/10                   | Nonconsumer<br>Conti, Richard<br>Jenni, Michelle<br>Lageson, Ernest    |                        |
| AA002QB  | 04/09/10                   | Nonconsumer<br>Billups-Slone, Denise<br>Goins, Vernon<br>Hubert, Garry |                        |
| AA002QD  | 02/24/10                   | Nonconsumer<br>Nutter, Maureen<br>Ordonez, Sarita<br>Willdorf, Barry   |                        |
| AA002QM  | 08/23/10                   | Nonconsumer<br>Baghdadi, Khaldoun<br>Clause, George<br>Long, Ernest    |                        |
| AA002QP  | 01/12/10                   | Nonconsumer<br>Dunn, Thomas<br>Kemp, Margaret                          | \$75,201.20            |
| AA002QT  | 08/23/10                   | Consumer<br>Haning, Zerne<br>Preovolos, Michael<br>Teal, Steven        | \$2,110,000.00         |
| AA002QZ  | 06/10/10                   | Nonconsumer<br>Lafer, Marc<br>Reed, Sheridan<br>Wallace, James         |                        |
| AA002Qf  | 02/22/10                   | Consumer<br>Alfano, James<br>Nasoff, Carla<br>Warford, Robert          | \$599,230.00           |
| AA002Qh  | 11/24/10                   | Not applicable   |                        |

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| Neutral Arbitrator<br>Non-Consumer Attorney                                     |                            | Madory, Richard<br>Trotter, Michael                                |                        |
| AA002Qi<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 02/03/10                   | Nonconsumer<br>Agliano, Nat<br>Curliano, Jason<br>Edgar, Bill      |                        |
| AA002Qm<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 01/05/10                   | Nonconsumer<br>Harper, Bradford<br>Lageson, Ernest                 |                        |
| AA002Qr<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 12/28/11                   | Nonconsumer<br>Andres, Karen<br>Lyons, William<br>Slattery, Robert |                        |
| AA002Qt<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 02/18/10                   | Nonconsumer<br>Drath, John<br>Nutter, Maureen                      |                        |
| AA002Qw<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 06/03/10                   | Nonconsumer<br>Haims, Arnold<br>Miller, Andy                       |                        |
| AA002R0<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 05/17/10                   | Nonconsumer<br>Amos, E. Mac<br>Burns, Robert<br>Wallace, James     |                        |
| AA002R5<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney     | 07/26/10                   | Nonconsumer<br>Hubert, Garry<br>Lerch, Allan<br>Simonson, John     |                        |
| AA002R8<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 01/28/10                   | Nonconsumer<br>Candland, D. Stuart<br>Long, Ernest                 |                        |
| AA002R9<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 02/12/10                   | Nonconsumer<br>Lubrani, Michael<br>Zvetina, Raymond                |                        |
| AA002RF<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 02/19/10                   | Nonconsumer<br>Allen, James<br>Baines, Robert                      |                        |
| AA002RK   | 04/16/10                   | Nonconsumer  |                        |

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| (continued)<br>Non-Consumer Attorney<br>Neutral Arbitrator   |                            | Candland, D. Stuart<br>Drath, John  |                        |
| AA002RP<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/05/10                   | Nonconsumer<br>Cooperman, Barnet<br>Wiesel, Jacob                                 |                        |
| AA002Rh<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                          | 05/17/10                   | Nonconsumer<br>Cannon, Christopher<br>O'Mahoney, Denis<br>Parselle, Charles       |                        |
| AA002Rk<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/03/10                   | Nonconsumer<br>Elie, Joseph<br>Lamiero, Jessica                                   |                        |
| AA002Rl<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 07/30/09                   | Nonconsumer<br>Allen, James<br>Emanuels, Eric                                     |                        |
| AA002Ro<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 06/08/10                   | Nonconsumer<br>Curry, Paul<br>Lageson, Ernest<br>McNamara, Robert                 | \$5,637.55             |
| AA002Rp<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 10/30/09                   | Nonconsumer<br>Carrington, Richard<br>Wiesel, Jacob                               |                        |
| AA002Rq<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/04/11                   | Not applicable<br>Bradford, Scott<br>Neal, Richard                                |                        |
| AA002Rr<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 02/22/12                   | Nonconsumer<br>Cooper, Stephen<br>Horton, Jay<br>Kjar, James                      |                        |
| AA002Rs<br>Neutral Arbitrator<br>Consumer Attorney   | 08/10/09                   | Nonconsumer<br>Hilberman, Joe<br>Silver, Barry                                    |                        |
| AA002S1<br>Consumer Attorney<br>Non-Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 02/29/12                   | Consumer<br>Campisi, William<br>Edgar, Bill<br>Harper, Bradford<br>Meadows, David | \$256,218.61           |

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| AA002S2<br>Consumer Attorney<br>Neutral Arbitrator                          | 01/27/10                   | Nonconsumer<br>Mifflin, Ken<br>Younger, Eric                             |                        |
| AA002S3<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/25/10                   | Not applicable<br>Anthony, Steven<br>Diaz, Benjamin                      |                        |
| AA002S5<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 06/16/10                   | Nonconsumer<br>Anthony, Steven<br>Emanuel, Eric                          |                        |
| AA002S6<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 11/10/09                   | Nonconsumer<br>Barker, Eileen<br>Dunn, Thomas                            | \$8,754.63             |
| AA002SC<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 04/02/10                   | Consumer<br>Alfano, James<br>Bazzo, Michael<br>Fink, Robert              | \$37,500.00            |
| AA002SG<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 11/02/10                   | Nonconsumer<br>Berg, Michael<br>Binder, Ronald<br>Erickson, Jeffrey      |                        |
| AA002SJ<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 11/30/09                   | Nonconsumer<br>Lageson, Ernest<br>Lampe, Ross<br>Ugorji, Chi Nonye       |                        |
| AA002SO<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 08/02/10                   | Not applicable<br>Anthony, Steven<br>Kuhl, P. Beach                      |                        |
| AA002SS<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 08/25/09                   | Not applicable<br>Kemp, Margaret<br>Nutter, Maureen                      |                        |
| AA002SV<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 04/10/12                   | Nonconsumer<br>Cannon, Christopher<br>Forgey, Darrell<br>Raynes, Jeffrey |                        |
| AA002SY<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 02/04/10                   | Not applicable<br>Barker, Douglas<br>Wallace, James                      |                        |
| AA002Sd   | 10/26/09                   | Nonconsumer  | \$33,333.33            |

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| Non-Consumer Attorney<br>Neutral Arbitrator  |                            | Dunn, Thomas<br>Shelby, George  |                        |
| AA002Sn<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/01/10                   | Nonconsumer<br>Campbell, Thomas<br>Curliano, Jason                                    |                        |
| AA002So<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 02/19/10                   | Nonconsumer<br>Davis, Derek<br>Diaz, Benjamin   |                        |
| AA002Ss<br>Consumer Attorney<br>Neutral Arbitrator   | 03/08/10                   | Nonconsumer<br>Bogert, Jeffrey<br>Letteau, Robert                                     |                        |
| AA002Sv<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 09/29/10                   | Nonconsumer<br>Erickson, Jeffrey<br>Herman, Richard<br>Wisotsky, Alan                 |                        |
| AA002Sw<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 03/19/10                   | Not applicable<br>Curliano, Jason<br>Kuhl, P. Beach<br>Lucke, William                 |                        |
| AA002T4<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 12/18/09                   | Not applicable<br>Lampe, Ross<br>Yonts, Robert  |                        |
| AA002T8<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 12/15/10                   | Consumer<br>McAndrews, Tom<br>Qualls, Carmen<br>Schneider, Thomas<br>Stewart, Cameron | \$275,687.20           |
| AA002TC<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 04/02/10                   | Nonconsumer<br>Amo, Douglas<br>Forgey, Darrell<br>Graham, Daniel                      |                        |
| AA002TG<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 08/31/10                   | Nonconsumer<br>Davis, Derek<br>Davis, Gary  |                        |
| AA002TJ<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 05/26/10                   | Not applicable<br>Kemp, Margaret<br>Nutter, Maureen                                   |                        |
| AA002TM  | 07/14/11                   | Consumer  | \$315,725.00           |

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| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                                     |                            | Alfano, James<br>Cannon, Christopher<br>Vlosky, William                                 |                        |
| AA002TT<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/04/10                   | Nonconsumer<br>Lageson, Ernest<br>Nutter, Maureen                                       |                        |
| AA002TU<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 04/21/10                   | Nonconsumer<br>Cooper, Daniel<br>Forgey, Darrell<br>McAndrews, Tom<br>McCulloch, Robert |                        |
| AA002TW<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 10/01/10                   | Nonconsumer<br>Frazee, Richard<br>Lynch, Gregory<br>Sandler, Steven                     |                        |
| AA002Ta<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Non-Consumer Attorney | 02/01/11                   | Nonconsumer<br>Boyd, Marylon<br>Goertzen, Jack<br>Muellenberg, Erin<br>Warford, Robert  |                        |
| AA002Te<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 09/30/10                   | Not applicable<br>Elie, Joseph<br>Nutter, Maureen                                       |                        |
| AA002TI<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 06/04/10                   | Nonconsumer<br>Dunn, Thomas<br>Haims, Arnold  | \$13,063.59            |
| AA002Ts<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 05/25/10                   | Nonconsumer<br>Conway, Chris<br>Lynch, Gregory<br>Padilla, Stephen                      |                        |
| AA002Tv<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 03/03/10                   | Nonconsumer<br>Diaz, Benjamin<br>Nutter, Maureen  |                        |
| AA002Tw<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 05/27/10                   | Nonconsumer<br>Allen, James<br>Andrada, J. Randall                                      |                        |
| AA002U2<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 02/01/11                   | Nonconsumer<br>Harper, Jeffrey<br>Long, Ernest<br>Noble, Charles                        |                        |

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| AA002U5<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 05/07/10                   | Nonconsumer<br>Alfano, James<br>Taylor, John<br>Wallace, James              |                        |
| AA002U7<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 09/08/10                   | Consumer<br>Agliano, Nat<br>Liebeck, Kevin<br>Lombardi, Ralph               | \$250,000.00           |
| AA002UC<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 09/08/10                   | Nonconsumer<br>Handweiler, Martin<br>Strassburg, Justin<br>Trotter, Michael |                        |
| AA002UM<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 10/27/10                   | Nonconsumer<br>Bossi, Vittoria<br>Harper, Jeffrey<br>Quinn, Daniel          |                        |
| AA002US<br>Neutral Arbitrator<br>Consumer Attorney                          | 11/19/10                   | Consumer<br>Conway, Chris<br>Mazzarella, Daral                              | \$229,281.77           |
| AA002UV<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 08/31/10                   | Nonconsumer<br>Dunn, Thomas<br>Long, Ernest                                 | \$33,333.33            |
| AA002UX<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 04/03/10                   | Consumer<br>Allen, James<br>Lageson, Ernest<br>White, R. Parker             | \$250,000.00           |
| AA002Uk<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 11/19/10                   | Consumer<br>McIntosh, Brick<br>Slattery, Robert<br>Woodruff, David          | \$634,740.00           |
| AA002Uo<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 07/06/10                   | Nonconsumer<br>Benrubi, Gabriel<br>James, Patricia<br>Reed, Sheridan        |                        |
| AA002Ur<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 03/17/11                   | Nonconsumer<br>Knudtson, Gigi<br>Tweedy, Patricia<br>White, R. Parker       |                        |
| AA002Ux   | 06/29/11                   | Nonconsumer   |                        |

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| Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator |                            | McGirr, Bradley<br>Newkirk, William<br>Polis, Robert                   |                        |
| AA002Uy  | 06/11/10                   | Consumer<br>Carrington, Richard<br>Mandell, Robert<br>Miller, Bruce    | \$254,895.28           |
| AA002V0  | 05/11/10                   | Nonconsumer<br>Erickson, Jeffrey<br>Johnson, B. Elliott                |                        |
| AA002V8  | 01/06/10                   | Nonconsumer<br>Diaz, Benjamin<br>Nutter, Maureen                       |                        |
| AA002V9  | 06/10/10                   | Nonconsumer<br>Flier, Richard<br>Simonson, John                        |                        |
| AA002VF  | 01/19/10                   | Not applicable<br>Derryberry, Reggie<br>Lampe, Ross                    |                        |
| AA002VG  | 06/01/10                   | Nonconsumer<br>Newman, Jack<br>Wiesel, Jacob                           |                        |
| AA002VJ  | 10/04/10                   | Nonconsumer<br>Anthony, Steven<br>Saldamando, Alex                     |                        |
| AA002VL  | 06/01/11                   | Nonconsumer<br>Billups-Slone, Denise<br>Kawaichi, Ken                  |                        |
| AA002VM  | 02/08/10                   | Nonconsumer<br>Bazzo, Michael<br>Carrington, Richard<br>Re, Michaeline |                        |
| AA002VN  | 06/21/10                   | Nonconsumer<br>Cannon, Christopher<br>Haden, Richard<br>Tedford, James |                        |
| AA002VO  | 06/27/11                   | Consumer   | \$274,039.00           |

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|---|----------------------------|--|------------------------|
| Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney            |                            | Cardenas, Luis<br>Muellenberg, Erin<br>Wolden, Kirk                  |                        |
| AA002VW<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 07/13/10                   | Nonconsumer<br>Curliano, Jason<br>Levine, B. Scott                   |                        |
| AA002VY<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 05/19/10                   | Consumer<br>Glaser, Daniel<br>Letteau, Robert<br>Miller, Bruce       | \$75,000.00            |
| AA002Vb<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 09/24/10                   | Nonconsumer<br>Harper, Bradford<br>Meadows, David                    |                        |
| AA002Vj<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 07/20/10                   | Nonconsumer<br>Anthony, Steven<br>Barnett, Robert<br>Harper, Stephen |                        |
| AA002Vk<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 09/17/10                   | Nonconsumer<br>Davis, Gary<br>Larson, Ann<br>Swartz, Mark            |                        |
| AA002Vw<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 09/22/10                   | Consumer<br>Diaz, Benjamin<br>Simonson, John<br>White, R. Parker     | \$20,000.00            |
| AA002Vx<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/19/10                   | Nonconsumer<br>Long, Ernest<br>Nutter, Maureen                       |                        |
| AA002Vz<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 02/24/10                   | Not applicable<br>Pivo, Kenneth<br>Zvetina, Raymond                  |                        |
| AA002W0<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 08/22/11                   | Not applicable<br>Alfano, James<br>Brodie, Michael<br>Smith, Douglas |                        |
| AA002W7<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 10/26/10                   | Nonconsumer<br>Baird, Lourdes<br>Gandara, Kathy<br>Muellenberg, Erin |                        |

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|---|----------------------------|---|------------------------|
| (continued)   |                            |   |                        |
| AA002W8<br>Neutral Arbitrator   | 08/17/10                   | Nonconsumer<br>Johnson, B. Elliott                                      |                        |
| AA002WA<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 10/20/10                   | Consumer<br>Cardenas, Luis<br>Erickson, Jeffrey<br>Gillen, James        | \$210,000.00           |
| AA002WB<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 11/29/10                   | Nonconsumer<br>Brickner, David<br>Salle, William<br>Stockalper, Patrick |                        |
| AA002WG<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/13/10                   | Nonconsumer<br>Davis, Gary<br>Simonson, John                            |                        |
| AA002WI<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 12/17/10                   | Nonconsumer<br>Agliano, Nat<br>Wallace, James                           |                        |
| AA002WK<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 06/22/11                   | Consumer<br>Cannon, Christopher<br>Forgey, Darrell<br>McMahan, Carl     | \$673,789.00           |
| AA002WT<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 04/29/10                   | Nonconsumer<br>Brickner, David<br>Iuliano, Vincent                      |                        |
| AA002WY<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 06/02/10                   | Nonconsumer<br>Erickson, Jeffrey<br>Gray, Geoffrey<br>Sommer, Harrison  |                        |
| AA002Wh<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 12/03/10                   | Nonconsumer<br>Bazzo, Michael<br>Kamansky, Craig<br>Park, Kevin         |                        |
| AA002Wk<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 07/19/10                   | Nonconsumer<br>Burger, Adriana<br>Wiesel, Jacob                         |                        |
| AA002Wp<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 06/15/10                   | Not applicable<br>Blackstock, Daniel<br>Muro, Mark                      |                        |

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|---|----------------------------|---|------------------------|
| AA002X2<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 06/25/10                   | Nonconsumer<br>Emanuel, Eric<br>Simonson, John                          |                        |
| AA002X4<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 09/09/10                   | Nonconsumer<br>Birnie, Brian<br>D'Carpio, Vital<br>Forgey, Darrell      |                        |
| AA002XH<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 09/13/10                   | Nonconsumer<br>McIntosh, Brick<br>Nutter, Maureen                       |                        |
| AA002XL<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 04/01/12                   | Nonconsumer<br>Carrington, Richard<br>Schey, Peter<br>Taylor, N. Denise |                        |
| AA002XM<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 06/19/10                   | Nonconsumer<br>Burger, Adriana<br>Miller, Bruce<br>Sugarman, Gerald     |                        |
| AA002XN<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 11/04/10                   | Consumer<br>Bonesteel, Michael<br>Hall, John<br>Miller, Bruce           | \$856,354.00           |
| AA002XO<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 10/11/10                   | Nonconsumer<br>Allen, James<br>Hubert, Garry                            |                        |
| AA002XY<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 05/18/11                   | Nonconsumer<br>Birnie, Brian<br>Heiting, James<br>Kennedy, John         |                        |
| AA002Xh<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 03/28/12                   | Nonconsumer<br>Clause, George<br>Pinelli, Anthony                       |                        |
| AA002Xj<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 11/21/11                   | Nonconsumer<br>Emanuel, Eric<br>Slattery, Robert                        |                        |
| AA002XI<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 07/26/10                   | Nonconsumer<br>Amangbo, Donald<br>Harper, Bradford<br>Kemp, Margaret    |                        |

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|---|----------------------------|---|------------------------|
| (continued)   |                            |   |                        |
| AA002Xo<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/04/10                   | Nonconsumer<br>Diaz, Benjamin<br>Nutter, Maureen                            |                        |
| AA002Xs<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 10/28/10                   | Nonconsumer<br>Lombardi, Ralph<br>Salama, Joseph<br>Yonts, Robert           |                        |
| AA002Xx<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 06/07/10                   | Nonconsumer<br>Haims, Arnold<br>McNamara, Robert                            | \$26,423.29            |
| AA002Xy<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 07/30/10                   | Nonconsumer<br>Agliano, Nat<br>Lamiero, Jessica                             |                        |
| AA002Y9<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 04/30/10                   | Nonconsumer<br>Iuliano, Vincent<br>Kennedy, John                            |                        |
| AA002YL<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 02/16/11                   | Nonconsumer<br>Agliano, Nat<br>Mitchell, Jeffrey<br>Nutter, Maureen         |                        |
| AA002YX<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 01/19/11                   | Not applicable<br>Hammerbeck, Jon<br>Wiesel, Jacob                          |                        |
| AA002YY<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 03/28/11                   | Nonconsumer<br>Anthony, Steven<br>Carson, Joseph<br>Fuerch, Stephen         |                        |
| AA002Ya<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 04/19/11                   | Not applicable<br>Iuliano, Vincent<br>Reed, Sheridan<br>Wasserman, Lawrence |                        |
| AA002Yg<br>Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney | 11/29/10                   | Nonconsumer<br>Denver, Thomas<br>Fletcher, Ram<br>Simonson, John            |                        |
| AA002Yl   | 10/18/10                   | Nonconsumer   |                        |

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|--|----------------------------|--|------------------------|
| (continued)<br>Neutral Arbitrator<br>Non-Consumer Attorney   |                            | Malovos, Kenneth<br>Nutter, Maureen  |                        |
| AA002Ym<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 07/21/10                   | Not applicable<br>Johnston, Joseph<br>Trotter, Michael                           |                        |
| AA002Yn<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 03/23/12                   | Nonconsumer<br>Lombardi, Ralph<br>Quinn, Daniel<br>Righthand, Scott              |                        |
| AA002Yp<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 08/03/10                   | Consumer<br>Lombardi, Ralph<br>Reese, Thomas<br>Young, Terence                   | \$90,000.00            |
| AA002Yr<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney                          | 06/28/11                   | Consumer<br>Campisi, William<br>Saldamando, Alex<br>Simonson, John               | \$80,000.00            |
| AA002Yt<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 07/21/11                   | Nonconsumer<br>Drath, John<br>Hosking, Jeff<br>Righthand, Scott                  |                        |
| AA002Yv<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 09/23/11                   | Consumer<br>Anthony, Steven<br>Golde, Ivan<br>Kawaichi, Ken<br>Washington, Peter | \$168,000.00           |
| AA002Yw<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                          | 05/27/10                   | Nonconsumer<br>Candland, D. Stuart<br>Davis, Gary<br>O'Donnell, James            |                        |
| AA002Z7<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                          | 10/06/10                   | Consumer<br>Baines, Robert<br>Clause, George<br>Janoff, Jeffrey                  | \$2,057,071.80         |
| AA002ZJ<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator                          | 10/06/10                   | Consumer<br>Ball, Stephen<br>Birnie, Brian<br>Sommer, Harrison                   | \$95,000.00            |
| AA002ZM  | 01/05/11                   | Nonconsumer  |                        |

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|---|----------------------------|--|------------------------|
| Neutral Arbitrator<br>Non-Consumer Attorney                                 |                            | Kemp, Margaret<br>Nutter, Maureen  |                        |
| AA002ZP<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 04/29/11                   | Nonconsumer<br>Andrada, J. Randall<br>Miller, Andy<br>Moeck, David       |                        |
| AA002ZR<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 09/29/11                   | Consumer<br>Lombardi, Ralph<br>Malcolm, Douglas<br>McIntosh, Brick       | \$766,835.00           |
| AA002ZV<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 04/27/11                   | Nonconsumer<br>McGirr, Bradley<br>Myers, Joseph<br>Nuss, Thomas          |                        |
| AA002ZW<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 10/28/11                   | Consumer<br>Cannon, Christopher<br>Jameson, C. Robert<br>Law, Patricia   | \$1,101,933.00         |
| AA002Zh<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 02/15/11                   | Nonconsumer<br>Erickson, Jeffrey<br>Onwaeze, Ogochukwu<br>Smith, Sherman |                        |
| AA002Zj<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 05/09/11                   | Consumer<br>Kallberg, Kevin<br>Wiesel, Jacob                             | \$7,500.00             |
| AA002Zm<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 02/23/11                   | Nonconsumer<br>Douglass, Cynthia<br>Kennedy, John                        |                        |
| AA002Zn<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 10/29/10                   | Nonconsumer<br>Allen, James<br>Kemp, Margaret                            |                        |
| AA002Zr<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 12/09/10                   | Nonconsumer<br>Boortz, Steven<br>Brickner, David<br>McAndrews, Tom       |                        |
| AA002Zs<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 08/09/10                   | Not applicable<br>Smith, James<br>Wiesel, Jacob                          |                        |

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|--|----------------------------|--|------------------------|
| AA002Zv<br>Neutral Arbitrator  | 03/24/11                   | Nonconsumer<br>Neal, Richard   |                        |
| AA002Zx<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 02/07/11                   | Nonconsumer<br>Kallberg, Kevin<br>Wiesel, Jacob                                    |                        |
| AA002a0<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney                      | 03/24/11                   | Nonconsumer<br>Clause, George<br>Dyer, Charles<br>Witte, Randall                   |                        |
| AA002a4<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/23/10                   | Nonconsumer<br>Kennedy, John<br>Wiesel, Jacob                                      |                        |
| AA002aF<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney                      | 01/15/12                   | Consumer<br>Litchfield, Perry<br>Miller, Andy<br>Wilson, Dennis                    | \$615,000.00           |
| AA002aG<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 04/11/11                   | Nonconsumer<br>Wiesel, Jacob<br>Zvetina, Raymond                                   |                        |
| AA002aH<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 12/01/11                   | Not applicable<br>Hubert, Garry<br>Simonson, John                                  |                        |
| AA002aO<br>Neutral Arbitrator<br>Non-Consumer Attorney   | 11/18/10                   | Nonconsumer<br>Meadows, David<br>Washington, Peter                                 |                        |
| AA002aT<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator                      | 10/03/11                   | Nonconsumer<br>Lombardi, Ralph<br>Nevin, Edward<br>Quinn, Daniel                   |                        |
| AA002aU<br>Consumer Attorney<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 06/12/11                   | Nonconsumer<br>Breecker, Robert<br>Dralla, Gloria<br>Hosking, Jeff<br>Long, Ernest |                        |
| AA002aa<br>Non-Consumer Attorney<br>Neutral Arbitrator   | 10/14/10                   | Nonconsumer<br>Conti, Richard<br>Hubert, Garry                                     |                        |
| AA002af  | 10/25/11                   | Consumer   | \$643,230.06           |

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|---|----------------------------|--|------------------------|
| Neutral Arbitrator<br>Consumer Attorney<br>Non-Consumer Attorney            |                            | Letteau, Robert<br>Rhames, Michael<br>Smith, Douglas                   |                        |
| AA002ah<br>Neutral Arbitrator<br>Non-Consumer Attorney                      | 06/24/11                   | Nonconsumer<br>Elie, Joseph<br>Washington, Peter                       |                        |
| AA002ak<br>Non-Consumer Attorney<br>Consumer Attorney<br>Neutral Arbitrator | 03/07/11                   | Consumer<br>Cannon, Christopher<br>Mears, Christopher<br>Polis, Robert | \$265,996.00           |
| AA002an<br>Neutral Arbitrator   | 08/18/11                   | Nonconsumer<br>Krichman, Peter   |                        |
| AA002ar<br>Non-Consumer Attorney<br>Neutral Arbitrator                      | 10/05/11                   | Nonconsumer<br>Billups-Slone, Denise<br>Field, Douglas                 |                        |
| AA002at<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 08/16/13                   | Consumer<br>Cannon, Christopher<br>Kennedy, John<br>Solomon, Amy       | \$931,015.00           |
| AA002b2<br>Consumer Attorney<br>Non-Consumer Attorney<br>Neutral Arbitrator | 03/28/11                   | Nonconsumer<br>Kitay, Robert<br>Muro, Mark<br>Pearlman, Lise           |                        |
| AA002b4<br>Consumer Attorney<br>Neutral Arbitrator<br>Non-Consumer Attorney | 06/27/11                   | Consumer<br>Cifarelli, Philip<br>Conway, Chris<br>Miller, Bruce        | \$100,000.00           |
| AA002b5<br>Neutral Arbitrator<br>Non-Consumer Attorney<br>Consumer Attorney | 06/22/11                   | Nonconsumer<br>Haden, Richard<br>Hegeler, Barton<br>Newlee, Michael    |                        |
| AA002b9<br>Non-Consumer Attorney<br>Neutral Arbitrator<br>Consumer Attorney | 04/05/11                   | Consumer<br>Larson, Ann<br>Sabraw, Ronald<br>Weems, Robert             | \$359,544.00           |

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